

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
BOARD ACTION SUMMARY**

DEPT: Chief Executive Office

BOARD AGENDA: 7.1  
AGENDA DATE: February 27, 2018

**SUBJECT:**

Approval to Proceed with the Vision and Strategic Implementation Approach for the Access Center for those Experiencing Homelessness Including an Immediate Action Plan for a Temporary Low Barrier Emergency Shelter/Day Center; and Initiating the Development of the Plan for a Permanent Access Center and Related Matters

**BOARD ACTION AS FOLLOWS:**

**RESOLUTION NO. 2018-0107**

On motion of Supervisor Withrow , Seconded by Supervisor Olsen  
and approved by the following vote,

Ayes: Supervisors: Olsen, Chiesa, Withrow, Monteith, and Chairman DeMartini

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

- 1)  Approved as recommended
- 2)  Denied
- 3)  Approved as amended
- 4)  Other:

**MOTION:**

ATTEST: Elizabeth A. King  
ELIZABETH A. KING, Clerk of the Board of Supervisors

File No.

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
AGENDA ITEM**

DEPT: Chief Executive Office

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CONSENT

CEO CONCURRENCE: YES

4/5 Vote Required: No

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**STAFF RECOMMENDATION:**

1. Accept an update on the progress of the Initial Outreach and Engagement Center opened on August 1, 2017.
2. Approve the Vision for a Focus on Prevention initiative toward ending homelessness in Stanislaus County, prepared by Hellmuth, Obata and Kassabaum (HOK) and recognize the HOK team for their donated efforts in 2017 to work with community stakeholders to create the vision, "Through Dignity and Respect, Empowering People at Risk or Experiencing Homelessness Towards a Hopeful and Independent Life."
3. Approve the Strategic Implementation Approach Plan for the Access Center Project, including approval to proceed with an Immediate Action Plan for a privately funded and privately operated Temporary Low Barrier Emergency Shelter/Day Center, with minimal supportive services, and the development of a Plan for a Permanent Access Center for the future.
4. Authorize the Chief Executive Officer or his designee to negotiate and execute a Memorandum of Understanding with the United Way, a local non-profit organization, to grant and distribute to the United Way \$2.5 million in State of California Housing and Community Department legislative appropriations funding earmarked for homeless navigation centers for the private operation for three years of the Temporary Low Barrier Emergency Shelter and Day Center.
5. Authorize the County Planning Director working with the project team to initiate a site selection process for the Permanent Access Center, consistent with the provisions of the California Environmental Quality Act (CEQA) and approve the recommended Site Selection Criteria for the Permanent Access Center project.

## **DISCUSSION:**

### **FOCUS ON PREVENTION OVERVIEW**

When the Board of Supervisors unanimously endorsed the Focus on Prevention Initiative in late 2014, the Supervisors made it clear they wanted to inspire a new way. They wanted to change the focus of local government and its partners from treating symptoms to addressing root causes. They wanted to change the perception that little could be done to improve the lives of families in our county and that whatever could be done was the sole responsibility of government.

Focus on Prevention is a county-wide initiative that aims to improve the quality of life of all Stanislaus residents and families through coordinated prevention efforts that work across multiple sectors, to promote health and well being. These sectors include government; business; health; non-profit; philanthropy; education; faith; neighborhood; media; and arts, entertainment, and sports. Initially, the leading effort of the Focus on Prevention Initiative is addressing the homeless crisis in Stanislaus County.

As reported in an agenda item approved by the Stanislaus County Board of Supervisors on May 23, 2017 – since its inception, this new way has taken form. The Stewardship Council—the volunteer leadership group that includes representatives from each of the ten sponsoring sectors—has articulated five priority results with associated indicators to guide every movement that emerges through Focus on Prevention. These five are:

1. Our families are healthy-physically, mentally, emotionally and spiritually.
2. Our families are supported by strong and safe neighborhoods and communities.
3. Our children and young people are getting a first-rate education-from cradle to career.
4. Our families are participating in and supported by a healthy economy.
5. Our families and neighbors who are homeless, or at risk of homelessness, permanently escape homelessness.

### **TODAY'S ACTIONS**

This report and its recommendations focuses on **our families and neighbors who are homeless, or at risk of homelessness permanently escaping homelessness**. The recommended series of actions is intended to:

- Provide an outcomes-based update on the Initial Outreach and Engagement Center opened on August 1, 2017;
- Embrace the recommended **Access Center** Vision;
- Move forward with an **Immediate Action Plan** for a Temporary Low Barrier Emergency Shelter/Day Center;
- Initiate the detailed planning needed for a **Permanent Access Plan**;
- Develop a strategy for distributed and affordable housing in our County.

## **UPDATE ON INITIAL OUTREACH AND ENGAGEMENT CENTER**

The Initial Outreach and Engagement Center (IEOC) opened on August 1, 2017, with five staff from Behavioral Health and Recovery Services (BHRS) and Community Services Agency (CSA). On October 31, 2017, the Housing Assessment Team (HAT) joined existing staff at the IEOC and services were expanded to not only field outreach to individuals but also opened Monday thru Friday for walk-ins.

- The IEOC serves as a physical entry point that centralizes connections to housing and necessary supports provides assessments and referrals, and helps navigate a wide-range of homelessness services available throughout the county. The IOEC has a “meet you where you are” strategy. Each day engagement teams go into the community seeking individuals in need, building trust, and creating relationships that facilitate efforts and services to escape homelessness, for the night and forever.
- Since its inception, the IEOC has become a true collaborative effort receiving over \$1 million in grants for services ranging from access to nurses, a creation of a Homeless Court program and specialty housing advocates and housing services.
- In the past six months the IEOC has served hundreds of individuals experiencing homelessness. Over 100 individuals have been approved for social service benefits, 188 individuals have been given referrals to housing and supportive services, 11 individuals are receiving assistance from the Homeless Court Program to help resolve charges against them, and at least 31 individuals have been placed in temporary or permanent housing.

In 2017, approximately 1,661 Stanislaus County community members experienced homelessness and thousands more showed signs of risk for becoming homeless. Although there are over 30 programs and hundreds of concerned citizens who help people access housing, shelter, and other basic life necessities, much more needs to be done to prevent homelessness from actually occurring. Focus on Prevention is focused on working to improve the existing homeless services system and more importantly, addressing the root causes and developing strategies to intervene early to prevent homelessness.

In March 2017, the new Community System of Care (CSOC) Leadership Structure was formed. The new 25-member CSOC provides overall guidance for the Homelessness Community System of Care, working across multiple sectors to sustain the vision, energy, and commitment to think and act in new innovative ways to reduce and prevent homelessness.

A short video will be presented on February 27, 2017, to provide a further update on the impacts of the Initial Outreach and Engagement Center.

## THE VISION FOR THE ACCESS CENTER

The Homelessness Action Council (HAC) convened and began meeting in May 2015 to map the current realities for people who are homeless in Stanislaus County, and to develop recommendations for high leverage strategies that can have both immediate and long term positive impact on preventing and reducing homelessness. Over 150 people participated in seven half-day sessions between May and December including people who were homeless, neighbors of parks impacted by homelessness and vagrancy and homelessness service providers. In December, 2015, the HAC reached consensus and endorsed a set of priority results, indicators and strategies. This set of results and strategies are now known as the “Common Agenda to Prevent and Reduce Homelessness in Stanislaus County:

At the heart of the Common Agenda are four broad strategies to help people who are homeless, or at risk of homelessness, permanently escape this experience. These strategies include:

1. **Engagement:** Improving community-based engagement strategies to build relationships with people who are homeless or at risk of homelessness;
2. **Coordinated Access:** Developing a countywide coordinated access system integrating public and community-based supports;
3. **Housing:** Improving both the quantity and quality of temporary, transitional, and permanent supportive housing in the county; and
4. **Supportive Services:** Increasing the availability and effectiveness of supportive services that help people escape from and stay out of homelessness.

Central to the Common Agenda strategies was the recommendation to develop a "one-stop" Access Center that will centralize and serve as a physical entry point and service hub for the County's homelessness services system providing access and referrals to a wide-range of housing and supportive services in one location.

