

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
BOARD ACTION SUMMARY

DEPT: Chief Executive Office

BOARD AGENDA #: \*B-12

AGENDA DATE: November 22, 2016

**SUBJECT:**

Approval and Acceptance of the Stanislaus County 2015-2016 Annual Report

**BOARD ACTION AS FOLLOWS:**

No. 2016-580

On motion of Supervisor Withrow, Seconded by Supervisor O'Brien  
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Withrow, DeMartini, and Chairman Monteith

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1)  Approved as recommended


2)  Denied

3)  Approved as amended

4)  Other:

MOTION:

ATTEST:

  
ELIZABETH A. KING, Clerk of the Board of Supervisors

File No.

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
AGENDA ITEM**

DEPT: Chief Executive Office

BOARD AGENDA #: \*B-12

Urgent  Routine

AGENDA DATE: November 22, 2016

CEO CONCURRENCE:



4/5 Vote Required: Yes  No

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**SUBJECT:**

Approval and Acceptance of the Stanislaus County 2015-2016 Annual Report

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**STAFF RECOMMENDATIONS:**

1. Approve and accept the Stanislaus County 2015-2016 Annual Report

**DISCUSSION:**

County Code section 2.08.050.15 states that a responsibility of the Chief Executive Officer is to "Prepare and submit to the board of supervisors, at the end of each calendar year, a report on the finances and administrative activities of the county for the preceding year, together with such recommendations as may be appropriate to provide for the betterment of public services."

The Adopted Final Budget for the County contains detailed financial and administrative information in regard to the County as a whole and individual departments. The Adopted Final Budget contains a financial summary of the prior year as well as a summation of key department financial information and accomplishments from the prior year and goals for the next fiscal year. The Adopted Final Budget meets the requirement of County Code for reporting on finance and administrative activities for the preceding year; however, it is the goal of the Chief Executive Officer to enhance this reporting process.

The Stanislaus County 2015-2016 Annual Report prepared for the Board of Supervisors uses content from the 2015-2016 Adopted Final Budget and information provided by County departments. The goal is to create a simple, easy-to-understand document that improves the process used to report to the Board of Supervisors in compliance with relevant County Code.

The Stanislaus County 2015-2016 Annual Report provides an administrative update, a financial review, a report from each County department, and a highlight of the various achievements from the 2015-2016 Fiscal Year. By code, the Annual Report is produced for the Board of Supervisors; however, this document is also designed for the public and will be made available online at [www.StanCounty.com](http://www.StanCounty.com).

**POLICY ISSUE:**

Approval of the report is consistent with County Code section 2.08.050.15 to report on the finances and administrative activities of the County for the prior year.

**FISCAL IMPACT:**

There is no fiscal impact to Stanislaus County as a result of the approval and acceptance of this report

**BOARD OF SUPERVISORS' PRIORITY:**

Approval of the report is consistent with the Board of Supervisors' priorities of A Safe Community, A Healthy Community, A Strong Local Economy, Effective Partnerships, A Strong Agricultural Economy/Heritage, A Well Planned Infrastructure System and the Efficient Delivery of Public Services by ensuring the Board's and the public's awareness of County finances and administrative activities for the prior year.

**STAFFING IMPACT:**

The Stanislaus County 2015-2016 Annual Report was produced by County staff with no outside cost to the County.

**CONTACT PERSON:**

Stan Risen, Chief Executive Officer (209) 525-6333

**ATTACHMENT(S):**

Stanislaus County 2015-2016 Annual Report

# Attachment 1



2015-2016

# Annual Report

STANISLAUS COUNTY



## STRIVING TO BE THE BEST

“Our vision is to be a county that is respected for its service in the community and is known as the best in America.”

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# A Message from the CEO

I am pleased to present you the Fiscal Year 2015-2016 Annual Report for Stanislaus County. This report provides an overview of the finances and administrative activities of the County for this past year, looks at goals we were striving toward, and identifies how our departments are serving the public.

I am grateful to the Board of Supervisors as they continue to model leadership and to each of our employees as they bring our values and vision to life. This report highlights the effort of each of our team members in delivering high-quality services to our community. We are moving forward together on a journey of striving for excellence as we become “a county that is respected for its service in the community and is known as the best in America.”



**STAN RISEN**  
Chief Executive Officer



## Stanislaus County Board of Supervisors

**DICK MONTEITH, Chairman**  
*District Four*

**BILL O'BRIEN**  
*District One*

**VITO CHIESA**  
*District Two*

**TERRY WITHROW**  
*District Three*

**JIM DEMARTINI**  
*District Five*



# FINANCIAL OVERVIEW

Stanislaus County continued to strengthen its financial health in Fiscal Year 2015-2016 and is on trend to sustain positive financial outcomes in the 2016-2017 fiscal year.

The County continued its practice of linking the long-range financial model to its operating budget to ensure sustainable and well-planned government operations. The long-range model is a five-year outlook on future expenditures, revenues and projected challenges and opportunities.

In the 2015-2016 Adopted Final Budget, projected **spending** was \$1,097,281,913 with projected **revenues** of \$1,052,119,986 and \$45,161,927 of **balancing funds** needed. **Discretionary revenue** was budgeted at \$178.8 million, a projected increase of \$9.8 million, and **General Fund** expenditures were budgeted to increase \$7.8 million up to \$278,921,910.

The 2015-2016 Adopted Final Budget included the following notable funding priorities:

- \$4 million to support Public Safety Restoration to expand critical public safety services provided to our Community by the District Attorney, Probation, Public Defender and Sheriff's Department;
- \$5.3 million for departments that achieved savings in appropriations as part of the Net County Cost Savings Program were included;
- \$2.8 million to support department requests for safety improvements for the benefit of employees and the public we serve, equipment and new technologies to support business efficiencies and technical adjustments to recognize current department operations;
- \$1 million for automation to support enterprise-wide technology advancements, as well as department initiatives to improve customer service through on-line access;
- \$750,000 to increase the base level of Appropriations for Contingency to equal 2% of total projected General Fund Revenue;
- \$3 million for facility improvements, refurbishments and enhancements to County Center III and Harvest Hall, upgrades to provide back-up Emergency Operations Center capability and at multiple county facilities, as well as roadway improvements at the Public Safety Center site;
- \$1.5 million recharge of the Community Development fund to be allocated equally across all five supervisorial districts.

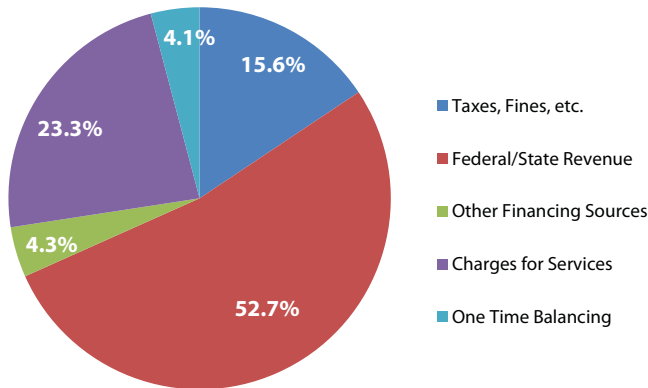
Stanislaus County also received, for the 13th year in a row, the Government Finance Officers Association (GFOA) **Distinguished Budget Presentation Award**. The national Award recognizes budgets prepared to the highest quality standards that reflect guidelines



# FINANCIAL SUMMARY

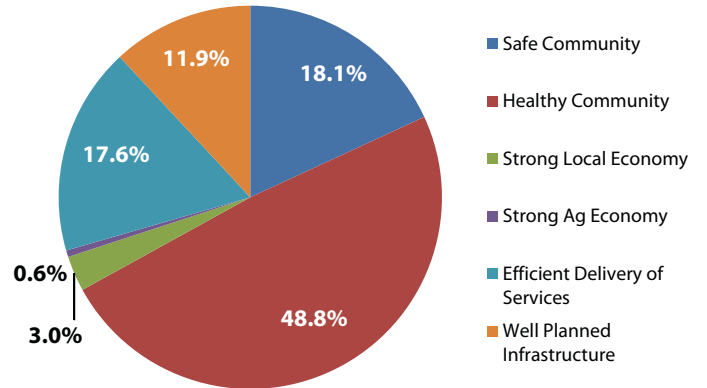
\* All Data Sources are 2015-2016 Adopted Final Budget

## Budgeted Sources



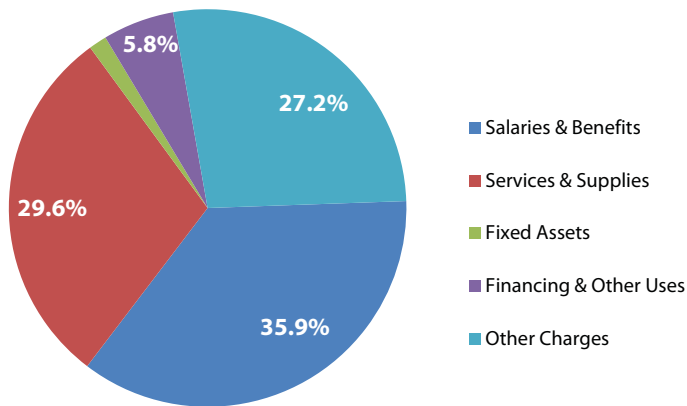
The County's \$1.092 billion budget is mostly funded by State & Federal sources with some additional sources including one-time funds.

