

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
BOARD ACTION SUMMARY**

DEPT: Chief Executive Office

BOARD AGENDA:6.B.11
AGENDA DATE: January 9, 2018

SUBJECT:

Approval and Acceptance of the 2016-2017 Annual Report

BOARD ACTION AS FOLLOWS:

RESOLUTION NO. 2018-0036

On motion of Supervisor Chiesa , Seconded by Supervisor Withrow
and approved by the following vote,

Ayes: Supervisors: Olsen, Chiesa, Withrow, Monteith, and Chairman DeMartini

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) Approved as recommended

2) Denied

3) Approved as amended

4) Other:

MOTION:

ATTEST: 
PAM VILLARREAL, Assistant Clerk

File No.

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
AGENDA ITEM**

DEPT: Chief Executive Office

BOARD AGENDA:6.B.11
AGENDA DATE: January 9, 2018

CEO CONCURRENCE: YES

4/5 Vote Required: No

SUBJECT:

Approval and Acceptance of the 2016-2017 Annual Report

STAFF RECOMMENDATION:

1. Approve and accept the Stanislaus County 2016 – 2017 Annual Report.

DISCUSSION:

County Code section 2.08.050.C.15 states that a responsibility of the Chief Executive Officer is to "Prepare and submit to the board of supervisors, at the end of each calendar year, a report on the finances and administrative activities of the county for the preceding year, together with such recommendations as may be appropriate to provide for the betterment of public services."

The Adopted Final Budget for the County contains detailed financial and administrative information in regard to the County as a whole and individual departments. The Adopted Final Budget contains a financial summary of the prior year as well as a summation of key department financial information and accomplishments from the prior year and goals for the next fiscal year. The Adopted Final Budget meets the requirement of County Code for reporting on finance and administrative activities for the preceding year. However, it is the goal of the Chief Executive Officer to enhance this reporting process. The Stanislaus County 2016-2017 Annual Report prepared for the Board of Supervisors uses content from the 2016-2017 Adopted Final Budget and information provided by County departments. The goal is to create a simple, easy-to-understand document that improves the process used to report to the Board of Supervisors in compliance with relevant County Code.

The Stanislaus County 2016-2017 Annual Report provides a brief administrative update, a financial review, a report from each County department, and a highlight of the various achievements from the 2016-2017 Fiscal Year. By code, the Annual Report is produced for the Board of Supervisors; however, this document is also designed for the public and will be made available online at www.StanCounty.com.

POLICY ISSUE:

Approval of the report is consistent with County Code section 2.08.050.C.15 to report on the finances and administrative activities of the County for the prior year.

FISCAL IMPACT:

There is no fiscal impact associated with this annual report; the document will be available to the public electronically.

BOARD OF SUPERVISORS' PRIORITY:

The recommended action is consistent with the Boards' priorities of *Supporting Strong and Safe Neighborhoods, Enhancing Community Health, Developing a Healthy Economy, Promoting First-Rate Learning Opportunities, and Developing Efficient Public Services and Infrastructure* by ensuring the Board's as well as the public's awareness of County finances and administrative activities for the prior year.

STAFFING IMPACT:

The Stanislaus County 2016-2017 Annual Report was produced by County staff.

CONTACT PERSON:

Jody Hayes, Chief Executive Officer

Telephone: (209) 525-6333

ATTACHMENT(S):

1. 2016-2017 Annual Report



2016-2017 Stanislaus County

Annual Report

Our vision is to be a county that is respected for its service in the community and is known as the best in America.

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Aging & Veterans Services

Ag Commissioner/Sealer of Weights & Measures

Alliance Worknet

Assessor

Auditor-Controller

Behavioral Health & Recovery Services

Chief Executive Office

Child Support Services

Children & Families Commission

Clerk Recorder/Registrar of Voters

Community Services Agency

County Counsel

District Attorney

Environmental Resources

General Services Agency

Health Services Agency

Library

Parks & Recreation

Planning & Community Development

Public Defender

Probation

Public Works

Sheriff

Stan CERA

Stanislaus Animal Services Agency

Stanislaus Regional 9-1-1

Strategic Business Technology

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University of California Cooperative Extension

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MESSAGE FROM THE CEO

I am excited to present to you the 2016-2017 Stanislaus County Annual report, my first as CEO of Stanislaus County. This report is designed to provide a snapshot of activity for the past Fiscal Year. In it you will find a finance summary, general overview of administrative activities, and some of our most significant key performance indicators. Our individual department missions, goals and accomplishments are also showcased within the following pages, providing a glimpse into the incredible work we do and where our opportunities lie.

I am pleased by the efforts of our employees who work hard and give meaning to our motto, "striving together to be the best!" We are a strong, capable team, and I am thankful for the privilege of serving as CEO. I would like to also acknowledge the Stanislaus County Board of Supervisors for their support and visionary leadership.



JODY HAYES
Chief Executive Officer

Stanislaus County Board of Supervisors



VITO CHIESA,
Chairman
District Two

JIM DEMARTINI
District Five

TERRY WITHROW
District Three

KRISTIN OLSEN
District One

DICK MONTEITH
District Four

FINANCIAL OVERVIEW

The Stanislaus County Budget began with a focus toward the future and long-term financial planning, based on a tried and effective budget tool to ensure fiscal sustainability into the future.

The 2016-2017 Adopted Final Budget was developed in alignment with the long-range financial model. Additionally, the County continues to use a zero-based budget process in which a full analysis of each account and line-item cost is completed from the ground up to ensure the minimum funding level required to maintain the provision of existing Board of Supervisors approved staff and service levels. Budget practices support the organization business operations and optimize budget performance.

In the 2016-2017 Adopted Final Budget, projected spending was \$1,133,223,670 with projected revenues of \$1,090,451,186 and \$42.7 million of balancing funds needed. Discretionary revenue was budgeted at \$193.9 million, a projected increase of \$3.9 million over the prior Fiscal Year, and General Fund expenditures were budgeted at \$298.2 million.

The 2016-2017 Adopted Final Budget included the following notable funding priorities:

- \$6 million to support prior Board actions including net county cost carryover, a long-term commitment for the new Stanislaus Veterans Center and the Technology Innovation Project;
- \$5.9 million in department requests reflecting adult detention expansion projects, safety improvements, equipment, technology and technical adjustments;
- \$2.3 million for new strategies and initiatives including accelerated Public Safety Restoration, leveraging Public Works grants and Parks Department staffing.

The County expenditures below are closely aligned with our Board Priorities aimed at:

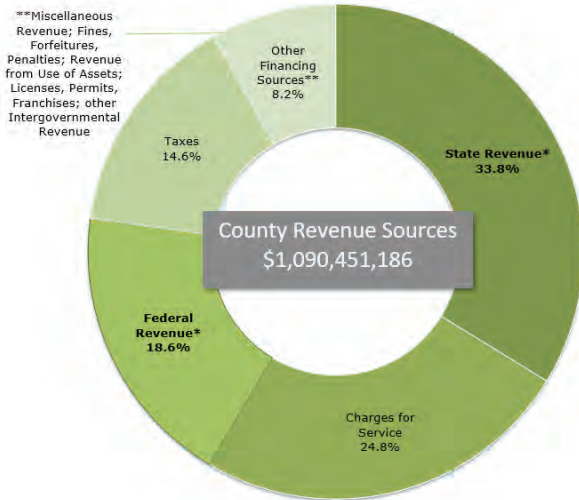
- A Safe Community - \$213,664,225 (18.8%)
- A Healthy Community - \$558,386,389 (49.3%)
- A Strong Local Economy - \$31,266,045 (2.8%)
- A Strong Agricultural Economy/Heritage - \$6,431,973 (.6%)
- A Well Planned Infrastructure System - \$116,678,389 (10.3%)
- Efficient Delivery of Public Services - \$206,796,649 (18.2%)



Stanislaus County also received, for the 14th year in a row, the Government Finance Officers Association **Distinguished Budget Presentation Award**. The national Award recognizes budgets prepared to the highest quality standards that reflect guidelines.