In January 2017, the Chief Operations Officer initiated a Visioning process partnering with HOK, a global design, architecture, engineering and planning firm, who provided their facilitation and initial concept design work pro bono, and convened several community meetings to help craft a vision and plan for the "One Stop" Access Center.

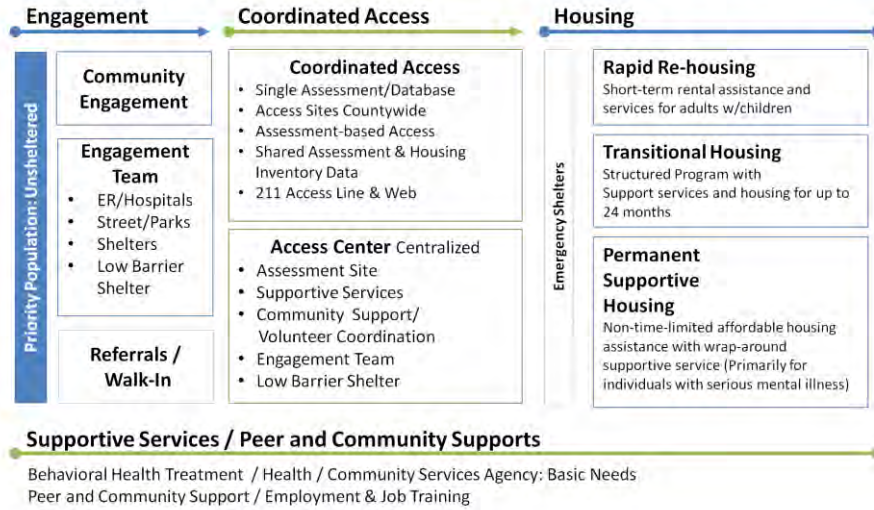
Over 80 stakeholders participated in the first day-long visioning process that resulted in a shared vision statement, and a draft visioning document. In July 2017 the community stakeholders reconvened to adopt the Access Center Vision enthusiastically with a proclamation that “we are in!”

As the graphic below highlights, the launch of the Initial Outreach and Engagement Center was the first new strategy to launch in the summer of 2017. The Access Center is the next strategy in further developing a Coordinated Access System and housing strategy.

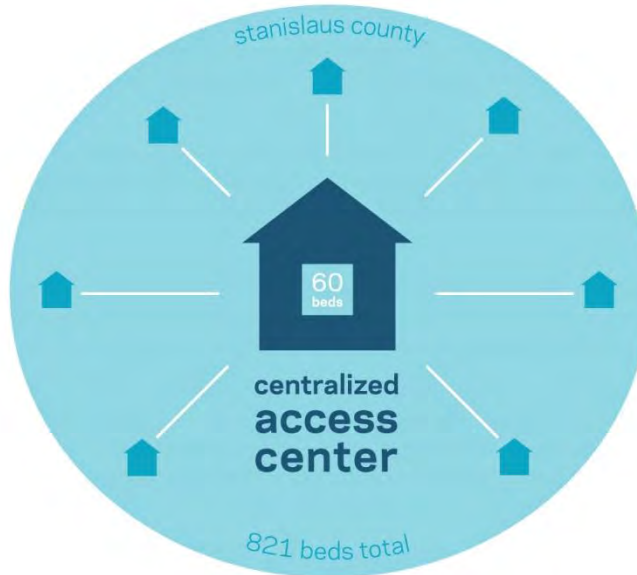


# Community System of Care

Acting together to reduce and prevent homelessness



The following two graphics represent visually the Vision of the Access Center.



The Access Center will work with transitional and intervention housing options around Stanislaus County.



The Access Center Vision also includes a low-barrier shelter (LBS) program component. What differentiates a low-barrier shelter from a traditional shelter is a low-threshold criteria for access such as accommodations for couples to lodge together, allowing pets, and storage for personal belongings. The LBS is a short-term shelter for people experiencing long-term street homelessness.

HOK Senior Vice President David Crotty will present the Access Center Vision at the Board of Supervisors meeting on February 27, 2018. The HOK Team created an environment of planning, collaboration and vision and provided these services to our community free of charge. It is recommended the HOK be recognized for this caring contribution to these efforts.

### **STRATEGIC IMPLEMENTATION APPROACH**

On December 14, 2017, at a historic joint meeting of the Stewardship Council and the Community System of Care, the Vision for the Access Center along with the Strategic Implementation Approach was enthusiastically endorsed.

Inspired by these words from Vaclav Havel, “**Vision is not enough, it must be combined with venture. It is not enough to stare up the steps, we must step up the stairs,**” a three-part strategic implementation approach was endorsed to *simultaneously Initiate: Immediate Action Plan and a Full Action Plan.*

- **First,** Create a Temporary Emergency Shelter and Day Center with minimal supportive services **Now!**
- **Second,** Simultaneously Initiate and Develop the Complete Action Plan for the Permanent Access Center **Now!**
- **Third,** Develop the Needed and Distributed Housing in the Community to fully implement the Vision of the Access Center.

There is an immediate need for housing in order to serve the unsheltered population in the County. Through Focus on Prevention, a public and private partnership has been established to develop a three-part strategic approach, which includes a proposal for a

Temporary Emergency Low Barrier Shelter (Immediate Action Plan), along with a long-term plan to develop a Permanent full-service Access Center (Full Action Plan):

1. Temporary Low Barrier Emergency Shelter/Day Center with Minimal Supportive Services for the Occupants
  - a. Private non – profit organization leasing property to create a Temporary Low barrier emergency shelter/day center which will have the requisite support services. The lease will be for a maximum of three years from the commencement of emergency shelter operations
  - b. Acquire/construct temporary/moveable structures, to include 60 shelter beds and moveable day center facilities
2. Develop the complete action for a full and Permanent Access Center
  - a. Simultaneously initiate and develop the complete action plan for a full and Permanent Access Center
  - b. Develop a full and transparent site selection process with public input
  - c. Create the sustainable financing plan for operations and facilities needed for the full permanent Access Center
  - d. Plan for the re-use of facilities, equipment, etc. from the temporary emergency shelter
  - e. Create the full program partnership for all services envisioned and needed for those experiencing homelessness
  - f. Identify private donor opportunities and other funding strategies
3. Develop the needed and distributed housing in the community to fully implement the vision of the Access Center
  - a. With the strength and partnership of the Community System of Care Housing Committee, FOP Stewardship Council, County, City, other public agencies and non-profits, identify existing and new housing opportunities
  - b. Work with the housing partners seeking to acquire suitable motel or existing properties
  - c. Seek new Legislative funding opportunities for low income housing
  - d. Leverage seasonal/migrant housing opportunities for winter-time relief
  - e. Increase urgently needed permanent housing options, county-wide

### **IMMEDIATE ACTION IS NEEDED NOW**

A “tiered” approach to the Immediate Action Plan is needed to focus on creating the Temporary Low Barrier Emergency Shelter first. The Immediate Action Plan is different from the Full Action Plan for a Permanent Access Center. The minimal supportive services for the Temporary Low Barrier Emergency Shelter will be for the shelter operation itself. The Immediate Action Plan has been modified to focus on the successful delivery and opening of the Emergency Shelter now. Other related services and programs will be evaluated during the work to open the shelter for future consideration and required approvals. The tiered approach will allow the County’s Initial Outreach and Engagement modular facility and other related services to be adjacent or co-located with the Emergency Shelter after obtaining future approvals.



The Temporary Low Barrier Emergency Shelter will report on the alignment and impact on the Focus on Prevention Homelessness result and indicators for Emergency Low-Barrier shelter program participants:

- Reduce the number of program participants experiencing homelessness
- Reduce the average length of time a program participant is homeless
- Increase % of program participants who are accessing resources to improve wellbeing
- Increase % program participants who are experiencing improved wellbeing

### **A MULTI-SECTOR APPROACH**

On October 28, 2014, the County established the Focus on Prevention initiative (FOP) to improve the quality of life in Stanislaus County; and Focus on Prevention has initiated a community transformation process in areas critical to quality of life: Homelessness, Strengthening Families, Investing in and Supporting Young Children and Reducing Recidivism. The United Way, whose mission is to bring people together to help communities reach their full potential, is specially trained, experienced and competent in this arena, has been an integral component of the Focus on Prevention community transformation effort, and has agreed to perform and provide the services described herein.