## Budgeted Spending by Priority



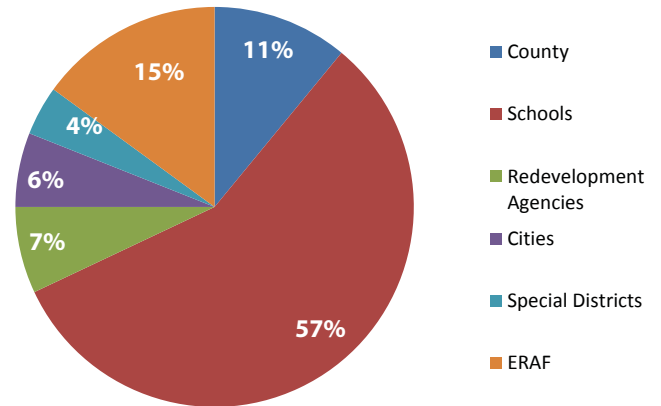
Funds are spent on a variety of priority areas including law enforcement, health services, social services and agriculture.

## Budgeted Spending Categories



Spending is focused on direct customer services, staff and equipment needed to support federal and state priorities, as well as priorities of the Board of Supervisors.

## Where Property Tax Goes



Property Taxes are very important as they provide a significant portion of discretionary revenue for local services.

Board of Supervisors

**TOTAL SPENDING: \$1,097,281,913**

Discretionary Revenue budgeted to increase

**5.8%**

\$1,052,119,986 in projected

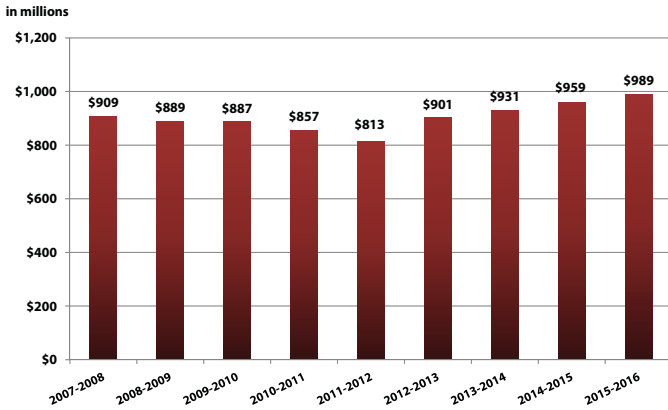
**REVENUE**

**\$7.3 million**

one-time investments in infrastructure, community support and reserves

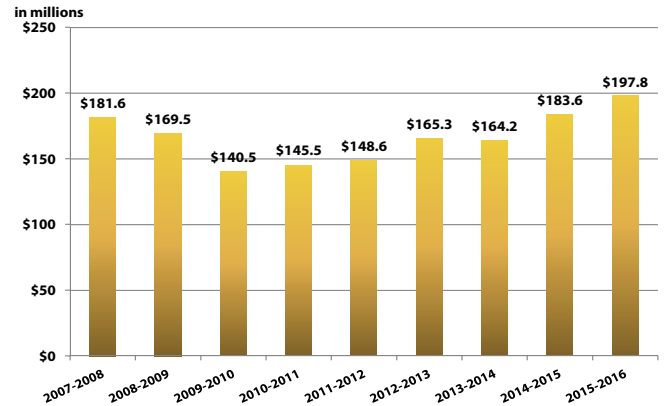
# FINANCIAL SUMMARY

## Actual Total Expenditures



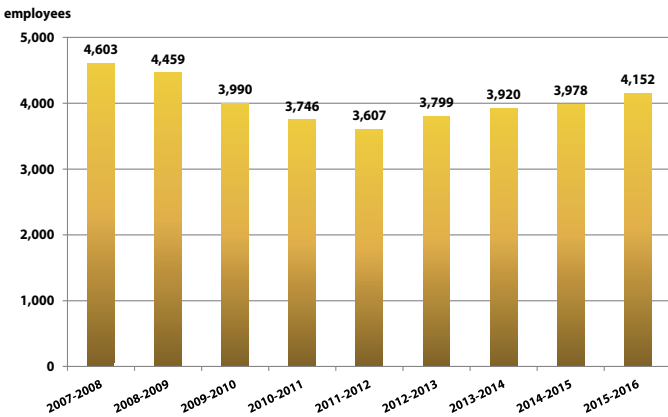
Total County spending increased 3.1% over the prior year. The majority of increases are supported by increased State and Federal program funding.

## Actual Discretionary Revenue



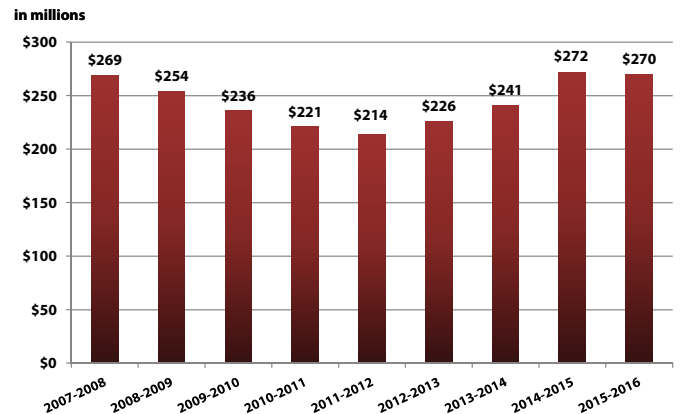
Discretionary Revenue is money available to be spent under the direction of the Board of Supervisors and primarily funds public safety and other general government activity.

## Total County Employees



Total County employees are nearly 10% below the historic high from the 2007-2008 Fiscal Year.

## Actual General Fund Expenditures



The General Fund pays for core services such as public safety, parks, planning and community development and many other services.

*word cloud of county department spending*



# ADMINISTRATIVE UPDATE

## Budget

Financial accountability to the taxpayers is critical to the organization's performance. In 2015-2016, the County fully deployed the zero-based budget process throughout the majority of General Fund departments. This process builds the budget from the ground up and is designed to provide the minimum funding needed to maintain all Board of Supervisors approved service levels. The idea is to make sure every dollar is used as efficiently and effectively as possible. Once the base budget is funded, Board approved service expansion can occur. This year provided the opportunity for full funding of Public Safety Restoration at \$4 million to support 39 additional positions providing critical public safety services in our Community.

## Planning

The County continues to use a long-range financial model for forecasting into the future. We take a 3-5 year outlook on expenses and revenues to project what the future might look like. This model underscores our fiscal prudence, conservative approach to financial management and our ongoing responsibility to the taxpayers: to be good fiscal stewards of their money. This strategic financial modeling, along with

good business performance in 2015-2016 supports the organization's capacity to address the \$13 million in staffing and operational costs to the County when our Public Safety Center expansion is completed in the fall of 2016.

## Debt

The County has been working over the past several years to restructure and pay down debt to strengthen the organization's finances. As part of the Fiscal Year-end close 2015-2016, \$7.1 million in fund balance was set aside to pay off AB 900 Phase II Tobacco debt. General Fund Debt Service is on target to be paid off by the end of 2017-2018.

## Water

The official 2015-2016 Hydrologic Water Year classification for our area was "below normal", an improvement over the prior year classified as "critical dry". The County continued to make progress along different efforts ranging from immediate drought relief programs to long-term planning. Strategies included the Temporary Water Assistance Program, water well loan program, implementation of critical elements of the Groundwater Management Action Plan, and a programmatic evaluation of the Groundwater Ordinance for purposes

of implementation. The County continues to convene and facilitate various ongoing Water Advisory and Technical Advisory committee meetings related to long-term water issues.

## Technology Innovation

In Fiscal Year 2015-2016, over \$1.2 million was awarded to County departments and agencies to fund 19 technology projects with a broad overall goal to move the County's customers online from in-line. This first round of funding focused on technology upgrades and automated efficiencies in business operations. The Fiscal Year 2015-2016 grants funded projects that will create online portals where customers can review information and make payments; self-service stations at our local libraries; digitize records and automate processes to increase efficiency among other projects.