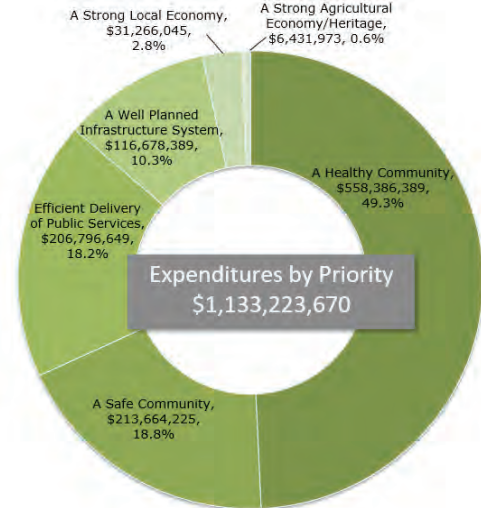
FINANCIAL SUMMARY

Budgeted Sources



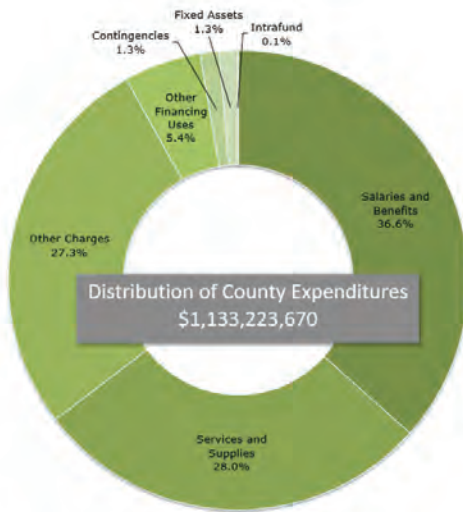
The County's \$1.09 billion budget is mostly funded by State & Federal sources with some additional sources including one-time funds.

Budgeted Spending by Priority



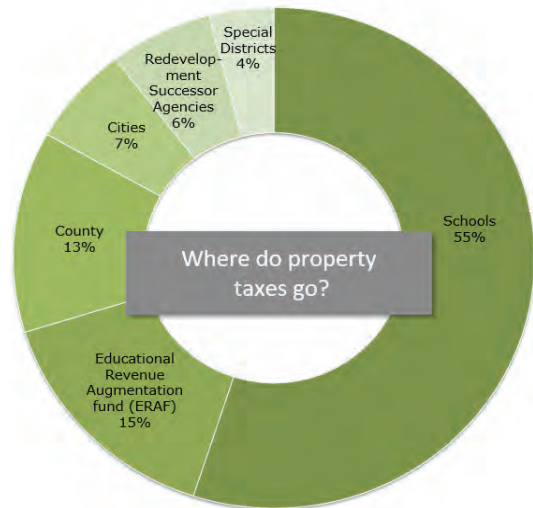
Funds are spent on a variety of priority areas including law enforcement, health services, social services, infrastructure, and agriculture.

Budgeted Spending Categories



Spending is focused on direct customer services, staff and equipment needed to support federal and state priorities, as well as priorities of the Board of Supervisors.

Where Property Tax Goes



Property Taxes are very important as they provide a significant portion of discretionary revenue for local services. The County retains only 13 cents of every \$1 allocated.

TOTAL SPENDING:
\$1,133,223,670

\$1,090,451,186 projected
REVENUE

Discretionary Revenue budgeted to increase
\$3.9 MILLION

FINANCIAL SUMMARY

Actual Total Expenditures ■

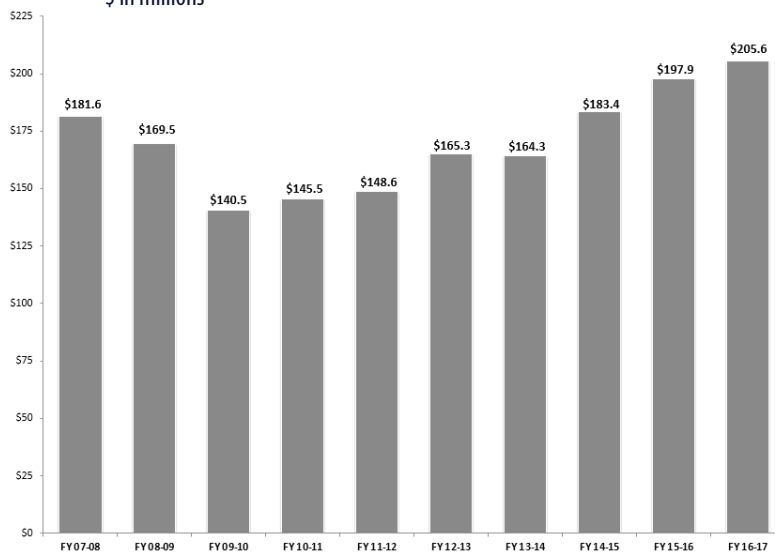
Actual General Fund Expenditures ■

2008-2009	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
\$ 889	\$ 887	\$ 857	\$ 813	\$ 901	\$ 931	\$ 959	\$ 989	\$ 1,022
\$ 254	\$ 236	\$ 221	\$ 214	\$ 226	\$ 241	\$ 272	\$ 270	\$ 285

Total County spending increased 3.3% over the prior year. The majority of increases are supported by increased State and Federal program funding. The General Fund pays for core services such as public safety, parks, planning and community development and many other services.

Actual Discretionary Revenue

\$ in millions



Total County employees are 6.3% below the County's historic high from the 2007-2008 Fiscal Year.

4315
team members

Discretionary Revenue is money available to be spent under the direction of the Board of Supervisors and primarily funds public safety and other general government activity.

Public Works

Behavioral Health & Recovery Services

LIBRARY

AG COMMISSIONER

SHERIFF

treasurer-tax collector

CEO-Capital Projects

General Services Agency

Grand Jury

ICIS

AAA/ Veterans Services

Environmental Resources

OES/Fire Warden

strategic business technology

CEO - County

Operations

auditor-controller

Chief Executive Office

COUNTY COUNSEL

Clerk-Recorder

Public Defender

planning & community development

Community Services Agency

General Services Agency

PARKS & RECREATION

Commission

Cooperative Extension

Board of Supervisors

District Attorney

probation

health services agency

ASSESSOR

alliance worknet

ADMINISTRATIVE UPDATE

Budget

The County's organizational approach and performance is centered on fiscal sustainability. In 2016-2017, the County again utilized the zero-based budget process throughout the majority of General Fund departments. This process builds the budget from the ground up and is designed to provide the minimum funding needed to maintain all Board of Supervisors approved service levels. The idea is to make sure every dollar is used as efficiently and effectively as possible. Once the base budget is funded, Board approved service expansion can occur. This year provided opportunities for full funding of Board approved priorities and left the County in a position to realize over \$15 million in increased discretionary revenue heading into FY 17-18.

Planning

Leadership has built a long-range financial model for forecasting into the future, to project a three to five year outlook on expenses and revenues. This model underscores our fiscal prudence, conservative approach to financial management and our ongoing responsibility to residents of our county: to be good fiscal stewards of taxpayer dollars.

This strategic financial modeling, along with good business performance in 2016-2017 supports the organization's capacity to address staffing and operational costs to the County across departments.

Debt

The County has been working over the past several years to restructure and pay down debt to strengthen the organization's financial position. The Adopted Final Budget 2017-2018 includes \$7.1 million to pay off the AB 900 Tobacco Debt, using one-time fund balance. General Fund Debt Service is on target to be paid off by the end of 2017-2018.

Water

The winter of 2016-17 resulted in one of the wettest water years in the State's history, effectively ending the five year drought (2012-2016).

