

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
BOARD ACTION SUMMARY

DEPT: Chief Executive Office

BOARD AGENDA #: B-12

AGENDA DATE: August 29, 2017

SUBJECT:

Approval of the 2017 Annual Effective Partnership Recognition for the Department of Child Support Services and Local Hospitals; and the Collaboration for the Initial Outreach and Engagement Center

BOARD ACTION AS FOLLOWS:

No. 2017-481

On motion of Supervisor Monteith, Seconded by Supervisor Withrow
and approved by the following vote,

Ayes: Supervisors: Olsen, Withrow, Monteith, DeMartini, and Chairman Chiesa

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) Approved as recommended

2) Denied

3) Approved as amended

4) Other:

MOTION:

ATTEST: 
ELIZABETH A. KING, Clerk of the Board of Supervisors

File No.

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
AGENDA ITEM**

DEPT Chief Executive Office BOARD AGENDA #: B-12
Urgent Routine AGENDA DATE: August 29, 2017

CEO CONCURRENCE: *phx* 4/5 Vote Required: Yes No

SUBJECT:

Approval of the 2017 Annual Effective Partnership Recognition for the Department of Child Support Services and Local Hospitals; and the Collaboration for the Initial Outreach and Engagement Center

STAFF RECOMMENDATIONS:

Approve the Annual Stanislaus County Board of Supervisors' Effective Partnership Recognition for:

1. The Department of Child Support Services and Local Hospitals Connecting to make a difference in a Child's Future.
2. The Collaboration for the Initial Outreach and Engagement Center effort.

DISCUSSION:

The Stanislaus County Board of Supervisors is committed to building strong relationships with local, regional and federal agencies, as well as business and community partners. One of the Board of Supervisors' priorities is Effective Partnerships and each County department is encouraged to partner in their business and service approach to maximize public service outcomes.

Each year, the Board of Supervisors recognizes two outstanding partnerships involving County departments that embody the County's vision to be the best County in America. These partnerships exemplify what can be accomplished when dedicated individuals come together to find creative and innovative ways to achieve exceptional results to serve our community. The Effective Partnership Recognition Panel is comprised of Supervisor Dick Monteith, Randy Saffold, from the City of Modesto and Dale Butler, Latino Emergency Council. The Panel is recommending two programs to be selected for the 2017 recognition.

The Panel interviewed each of these programs and evaluated the submissions based on the following criteria:

- Alignment with the Board of Supervisors' Strategic Direction
- Team Diversity
- Impact in the Community
- Measurable Outcomes
- Financial Measures

Approval of the 2017 Annual Effective Partnership Recognition for the Department of Child Support Services and Local Hospitals; and the Collaboration for the Initial Outreach and Engagement Center

The Effective Partnership Panel is proud to announce the partnerships chosen to receive the Stanislaus County Board of Supervisors' 2017 Effective Partnership Recognition as follows:

- The Department of Child Support Services and Local Hospitals Connecting to make a difference in a Child's Future was chosen in the category recognizing partnerships with non-governmental agencies/organizations; and
- The Collaboration for the Initial Outreach and Engagement Center effort, chosen as the Inter-governmental partnership.

Department of Child Support Services and Local Hospitals Connecting to make a difference in a Child's Future

Stanislaus County Department of Child Support Services (SCDCSS) collaborates with the local birthing hospitals, Emanuel Medical Center, Doctors Medical Center, Kaiser Permanente and Memorial Medical Center, to ensure paternity establishment documents are completed in an effective and efficient manner.

In 2012, inconsistencies with paternity declarations received were identified. The inconsistencies prevented the declarations from being legally filed, resulting in children without a legally established father. Establishing paternity is important to provide a chance for a child-father relationship to develop. Benefits are to help develop a sense of identity and connection to the father's family, includes inheritance rights, access to the father's medical and life insurance benefits, Social Security benefits and Veterans benefits.

From March 2011, through January 2012, the rate of paternity declarations that needed corrections in Stanislaus County was 24%, compared to the overall State of California rate of 2%.