## Prevention

The Focus on Prevention is an ambitious county-wide initiative that has brought together individuals and agencies from across multiple sectors to develop coordinated, cooperative strategies to

*Water and our agricultural economy remain of vital importance to the community. Row crops, such as lettuce, bring healthy food with economic impact.*



address critical issues facing communities and the county.

Coordinating the overall initiative is the Stewardship Council, a group comprised of representatives of government, business, education, health, non-profits, philanthropy, faith, neighborhoods, media and arts, entertainment and sports. To begin the journey – which is what this multi-year effort is – the Stewardship Council identified homelessness as the initial area of focus.

To launch the first focus, a Homelessness Action Council (HAC) was formed to develop a plan to reduce and prevent homelessness. The group met in May 2015 and began a process of mapping the current realities for the homeless and developing effective immediate and long-term strategies. In December 2015, the HAC reached consensus and endorsed a set of priority results, indicators and strategies, which in turn was approved by the Stewardship Council as the “Common Agenda: Acting Together to Reduce and Prevent Homelessness.”

*Construction of the Public Safety Center brings needed jobs to the community and is an important capital facilities improvement.*

The Focus on Prevention’s Homelessness Initiative is emerging into a shared community vision and foundation for ongoing transformation and culture change that will lead to tangible improvements in the lives of Stanislaus County residents and families. In a relatively short period of time since Focus on Prevention started, it’s becoming increasingly evident that forging multi-sector partnerships, breaking down silos and focusing on results can produce dramatic improvements in how we address the major challenges facing our communities and county.

### Construction

Significant Public Safety Construction Projects are progressing at the County’s Public Safety Center. Stanislaus County has partnered with the State of California on this epic effort and is the first county in the State to proceed with an AB 900 Phase II Adult Corrections Facilities construction project. This expansion and modernization project includes 480 maximum security beds, a 72-bed medical mental/health unit and an innovative Day Reporting Center.

On August 3, 2015, the Board of Supervisors approved the completion of the County’s AB 900 Phase II Project Two Day Reporting

Center. The construction of the Day Reporting Center at a cost of \$4,018,696, funded by 90% State funds and 10% County match, resulted in a modern, efficient facility for the rehabilitation of offenders.

Construction on the 16 bed Crisis Stabilization Unit (CSU) was completed on February 27, 2016 at a cost of \$977,970, funded by Mental Health Services Act funds. The CSU was identified as a critical need in Stanislaus County as part of the 24/7 Secure Mental Health Services Strategic Plan. The CSU will allow the County to provide the appropriate level of care for individuals in crisis and thereby reducing the probability of hospitalizations.

In late August 2015, the Health Services Agency (HSA) suffered a major loss of power requiring more than \$400,000 in repair and replacement costs. In June 2016, the Health Services Agency Central Unit received major damage through a flood incident. One-fourth of the building suffered water damage and patients and staff services were re-located to other facilities while recovery operations took place and a go-forward plan was evaluated.





# AGING & VETERANS SERVICES

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Value of new or increased compensation & pension payments to veterans-\$4,562,100
- Transportation for Veterans – volunteer drivers use special vans to take veterans to clinics in Modesto, Livermore, Palo Alto, French Camp, and Menlo Park. Service is managed by MOVE, the Consolidated Transportation Services Agency
- The Young at Heart exercise program continues to involve over 1,500 seniors. The program’s benefits to its participants include fewer falls, with improved mental health and balance
- Prevention and Early Intervention (PEI) clients - Seniors who have participated in the Brief Counseling to address specific issues, receive on-going counseling from trained volunteer peers, or who enjoy the company of a friendly visitor
- Aging and Veterans Services staff participated in events throughout the County to keep the public informed of the services and programs available through the Department

## 2015-2016 KEY STATISTICS

- 198 seniors received Prevention and Early Intervention (PEI) Referrals
- 180 low-income seniors participated in the Supplemental Nutrition Assistance Program-Education (SNAP-Ed)
- 55 low-income seniors received help from Stanislaus Senior Foundation Assistance
- 182,208 Senior Meals were served to the 1,836 seniors in the Congregate and Home-Delivered meal program
- 1,534 seniors participated in the Health Insurance Counseling and Advocacy Program (HICAP)
- 1,051 claims were filed through the Veterans Services Office
- 111 caregivers were assisted with 2,069 hours of respite care and 146 assistive devices were distributed
- 160 seniors (44 new) were served in the Multipurpose Senior Services Program (MSSP)

# AGRICULTURAL COMMISSIONER/ SEALER OF WEIGHTS & MEASURES



## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Permits Issued – Allows farmers to apply restricted materials without having to work through the CEQA process. The process helps ensure pesticides are used in a manner that protects the public, employees and the environment.
- Pesticide Use Enforcement inspections - by helping to ensure that pesticides are used correctly, these inspections promote the safety of employees as well as the food supply.
- Devices Sealed – Fosters a level playing field for businesses and supports equity in the marketplace. Helps ensure consumers get what they pay for.
- Detection of exotic pests – Prevents the introduction of pests into the food supply, protects our agricultural economy and decreases the potential use of pesticides.

## 2015-2016 KEY STATISTICS

- 10,486 Phytosanitary Certificates issued
- \$4,397,286,000 crop value
- 8,802 devices sealed
- 1,481 Restricted Material Use Permits issued
- 1,291 Pesticide Use Enforcement (PUE) Inspections conducted
- 71,433 pest detection traps serviced
- 1,720 Nursery Acres Certified
- 66 Certified Producer Certificates issued



# ALLIANCE WORKNET



Dedicated to providing a skilled workforce that strengthens business and contributes to the economic success of our community.

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Over 10,800 Stanislaus County residents accessed the Career Resource Centers in Stanislaus County for their job search needs
- Business Development staff assisted in 157 employer recruitments resulting in 561 hires, 190 of which were for new positions
- Local businesses hired and trained 137 job seekers through the department's on-the-job training program
- Over 1,800 job seekers participated in workshops on resume writing, job search tips, interviewing skills and more. The customer satisfaction rating was 9.5 out of 10
- 152 job seeker participants received vocational training with 91 % successfully completed and received an industry recognized certificate

## 2015-2016 KEY STATISTICS

- 80.1% Entered Employment Rate for Adults
- 87.6% Entered Employment Rate for Dislocated Workers
- 82.8% Retention Rate for Adults
- 89% Retention Rate for Dislocated Workers
- \$13,459 Average Annual Earning Gain for Adults
- \$16,786 Avg. Annual Earning Gain for Dislocated Workers
- 63.3% Placement in Employment or Higher Ed. for Youth
- 57.1% Literacy/Numeracy Gain for Youth

**EMPLOYMENT SERVICES**

Our services resulted in 895 unemployed adults, youth, and Welfare-to -Work students obtaining employment moving them toward self-sufficiency.

**PREVENTION**

Services that assist unemployed individuals in obtaining employment, coupled with services to businesses that help them find the talent they need to prosper, result in an economically healthy community with employment opportunities that are an alternative to crime, gang involvement and poverty.