The state-wide reservoir water system experienced rebounds in storage not witnessed in the last 40 years and many of the river systems ran dangerously high throughout the spring. However, water conservation practices will remain constant. The County continues to convene and facilitate various ongoing Water Advisory and Technical Advisory committee

meetings related to long-term water issues, successfully creating the formation of local Groundwater Sustainability Agencies. These agencies are working to develop integrated, long-term Groundwater Sustainability Plans that are due for completion over the next 3 – 5 years to be implemented over the next two decades and will become the cornerstone of comprehensive water resources management in our region.

Stanislaus County also championed efforts in response to the State Water Board's proposal to mandate increased river flows to the San Joaquin River and San Francisco Bay Delta for the intended benefit of Chinook Salmon. Whereas the County fully supports wildlife habitat and restoration efforts, it is concerned that such proposals have not been based on a balanced approach and could adversely impact the region's economy, agriculture and drinking water supply should flow increases be implemented. This will be a hot topic for the counties, cities and agricultural water purveyors in our region for years to come.

Infrastructure

During the Floods of 2017 staff manned barricades for hard road closures, cleared bridge debris, removed downed trees,



repaired roads, pumped flooded roads, repaired surface damage and filled at least 20,000 sand bags.

After more than two decades of insufficient roadway funding the community took a step in the right direction. In November 2016, the residents of Stanislaus County voted overwhelmingly to approve Measure L instituting a special 25 year, one-half cent sales tax increase designated for local transportation improvement projects. The ballot measure included an Expenditure Plan developed by the Stanislaus Council of Government. As a result of extensive public outreach asking residents to identify their priorities for future transportation programs and projects, the plan provisions committed 50% of the new tax exclusively for repair and maintenance of local streets and roads. The tax revenues for road maintenance are anticipated to be \$1.3 million to Stanislaus County this Fiscal Year.

Over the next 25 years, road maintenance plans include 3,085 miles of chip seal, 845 miles of slurry seal, 325 miles of asphalt overlay, and 50 miles of reconstruction throughout the County. During Fiscal Year '16-'17, 25 miles of slurry seal and 83 miles of chip seal were completed.

The first project identified for the 2017 road maintenance season was slurry sealing nearly 80% of Salida's streets. The project was completed in the summer of 2017. The second project identified for 2017 was the application of chip seal resurfacing of 83 rural road miles in the area of Oakdale, Turlock, and Riverbank.

In addition to the voters of Stanislaus County deciding to invest in our infrastructure, our State Legislature decided to prioritize statewide infrastructure. California lawmakers passed SB1 in April, raising gas taxes and vehicle fees, generating billions of dollars annually to fix, improve and maintain state and local roads. These tax increases are projected to raise \$5.24 billion annually in our state.

Prevention

Focus on Prevention is a county-wide initiative that aims to improve the quality of life for Stanislaus residents and families through coordinated prevention efforts that work across multiple sectors promoting health and wellbeing.

The Board of Supervisors unanimously endorsed Focus on Prevention in late 2014 to change the focus of local government and its partners from treating symptoms to addressing root causes. They wanted to change the perception that little could be done to improve the lives of families in our county, and that whatever could be done was the sole responsibility of government.

They wanted to help disparate efforts across the county become more effective, breaking out of silos and old habits to focus intentionally on results that matter.

And they wanted to galvanize action for the long haul, recognizing that results will not be achieved in a few months, or even in a year or two. The results we are after will require sustained engagement by numbers of people across ten important sectors of the community (government, business, health, non-profit, philanthropy, education, faith, neighborhood, media, arts/entertainment and sports).

Over the past two years there has been progress. The Stewardship Council (the volunteer leadership group that includes representatives from each of the ten sectors) has articulated five priority results:

- Our families are healthy
- Our families are supported
- Our children are getting a first-rate education
- Our families benefit from a healthy economy.
- Our families and neighbors who are homeless escape homelessness.

The Focus on Prevention initiative has two ongoing movements: working to improve the wellbeing of people who are homeless or at risk of homelessness and focusing on individuals who have been engaged in the criminal justice systems, their families, and the families they have directly affected.

The Focus on Prevention effort culminated in the exciting opportunity to open an Outreach and Engagement Center in Downtown Modesto to connect homeless residents to critical services.



Construction

In March 2017, the County initiated the phased opening of the significant expansion of the Stanislaus County Public Safety Center. Overall, two projects were funded primarily by the State of California through Assembly Bill 900 Phase II, including Project One (Maximum Security/ Medical Mental Health Beds and Facilities) and Project Two, a Day Reporting Center (opened in 2016). An additional County funded Project Three (Sheriff's Intake, Release, Administration and Transportation Facility) was also opened in 2017.

Project One includes two maximum-security housing units (240 beds each), a special needs housing unit, a medical mental health housing unit (72 beds), a health services facility and security administration. Project Three includes various support facilities. Both projects provide modern and safe facilities to allow the Sheriff to adequately house inmates to their proper level of supervision needed.

The County also awarded a Design-Build Construction Contract to Roebbelen Contracting, Inc., and broke ground on the last significant planned Public Safety Center expansion, funded primarily by the State of California through Senate Bill 1022. This state of the art and program based facility, is the Re-Entry and Enhanced Alternatives to Custody Training (REACT) Center. The REACT Center will focus on lives of individuals by reducing recidivism, providing life skills training and education programming to inmates who are transitioning out of custody or who may be re-entering the system. Occupancy is expected to begin in March 2018.



Stanislaus County Jail Administration Building

In April 2017, the County successfully opened the Stanislaus Veterans Center in Modesto, California. This facility, the first of its kind in the nation, will serve as a one-stop location to the County's 27,000 Veterans and their organizations. In addition to the 18,522 square feet of office space, which houses the County's Department of Aging and Veterans Services, select programs from the Community Service Agency and local non-profits, the Veterans Center includes a state of the art 19,025 square foot banquet hall and conference center. This project is funded by the County of Stanislaus, the City of Modesto and a local non-profit organization, the Veterans Foundation of Stanislaus County.

In Fiscal Year 2016-2017, the County replaced the heating, ventilation and air conditioning system at its largest facility, the Community Services Facility. The system was twenty years old and had long passed its useful life, requiring constant repairs and maintenance to operate.

In cooperation with local Contractor, Champion Industrial Contractors Inc., based in Modesto, the County replaced this system prior to the summer season on-time and significantly under budget. This project included a Debt Financing approach.

The County also undertook a tenant improvement project for the Emergency Operations Center at 3705 Oakdale Road in Modesto, which greatly enhanced the facility's ability to function during an emergency situation. The project included a new work area for staff selected to assist with emergency operations, upgraded the facility's furnishings, provided new conference and training areas, and upgraded the facility's technology.



AGING & VETERANS SERVICES

Helping seniors and veterans obtain the services and benefits they need to live secure, healthy, independent lives

2016-2017 KEY BUSINESS HIGHLIGHTS

- At the Healthy Aging and Fall Prevention Summit October 2016, over 1,100 seniors and caregivers received free health screenings and information.
- The non-profit Senior Foundation, collaborating with AAA staff, assisted 50 low income seniors to meet critical needs such as assistance with utility bills or essential equipment to maintain their independence.
- Project Hope, the prevention & early intervention programs, with over 50 Friendly Visitor and Peer volunteers, served 160 seniors. Private counseling services assisted 85 seniors.
- The AAA staff continues to participate with other departments to promote healthy eating and exercise through the SNAP-Ed program.
- Staff participated in events throughout the County to inform the public of services and programs.

2016-2017 KEY STATISTICS

- Senior Meals-1,690 seniors received 159,931 meals at congregate sites and as home-delivered meals
- Family Caregiver Support Program-102 informal caregivers received 1,682 hours of respite services. 24 caregivers received 63 assorted devices to assist them care for their loved ones
- Multipurpose Senior Services Program-164 seniors assisted, 47 new clients
- Health Insurance Counseling and Advocacy Program-1,080 seniors assisted with Medicare issues
- Veterans Services-1,750 claims were filed for Compensation & Pension; \$2,895,197.00 new or increased veterans benefits. Initiated 17,500 veterans-calls, office visits, and outreach letters

AGRICULTURAL COMMISSIONER, SEALER OF WEIGHTS & MEASURES

Our mission is to support and protect the well-being of Agriculture, Business, and the Community.