SCDCSS and the local hospitals identified a need to work closely together to improve the process to better serve the families within the community. Training and communication were the two areas of focus for this partnership. Partners worked side by side with one another and statistics were continually shared to analyze and make changes when applicable.

Since 2012, this partnership has been successful in meeting the goal of completing paternity declarations effectively and efficiently. As of May 2017, the rate of corrections needed on declarations received, decreased from 24% to 3.2%.

Once SCDCSS identified the rate of declarations that needed correction and the impact to families, the information was shared with the local birthing hospitals. The agencies worked together to implement ways to decrease the errors, set mutual expectations, and establish future goals. Strategies included: monthly contact to communicate the number and percentage of declarations received that needed corrections and the reasons for the corrections. SCDCSS and hospitals also scheduled periodic check-ins in order to identify common inconsistencies and provide training to their local birthing hospital as needed.

Approval of the 2017 Annual Effective Partnership Recognition for the Department of Child Support Services and Local Hospitals; and the Collaboration for the Initial Outreach and Engagement Center

SCDCSS hosts an annual training and informational forum which includes staff from the hospitals, other agencies that are authorized to witness paternity declarations, and the California State Department of Child Support Services Paternity Opportunity Program Analyst. The annual training ensures current information is provided and allows for networking and ability to share current information and trends.

The effort between SCDCSS and the local hospitals is unique among local child support agencies in California and is paving the way for enhanced collaboration to increase paternity. The success of this partnership with the local hospitals is attributed to the common goal of providing excellent service and to make a positive impact to the families in the Stanislaus County community.

Initial Outreach and Engagement Center

On August 1, 2017, the Initial Outreach and Engagement Center opened at 825 12th Street in Modesto, California. The partners for this Center include, Behavioral Health and Recovery Services, Community Services Agency, Stanislaus County Superior Court, Memorial Medical Center and Sutter Gould Medical Foundation, Credit Bureau Advisors and the Stanislaus County Chief Executive Office. The Center's efforts allow communities to bring services directly to people experiencing homelessness who otherwise might not seek out services and connect them to housing and necessary supports. Instead of waiting for individuals to come in for services, staff will seek people out in the community in a strategic and coordinated effort with other partner outreach teams co-located in the Center. By this fall, the Center will also serve as a physical entry point providing access and referrals to a wide range of homelessness services. The decision to seek assistance is a matter of personal choice. When the Center brings services directly to people experiencing homelessness, they are more likely to participate. This facility will allow for the co-location of the following services: 1) Centralized Homelessness Outreach and Engagement, 2) Housing Assessments and Navigation, 3) Homelessness Support Services Referrals, 4) Homelessness Court Outreach and Navigation.

The Center anticipates that through quality and efficient screening, housing assessments, and referrals to housing and support services and community supports, the program will result in an increase in homeless individuals and families being rehoused, individuals and families at-risk for homelessness will be diverted from being homeless and there will be an increase in homeless individuals accessing support services and community supports.

Inspired by the Focus on Prevention Initiative this is a true community-wide, multi-sector effort and partnership. This partnership allows for efficient use of valuable community resources through multi-sector partnership, leveraging, and coordination.

The Center's partnership, through dignity and respect, will empower people experiencing homelessness or at-risk of homelessness toward a hopeful and independent life.

Approval of the 2017 Annual Effective Partnership Recognition for the Department of Child Support Services and Local Hospitals; and the Collaboration for the Initial Outreach and Engagement Center

POLICY ISSUE:

Approval of this item supports the Board of Supervisors' priority of Effective Partnerships by celebrating the outstanding efforts of County departments and their partners.

FISCAL IMPACT:

There is no fiscal impact associated with the approval with the Effective Partnership recognition award.

BOARD OF SUPERVISORS' PRIORITY:

Approval of this request supports the Board's priorities of a Healthy Community, Effective Partnerships, Safe Community and Efficient Delivery of Public Services by acknowledging the efforts of the various County departments and their partners.