# ASSESSOR

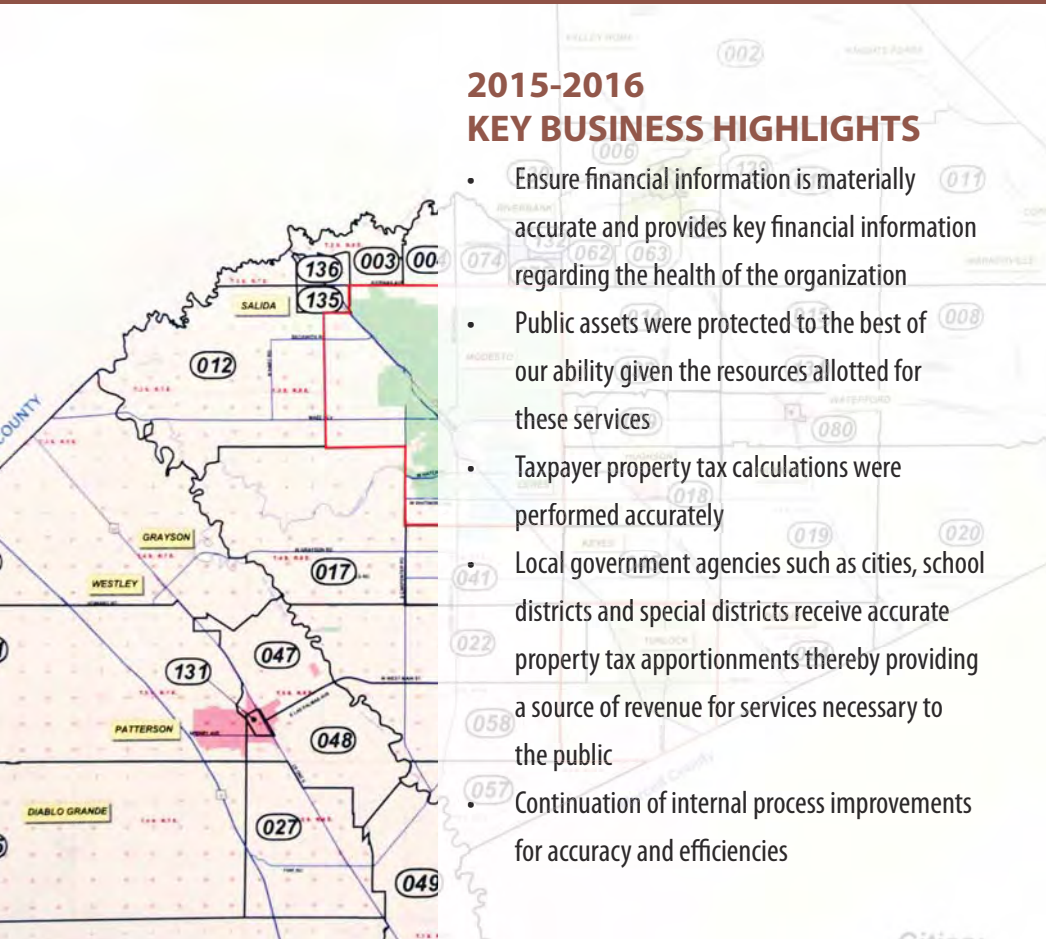
## 2015-2016 KEY BUSINESS HIGHLIGHTS

- The Assessor is in the process of updating its public web pages to make them more intuitive, informative and easier for the public to use
- The Assessor has begun the transition to GIS Assessor Maps, which will give the public more timely and accurate information in Stanislaus County's GIS application
- For the 2016 roll, the Assessor implemented an improved Direct Enrollment system for valuing properties that have experienced a decline in market value. The system provides accurate market values while saving and comparable sales for homogeneous residential neighborhoods
- The Assessor is in the process of digitizing its records. This will make them more easily available and take less time to access which will serve to accomplish its goal of Efficient Delivery of Public Services

## 2015-2016 KEY STATISTICS

- The 2016 Tax Roll of \$44.27 billion was a 5.88% increase over the 2015 Tax Roll
- The Assessor applied \$1.91 million in Homeowners, Disabled Veterans, Church and other institutional exemptions
- The Assessor currently maintains 177,500 assessments
- The Assessor processed 60,000 assessments for a change in value in 2016
- 35,700 properties were given a reduced value in 2015 under Prop 8. These properties were reviewed for 2016 and 9,300 of them were returned to their Prop 13 value for 2016
- The Assessor reviewed 24,400 recorded documents for a change in ownership, a 10.5% increase from the prior year
- The Assessor reviewed 13,300 permits for new construction, a 26% increase from the prior year

# AUDITOR-CONTROLLER



## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Ensure financial information is materially accurate and provides key financial information regarding the health of the organization
- Public assets were protected to the best of our ability given the resources allotted for these services
- Taxpayer property tax calculations were performed accurately
- Local government agencies such as cities, school districts and special districts receive accurate property tax apportionments thereby providing a source of revenue for services necessary to the public
- Continuation of internal process improvements for accuracy and efficiencies

## 2015-2016 KEY STATISTICS

- Award received from the Government Finance Officers Association (GFOA) for the Comprehensive Annual Audited Financial Statements (CAFR) as of June 30, 2015
- Single Audit Report as of June 30, 2015 – one finding noted
- 26 payroll pay periods for approximately 4,400 employees were completed
- 2,474 transactions worth \$702,664 were audited, and 16 department purchasing card audits were completed
- \$526 million of local property taxes were apportioned
- 247,180 property tax assessments were processed from 231 agencies
- Over 27,400 property tax roll changes were processed
- 29,389 vendor payments worth \$1.7





# BEHAVIORAL HEALTH & RECOVERY SERVICES

## Mission

In partnership with our community, our mission is to provide and manage effective prevention and behavioral health services that promote the community's capacity to achieve wellness, resilience, and recovery outcomes.

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- 50% of the 5,760 individuals in crisis had hospitalization averted
- In the first 4 months of operation, the Crisis Stabilization Unit averted 163 individuals (10% of those served) from hospitalization
- 171 children/adolescents (15% of those served) were diverted from hospitalization through the intensive AspiraNet Stabilization Program
- 263 individuals/families received housing and support services. Of those, 49% are in Permanent Supportive Housing
- BHRS "PATH" Outreach staff contacted 156 unique homeless individuals through street outreach & engagement. 35% of those contacts obtained shelter, 49% of those in shelter obtained permanent supportive housing
- 39% of individuals receiving Supportive Employment Services gained work experience through non-competitive employment opportunities; 5% obtained competitive employment

## 2015-2016 KEY STATISTICS

- 873 (94%) of Medi-Cal assessments for adults and older adults scheduled within 14 days
- 1,236 (55%) of Medi-Cal assessments for children/adolescents scheduled within 14 days
- 13,763 BHRS unique consumers served
- 92% of survey responders were satisfied with services (May 2016)
- 302 Promotoras/Community Health Workers recruited through outreach
- 266 youth participating in leadership and resiliency activities
- Crisis contacts increased 9% over FY 14-15, from 5,277 to 5,760 (4% Adult/Older Adult, 33% Children/Adolescent)
- \$8.5 million uncommitted fund balance reflects fiscal integrity/sustainability

## HOSPITAL READMISSIONS

Through collaborative efforts, 2,893 individuals (adults/older adults and children/adolescents) averted in-patient psychiatric hospitalizations.

## PREVENTION

Prevention Services are a priority for BHRS. In addition to its two programs (Mental Health Services Act Prevention and Early Intervention, and Substance Use Disorder Primary Prevention), BHRS also integrates targeted prevention activities into various department service areas, including contract provider programs.



# CHIEF EXECUTIVE OFFICE



The mission of the Chief Executive Office is to lead, to guide, to implement the County vision "to be the best."

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Established the Stewardship Council and Homelessness Action Council and held the Community Convening for Preventing Homelessness in October 2015
- Completion of the new state-of-the-art Coroner's facility and the Day Reporting Center, both on-time and under budget, with continued construction on the major Public Safety Center expansion
- Completion of the new Crisis Stabilization Facility at the Ceres Recovery Center provided completion of the Board of Supervisors 24/7 Secure Mental Health Services/ Strategic Plan to provide a wide spectrum of care in lieu of Psychiatric Inpatient Hospitalization when appropriate
- Completed multi-year planning with the Veterans Advisory Commission to initiate the new Stanislaus Veterans Center Public-Private Partnership to create a one-stop Veterans Service Center for services to veterans and their families
- Public Safety Restoration funds supported 39 full-time

- positions in Phase I, at a cost of \$4 million. Phase II has been approved for Fiscal Year 2016-2017 at \$6 million to support 63 full-time positions to benefit the Community
- 3.7 OSHA Incident Rate is 2nd lowest of all counties in the State and 57% below the average employee accident rate for large/medium counties

## 2015-2016 KEY STATISTICS

- 4,503 individuals in employment with the County including 549 new hires
- 21 languages are spoken by County employees
- 124 employees, averaging 20 years of service, retired from the County
- \$135,550,005 in construction contracts awarded or underway
- \$1.1 billion operating budget with \$165.2 million General Fund reserve demonstrates integrity of fiscal operations
- 8,586 items responded to through the Customer Relationship Management (CRM) system

## EFFECTIVE PARTNERSHIPS

The organization annually recognizes and rewards effective partnerships. For 2015-2016, Pathways to Well-Being and Pathways to Self Sufficiency were recognized for significant service benefit to the Community. These partnerships will be highlighted on the plaque located in the Board Chambers foyer and will serve as a long-standing testament to the outstanding efforts of Stanislaus County employees and their partners.

### DEBT REDUCTION

A multi-year, long-term strategy to pay-off debt has resulted in a low Debt Ratio. Annual debt service is just 1.1% of the total County budget.



# CHILD SUPPORT SERVICES

## Mission

To establish and enforce paternity and support orders, in compliance with federal and state laws, while providing the excellent level of service our customers expect and require.