2016-2017 KEY BUSINESS HIGHLIGHTS

- Adoption of the online electronic Agricultural and Weights and Measures Inspector licensing exam system dramatically increased the ability of Inspectors to obtain their required licenses.
- California Pesticide Enforcement Activity Tracking software system was deployed in December of 2016 to be used for performing and recording pesticide inspections with a mobile application in the field.
- A partnership with Fresno Department of Agriculture to bring dog teams for inspections at UPS and FedEx led the way for specially trained dogs to "alert" on packages containing agricultural product.
- Surveys were conducted for illegal payment card skimming devices on motor fuel dispensers with ongoing surveillance efforts established.
- Implemented a county wide trapping program for European Grapevine Moth. 10,427 acres of grapes in Stanislaus County were monitored. The moths were eradicated in California in 2016.

2016-2017 KEY STATISTICS

- Phytosanitary Certificates issued- 11,225
- Crop Value - \$3,261,411,000
- Devices Sealed - 8,869
- Restricted Material Use Permits issued -2,016
- Pesticide Use Enforcement Inspections conducted - 828
- Pest Detection Traps serviced - 85,960
- Nursery Acres Certified - 1,678
- Certified Producer Certificates issued - 61



ALLIANCE WORKNET

Dedicated to providing a skilled workforce that strengthens business and contributes to the economic success of our community.

2016-2017 Department Direction & Trends

State legislation and program policy guidelines for Welfare to Work and Workforce Innovation and Opportunities Act programs continue to evolve and affect program enrollment and services. A recent trend is the decline in program participant enrollment caused by the improved economy. The department anticipates further decline in customers served should the economy continue to improve. However, cyclical economic recession as experienced from 2008-2015 could lead to an increase in referrals.

KEY BUSINESS OBJECTIVES

- Strengthen the current workforce,
- Develop future talent,
- Build foundational skills & work readiness,
- Support business growth & develop training opportunities for in-demand occupations,
- Track long term job retention,
- Develop a summer youth program that connects in-school and out-of-school adults to career development opportunities in the community.

2016-2017 KEY STATISTICS

- 75% Entered Employment Rate for Adults
- 84% Employment Retention Rate for Adults
- \$13,109 Average Annual Earning Gain for Adults
- 671% Entered Employment for Youth
- 578% Entered Employment Rate for Veterans

EMPLOYMENT SERVICES

Our services include paid and unpaid work experience opportunities, on the job and vocational training in high demand occupations, career counseling and planning.

america's job center of california

The Department provides workforce development services at four Job Centers around Stanislaus County (Modesto, Oakdale, Patterson and Turlock), including: Job search and career development services are provided to low income and underemployed adults, dislocated workers, youth, veterans, residents receiving temporary assistance and the general public of the County.

ASSESSOR

2016-2017 KEY BUSINESS HIGHLIGHTS

- During the 2016-2017 fiscal year the Assessor met and maintained our goal of researching and processing the vast majority of ownership changes into our property tax system.
- During the year, all microfilm was converted to searchable digital documents. This will make them permanent and significantly cut research time and meets our overall goal of providing Efficient Delivery of Public Services.
- The Assessor continues a transition to the creation & maintenance of Assessor Maps in the GIS platform. When completed, this change will give the public more timely and accurate parcel information when using Stanislaus County's GIS application.
- The Assessor has continued to update our web pages to make them more intuitive, informative and easier for the public to use.



2016-2017 KEY STATISTICS

- The 2017 Tax Roll of \$46.8 billion was a 5.71% increase over the 2016 Tax Roll.
- The Assessor applied \$2.7 Billion in Homeowners, Disabled Veterans, Church and other institutional exemptions.
- The Assessor processed 60,000 assessments for a change in value in 2016.
- 35,700 properties had market value reviews and 19,700 properties are still assessed at a market value below their Proposition 13 value for the 2017 Roll.
- The Assessor reviewed 31,300 documents, recorded in the 2016 calendar year and issued 13,300 permits.

AUDITOR-CONTROLLER

2016-2017 KEY BUSINESS HIGHLIGHTS

- Ensured financial information is materially accurate and provided key financial information regarding the health of the organization
- Public assets were protected to the best of staff's ability given the resources allotted for these services
- Taxpayer property tax calculations were performed accurately
- Local government agencies such as cities, school districts and special districts receive accurate property tax apportionments thereby providing a source of revenue for services necessary to the public
- Continued internal process improvements for accuracy and efficiencies



2016-2017 KEY STATISTICS

- State Controller's Office Financial Transactions Report for Fiscal Year 2015-2016 filed with no adjustments upon review.
- 26 payroll pay periods for approximately 4,369 employees were completed.
- 2,952 transactions worth \$970,034 were audited, and 22 department purchasing card audits were completed
- \$526 million of local property taxes were apportioned, 248,110 property tax assessments were processed from 235 agencies.
- The department was awarded by the Government Finance Officers Association for the Comprehensive Annual Audited Financial Statements as of June 30, 2016.



BEHAVIORAL HEALTH & RECOVERY SERVICES

In partnership with our community, our mission is to provide and manage effective prevention and behavioral health services that promote the community's capacity to achieve wellness, resilience, and recovery outcomes.

2016-2017 KEY BUSINESS HIGHLIGHTS

- 52% of the 5,559 individuals in crisis averted hospitalization.
- 128 children/adolescents (11% of those served) were diverted from hospitalization through the intensive AspiraNet Stabilization Program.
- Several committees have been established to provide oversight and support during the planning and implementation process of a Drug Medi-Cal Organized Delivery System. Next steps include the solicitation of stakeholder input and educating the community about the changes that will take place in service delivery.
- The Children's System of Care has begun integration of parent partners into each of the seven children and transitional age youth programs and has established a plan to fully integrate one to four parent partners in each program over the next six months.
- Significant progress was made in the implementation of new Electronic Health Record management operations.

2016-2017 KEY STATISTICS

- 856 (88%) of Medi-Cal assessments for adults and older adults were scheduled within 14 days in the first two quarters and within 10 days in Q3 and Q4.
- 1,724 (71%) of Medi-Cal assessments for children/adolescents were scheduled within 14 days in Q1 and Q2 and within 10 days in Q3 and Q4.
- 13,006 unique consumers were served.
- 92% of survey responders were satisfied with services.
- Crisis contacts decreased 3.5% over FY 15-16, from 5,760 to 5,559 (3.2% Adult/Older Adult, 4.7% Children/Adolescent).

prevention

Behavioral Health and Recovery Services Prevention and Early Intervention efforts have increased training opportunities for community members around the issues of mental health awareness and suicide prevention. The department has also evaluated the root causes of suicide in Stanislaus County through the Suicide Innovation Project, engaging a large community stakeholder group through a collective impact model. This project is expected to produce a roadmap for suicide prevention efforts in Stanislaus County.

HOSPITAL READMISSIONS

Through collaborative efforts, 2,820 individuals (adults/older adults and children/adolescents) averted in-patient psychiatric hospitalizations.



CHIEF EXECUTIVE OFFICE

The mission of the Chief Executive Office is to lead, guide, and implement the vision “to be the best county in America.”

2016-2017 KEY BUSINESS HIGHLIGHTS

- Focus on Prevention finalized plans to open the Outreach & Engagement Center to assist homeless individuals and those at risk of homelessness to access services, and launched the Strengthening Families component of the initiative to help families involved with the criminal justice system.
- Our 4.4 OSHA Incident Rate is the 2nd lowest in the state, outperforming most other counties in workplace safety.
- The award-winning County mentoring program continues to impact the lives of local students. Hundreds of volunteer hours are spent each year with children in seven local schools.
- Leadership implemented final Phases II and III of the Public Safety Restoration project, providing for 84 public safety positions to serve the community.
- The County successfully opened the 37,546 square foot Stanislaus Veterans Center in Modesto. This facility, the first of its kind in the nation, will serve as a one-stop location to the County's 27,000 Veterans and their organizations. The Facility features a 19,025 square foot banquet hall and conference center and additional 18,522 square feet of office space for the County to provide veteran services.
- We celebrated the phased opening of a significant expansion to the Stanislaus County Public Safety Center. This accomplishment features two new facilities. The first includes two maximum security housing units (240 beds each), a special needs housing unit and a medical mental health housing unit (72 beds) as well as a health services facility. The second is a new, state-of-the-art jail administration building. The total project cost was \$122 million.