STAFFING IMPACT:

There is no additional staffing impacts associated with this item.

CONTACT PERSON:

Patricia Hill Thomas, Chief Operations Officer. Telephone (209) 525-6333

ATTACHMENT(S):

None

Effective Partnership Recognition

“THROUGH OUR PARTNERSHIPS WITH GOVERNMENT, INDUSTRY AND COMMUNITY ORGANIZATIONS, WE WANT TO MAKE A LASTING AND POSITIVE CONTRIBUTION TO THE COMMUNITIES IN WHICH WE WORK”

COMMUNICATIONS EXECUTIVE -- OLIVER ROLL

Effective Partnership Recognition

- Board of Supervisors is committed to building strong relationships with effective partnerships
- Each County Department is encouraged to partner to maximize public service outcomes
- Annually, the Board of Supervisors recognizes two outstanding partnerships that embody the County's vision to be the best County in America and exemplify the benefit of working together

Effective Partnership Recognition

Effective Partnership Recognition Evaluation Committee

- Supervisor Dick Monteith
- Randy Saffold, City of Modesto
- Dale Butler, Latino Emergency Council

Effective Partnership Recognition

Evaluation Committee evaluated the proposals based on the following criteria:

- Focus on alignment with the Board's strategic direction
- Team diversity
- Financial measures
- Impact in the community
- Measureable outcomes

Effective Partnership Recognition

**BOARD OF SUPERVISOR EFFECTIVE
PARTNERSHIP “CHAMPION”**

SUPERVISOR DICK MONTEITH

Effective Partnership Recognition

Partnerships chosen for the 2017 Awards:

- Department of Child Support Services and Hospitals Making a Difference for Children, Non-governmental agencies and organizations
- Stanislaus County Homelessness Initial Outreach and Engagement Center, Inter-governmental partnership

Department of Child Support Services/ Hospitals Making a Difference for Children

**Baljit Atwal - Department of Child Support
Services Director**

Department of Child Support Services/ Hospitals Making a Difference for Children

DOCTORS
MEDICAL CENTER

 **EMANUEL**
MEDICAL CENTER



 **KAISER PERMANENTE**®

 **Sutter Health**
Memorial Medical Center

Department of Child Support Services/ Hospitals Making a Difference for Children

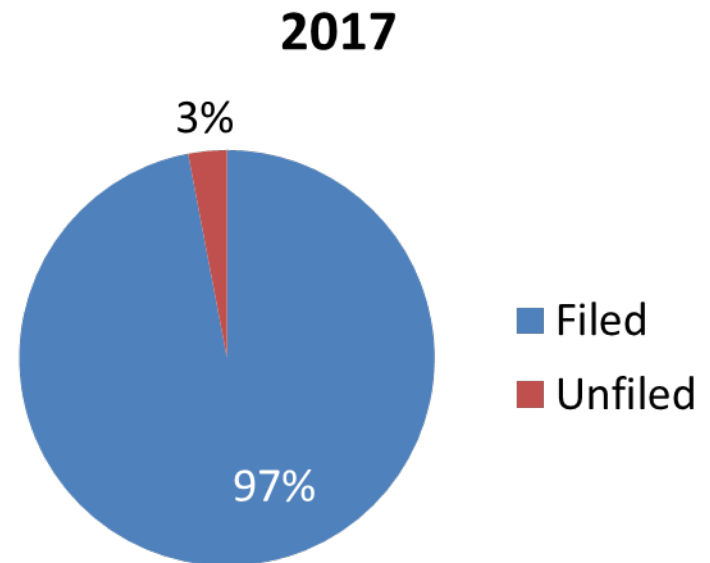


Paternity Establishment benefits:

- Promotes child-father relationship
- Access to family medical history
- Support from both parents