The non-profit organization collaboration is essential to the success of this Immediate Action Plan. The non-profit will enter into a 3-year ground lease for private property, receive a pledged \$1 million private donation for the acquisition of the temporary facilities and improvements, in exchange for distribution of \$2.5 million in Housing and Community Development funds authorized by Item 2240-105-0001 of Chapter 14 of Assembly Bill 97 approved by Governor Brown and filed with the Secretary of State on June 27, 2017, serve as Project Coordinator and Fiscal Agent for the Emergency Shelter and work with the FOP Stewardship Council to procure and operate the Emergency Shelter.

On February 22, 2018, the United Way Board agreed with the concept to create a public private partnership with Stanislaus County for the purpose of the development and operation of a Temporary Low Barrier Emergency Shelter in downtown Modesto. The board has authorized the (United Way) CEO to negotiate with the County the documentation necessary to effect this partnership.

### **THE PURSUIT OF A PERMANENT ACCESS CENTER**

Site Selection for the permanent full Access Center will begin simultaneously with the implementation of the Immediate Action Plan. The countywide site selection process will be led by the County's Planning Director in partnership with the Project Team. Site selection efforts will include community engagement with business and residential interests, and will focus on finding a site that provides for compatibility with surrounding uses through enhanced design and appropriate operational controls. Preliminary efforts, based on HOK's Vision for the Access Center Project indicate the need for a site that meets, at a minimum, the following criteria:

- Minimum size of 1.6 acres;
- Served by public water and sewer, electricity, gas and phone/cable/internet;
- Ability to contain storm drainage on site or connection to municipal storm water drainage system;
- Access to public right of way;
- Serviced by public transportation;
- Accessible to non-motorized modes of transportation (i.e. sidewalks, bike paths, and or trails).

Site selection will be conducted in close coordination with local jurisdictions to ensure compatibility with zoning ordinance requirements and all other applicable design standards.

Site selection will include obtaining all necessary land use entitlements, such as but not limited to, site plan/design review, use permit or re-zoning, necessary for the development and operation of the Permanent Access Center. Site selection will be subject to and undergo review under the California Environmental Quality Act (CEQA). The level of CEQA review will be dependent on the type of land use entitlement required and site-specific conditions. Further authorization from the Board of Supervisors will be requested as necessary, to proceed with obtaining land use entitlements, verification of the CEQA certification review, and ultimate acquisition and development of the site. These authorizations will provide opportunities for further public engagement in the site selection process.

Concurrently, a sustainable financing plan will be developed for the Permanent Access Center. It is anticipated the Temporary Low Barrier Emergency Shelter/Day Center will be open in June, 2018. It is anticipated that the planning for the Permanent Access will be completed and upon funding would be available within the 3-year period of the Immediate Action Plan.

## **SUMMARY**

Keeping with the foundational values of Focus on Prevention, this proposal is brought to you by a broad group of multi-sector partners, including County Government, that are committed not only in their support but has worked to secure a substantive amount of funding as well. The Focus on Prevention Initiative has brought us all together and is the driving force behind this effort. The partnerships that have brought this proposal to you today include the Stewardship Council, the Community System of Care, the Community, private individuals, private donors, private property owner, private non-profit organization, public agencies including the City of Modesto and Stanislaus County, multiple community partners and service providers.

On February 12, 2018, the City of Modesto Safety and Communities Committee unanimously supported the Immediate Action Plan proposal for Temporary Low Barrier Emergency Shelter/Day Center for the homeless population of Stanislaus County. This effort will be presented to the Modesto City Council on February 27, 2018.

**POLICY ISSUE:**

The Board of Supervisors will consider the impact of the Focus on Prevention effort on the quality of life of all residents of Stanislaus County.

**FISCAL IMPACT:**

There is no additional fiscal impact for these actions.

**BOARD OF SUPERVISORS' PRIORITY:**

Approval of this action supports the Board's priorities of Supporting Strong & Safe Neighborhoods and Supporting Community Health by strengthening the Homelessness Community System of Care with the addition of a Temporary Low Barrier Emergency Shelter.

**STAFFING IMPACT:**

Existing Staff from the Chief Executive Office, County Planning and the Health Priority Departments will continue to focus and support the entire Focus on Prevention effort.

**CONTACT PERSON:**

Patricia Hill Thomas, Chief Operations Officer (209) 525-6333  
Ruben Imperial, Deputy Executive Officer (209) 525-6333

**ATTACHMENT(S):**

1. Correspondence Received on February 19, 2018

Correspondence  
Received on  
February 19, 2018

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**From:** Maryann Spikes <maryannspikes77@gmail.com>  
**To:** <monteithd@stancounty.com>  
**Date:** 2/19/2018 4:20 PM  
**Subject:** Access Center & Low Barrier Shelter  
**Cc:** <demartiniJ@stancounty.com>, <olsenk@stancounty.com>, <vito.chiesa@stanc...

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Dear Stanislaus County Board of Supervisors:

I reside in district 4, which is Dick Monteith's district, for what it's worth.

On the 27th you will vote to approve the MOU for the access center and low barrier shelter.

I support the immediate action plan proposal for the temporary low barrier emergency shelter/day center for the homeless population of Stanislaus County, which will be a public and private partnership as a part of a phased plan under the Focus on Prevention Initiative.

I am very excited to see movement on the low-barrier shelter & access center (as long as it is not followed by homeless-unfriendly ordinances).

Respectfully,

Maryann Spikes

# Stanislaus County Board of Supervisors February 27, 2018



Approval to Proceed with the Vision and Strategic Implementation Approach for the Access Center for those Experiencing Homelessness Including an Immediate Action Plan for a Temporary Low Barrier Emergency Shelter/Day Center; and Initiating the Development of the Plan for a Permanent Access Center and Related Matters

# Jody Hayes

Stanislaus County

Chief Executive Officer



# Adam Gray

State of California

Assembly Member District 21





# Brad Hawn

Co-chair

Stewardship Council



# Focus on Prevention



- Focus on Prevention is a county-wide initiative that aims to improve the quality of life of all Stanislaus residents and families through coordinated prevention efforts that work across multiple sectors.

# Focus on Prevention



- The Supervisors made it clear they wanted to inspire a new way
- Government alone is not the answer
- Working TOGETHER across multiple sectors
- Prevention & Root causes
- Learning & mutual accountability for results
- Committed for the long haul
- “Our Community” - there are no “others”

# Initial Outreach and Engagement



- Initial Outreach and Engagement Center opened on August 1, 2017
- Serves as physical entry point that centralizes connections to housing and necessary support.
- Since its opening it has become a collaborative effort receiving an estimated \$1.4 million in grants.
- In the past six months the Initial Outreach and Engagement Center has served hundreds of citizens experiencing homelessness and has had great success.