2016-2017 KEY STATISTICS

- 4,315 individuals are employed with the County including 529 new hires.
- 21 languages are spoken by County employees.
- 106 employees, averaging 21 years of service, retired from the County.
- \$135,550,005 in construction contracts were awarded or are underway.
- \$1.13 billion operating budget with \$165.2 million General Fund balance demonstrates integrity of fiscal operations.
- 9,866 items responded to through the Customer Relationship Management System.

DEBT REDUCTION

A multi-year, long-term strategy to pay-off debt has resulted in a low Debt Ratio. Annual debt service just 1% of the total County budget for Fiscal Year '16-'17.



CHILD SUPPORT SERVICES

2016-2017 KEY BUSINESS HIGHLIGHTS

- The Department collected a record \$52 million of court ordered child support for families,
- Partnered with City of Modesto, Parks and Recreation Department to host the first Annual Kids Connect Community Celebration at James Marshall Park,
- Earned recognition by the Stanislaus County Board of Supervisors' Effective Partnership Award for collaborating with local hospitals to legally establish paternity for newborn children,
- Partnered with TouchPay, MoneyGram, and PayNearMe to provide additional payment locations throughout Stanislaus County, plus many more nationwide, to provide customers with convenient options to make child support payments, and
- Received recognition by the Western Interstate Child Support Enforcement Council receiving the Excellence Award for 2017 Outstanding Program.

2016-2017 KEY STATISTICS

- 104.6% Paternity Established
- 95.3% Established Child Support Orders
- 67.9% Collections/Current Support
- 66.6% Collections/Past Due Support
- \$3.87 collected for every \$1 expended
- 27,545 Families Served
- 14,218 customer visits



OUR MISSION is to establish and enforce paternity and support orders, in compliance with federal and state laws, while providing the excellent level of service our customers expect and require.

CHILDREN & FAMILIES COMMISSION

2016-2017 KEY BUSINESS HIGHLIGHTS

- 84% of infants in a healthy birth outcomes program were born full term.
- Of the 195 infants born, 92% of mothers initiated breastfeeding.
- The parents of 2,373 children received intensive services focused on improving child abuse risk factors.
- The families of 1,698 children increased their reading time at home.
- The parents of 10,400 children received services through Family Resource Centers or other programs.

2016-2017 KEY STATISTICS

- \$6.3 million invested impacting children and families
- \$8.7 million in leveraged funding from other sources
- 31,178 children and family members served through all programs
- 14 funded community partners working toward a common goal
- \$202 service cost per participant

Promoting the development and well-being of children 0 through 5

CLERK RECORDER/ REGISTRAR OF VOTERS

2016-2017 KEY BUSINESS HIGHLIGHTS

- Successfully conducted the November 8, 2016 Presidential General Election,
- Successfully conducted the April 25, 2017 Oakdale Irrigation District recall election,
- Successfully conducted the August 30, 2016 Westport Fire District election,
- Online registration increased from 27,094 in Fiscal Year 2015-2016 to 28,635 in Fiscal Year 2016-2017, enabling voters to register instantly without visiting the department
- Continued progress was made on implementing a campaign, FPPC and Form 700 Web Reporting System that will allow individuals to file those documents online rather than in person

2016-2017 KEY STATISTICS

- Recorded Documents- 119,640
- Marriage Licenses- 3,529
- Vital Documents- 25,787
- Registered Voters- 241,196 as of the November 8, 2016 Presidential General Election
- Voter Turnout- 73% for the November 8, 2016 Presidential General Election
- Individuals who initiated the candidate process- 68
- Available Polling Locations- 476



COMMUNITY SERVICES AGENCY

CSA serves our community by protecting children and adults, and assisting families toward independence and self-sufficiency

2016-2017 KEY STATISTICS

2016-2017 KEY BUSINESS HIGHLIGHTS

- Activated Care and Shelter Branch of Emergency Operations Center at CSA for floods of February 2017 (more than 60 staff responded to disaster dedicating 711 hours).
- Partnership with county departments and non-profit agencies increased access to services at the County Initial Outreach and Engagement Center, Stanislaus Veterans Center, and the West County Service Center.
- More than 186 adults participated in monthly subsidized employment providing a path towards self-sufficiency for adults receiving assistance.
- The Child Welfare Systems Improvement Plan and Intensive Family Maintenance Services resulted in a 20.6% decrease in the number of children experiencing a recurrence of maltreatment.
- Partnered with Focus on Prevention to implement new Housing Support Program resulting in 506 families receiving rental assistance and 1,420 families receiving services through the Homeless Assistance Program.

- 366 children were provided Family Maintenance Services and their cases were closed, preventing foster care placement.
- 114 children were successfully reunited with their parents.
- 94 adoptions were finalized.
- 2,694 Adult Protective Services investigations took place.
- 6,442 elderly and disabled residents received In-Home Supportive Services on a monthly basis allowing individuals to remain safely in their homes rather than costly long-term care facilities.
- 1,468 Welfare to Work recipients entered non-subsidized employment.
- 203,432 individuals were determined eligible for and provided access to health care services.

SELF SUFFICIENCY

1,468 Welfare to Work recipients entered non-subsidized employment.

prevention

The department supports prevention efforts through numerous programs and services such as Expanded Medi-Cal, Strengthening Families Initiative, Commercially Exploited Children (SEC) program, In-Home Supportive Services, Differential Response Approach to Child Abuse Intervention, and the Extended Foster Care program.

COUNTY COUNSEL

Legal Excellence: To provide high quality and cost-effective legal services to our clients in a timely manner consistent with the highest ethical standards

2016-2017 KEY BUSINESS HIGHLIGHTS

- County Counsel provided highly specialized legal services to 26 departments, 9 commissions, 4 boards, 6 special districts, 3 Joint Powers Authorities, and 19 committees, agencies and other entities,
- Assisted all departments to navigate legal issues to accomplish their mission and achieve the outcomes reported as their business highlights,
- Provided 252 abused and neglected children in Stanislaus County with safety, security and permanency in the form of reunification, adoption or guardianship,
- Established 32 new mental health conservatorships in 2015, which eliminated the threat of homelessness to those clients,
- Awarded judgments totaling \$393,661 associated with the County's regulation of the bail bond industry, and
- Reviewed 1,298 contracts for legal form.

2016-2017 KEY STATISTICS

- Maintained 211 LPS and Probate conservatorships in 2017, of which 42 were new
- Trained 584 County elected officials, managers and supervisors on Preventing Sexual Harassment and Discrimination
- Provided 84 local officials ethics training required by AB1234
- Advocated in court for social workers responsible for the safety and protection of 963 dependent children

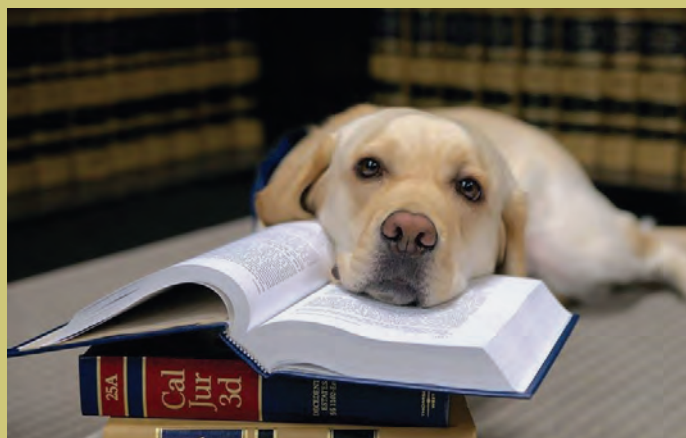
DISTRICT ATTORNEY

2016-2017 KEY BUSINESS HIGHLIGHTS

- The District Attorney's office has continued enhancing the use of electronic discovery. The volume of discovery that must be provided to defense attorneys continues to grow. In FY '16-'17, 12,042 cases were processed, about 404,740 items.
- The Fire Investigation Unit operated successfully as the role model for multi-agency, multi-discipline public safety investigative units. Since October 2015, the unit has responded to more than 1,400 fires to conduct fire investigations.
- Honor, the office Canine Companion Facility Dog, continues her mission to accompany victims and witnesses to court. She is present during interviews with child victims and others who are fragile and request her presence to help lower their stress and anxiety. Honor made 51 appearances this past year and met over 200 individuals in community outreach programs.