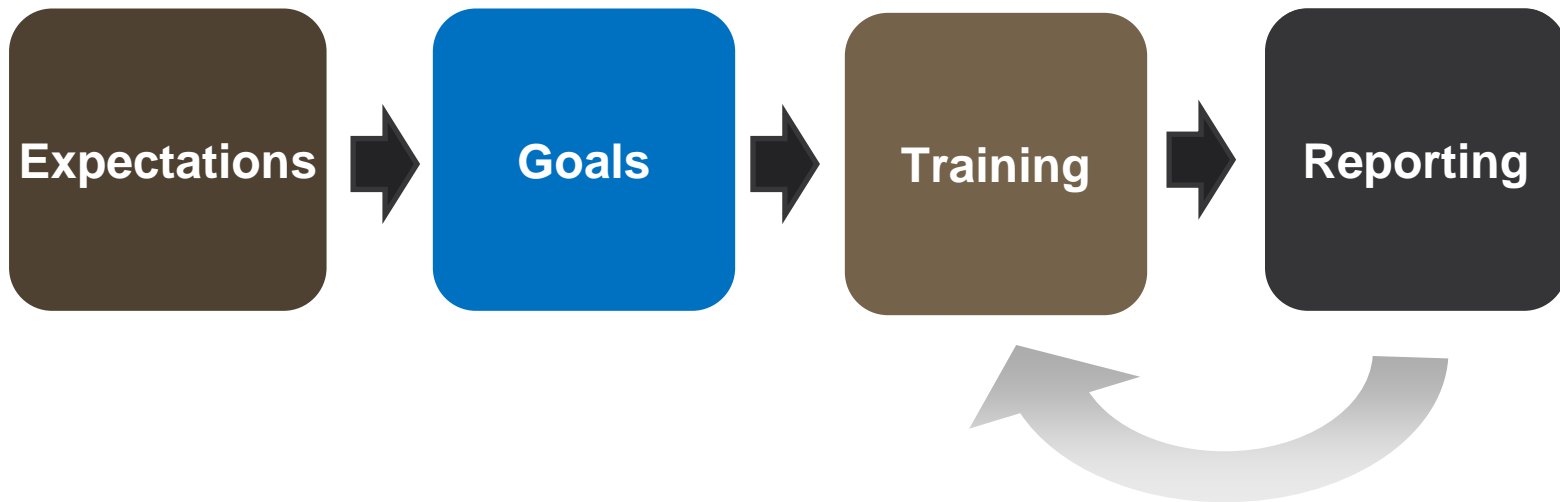
Department of Child Support Services/ Hospitals Making a Difference for Children

Working together
significantly reduced
the percentage of unfiled
Paternity Declarations in
Stanislaus County



Department of Child Support Services/ Hospitals Making a Difference for Children

Partnership and Communication



Department of Child Support Services/ Hospitals Making a Difference for Children

Together, Stanislaus
County Department
of Child Support Services
and local hospitals
have made a positive
impact on families in
the community



Stanislaus County Homelessness Initial Outreach and Engagement Center

Jeanette Fabela – Housing and Supportive Services Manager



Stanislaus County Homelessness Initial Outreach and Engagement Center

Multi-Sector Partnership

Stanislaus County Homelessness Initial Outreach and Engagement Center

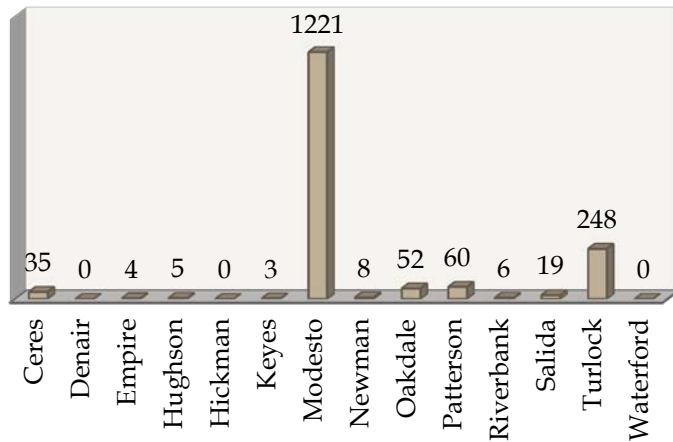
- Launched August 1, 2017
- Provides services directly to those experiencing homelessness
- Centralizes and facilitates connection to housing and necessary supports
- Assessments, Referrals, and Navigation