VIDEO

# Ruben Imperial

Deputy Executive Officer

Stanislaus County





# Common Agenda

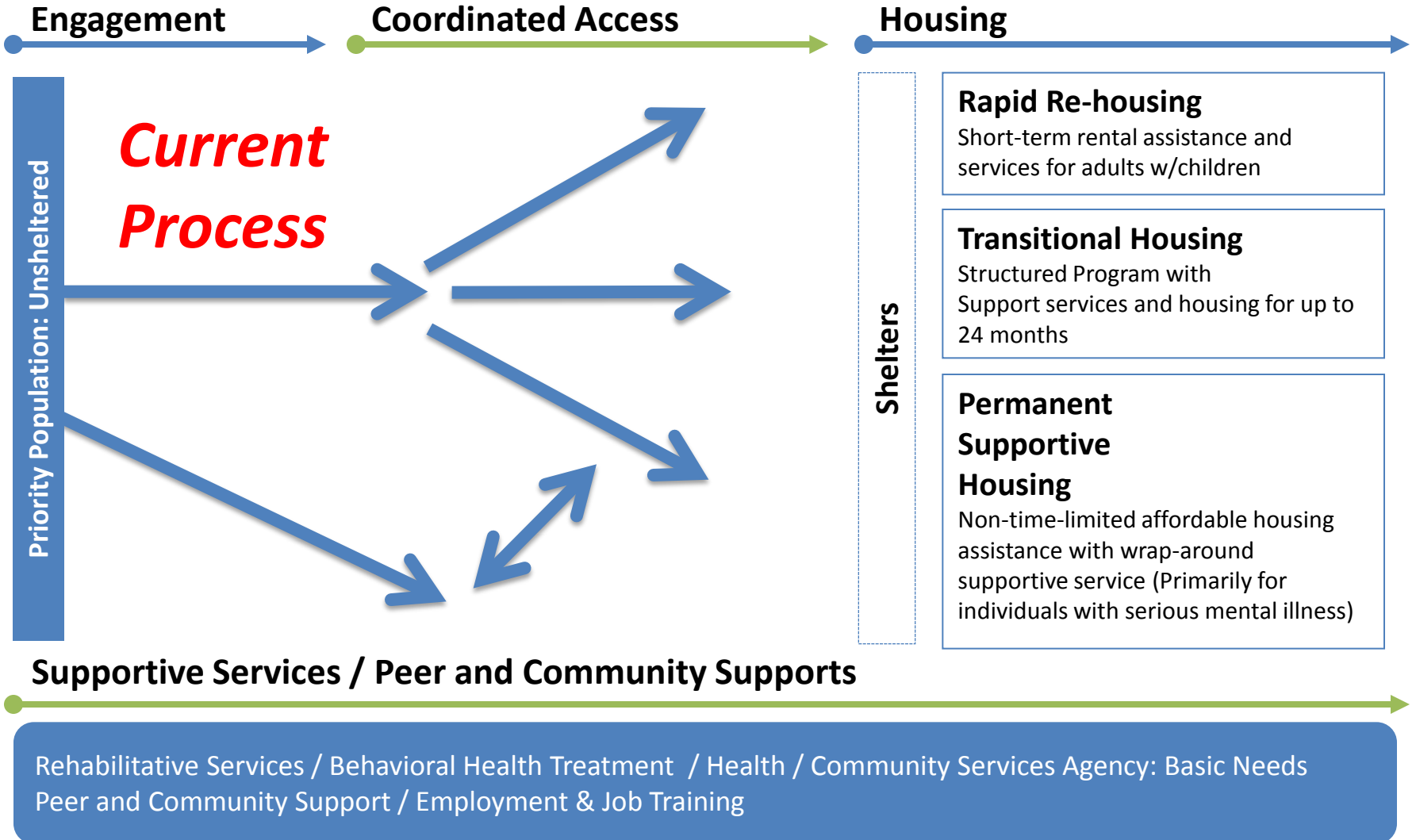
Acting together to reduce and prevent homelessness

<p>Results</p>	<p>Our families and neighbors who are homeless, or at risk of homelessness, permanently escape homelessness.</p>			
<p>Indicators</p>	<ol style="list-style-type: none"> <li>1. <b>For individuals who are homeless:</b> <ol style="list-style-type: none"> <li>a.Reduce the number of people experiencing homelessness</li> <li>b.Reduce the average length of time someone is homeless</li> <li>c.Increase % access to resources to improve wellbeing</li> <li>d.Increase % experiencing improved wellbeing</li> </ol> </li> <li>2. <b>Improve the safety of parks and neighborhoods</b></li> <li>3. <b>Decrease the occurrences of public anti-social behavior</b></li> </ol>			
<p>Strategies</p>	<p><b>Outreach &amp; Engagement</b></p>	<p><b>Coordinated Access</b></p>	<p><b>Services &amp; Supports</b></p>	<p><b>Housing</b></p>
	<p><b>Data Development &amp; Capacity-building</b></p>			
	<p><b>Mutually reinforcing activities and strategies</b> across multiple sectors and communities: Multi-sector activities / Countywide activities / Community and City level activities</p>			



# Community System of Care

Acting together to reduce and prevent homelessness

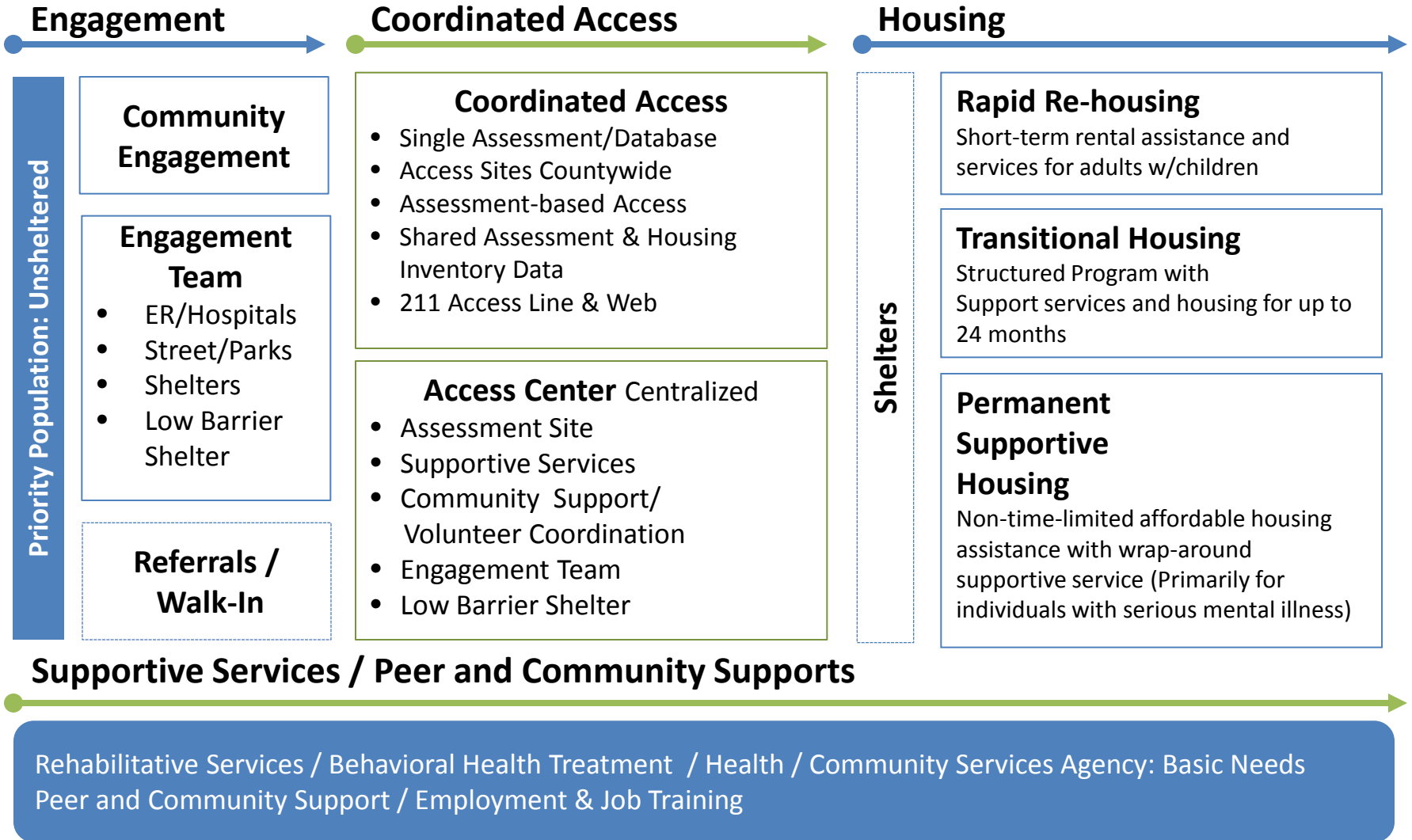






# Community System of Care

Acting together to reduce and prevent homelessness



# Patricia Hill Thomas

Chief Operations Officer  
Stanislaus County





*Training Programs*



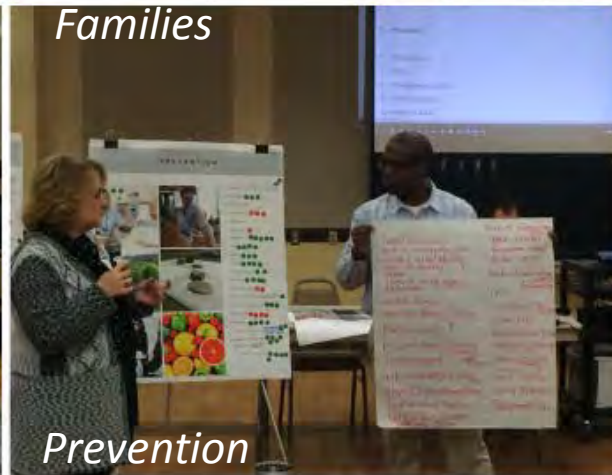
*Strengthening Families*



*Partners Possessions & Pets*



*Accountability & Performance*



*Prevention*



*Community*



*Wellness Areas*



*Safety*



*Future*



# David Crotty

Vice President, Senior  
Project Manager



# Access Center Visioning Session

Stanislaus County



## visioning overview

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*All of the participants broke out into ten groups organized around a topic or theme related to the Access Center. The groups dissected and reviewed their topic and shared their analysis with the at large group. Each group developed a vision statement for the Project and then the at large group reviewed and assimilated the essential components into a single vision statement.*