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- The Department collected more than \$51.2 million of court ordered child support for families
- Through the Child Support Noncustodial Parent Employment Demonstration (CSPED) evaluation grant the agency has partnered with Center for Human Services to provide parenting classes and Alliance WorkNet to provide employment services in order to reduce barriers that prevent parents from paying support
- The Department of Child Support Services has partnered with MoneyGram and PayNearMe to provide an additional 90 payment locations throughout Stanislaus County, plus many more nationwide, to provide customers with convenient options to make payments
- Customer callers had an average wait time of less than 2 minutes and a resolution time of less than 5 minutes, thus providing high quality customer service

## 2015-2016 KEY STATISTICS

- 98.7% Paternity Established
- 94% Established Child Support Orders
- 68.8% Collections/Current Support
- 63.4% Collections/Past Due Support
- \$3.63 collected for every \$1 expended
- 28,627 caseload size
- \$51.2 million total distributed collections
- 15th statewide rank among all counties in California
- 17,220 customer visits

## COURT ORDERED COLLECTIONS

In Federal Fiscal Year 2014-2015, the SCDCSS collected more than \$51.2 million dollars of Court ordered child support for families.

## PREVENTION

Child support is a critical financial resource for children living apart from one or both of their parents. SCDCSS encourages all parents to be emotionally and financially responsible for their children and believes strongly in the SCDCSS role of providing a safety net for financially struggling families and helping to lift children out of poverty.



# CHILDREN & FAMILIES COMMISSION

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- 94% of children 0-5 with a substantiated allegation of abuse or neglect did NOT have another substantiated allegation in the following 6 months
- 96% of callers (9,092/9,422) to 211 had immediate access to health and human service program information
- 89% of parents participating in parent education (1,989/2,223) reported an increase in skills or knowledge
- 82% of children 0-5 participating in respite programs (140/171) indicated a decreased risk for child abuse/neglect
- 82% of infants born to participants in a healthy birth program (191/233) were born with a healthy birth weight (neither a low or high birth weight) and 88% (205/233) were born in a healthy term (not premature)

## 2015-2016 KEY STATISTICS

- The caregivers of 11,783 children received services that improved family functioning
- Mental Health Consultation Hours – Early childhood educators and families at 121 sites received 2,704 hours of mental health consultation
- Health Services Provided - 1,370 children 0-5 received services that focused on improved health
- Home Visits – 1,076 home visits were made to at-risk pregnant women
- 408 children experienced improvements in their family environment after being enrolled in respite childcare.
- Parents of 2,415 children received more intensive services focused on improving child abuse risk factors
- Families of 1,451 children increased the time spent reading with their children at home after receiving literacy services

## CLERK RECORDER/ REGISTRAR OF VOTERS



### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Successfully conducted the June 7, 2016 Presidential Primary election
- Successfully conducted the February 2, 2016 Modesto City run-off election
- Successfully conducted the November 3, 2015 Consolidated District election
- Successfully conducted the August 25, 2015 Burbank/ Paradise Fire District election
- Election Day drive through stations continue to serve as a significant ballot drop off point
- On-line registration increase from 3,858 in Fiscal Year 2014-2015 to 27,094 in Fiscal Year 2015-2016 enabling voters to register instantly without visiting the department

### 2015-2016 KEY STATISTICS

- Registered Voters/ 219,255 as of the June 7, 2016 Presidential Primary
- Voter Turnout/ 44% as of the June 7, 2016 Presidential Primary
- Candidates for Office/ 176
- Polling Locations/ 424 during fiscal year 2015-2016
- Recorded Documents/ 113,413
- Marriage Licenses/ 3,200
- Vital Document Requests/ 22,945



## COMMUNITY SERVICES AGENCY

### Mission

CSA serves our community by protecting children and adults, and assisting families toward independence and self-sufficiency

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Implemented the Resource Family Approval Program, a family-friendly and child-centered caregiver approval process that combines elements of the current foster parent licensing, relative approval, and approvals for adoption and guardianship processes and replaces those processes providing a seamless transition to permanency
- Expanded mental health services to a wider population of children in foster care (Katie A.) to ensure that the mental health and medical needs of each child is met
- Implemented the CalWORKs Housing Support Program to assist homeless CalWORKs families obtain stable housing
- Formed a partnership with El Concilio and the Sheriff's department to enroll inmates into the Medi-Cal program. 1,554 applications were taken April 2015-December 2015
- Decrease of 9% in customers receiving General Assistance

### 2015-2016 KEY STATISTICS

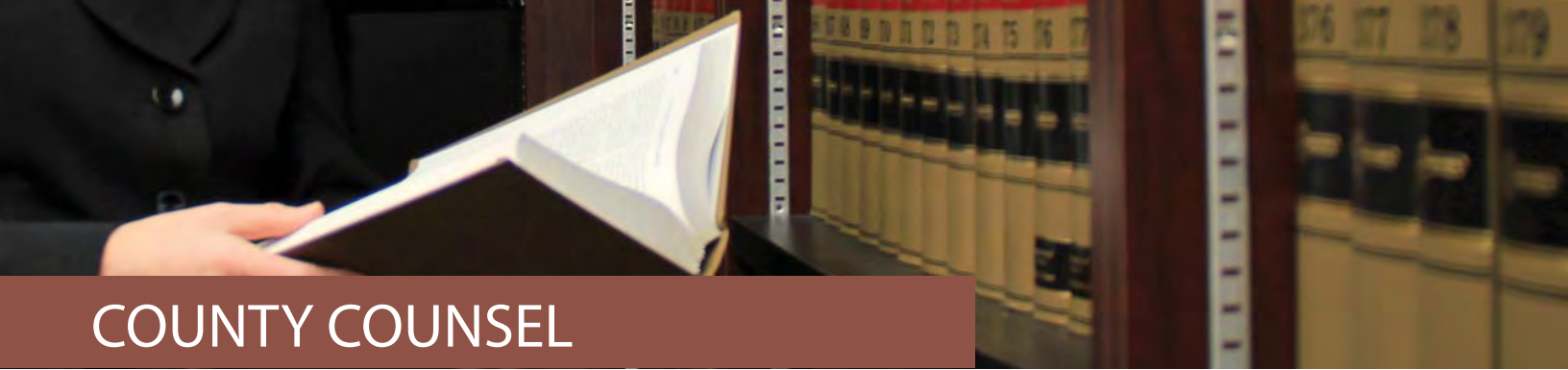
- 295 children were provided Family Maintenance Services monthly, thereby preventing foster care placement
- 105 children were successfully reunited with their parents
- 118 adoptions were finalized
- 2,341 Adult Protective Services investigations took place
- 6,150 elderly and disabled received In-Home Supportive Services on a monthly basis
- 1,591 Welfare to Work recipients entered non-subsidized employment
- 200,192 individuals were determined eligible for and provided access to health care services

### SELF SUFFICIENCY

1591 Welfare to Work recipients entered non-subsidized employment.

### PREVENTION

The department supports prevention efforts through numerous programs and services such as Expanded Medi-Cal, Strengthening Families Initiative, Commercially Exploited Children (SEC) program, In-Home Supportive Services, Differential Response Approach to Child Abuse Intervention, and the Extended Foster Care program.



# COUNTY COUNSEL

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Provided highly specialized legal services to 26 departments, 9 commissions, 4 boards, 6 special districts, 3 Joint Powers Authorities, and 19 committees, agencies and other entities
- Assisted all departments to navigate legal issues to accomplish their mission and achieve the outcomes reported as their business highlights
- Provided 250 abused and neglected children in Stanislaus County with safety, security and permanency in the form of reunification, adoption or guardianship. Reunification services were provided to parents to afford children's safe return to parental custody
- Established 22 new mental health (LPS) conservatorships in 2015, which eliminated the threat of homelessness to those clients
- Awarded judgments totaling \$244,922 associated with the County's regulation of the bail bond industry

## 2015-2016 KEY STATISTICS

- Reviewed 1,489 contracts for legal form
- Maintained 172 LPS and Probate conservatorships in 2015, of which 24 were new
- Trained 529 County elected officials, managers and supervisors on Preventing Sexual Harassment and Discrimination
- Trained 25 members of local Municipal Advisory Councils on the Brown Act
- Advocated in court for social workers responsible for the safety and protection of 1,001 dependent children

# DISTRICT ATTORNEY

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Implemented a county-wide Fire Investigation Unit which included the establishment of structure, a protocol for operations and training standards for a collaborative approach to the investigation of fires
- Acquired a Canine Companion Facility Dog, named Honor. Honor accompanies victims and witnesses to court. She also can be present during interviews of child victims and others who are fragile and request her presence to help lower their stress and anxiety
- The DA's office has continued enhancing the use of electronic discovery. The volume of discovery that must be provided to defense attorneys continues to grow. In this fiscal year, almost 10,000 cases were processed and included about 300,000 items

## 2015-2016 KEY STATISTICS

- 7,152 Felony cases reviewed
- 4,240 Felony cases filed
- 13,267 Misdemeanor cases reviewed
- 10,065 Misdemeanor cases filed
- 90,168 Court appearances

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The DA's office partners with multiple organizations to address issues such as human exploitation and sex trafficking, ensuring that parents keep their children in school and comprehensive support for crime victims.