2016-2017 KEY STATISTICS

- 6,865 Felony cases reviewed
- 3,633 Felony cases filed/issued
- 13,064 Misdemeanor cases reviewed
- 9,658 Misdemeanor cases filed/issued
- 91,492 Court appearances





ENVIRONMENTAL RESOURCES

2016-2017 KEY BUSINESS HIGHLIGHTS

- Environmental Resources completed the formation of the necessary Groundwater Sustainability Agencies as required by the Sustainable Groundwater Management Act,
- Received approval from the Regional Water Quality Control Board for plans and specifications on the new groundwater extraction and treatment system at the Geer Road Landfill,
- Completed the adoption of the County's Amended Local Agency Management Program Plan for onsite wastewater management, and
- Held the 5th annual Central Valley Chemical Safety Day event. 420 attendees expanded their education and awareness on the safe use of hazardous materials.

2016-2017 KEY STATISTICS

- Number of illegal roadside dumping complaints responded to: 1,291, which totaled 333.68 tons of waste and 2,444 tires
- Pounds of electronic waste recycled: 222,533, and pounds of reusable materials redistributed: 43,666
- Pounds of household hazardous waste collected: 450,510
- Food Processing By-Product Reuse (Waste Diversion) Program: tones diverted: 277,817 in 2016
- Stanislaus County Regional Solid Waste Planning Agency diversion rate: 65% (met and exceeded the State 50% diversion mandate in 2016)

We are striving to promote a safe and healthy environment and improve the quality of life in our community through balance of science, education, partnerships, and environmental regulations.



GENERAL SERVICES AGENCY

2016-2017 KEY BUSINESS HIGHLIGHTS

- Facilities Maintenance staff completed the roll out of a new facility work-order system streamlining payroll and billing processes and providing mobile access to work orders.
- Fleet Services has transitioned to a new vehicle work-order system, allowing for installation of GPS equipment on County vehicles to proceed.
- In response to the County Employee Engagement Survey, GSA has implemented a three-year plan to improve staff training and education.
- Staff completed \$1,413,326 Deferred Maintenance projects, including Elevators, Roofs, HVAC systems, paving and improvements.

2016-2017 KEY STATISTICS

- Negotiated Contract Savings: \$1,830,803, an increase of \$729,287 (66%) over '15 - '16
- County Miles Driven: 6,694,142 miles, an increase of 184,242 miles (2.8%) over '15 - '16
- Maintenance Work Orders Completed: 3,599
- Postage Piece Count: 1,412,628, consistent with historical averages



HEALTH SERVICES AGENCY

Promoting health and wellness, preventing illness and injury, providing quality care and treatment, preserving access to healthcare for the underserved, through leadership, continuous improvement, and teamwork

2016-2017 KEY BUSINESS HIGHLIGHTS

- Continued fiscal viability of the safety net clinic system through the Federally Qualified Health Center Look-Alike designation, and Intergovernmental Transfer arrangements, enabled over 138,000 outpatient healthcare visits.
- Trained 37 Family Medicine Resident Physicians which enabled patient access to 19,228 visits, potentially growing the physician workforce in the community upon residency program completion.
- HSA's rapid response to 14 communicable disease outbreaks (which included 688 cases) focused on containment and prevention of disease.
- Staff maintained Health Reform enrollment services resulting in safety net healthcare coverage for community residents.
- Promoted the countywide Community Health Assessment, performed systematic collection and assessment of comprehensive data used for solutions and fund development.

2016-2017 KEY STATISTICS

- 33,865 unduplicated patients seen throughout the HSA Clinic system resulting in 138,647 total billable patient visits
- 18,913 immunizations given by Public Health, 35,514 provided by clinic system for a combined total of 54,427 immunizations provided
- California Children's Services/Medical Therapy Unit maintained a case load of 3,486, provided care coordination through 6,560 physical and occupational therapy visits for severely ill and disabled children
- The Woman, Infants, and Children Program provided services to approximately 17,028 individuals each month
- 5,104 home visits provided by the Public Health Nurse Home Visits program

prevention

The department supports prevention efforts through numerous programs and services such as Public Health immunizations, various health education activities, the guidance of the Framework for a Thriving Stanislaus project, collaboration/training on emergency preparedness, and prevention-oriented healthcare services provided by primary care clinics.

VISIONING

HSA focused tremendous efforts on long-term planning for Operations and a future Master Facility Plan to address aging and challenging facilities.



2016-2017 KEY BUSINESS HIGHLIGHTS

- The County Library restored Friday service at all 13 library locations in support of outstanding customer service and to expand accessibility of existing resources,
- Launched Link+, an interlibrary loan service, connecting customers to the collections of over 60 libraries in California and Nevada,
- Installed Library Document Stations at all locations, allowing customers to easily scan any document to email, tablet, fax, print, or USB ,
- Implemented Radio Frequency Identification security to streamline check-out, provide better inventory capabilities, and to protect the community's investment in library materials by deterring potential loss, and
- Developed a new five year Strategic Plan to guide Library operations through 2021 and set a clear course to provide essential services, respond to community needs and connect with emerging technologies.

2016-2017 KEY STATISTICS

- 108,193 people attended 3,517 library programs
- 55,508 eBooks checked out
- 13,472 new library cards issued
- 8,690 passport applications processed
- 2,337,754 customers visited County libraries
- \$361,628 received in grant funds
- 6,425 volunteer hours contributed



The Stanislaus County Library's mission is to foster the love of reading and open the door to knowledge.

CONNECTING RESIDENTS

The Library is dedicated to serving the technology needs of the community by providing WiFi, access to digital collections and more.



PARKS & RECREATION

providing the best possible experience for people to enjoy the outdoors

2016-2017 KEY BUSINESS HIGHLIGHTS

- Parks and Recreation held four events at the Modesto and Woodward Reservoir Regional Parks,
- Completed the Frank Raines Park Generator Project,
- Completed installation of eight groundwater monitoring wells at Modesto and Woodward Reservoirs,
- Installed playground areas at Fairview Park, and
- Performed various projects at the Modesto Reservoir including replacement of the picnic shelter, repaving the parking lot and the marina boat ramp.

2016-2017 KEY STATISTICS

- 590,636 Regional Parks visits
- \$3,528,320 in revenue for Woodward and Modesto Reservoirs
- \$742,665 Off-Highway Regional Parks grant awards
- 4,253 visitors attended the 21st Annual Fireworks Celebration in 2016
- 19,008 Facebook Likes for Regional Parks
- Over 1,500 attended the annual Easter Egg Hunt at Modesto Reservoir, an 11% increase over the prior year

SHOWCASING OUR PARKS

Parks secured the commitment of two large music festivals to be held in the 2017-2018 Fiscal Year in an effort to bring more culture and music to our reservoirs.

“Of all the roads you take in life, make sure a few of them are dirt.”