Prevention is <sup>dependent on</sup> Proactive & **PREVENTION**  
 Affordable Housing &  
 Adequate Supportive Services



- PROACTIVE**
- Prevention is **PROACTIVE**
  - Red Flags ●●●●
  - Places to look
  - Road blocks ●●●●
  - Clear signs
  - Stigmatize ●
  - Respectful ●●●●●●●●
  - Safe ●●●●●
  - Healthy ●●●●●
  - Healing ●●●●●
  - Non-threatening ●●●●●
  - Available ●●●●●
  - State of the Art ●●●●
  - Rethink strategy when <sup>resources are available</sup>
  - Measures of Success ●●●●●
  - Recidivism ●●●●●
  - Outreach ●●●●●
  - Future of Prevention <sup>community health workers</sup>
  - Vocational Services <sup>community health workers</sup>
  - Affordable Housing <sup>community health workers</sup>
  - Homeless Services ●●●●●

- homelessness
- lack of living wage jobs
- housing availability
- cycle of poverty
- income
- Lack of child care
- Addiction
- mental illness
- domestic abuse/safety
- housing costs ↑
- Prison release/criminal record/legal issues
- unemployment
- lack of education/limited skills
- Apathy/disinfranchisement
- lack of basic needs
- language barriers
- cultural issue
- lack of supportive services
- poor credit
- immigration status
- foster care
- lack of parenting skills
- budgeting
- CPS
- evictions/foreclosure
- crime rate
- substandard housing
- emergency/deaths
- illness/health disability
- unaware of comm. resources
- family dynamics
- Transportation
- Time management

**GROUP VISION STATEMENT**

Prevention is proactive



# STRENGTHENING FAMILIES



- A family is \_\_\_\_\_
- A strong family is \_\_\_\_\_
- A dysfunctional family is \_\_\_\_\_
- Encourage ●
- Discourage ●
- Measures of Success ●
- Re-evaluate strategy ●
- A broader family ●
- Privacy ● ●
- Transparency ●
- Enable ●
- Respectful ●
- Inclusive ●
- Future of families ●

Welcome  
 • Food, transport, and happiness  
 • comfort  
 • parenting SKILLS  
 • assurance  
 • trauma informed  
 • band/cater, venue  
 • Love, inclusive  
 • Cultural responsiveness  
 • "home"  
 • blended  
 • Health  
 • positive coping skills  
 • community  
 • financial support  
 • child/parent interaction  
 • proactivity  
 • empowerment  
 • employment  
 • childcare  
 • acceptance  
 • education  
 • values  
 • Support network  
 • diversity  
 • self-esteem  
 • healthy boundaries  
 • resilient  
 • communication  
 • validation

acceptance/accepting  
 welcome home  
 supportive  
 empowerment/empowering  
 hope  
 community  
 trust  
 safe

## GROUP VISION STATEMENT

Welcome home: accepting, supporting and empowering our families



# vision statement *drafts*

*The at large group used the draft vision statements as a means to develop a single vision statement. This happened in a few rounds of refinement where the group ultimately developed a vision statement.*

## entire group

### *round 1*

1. Working and walking with the homeless to assist them with basic needs and training for a place to call home.
2. A community where all can easily access services with **dignity**, care and compassion, to break the cycle of homelessness.
3. Create a sustainable foundation to **empower** individuals.
4. A center that is inclusive safe, clean, supportive, empowering that enables **independence**, accountability and motivation.
5. Prevention is proactive.
6. **Hope** trust and success is our mission.
7. Welcoming friendly, secure, safe, and sustainable environment.
8. Welcome home: accepting, supporting and empowering our families
9. 0 exclusions to success.
10. The community collaborative campus: A place to connect to your community with dignity and **respect** to achieve whole person wellness.

## entire group

### *round 2*

1. A motivated community empowering trust, hope, **independence**, and accountability.
2. Empowering individuals towards a **hopeful, dignified**, and independent life.
3. A sustainable community where all are welcome to safely and easily access services to break the cycle of homelessness.
4. Welcome home: your connection to **dignity, respect, hope**, and wellness
5. 0 exclusions to success by acting together to reduce and prevent homelessness to empower individuals now!

## entire group refinement

- Empowering community to a hopeful dignified independent life.
- A community empowering individuals towards a hopeful, dignified, and independent life.
- A community empowering **people** experiencing homelessness towards a hopeful, dignified, and independent life.
- Empowering people **experiencing homelessness** towards a hopeful, dignified, and an independent life.
- Creating access for people experiencing homelessness **towards a hopeful, dignified, and an independent life.**
- Reconnecting people experiencing homelessness towards a hopeful, dignified, and an independent life.
- Reconnecting people with dignity experiencing homelessness towards a **hopeful and an independent life.**
- Empower **people experiencing homelessness** with dignity towards a hopeful and independent life.
- Through dignity and respect, empowering people** experiencing homelessness towards a **hopeful and independent life.**

*And the final vision statement is.....*

# Final Vision Statement

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*Through dignity and respect,  
empowering people at risk or  
experiencing homelessness, toward a  
hopeful and independent life.*

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The ten groups consolidating into 5 groups. These groups reviewed the functions and spaces that need to be accommodated in the Access Center. They organized the spaces and functions into three general categories: the Access Center 1) must have 2) would be nice to have 3) in an ideal world it would have. Using the spaces from these lists the HOK team developed an outline program.

## must haves

Relationships, Partners, Possessions, & Pets

HVAC

Supportive services: Mental Health, alcohol drug, Dr. Education, employments, Social security, disability

Housing

Basic Hygiene

Showet, bathroom, laundry

Newsletter

Mail

Chaplain

Clothes, food shelter

Relationship counseling

Common area

Safety / secure:

24/7 access

Pet care/kennel

Cell phone charging station

WiFi

Internet access

Eco-friendly

Accountability / Training Program

Kitchen

Showers

Staffing/office space

Interviews

Classrooms

Access to community resources

Mailbox

Access to public transportation

Prevention / Future

Mental health

Child service/parenting classes

Drug and alcohol treatment

Job placement

Training

Housing inventory/placement services

Transportation

Case management

Navigators

Computers for participants

Messaging service

Innake interviewing meeting classrooms space

Kitchen

Bathrooms/showers

Clinic

Security

Recycling (revenue)

Volunteers

Alumni mentoring

Customer feedback/accountability

Safety / Community

Counter reception area

Social services

Health care

Employment support

Housing

Faith based rep

Transportation

Vets rep

Personal hygiene (bathroom, showers)

Power outlets charging stations

Day center 1.0

Collec

Volunteer coordination

Security coordinator

Postal services

Wellness Areas / Strengthening Families

Outreach teams

Medical health

Behavior health

Benefits access

Security team

Probation check in

Resource center (computer/phone)

Power

Mail access

Clothes closet

Shelter (low barrier)