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## ENVIRONMENTAL RESOURCES

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Implemented the finalized MOUs with eight cities to bring a specific amount of Municipal Solid Waste to the Waste-to-Energy facility and the Fink Road Landfill
- Secured a \$250,000 State grant toward the development of a Programmatic Environmental Impact Report for groundwater
- Held the 4th annual Central Valley Chemical Safety Day event where 500 attendees expanded their education and awareness on the safe use of hazardous materials
- Provided a Hazardous Waste Generator Workshop for local businesses with over 90 businesses in attendance
- Completed the groundwater database development and mapping project

### 2015-2016 KEY STATISTICS

- Number of illegal roadside dumping complaints responded to: 813 (12.6 % decrease from 2014), which totaled 349.76 tons of waste (a 15% decrease from 2014) and 2,921 tires (a 18.5% increase from 2014)
- Pounds of electronic waste recycled: 146,280 and pounds of reusable materials redistributed: 49,483 (9% increase over 2014)
- Pounds of household hazardous waste collected: 611,193
- Number of code enforcement and graffiti complaints received and responded to: 1,096 (42% increase from 2014) and 854 (28% decrease from 2014), respectively
- Food Processing By-Product Reuse (Waste Diversion) Program: tons diverted: 202,062. (70% increase from 2014)

## GENERAL SERVICES AGENCY



### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Development of a County Fleet Policy maximizing the investment in vehicles across all departments
- Conducted a Purchasing Power Summit with multiple partners to encourage local small business to do business with local governmental agencies
- Completion of various Deferred Maintenance projects including exterior paint at the Health Services Agency and Agriculture Center, multiple roof re-warranties, refurbishment of the Keyes Community Center and replacement of boilers at the Men's Jail
- Provided election night support to the Clerk-Recorder, setting up equipment and transporting ballots, ensuring that the polling locations had necessary equipment on a timely basis
- Provided salvaged materials and support to local non-profit organizations

### 2015-2016 KEY STATISTICS

- County Miles Driven: 6,509,900
- Negotiated Contract Savings: \$1,101,516
- Average Price of Gasoline/Gallon \$2.47/gallon
- Maintenance Work Orders Completed: 6,629
- Postage Piece Count: 1,419,053 pieces of mail sent



# HEALTH SERVICES AGENCY

## Mission

Promote health and wellness, prevent illness and injury, provide quality care and treatment, preserve access to healthcare for the underserved, through leadership, continuous improvement, and teamwork.

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Continued fiscal viability of the safety net clinic system through the Federally Qualified Health Center Look-Alike designation, and Intergovernmental Transfer arrangements, enabling over 147,000 outpatient healthcare visits for community residents
- Trained 31 Family Medicine Resident Physicians which enabled patient access to almost 17,000 visits, and potentially growing the physician workforce in the community upon residency program completion
- Rapid response to 11 communicable disease outbreaks which included: 177 cases, 20 interviews, 11 contact investigations for containment and prevention of additional new cases
- Promoted maternal and child health through 5,505 home nurse visits, and integrated a protective factors assessment to measure improvement/effectiveness.
- Maintained 2014 healthcare reform enrollment services which resulted in safety net healthcare coverage for community residents, while avoiding county cost

### 2015-2016 KEY STATISTICS

- 41,514 unduplicated patients seen throughout the HSA Clinic system resulting in 147,317 total billable patient visits
- Public Health Clinic/Lab provided 19,167 total patient visits
- 15,099 immunizations given by Public Health, 36,331 provided by clinic system for a combined total of 51,430 immunizations provided
- California Children's Services/Medical Therapy Unit maintained a case load of 3,223 and provided care coordination through 6,509 physical and occupational therapy visits for severely ill and disabled children
- The Women, Infants, and Children (WIC) Program provided services to approximately 17,939 families each month
- The Nutrition Services programs provided for 24,768 individuals through nutrition education classes
- 5,505 home visits provided by the Public Health Nurse Home Visits program

## PREVENTION

The department supports prevention efforts through numerous programs and services such as Public Health immunizations, various health education activities, the guidance of the Framework for a Thriving Stanislaus project, collaboration/training on emergency preparedness, and prevention-oriented healthcare services provided by primary care clinics.

## EMERGENCY PREPAREDNESS

Received Certificate of Outstanding Achievement for the Stanislaus County Medical Reserve Corp for work on the Valley Fire recovery operations.





# LIBRARY

## Mission

The Stanislaus County Library's mission is to foster the love of reading and open the door to knowledge.

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Delivered early literacy services to children and parents beyond traditional library walls via outreach services
- Helped build early literacy skills and school readiness in children with Preschool Story Time programs in the Library
- Introduced new and innovative technologies to help Stanislaus County residents stay connected
- Provided access to a world of online information for those who may not have an Internet connection at home
- Empowered adults to open the door to a wider world of opportunity through improved reading skills with Adult Literacy services
- Provided access services to connect veterans to available benefits assistance and information
- Supported the discovery of information and ideas that lead to learning, innovation, and growth with diverse and accessible Library resources

## 2015-2016 KEY STATISTICS

- 221 programs presented to 8,389 young people through Youth Outreach services
- 1,783,050 Library materials circulated
- 232,192 digital resources accessed
- 5,487 adults participated in 1,369 Library programs
- 172,325 public computer sessions and 126,492 WiFi sessions
- 10,530 passport applications processed
- 14,391 Library cards issued
- 2,321,449 customers visited the Library

## CONNECTING RESIDENTS

The Library is dedicated to serving the technology needs of the community by providing WiFi, access to digital collections and more.

## PREVENTION

The library fills an essential role in supporting early literacy development and preparing children for success in school by targeting readers before they're readers! Library staff help parents become the best "first teachers" by educating them about the importance of reading aloud to children. Early literacy services at the Library include storytimes, special performances, the 1,000 Books Before Kindergarten program, children's activity computers, and a vast curated collection of children's books.



## PARKS & RECREATION

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Restrooms were reopened at community parks
- Airport Neighborhood community clean up days with painting, graffiti clean-up, with work on restrooms and shade shelter at Oregon Park
- Marketing Plan implemented including social media, email, and mascot to promote services provided at Regional Parks
- Generator installation that provides backup power for the campground, public water system, and wastewater plant at Frank Raines Off Highway Vehicle Park
- T-Island/Muir Point Campground upgrades to achieve full hook-ups and also repaved roads at Woodward Reservoir
- Online reservation system implemented for Woodward Reservoir, Modesto Reservoir, and Frank Raines Regional Park
- Picnic shelter replaced, electrical repairs made and tree trimming done at the Kiwanis Youth Camp
- Americans with Disabilities Act (ADA) survey completed at all County parks
- Groundwater monitoring wells installed at Modesto and Woodward Reservoirs

### 2015-2016 KEY STATISTICS

- 577,837 Regional Parks visits in Fiscal Year 2015-2016
- \$2,693,538 in revenue for Woodward and Modesto Reservoirs
- \$498,000 Off-Highway Regional Parks grant awards
- 12,075 visitors attended the 20th Annual Fireworks Celebration
- 16,726 FaceBook Likes for Regional Parks as of June 30, 2016

## PREVENTION

- Life Jacket Loaner Program at Woodward Reservoir
- Continued partnership with Police Activity Leagues with a focus on children's recreational activities
- Boat Safety and Motor Oil Program at Woodward and Modesto Reservoirs in cooperation with Environmental Resources Solid Waste staff

## WATER MONITORING

Ground monitoring wells installed at Modesto and Woodward Reservoirs.