—John Muir



PLANNING & COMMUNITY DEVELOPMENT



2016-2017 KEY BUSINESS HIGHLIGHTS

- The department coordinated the award of approximately \$750,000 in State and Federal Emergency Solutions Grant program funds aimed at providing homeless prevention and shelter services,
- Administered and oversaw \$2.05 million in federal grant funding for infrastructure projects; public services, neighborhood stabilization and homeless prevention programs in the community,
- Completed the 2015 Comprehensive General Plan Update which has a 20-year planning horizon,
- Participated in the County's Focus on Prevention initiative, including efforts to establish a local Community System of Care leadership structure, and
- Continued to provide pre-development meetings in an effort to identify project constraints early in the development process, and
- Worked with customers (individuals, contractors, and businesses) to improve access to online permitting services.

2016-2017 KEY STATISTICS

- 3,183 building permits were issued; a less than 1% decrease over prior fiscal year
- High demand on-line permits include heating, ventilation and air conditioning (HVAC), electrical service and reroofing permits increased year over year
- 88% success in meeting the onestop shop three week turnaround goal; a 11% improvement over prior fiscal year with an average turn around per permit of 11 days
- 11,788 inspections were performed; a 9% increase over prior fiscal year
- 71,859 mileage for inspections logged; a less than 1% increase over prior fiscal year
- 8,569 front counter visits; a 4.3% decrease over prior fiscal year
- 28 Planning applications considered by the Planning Commission; a 10.7% decrease over prior fiscal year

PUBLIC DEFENDER

2016-2017 KEY BUSINESS HIGHLIGHTS

- Once Proposition 47 was enacted by voters, certain drug possession felonies were reduced to misdemeanors and misdemeanor sentencing was required for various theft related crimes. This also allowed for the reduction of previous felony convictions for these crimes to misdemeanors upon the filing of proper legal documents. These petitions have been prepared by the public defender. The department has continued to review thousands of cases this fiscal year and file hundreds of petitions in cases.
- The department employed a balanced-approach model that reduces crime by holding offenders accountable while providing access to rehabilitation. The Public Defender's office assisted clients in filing over 200 expungement requests to help our clients gain meaningful employment and housing.
- The department was able to fully staff our investigations unit with four investigators and one managing supervising investigator. This fully staffed investigations unit has led to an average of 3.5 investigations per day with the number continuing to increase. These investigations have led to exonerations of our clients and mitigating factors have been provided to lower incarceration times of our clients

2016-2017

KEY STATISTICS

- Total case appointments- 14,916
- Felony case appointments- 5,976
- Felony appointments that exclude violations of probation and further proceedings- 2,822
- Misdemeanor appointments- 8,215
- Juvenile case appointments- 485
- Motions seeking relief after successful completion of a client's sentence- 221
- Number of investigations completed by our investigators- 878



PROBATION

As an integral part of the criminal justice system, Probation protects the community by: promoting responsible behavior and offender accountability, providing objective information and recommendations to the Court, operating safe and secure juvenile facilities and programs and partnering with the community to provide direct services to offenders, families and victims.

2016-2017 KEY BUSINESS HIGHLIGHTS

- The Department successfully developed and implemented an in-house Juvenile Corrections Officer Core training. This four week training academy has been provided five times, and has been attended by officers from throughout the State of California.
- The Stanislaus County Library opened a satellite library branch inside the Juvenile Hall. The project was funded by Modesto Toyota, the Toyota Corporation, and an award received by Outreach Librarian, Olga Cardenas, through the American Library Association.
- The Department created its first Community Liaison Officer position. This position was created to meet a department goal of becoming more transparent with our community and to publicize the work being conducted by our probation staff.
- A second canine officer (Java) was sworn into the department, and joined our current canine officer, Bear. They both are trained to detect controlled substances, firearms and ammunition.
- The Veteran's Treatment Program, in partnership with the Courts and the Veteran Affairs Office, was developed to provide a holistic approach to working with offenders who are military Veterans.

2016-2017 KEY STATISTICS

- Officers conducted 1,796 searches on AB109 offenders under the Department's supervision.
- Adult Intake Officers processed 1,297 new probation grants.
- The Adult Court Services Unit calculated credits for 2,360 cases and appeared in Court for a total of 13,312 files.
- The Domestic Violence Unit made "initial" contact with 125 domestic violence victims.
- Juvenile Hall processed 814 bookings during this fiscal year.

prevention

Probation Officers completed 1,808 referrals to the department's Day Reporting Center for services. These services include employment-based services, High School Equivalency Diploma courses, batterer's treatment, medication and mental health treatment, substance abuse counseling, cognitive-based therapy and anger management counseling.



PUBLIC WORKS

Managing and improving infrastructure through safe and efficient use of resources and assets for the benefit of our citizens.

2016-2017 KEY BUSINESS HIGHLIGHTS

- Measure L placed “Local Roads First” as a funding priority for road projects in our region.
- A new Public Works facility was finished in 2017.
- California State Senate Bill 1 passed, providing a funding source for many transportation projects in the state.
- Salida Pavement Preservation Project was finished totaling \$1.5 million and 27 miles of surfacing.
- Kiernan Interchange Project was completed.

2016-2017 KEY STATISTICS

- Flood Damage - 23 roads closed and an equal number were severely flooded. Cost estimates to address road damage exceed \$40 million.
- Transit - 359,052 total number of passengers, 20,127 bicycles carried, 1,201,909 vehicle miles, 309 annual transportation permits were issued.
- Road Miles Striped - 519.65 miles of centerline yellow striping were completed and 131.4 miles of white edge-line.
- Road Miles Resurfaced - 84.5 miles chip seal, reconstruction of 4.5 miles of contract overlay on local roads.
- Bridge Projects - McHenry Avenue Bridge was replaced over the Stanislaus River, Santa Fe Bridge replaced over the Tuolumne River.

VISION:

Strive to be the leading Public Works Department through innovative stewardship of infrastructure and environment



SHERIFF
Keeping the Peace Since 1854



2016-2017 KEY BUSINESS HIGHLIGHTS

- In partnership with the CEO and Probation Departments, Phase I of the Enhancement of Public Safety Communication project was completed. This phase replaced single band mobile and portable radios with dual band, to allow deputies and officers to communicate directly with other agencies. The entire project will expand the radio footprint of the Sheriff's communication system and will allow for better communication and better officer safety. Phase II of the project will be completed in fiscal year 2017-2018.
- The AB900-Phase II Project was completed which included inmate medical mental healthcare units, two maximum security housing, central control and clinic/hospital. The County-funded companion project, which is comprised of an intake, release, transportation and administration building, was also completed. In partnership with the CEO-Capital Project team, the SB-1022 project began construction and is expected to be completed in 2018. This project will house Re-entry and Alternatives to Custody Training Center programs.

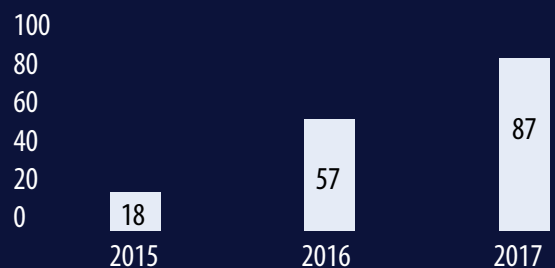
2016-2017 KEY STATISTICS

- 84,154 calls for service
- 57,689 crime reports typed
- 1,562 court citations
- 576 parking citations
- 3,166 Concealed Carry Weapon permits new or renewed
- 60 average daily warrants from Superior Court
- 5,087 new arrest warrants

MISSION:

We, the members of the Stanislaus County Sheriff's Department are dedicated to serve and protect the community through the highest standards of professionalism and ethical conduct by **ENFORCEMENT, PREVENTION and EDUCATION** in partnership with the community

Community Safety Weapons Seized





STAN CERA

StanCERA's funding objective is to meet long-term benefit obligations by maintaining a well-funded plan status and obtaining optimum investment returns. StanCERA's return on investments for fiscal year ending June 30, 2017 was 14.4% increasing Fiduciary Net Position \$221.3 million for a total net position of \$2 billion.