Sanitation

Food access/kitchen

Kennels/vet access

Laundry room

Staff areas

Child care

## like to have

### Relationships, Partners, Possessions, & Pets

Partner with retail (shoes, undergarments)

haireute

Dental

Vision

TV

Garden

Sports area:horse shoes

Vision

Worship room

Interview (make overs)

### Treatment Programs/Accountability

Child care center

Medical clinic

Closet

Food pantry

Computer lab

### Prevention / Future

Public health centers nutritious OBGYN

Training (maintenance, food services, house keeping, community garden, farmers market)

Incentives

Comp lab

Phone service

24/7 service

Financial services

Money management

Social lounge

### Wellness Areas / Strengthening Families

Recreation area

Community education

Library

Exercise courses

Tutoring

Business clothes available

Loaner bicycle

Animal services

Playground

# in a perfect world

## Community / Safety

Legal services

Day center

Court liaison

Education Training Center

## Relationships, Partners, Possessions, & Pets

Individual sleeping areas (small house)

Bikes

Individual transportation

Pool/hot tub

Coffee stand

Self sufficient

Day trips to improve social skills

Gym

## Training Programs / Accountability

None

## Future / Prevention

Overall campus design

Beautiful landscaping

Public relations (responsible for putting out the messaging)

Child care

Coffee shop (revenue)

Playground

Game room

## Wellness Areas / Strengthening Families

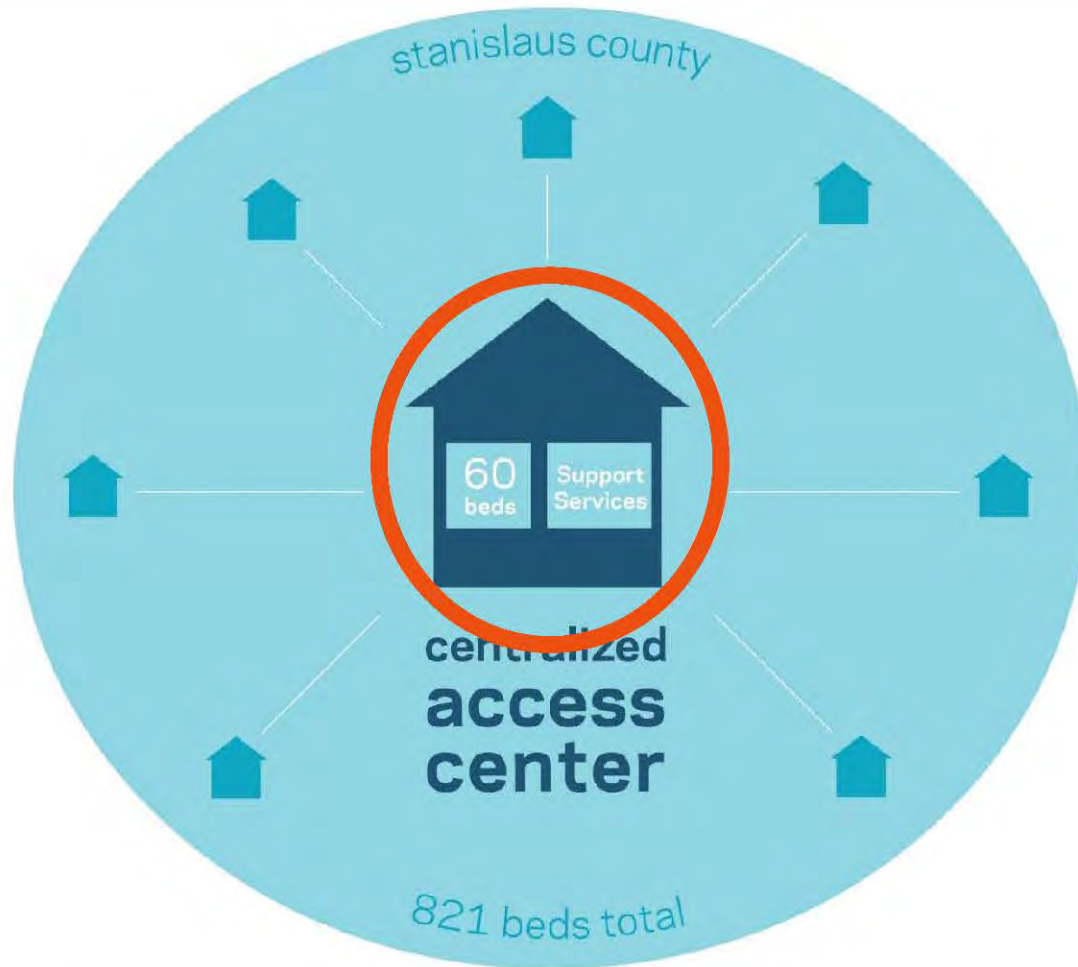
Solar panels (self powered)

Spa/pool

Holodeck

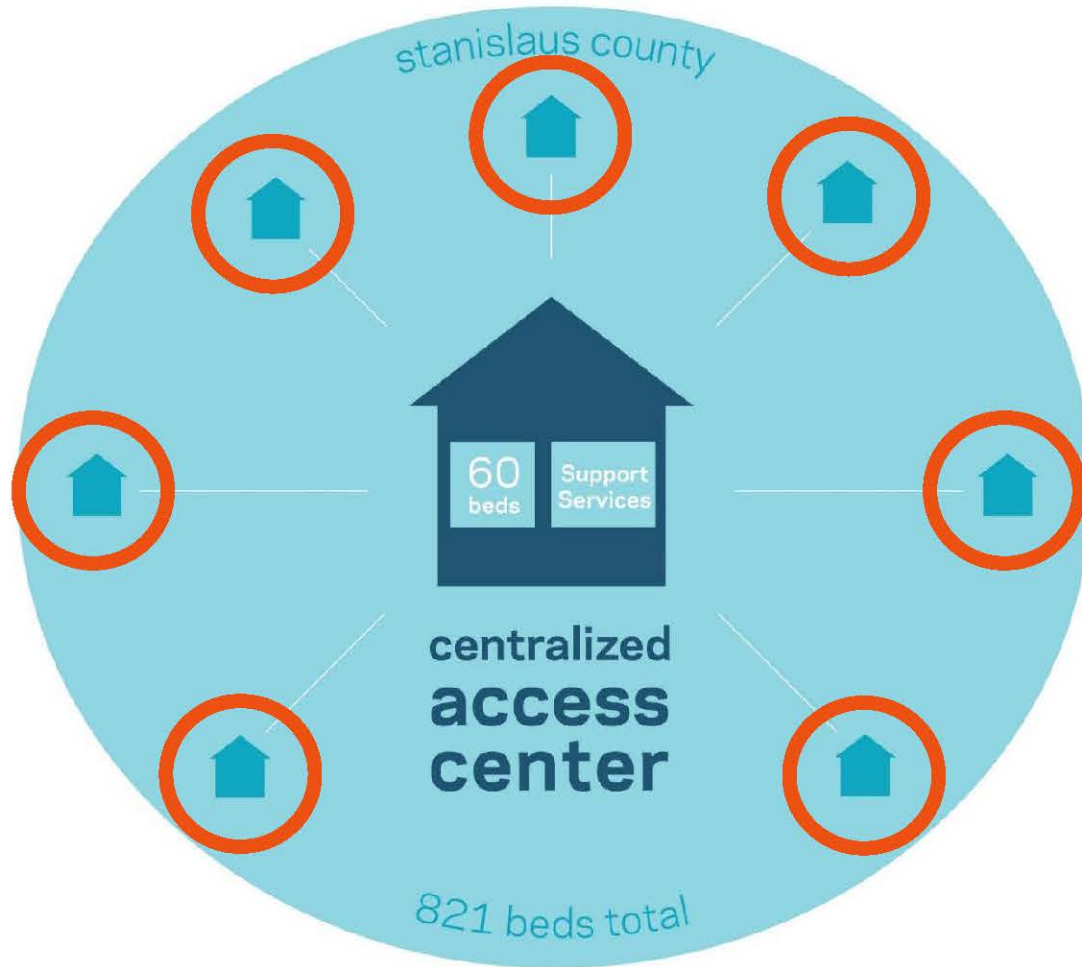
Taco truck





The Access Center will work with **transitional** and **intervention** housing options around Stanislaus County.