# PLANNING & COMMUNITY DEVELOPMENT

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Coordinated the designation of Stanislaus County as the Administrative Entity for the award of \$583,175 in State Emergency Solutions Grants (ESG) program funds aimed at providing homeless prevention and shelter services, as well as conducted the grant selection process to identify qualified service providers for program delivery
- Urban County federal grant activity resulted in the expenditure of approximately \$1,970,168 within the community for: infrastructure construction, public services, neighborhood stabilization and homeless prevention
- Building permits issued represent approximately \$130,000,000 in generated construction costs benefitting the community, and investing in new and expanding businesses which created jobs within the community
- 2015-2023 Stanislaus County General Plan Housing Element Update was locally adopted and certified by the State allowing the County to remain eligible for certain housing-related State funding

## 2015-2016 KEY STATISTICS

- 3,306 building permit applications were received; a 13% increase over prior fiscal year
- 3,285 building permits were issued; a 13% increase over prior fiscal year
- 77% success in meeting the one-stop shop three week turn around goal; a 14% improvement over prior fiscal year with an average turn around per permit of 13 days
- 10,833 building inspections were performed; 5% decrease over prior fiscal year
- 71,397 mileage for inspections logged; a 3% decrease over prior fiscal year
- 8,934 front counter visitors to the department; an 11% increase over prior fiscal year
- 31 planning applications considered by the Planning Commission; a 6% decrease over prior fiscal year
- 228 planning applications considered administratively; a 9% increase over prior year

# PUBLIC DEFENDER

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- In November of 2014, Proposition 47 was enacted by the voters. This immediately reduced certain drug possession felonies to misdemeanors. It also required misdemeanor sentencing for petty theft, receiving stolen property and forging/writing bad checks when the amount involved was \$950 or less. The proposition also allowed for the reduction of previous felony convictions for these crimes to misdemeanors upon the filing of the proper legal documents. The Office reviewed several thousand cases in which such a petition might be proper and filed well over a thousand petitions this last fiscal year
- Five years ago the California Legislature enacted several changes to the criminal laws of the state that became known as Criminal Justice Realignment. Under realignment, most people convicted of drug and other nonviolent offenses could not be sentenced to State prison and were to serve any custody in the local county jail
- The combined effect of Proposition 47 and Criminal Justice Realignment has been to increase the number of people who now serve a criminal sentence locally and who receive treatment and supervision from county agencies as opposed to the State Department of Corrections. In the long run this should result in better outcomes for the community

## 2015-2016

### KEY STATISTICS

- Total Cases appointments: 15,630
- Felony Case appointments: 6,682
- Felony appointments that exclude Violation of Probation and Further Proceedings: 3,205
- Misdemeanor appointments: 7,198
- Juvenile case appointments: 618
- Motions filed seeking relief after successful completion of a client's sentence: 207



As an integral part of the criminal justice system, Probation protects the community by: promoting responsible behavior and offender accountability, providing objective information and recommendations to the Court, operating safe and secure juvenile facilities and programs and partnering with the community to provide direct services to offenders, families and victims.

### Mission

## PROBATION

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- The department’s canine was deployed 75 times, with 39 confirmed drug finds
- A Probation Officer assigned to Stanislaus Drug Enforcement Agency (SDEA) assisted in the seizure of 1,013 lbs. of dry marijuana; 35, 621 marijuana plants; 135 lbs. of crystal methamphetamine; 56 lbs. of cocaine; 16 lbs. of tar heroin; and \$596,911 in cash asset seizures
- A Juvenile Competency Restoration Program was implemented at the Juvenile Institutions in February 2016
- The Juvenile Commitment Facility Culinary Program allows participants to learn commercial kitchen management skills, food production and inventory control. Youth are also involved in food ordering, prep work and menu planning. As a part of the program, youth are certified in safe food handling methods which meet industry standards. To date, 149 youth have earned a Serve Safe food handler certificate

### 2015-2016 KEY STATISTICS

- Juvenile Hall Admissions: 905
- Juvenile Referrals from Law Enforcement: 905 Bookings and 992 Citations
- Juvenile Bench Warrants Cleared: 68
- Searches Completed on AB 109 Offenders: 1,729
- New Adult Probation Grants Processed: 1,821
- Help Desk Tickets (IT Requests): 2,274 successfully completed
- Victim Restitution Collected: \$369,347
- Adult court officers appeared, on average, in 175 courtrooms each month covering a total of 2,098 morning calendars. Court officers calculated sentencing credits in 1,904 cases this year. Court officers completed 77 pre-sentence investigations

**“BEAR” THE CANINE OFFICER**

The department drug canine has found drugs in locations accessible to children and possibly saved lives.

## PREVENTION

Programs such as Juvenile Drug Court, Gender Responsive Alternatives to Detention and the Culinary Class and Kitchen Preparation Program target at-risk youth to provide treatment services, interventions, diversion, practical life skills and job training to promote successful re-entry into society and to avoid offending in the future.



# PUBLIC WORKS

Mission

Manage and improve infrastructure through safe and efficient use of resources and assets for the benefit of our citizens.

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Claribel Roadway Widening
- Central Avenue at East Taylor Intersection
- State Route 99/State Route 219 (Kiernan Avenue) Interchange
- Geer Road Bridge at Tuolumne River—Seismic Retrofit
- Crows Landing Road at West Main Street Traffic Signals
- Pete Miller Road Bridge at Delta Mendota Canal—Seismic Retrofit
- Hatch Road Channelization—Phase 2
- Claribel Road at Burlington Northern Santa Fe Railroad Crossing
- Public Works Website: <http://www.stancounty.com/publicworks/>
- 2015 Annual Report: <http://www.stancounty.com/publicworks/pdf/2015-annual-report.pdf>
- Quarterly Newsletter: <http://www.stancounty.com/publicworks/pdf/newsletters/2016/pw-newsletter-2nd-qtr-2016.pdf>

## 2015-2016 KEY STATISTICS

- Operated more than 1,000,000 StaRT transit bus miles
- Participated in more than 20 County-wide events to promote transit services provided by StaRT
- Installed 32 solar-powered lighting systems in selected bus shelters through the County
- 309 annual transportation permits issued
- 856 daily transportation permits issued
- 488 encroachment permits issued
- 0 (zero) miles of roadway chip sealed
- 722.2 miles of centerline striping and 136 miles of edge line striping painted
- 1,632 pavement marking (such as “STOP” & “STOP AHEAD”) road warnings painted
- 50 records of surveys checked
- 9 parcel maps reviewed

## PREVENTION

Mobility and transportation assistance to people with disabilities is vital to providing health and well-being. Keeping roads well-maintained and able to facilitate commerce and create jobs is a long-term approach to building our community. We are committed to partnering with the community and other government agencies to provide important services to the public.

## AIRPORT SEWER PROJECT

Airport sewer project State funding was secured. Construction to begin this winter.



# SHERIFF

## Mission

The Sheriff's Department exists to protect and serve our community.

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- The Field Training Officer Program has been restructured to aid in the basic investigative process. Trainees need to know how to complete a photo line and Arrest Affidavit by the end of Phase Three in the FTO Program. This helps alleviate some of the case load work for Investigations and meet the requirement by Stanislaus County District Attorney's Office that an arrest affidavit is required for all "At-Large" cases (DA Memo issued 11-7-13)
- Personal community policing criteria incorporated into the FTO Program. New Deputies will meet with members of the public during the Orientation Phase of the FTO Program. The deputies will meet members of the public at various sites in the County. Each deputy who meets with a member of the public will complete a memo on the interaction. The memo will allow our office to have feedback from a one-on-one interaction to use as a gauge of our standing with the public

### 2015-2016 KEY STATISTICS

- 80,721 calls for service
- 58,629 crime reports typed
- 1355 court citations
- 466 parking citations
- 3557 Concealed Carry Weapon new or renewal permits received
- 45 average daily warrants from Superior Court
- 3861 new arrest warrants

## FACILITIES CONSTRUCTION

Major infrastructure improvements continue as part of jail construction.

## PREVENTION

Prevention programs for incarcerated individuals include Cognitive Awareness (ACCI), General Education Development GED (Learning Quest), Moral Recognition Therapy (BHRS), Breaking Barriers (FOS), Women of Wisdom (BHRS), Work Maturity/Job Readiness (FOS), Men in Recovery MIR (BHRS), NAMI Courses (National Alliance for Mental Illness), Anger Management (ACCI)



## STANISLAUS ANIMAL SERVICES AGENCY

### 2015-2016 KEY BUSINESS HIGHLIGHTS

- Cat City was made available to our cat lovers in the community to come hang out with cats and enjoy a cup of coffee
- Low Income Spay/Neuter Program offers qualifying pet owners a \$50 coupon to be used toward the cost of surgery with a local veterinarian. Animal Services reimburses private veterinarians the \$50 coupon
- Dog License Amnesty in October 2015 licensed 1,100 new dogs previously not licensed in the community
- SPAY DAY in February 2015 altered nearly 100 owned pit bull dogs at no cost to the dog owner
- Work Programs in the county provided nearly 10,000 work hours
- Volunteers in the community provided nearly 7,000 hours to the shelter