Stanislaus County Homelessness Initial Outreach and Engagement Center

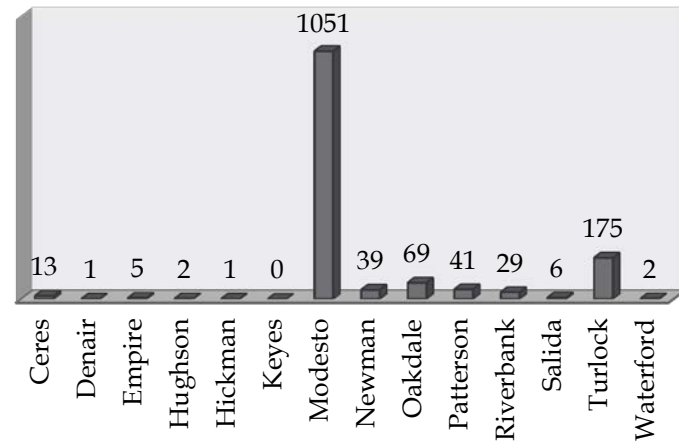
People Experiencing Homelessness
Stanislaus County
2017 Point in Time Count

Total 1661



People Experiencing Homelessness
Stanislaus County
2016 Point in Time Count

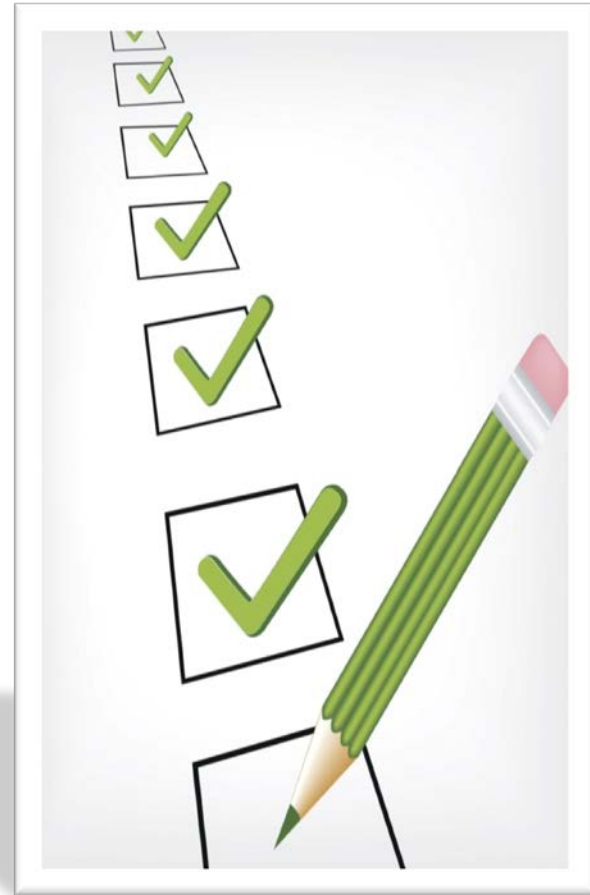
Total 1434



Stanislaus County Homelessness Initial Outreach and Engagement Center

Expected Outcomes

- Increased access to community support services for those experiencing homelessness
- Individuals and families at risk diverted from homelessness



Stanislaus County Homelessness Initial Outreach and Engagement Center

Outreach and Engagement Impact

“Through dignity and respect, empowering people at-risk or experiencing homelessness towards a hopeful and independent life”



Effective Partnership Recognition

Recommendations:

Approve the two Programs being presented for the 2017 Effective Partnership Award

Effective Partnership Recognition

- Supervisor Monteith - Presentation of Awards
- Chairman Chiesa – Effective Partnership Panel acknowledgment

Effective Partnership Recognition

THANK YOU!!