2016-2017 KEY STATISTICS

- Total additions to the plan were \$340.8 million
- Total deductions from the plan were \$119.5 million of which \$114.3 million were for retiree benefits
- Fiduciary Net Position as of June 30, 2017 was \$1.994 billion
- Over 3,700 benefit payments are processed monthly
- Funding Ratio was 72.8%

STANISLAUS ANIMAL SERVICES AGENCY

2016-2017 KEY BUSINESS HIGHLIGHTS

- Dog is My Co Pilot flew into Modesto Airport transporting 100 dogs and cats to shelters in Idaho, Washington, and Oregon monthly.
- Chihuahua/Pit Bull Spay/Neuter Program - PETCO grant offered qualifying pet owners a certificate to be used at a local veterinarian to spay/neuter their dog at no cost to the dog owner. Animal Services reimburses private veterinarians.
- The shelter hosted Dog Adoptions at Turlock PETCO every weekend and cat adoptions every day of the week.
- Low euthanasia rate for dogs at 18% and 82% live release rate were recorded.
- Volunteers in the community provided nearly 50,000 hours to the shelter.

2016-2017 KEY STATISTICS

- 29,743 Dog Licenses issued
- 7,015 animals vaccinated
- 4,623 animals sent to registered rescue groups
- 1,266 lost dogs reclaimed by owners
- 1,512 cats release through the Trap, Neuter & Release Program



prevention

Stanislaus Animal Services Agency sterilizes every dog and cat before adoption. To spay and neuter every dog and cat is the only proven successful method to reduce euthanasia rates in the community.



STANISLAUS REGIONAL 9-1-1

2016-2017 KEY BUSINESS HIGHLIGHTS

- Stanislaus County Sheriff & Contract Cities - 130,613 responses
- Modesto Police Department - 186,202 responses
- Stanislaus County Probation - 16,974 responses
- Modesto, Ceres, Stanislaus Consolidated Fire Agencies - 41,412 responses
- Patterson/West Stanislaus Fire - 2,749 responses
- Rural Fire Agencies - 7,035 responses

2016-2017 KEY STATISTICS

- Answered nearly 600,000 non-emergency & 911 calls
- Upgraded partner agency radio systems
- Selected a radio console replacement system
- Maintained a continuous recruitment, increasing staffing levels to a consistent 90% or better through a newly adopted Recruitment, Training, and Retention Plan
- Implemented a 5-year Capital Improvement Plan

SR 911 2016 Annual Report available online at: sr911.org/pdf/annualreport

STRATEGIC BUSINESS TECHNOLOGY

2016-2017 KEY BUSINESS HIGHLIGHTS

- Staff revised and updated an Information Technology Strategic Plan.
- \$1.9 million in IT Innovation funds were allocated for an agreement and licensing upgrades to Microsoft Office 365.
 - A County-wide user directory enabled future Single SignOn capabilities.
 - SBT integrated the Geographical Information Systems team from Public Works as a core SBT service function.
 - The beginning phased plan to utilize new Microsoft Office and Microsoft Windows Enterprise software launched after licensing was obtained for County departments.

2016-2017 KEY STATISTICS

- Total page views on stancounty.com: 34,443,232
- Help Desk work requests/trouble tickets created: 15,288
- Total County telephones under management (Percentage of Voice over IP): 5,334 (69%)
- Total County PCs managed by SBT (Percentage of total County PCs): 7,057 (12%)
- Total County file servers under management: 207

Our mission is to help departments successfully implement and manage technologies that address their business challenges in a responsive, progressive and friendly way.



TREASURER - TAX COLLECTOR

2016-2017 KEY BUSINESS HIGHLIGHTS

- Increase in interest earnings rate from 1.09% in fiscal year 2015-16 to 1.23% in fiscal year 2016-17 from Treasury Pool Investments.
- Homeowners who receive the Supplemental Property Tax bills often ignore the bills assuming their mortgage banks/ companies will pay under their Impound accounts. Extra steps were taken to send the reminder notices monthly which helped to secure immediate payment.
- \$2.8 billion in receipts and \$2.7 billion in disbursements was processed through the Treasury during this fiscal year.
- Fifty Investment Securities were purchased.
- Account verification with the banks database was added to allow taxpayers who pay online or via e-check to ensure secure and accurate completion of transactions.

2016-2017 KEY STATISTICS

- Property Tax Collections - \$555 Million
- Properties approved for Tax Sale - 68
- Market Value of Portfolio - \$1.32 Billion as of June 30, 2017.
- Earnings in Treasury Pool - \$12.92 Million
- Revenue Recovery Collection - \$7.52 Million
- Bank Account Seizure Requests - 122
- Wage Garnishments collected - \$292,000

UNIVERSITY OF CALIFORNIA COOPERATIVE EXTENSION

2016-2017 KEY BUSINESS HIGHLIGHTS

- Completed a two-year study investigating if city storm water runoff can be applied to dormant almond orchards to replenish ground water. Preliminary results indicate that over 650,000 gallons can be applied per acre without injury to trees.
- Continued support for one of the largest 4-H programs in the State, providing youth the chance to experience over 300 projects spread over 26 county clubs.
- Created a management strategy for an infestation of brown marmorated stink bug in a peach growing region of Modesto, the first report of this invasive pest in a major agricultural area in California.
- Studies and evaluation of water saving irrigation strategies on sandy soils using existing and modified irrigation systems resulted in water savings of 25% to over 60%.
- UC CalFresh Nutrition Education and United Way of Stanislaus County provided parent education at Caswell and Bret Harte elementary schools for the Cooking.Healthy.Eating.Food (CHEF) initiative. Approximately 150 parents participated in the program and over 400 after-school program students received food bags twice per month.

2016-2017 KEY STATISTICS

- Total Grant Funds - Over \$800,00 in research and education funds from several state, federal, and local agencies were facilitated.
- Nutrition Education - Provided classes for over 1,100 adults and 1,150 youths in Stanislaus County
- 4-H Youth Enrolled - 1,462
- 4-H Leaders Trained - 483

Across California, the University of California's 64 Cooperative Extension offices are local problem-solving centers. The office is the bridge between local issues and the power of UC research. The County-based staff is part of the community – we live and work in the areas we serve.

AWARDS & RECOGNITIONS

Fiscal Year 2016-2017

Equal Rights Commission Dionicio Cruz Award

The Behavioral Health and Recovery Services Department earned the 2016 Dionicio Cruz Award for their dedication to public education and appreciation of diversity in their employees and residents.

Distinguished Budget Presentation Award

Government Finance Officers Association (GFOA) awarded the Stanislaus County Auditor- Controller a Distinguished Budget Presentation Award for the Comprehensive Annual Financial Report for Fiscal Year Ended June 30, 2016.

Stanislaus County Effective Partnership Award

The Stanislaus County Effective Partnership Recognition by the Board of Supervisors awarded outstanding efforts by the Temporary Water Assistance Program with Self-Help Enterprises, recognizing the outstanding work in the category of partnerships with *non-governmental agencies/organizations*. The Stanislaus Multi-Agency Regional Storm Water Resource Plan Partnership was selected to receive the *Inter-governmental partnership* recognition.

Stanislaus County Dale Butler Equal Rights Award

Jill Silva, (Retired Chief Probation Officer), and Keith Boggs (Assistant Executive Officer) received the 29th Annual Dale Butler Equal Rights Award for promoting equality and furthering the County's equal rights program.

Excellence in Administration

Community Services Agency was recognized for excellence in administration of the CalFresh program along with two awards from the California Department of Social Services for excellence in application processing timeliness and excellence in case and procedural accuracy.



Excellence Award for Outstanding Program

Stanislaus County Department of Child Support Services was recognized by the Western Interstate Child Support Enforcement Council. The department received the Excellence Award for an Outstanding Program for having collected and distributed a record breaking \$51,558,831 in support over 2016 (a \$2.1 million increase from the prior year).

1010
STANISLAUS COUNTY
CITY OF MODESTO

Stanislaus County 1010 10th Street, Suite 6800 Modesto, CA 95354 www.StanCounty.com