### 2015-2016 KEY STATISTICS

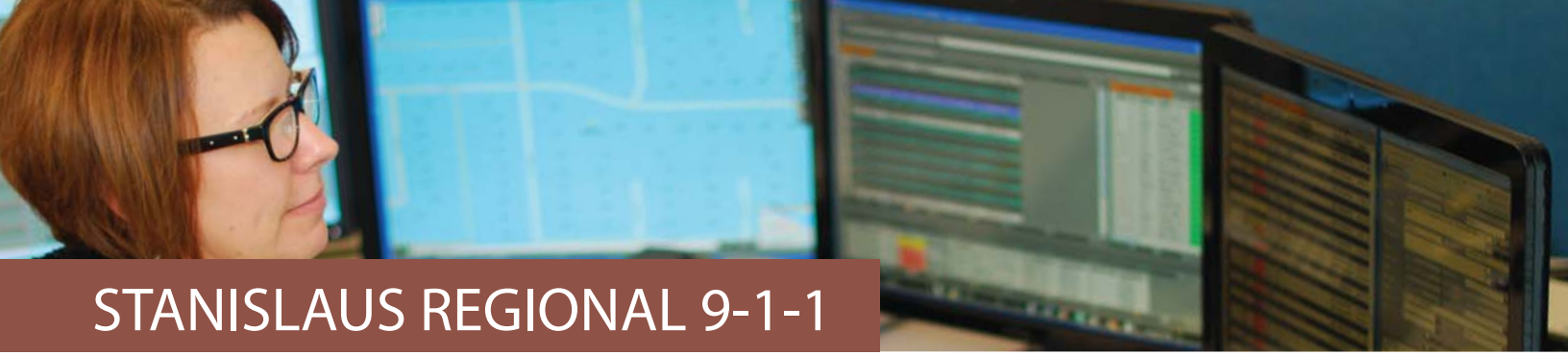
- 28,403 Dog Licenses issued
- 5,605 animals vaccinated
- 4,743 animals sent to registered rescue groups
- 1,198 lost dogs reclaimed by owners
- 1,512 cats released in the community through the Trap, Neuter and Release Program

## PREVENTION

Stanislaus Animal Services Agency sterilizes every dog and cat before adoption. To spay and neuter every dog and cat is the only proven successful method to reduce euthanasia rates in the community.

## DOG EUTHANASIA RATE

Dog Euthanasia Rate reduced to 29% for Fiscal Year 2015-2016. The success is attributed to an increase of nearly 60% more dogs sent to rescue organizations.



# STANISLAUS REGIONAL 9-1-1

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Completed an extensive remodel of the Emergency Dispatch Center
- Began an aggressive recruitment to fill dispatcher and call taker vacancies within the Emergency Dispatch Center
- Answered over 516,000 phone calls, 911 & Non-Emergency
- Conducted a Nationwide recruitment for an Executive Director of SR 911
- Upgraded the Computer Aided Dispatch (CAD) System
- Provided Dispatch Services for special events: Stanislaus County Fair several DUI enforcement check points
- Participated in Neighborhood Watch and community outreach Programs

## 2015-2016 KEY STATISTICS

- Stanislaus County Sheriff & Contract Cities – 127,704 responses
- (Hughson-6,129, Patterson-17,242, Riverbank-15,942, Waterford-7,202, Sheriff’s Department -81,189)
- Modesto Police Department – 178,853 responses
- Stanislaus County Probation – 20,048 responses
- Modesto, Ceres, Stanislaus Consolidated Fire Agencies - 39,484 responses
- Patterson/West Stanislaus Fire – 2,544 responses (Patterson-1,568, West Stanislaus-740)
- Rural Fire Agencies – 5,960 responses (Burbank-Paradise-1,325, Denair-340, Hughson-839, Keyes-806, Mountain View-187, Newman Fire – 583, Salida-1,580, Turlock Rural-542, Westport-269, Woodland Avenue-482)

# STRATEGIC BUSINESS TECHNOLOGY



## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Upgraded Oracle and PeopleSoft databases to support new features and stay current
- Upgraded computer server on which Oracle databases run

## 2015-2016 KEY STATISTICS

- Total page views on County (stancounty.com) website: 29,782,077
- Help Desk work requests/trouble tickets created: 11,668
- Amount of user data backed up off-site: 1,600 Terabytes (1.6 Petabytes)
- Percentage of all managed phones converted to Voice over IP: 70% of approximately 4,500 phones
- Total number of emails delivered, inbound and outbound: 10,750,000





# TREASURER - TAX COLLECTOR

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- By sending the property tax bills to new owners based on Recorded Grant Deeds before Assessor's office entered the data in the system, the homeowners were able to pay the taxes without penalties
- The homeowners who receive the Supplemental Property Tax bills often ignore the bills assuming their mortgage banks/companies will pay under their Impound accounts. Extra steps were taken to send the reminder notices by certified mail which helped to secure immediate payment
- Treasury successfully transitioned to a new bank account for check disbursements in four weeks which involved collaboration with County departments, StanCERA, City & County schools, Yosemite Community College District and thirty-five independent special districts
- Wage garnishments and bank levy seizures have been monitored very closely to speed up the collections

## 2015-2016 KEY STATISTICS

- Property Tax Collections - \$519 Million
- Properties approved for Tax Sale - 108
- Market Value of Treasury Portfolio - \$1.2 Billion as of June 30, 2016.
- Earnings in Treasury Pool - \$10.2 Million
- Revenue Recovery Collection - \$7.1 Million
- Bank Account Seizure Requests - 38
- Wage Garnishments Collected - \$341,000

# UNIVERSITY OF CALIFORNIA COOPERATIVE EXTENSION

## 2015-2016 KEY BUSINESS HIGHLIGHTS

- Over 8,360 students and 250 teachers are enrolled in Nutrition Family and Consumer Science programs. The programs assist six school food service directors in procuring locally grown fresh fruit and vegetables for their breakfast, lunch, dinner, and summer feeding programs
- Local research efforts include evaluation of rootstocks, varieties, orchard design and pruning systems, alternatives to pre-plant fumigation, labor reduction in peaches, tree fertility and integrated pest management
- 4-H projects and programs are focused around the core content areas of citizenship, healthy living, and science, technology, engineering, and math
- Livestock and Natural Resources Programs focus on issues important to ranchers in the County and cover a range of topics from herd health, invasive weeds, water quality, niche marketing, irrigated pasture management, and livestock production

## 2015-2016 KEY STATISTICS

- Total Grant Funds - \$312,747
- Fund Balance for Educational and Research Purposes - \$226,499
- Total Number of Farm Visits by Advisors - 129
- Total Educational Community Workshops Presented was 11 by Farm Advisors and 3,862 Workshops and Classes by the Nutrition Specialists
- 4-H Youth Enrolled - 1578
- 4-H Leaders Trained - 511

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Across California, the University of California's 64 Cooperative Extension offices are local problem-solving centers. The office is the bridge between local issues and the power of UC research. The County-based staff is part of the community – we live and work in the areas we serve.

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# AWARDS & RECOGNITIONS

## **Auditor-Controller**

Government Finance Officers Association (GFOA) award for the Comprehensive Annual Financial Report for Fiscal Year Ended June 30, 2015.

## **Child Support Services**

- Director Tamara Thomas was recognized with the National Child Support Enforcement Association Outstanding Leadership Award based upon her enduring dedication to the vision and mission of the child support program and for her ability to inspire, motivate and lead her staff to share her vision of delivering excellent customer service and making a positive difference in the lives of the families we serve.
- Chief Attorney Marissa de Almeida was recognized with the 2015 Child Support Directors Association Outstanding Individual Award for her significant contribution to the Local Child Support Agency and the Child Support program at the local, statewide and national level.
- The Community Services Agency (CSA) Pathways to Well Being (Katie A.) in partnership with Behavioral Health and Recovery Services, was chosen in the Inter-governmental partnership category.

## **District Attorney**

Recognized by the U.S. Attorney's Office as "Outstanding Law Enforcement Agency 2015" in recognition of outstanding professionalism and dedicated service to Stanislaus County and commitment to law enforcement partnerships in the investigation and prosecution of violent crime and real estate fraud.

## **Stanislaus Animal Services**

Ceres Courier Readers' Choice Best Pet Adoption Center.

## **Stanislaus County Effective Partnership Award**

The Stanislaus County Effective Partnership Recognition by the Board of Supervisors was awarded several outstanding efforts:

- The Department of Child Support Services (DCSS) Pathways to Self Sufficiency (PASS), in partnership with Alliance Worknet and Center for Human Services was chosen in the category recognizing partnerships with non-governmental agencies/organizations; and
- The Community Services Agency (CSA) Pathways to Well Being (Katie A.) in partnership with Behavioral Health and Recovery Services, was chosen in the Inter-governmental partnership category.

## **Stanislaus County Dale Butler Equal Rights Award**

Christine Ferraro Tallman, (Clerk of the Board), Ruben Imperial (Chief Executive Office) and JoAnn Sarhad (Child Support Services) received the 28th Annual Dale Butler Equal Rights Award for promoting equality and furthering the County's equal rights program.



**Stanislaus County**  
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