# Access Center



The Access Center will work with **transitional** and **intervention** housing options around Stanislaus County.

# Intervention Housing Network

# 2016 HUD Data

## Exhibit #3 - Valid Survey Results

A total of 1260 questionnaires were collected from emergency shelters, transitional housing programs & street count locations. The information below was provided by the adult head of household for the families and the actual response counts are based solely on the reported, interviewed clients and responses that were given.

### Results for Stanislaus County

All Households	Sheltered		Unsheltered	Total Usable Surveys	%
	ES	TH			
Total Number of Households	475	111	674	1260	100%
Total number of Persons	683	157	821	1661	100%
Total number Single Households	388	84	653	1135	75%
Total number of Households with Children	82	16	20	118	10%
Total number of Households with Only Children	5	1	1	7	1%
Total number of Youth Households	19	16	66	101	7%
Total number of Veteran Households	25	17	58	100	7%

840 Sheltered

821 unsheltered

### Homeless Count Totals by City (includes sheltered & unsheltered from all sources)

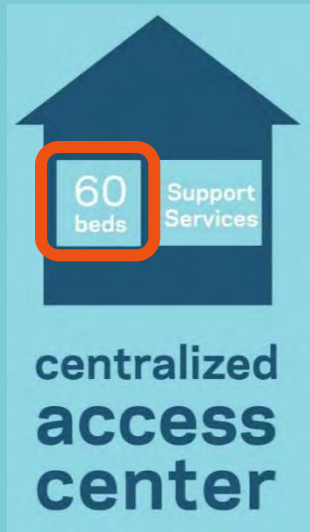
City	Clients Interviewed	Observed*	Total Persons Reported	
Ceres	16	7	35	2.1%
Denair	0	0	0	0.0%
Empire	3	1	4	0.2%
Hughson	2	0	5	0.3%
Hickman	0	0	0	0.0%
Keyes	3	0	3	0.2%
Modesto	742	166	1221	73.5%
Newman	2	2	8	0.5%
Oakdale	27	0	52	3.1%
Patterson	44	10	60	3.6%
Riverbank	2	3	6	0.4%
Salida	12	4	19	1.1%
Turlock	148	66	248	14.9%
Waterford	0	0	0	0.0%
<b>Total</b>	<b>1001</b>	<b>259</b>	<b>1661</b>	<b>100.0%</b>

20 Families

\* Persons observed on the street or not interviewed by the shelter facility.



**Transitional  
Housing:  
Basic Living Spaces  
22,000 SF**



- **45 Single Beds**
- **15 Beds for Families**
- **Reception/Lobby**
- **Mail Cubbies**
- **Laundry**
- **Food Service**



## Support Services:

Navigation

Counseling

Health

8,000 SF

- Reception/ Waiting
- Breakroom
- Conference Rooms
- Workstations
- Interview Rooms
- Workroom
- Shower

- Exam & Treatment
- Treatment Support
- Consultation
- Classrooms
- Training
- Day Center

**Transitional  
Housing:  
Basic Living Spaces  
with **60 beds**  
22,000 SF**



**Support Services:  
Navigation  
Counseling  
Health  
8,000 SF**

**30,000 SF total**

**Program of Spaces: What's in it?**

# 2016 HUD Data

## Exhibit #3 - Valid Survey Results

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Total number of Veteran Households	25	17	58	100	7%

840 Sheltered  
821 unsheltered

**Need total: 821 beds**  
**Access Center: 60 beds**  
**Remaining need: 761 beds**

# Intervention Housing Network: What's it make up?



Total **761 Beds** composed of:

- Family Units- 2 or more people
- Efficiency Units- 1 or 2 people
- Dorms- 12 occupants per dorm

Bedrooms

Bathrooms

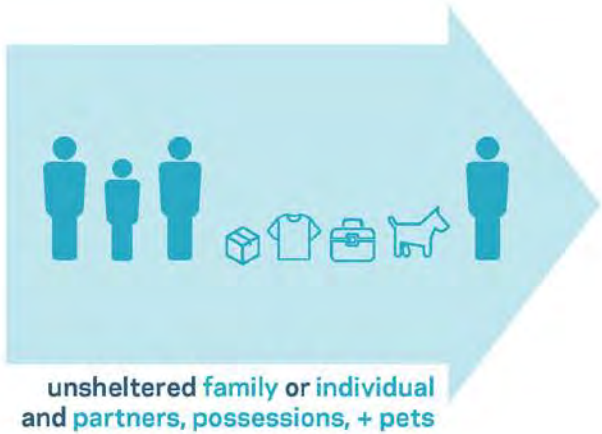
Kitchen/Dining

Laundry

Common Space

Storage

# How it works



## Outreach

# How it works



**One Stop**

# How it works



## Intervention Housing Network



# How it works



Continued support

# How it works



## Independent housing

# How it works



## Continued support

# How it works





### Exhibit #3 - Valid Survey Results

A total of 1260 questionnaires were collected from emergency shelters, transitional housing programs & street count locations. The information below was provided by the adult head of household for the families and the actual response counts are based solely on the reported, interviewed clients and responses that were given.

#### Results for Stanislaus County

All Households	Sheltered		Unsheltered	Total Usable Surveys	%
	ES	TH			
Total Number of Households	475	111	674	1260	1
Total number of Persons	683	157	820	1661	1
Total number Single Households	388	84	653	1135	7
Total number of Households with Children	82	16	20	118	1
Total number of Households with Only Children	5	1	1	7	1
Total number of Youth Households	19	16	66	101	1
Total number of Veteran Households	25	17	58	100	1

*840 Sheltered*

#### Homeless Count Totals by City (includes sheltered & unsheltered from all sources)

City	Clients Interviewed	Observed*	Total Persons Reported
Ceres	16	7	35
Denair	0	0	0
Empire	3	1	4
Hughson	2	0	2
Hickman	0	0	0
Keyes	3	0	3
Modesto	742	166	1221
Newman	2	2	8
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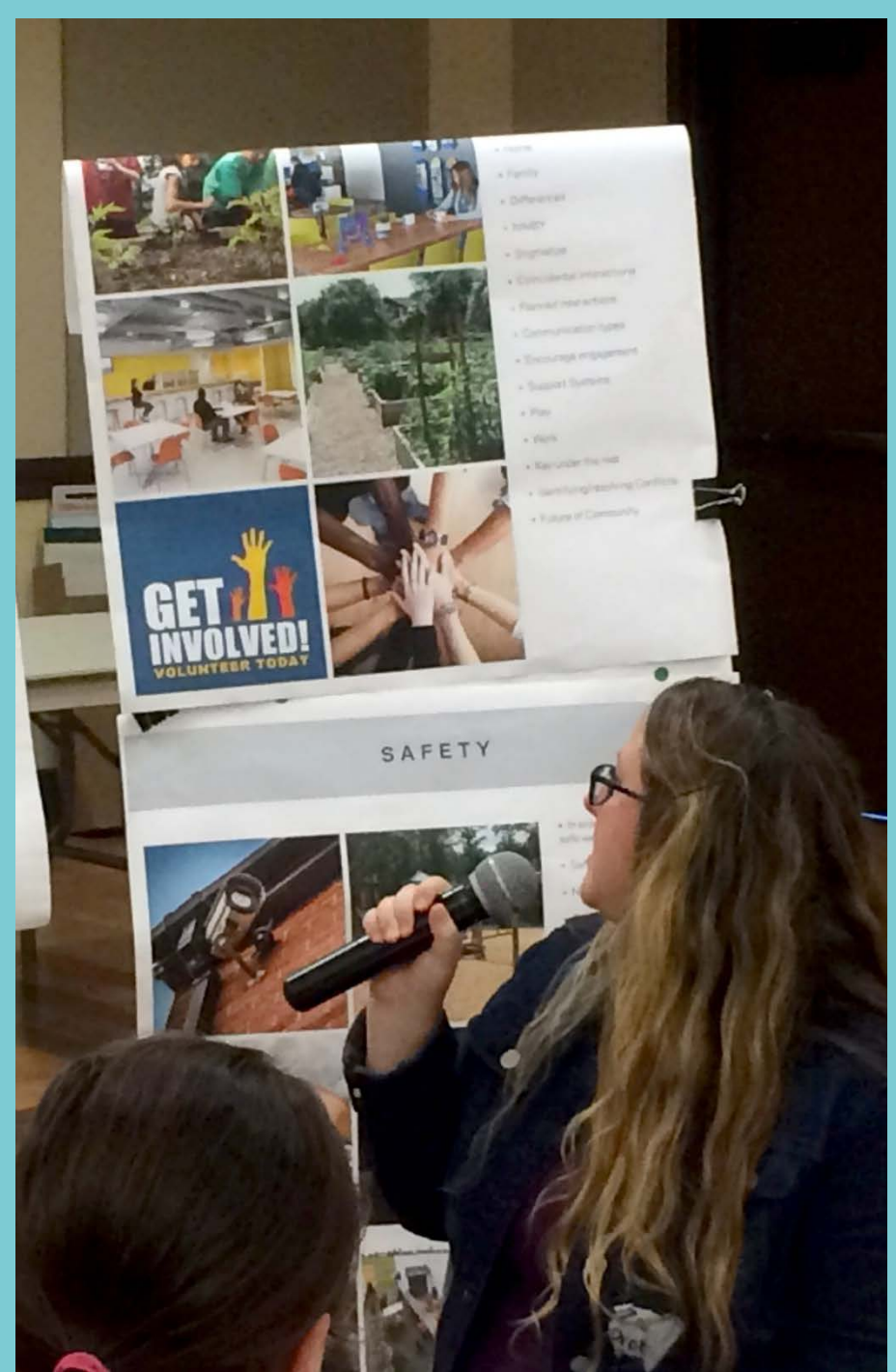
\* Persons observed on the street or not interviewed by the shelter facility.



# What do the numbers mean?



# Your Feedback is Welcome!



- Family
- Differentiated
- Healthy
- Organized
- Cross-cultural interactions
- Planned interactions
- Communication tools
- Encourage engagement
- Support systems
- Roles
- Map under the hood
- Identifying/assessing needs
- Future of Community

**GET INVOLVED!**  
VOLUNTEER TODAY

## SAFETY



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# Are you in?

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Thank you!

# Strategic Implementation Approach Community Wide Solutions



Act Now!

Permanent  
Access Center

Additional  
Permanent  
Housing



# Strategic Implementation Approach Community Wide Solutions



Act Now!

- Emergency Exists
- Create a Temporary Low Barrier Emergency Shelter with Minimal Supportive Services
- Tiered Approach for other adjacent Services
- MOU with Private Non Profit
- Private Donated Funds for Acquisition of Temporary Moveable Shelter Facilities
- Granting of Legislative \$2.5 million to Non –Profit for Operations for 3 years
- Lease with Private Property Owner
- Open June, 2018

# Strategic Implementation Approach Community Wide Solutions



## Permanent Access Center

- Simultaneously initiate plan development for the Permanent Access Center
- Transparent Site Selection Process based on established Criteria
- Led by the County's Planning Director
- Development of Sustainable Financing Plan
- Planning for the Permanent Access Center will be completed and upon funding would be available within the 3 year period of the Temporary Low Barrier Emergency Shelter/Day Center

# Strategic Implementation Approach Community Wide Solutions



## Additional Permanent Housing

- Focus on the Community shortage of affordable, low income and supportive housing
- 821 as of the 2017 Count
- Housing Intervention
- Independent Housing

# Strategic Implementation Approach



1. **First**, Create a Temporary Emergency Shelter and Day Center with minimal supportive services Now!
2. **Second**, Simultaneously Initiate and Develop the Complete Action Plan for the Permanent Access Center Now!
3. **Third**, Develop the Needed and Distributed Housing in the Community to fully implement the Vision of the Access Center

# Permanent Access Center Criteria



- Preliminary efforts, based on HOK's Vision for the Access Center Project indicate the need for a site that meets, at a minimum, the following criteria:
- 1.6 Acres
- Utility Infrastructure
- Public transportation accessible to non-motorized transportation
- Site selection in close coordination with local jurisdictions to ensure compatibility – zoning and land use
- California Environmental Quality Act
- Full public Engagement in the Site Selection Process
- The planning for Permanent Access Center concurrent with Emergency Shelter

# Permanent Access Center Criteria



- Site Selection for the permanent full Access Center will begin simultaneously with the implementation of the Immediate Action Plan.
- Site selection will include obtaining all necessary land use entitlements, such as but not limited to, site plan/design review, use permit or re-zoning, necessary for the development and operation of the Permanent Access Center. Site selection will be subject to and undergo review under the California Environmental Quality Act (CEAQ).
- Concurrently, a sustainable financing plan will be developed for the Permanent Access Center.



Stanislaus  
Community  
Foundation



STANISLAUS  
FOOD PRODUCTS





# Summary



- Keeping with the foundational values of a Focus on Prevention, the proposal is brought to you by broad set of multi-sector partners
- The Focus on Prevention Initiative has brought us all together and is the driving force behind this effort.

# Megan Belair

Chief of Staff

Assembly Member

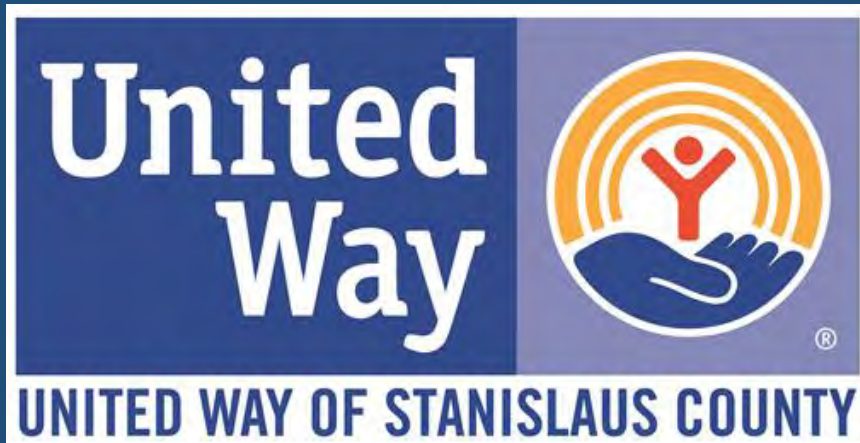
Adam Gray's Office-District 21



# Francine DiCiano

CEO & President

Unites Way of Stanislaus



# Bill Hudelson

Senior Vice President

Stanislaus Food Products



# Randy Limburg

Outreach &  
Engagement Team



Through Dignity and respect  
empowering people at risk or  
experiencing homelessness towards  
a hopeful and independent life



# Recommendations



1. Accept an update on the progress of the Initial Outreach and Engagement Center opened on August 1, 2017.
2. Approve the Vision for a Focus on Prevention initiative toward ending homelessness in Stanislaus County, prepared by Hellmuth, Obata and Kassabaum (HOK) and recognize the HOK team for their donated efforts in 2017 to work with community stakeholders to create the vision, “Through Dignity and Respect, Empowering People at Risk or Experiencing Homelessness Towards a Hopeful and Independent Life.”



# Recommendations



3. Approve the Strategic Implementation Approach Plan for the Access Center Project, including approval to proceed with an Immediate Action Plan for a privately funded and privately operated Temporary Low Barrier Emergency Shelter/Day Center, with minimal supportive services, and the development of a Plan for a Permanent Access Center for the future.

# Recommendations



4. Authorize the Chief Executive Officer or his designee to negotiate and execute a Memorandum of Understanding with the United Way, a local non-profit organization, to grant and distribute to the United Way \$2.5 million in State of California Housing and Community Department legislative appropriations funding earmarked for homeless navigation centers for the private operation for three years of the Temporary Low Barrier Emergency Shelter and Day Center.

# Recommendations



5. Authorize the County Planning Director working with the project team to initiate a site selection process for the Permanent Access Center, consistent with the provisions of the California Environmental Quality Act (CEQA) and approve the recommended Site Selection Criteria for the Permanent Access Center project.



*“Vision is not enough, it must be combined with venture. It is not enough to stare up the steps, we must step up the stairs,”*



*Questions and Thank you*