

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
BOARD ACTION SUMMARY

DEPT: Community Services Agency

BOARD AGENDA #: \*B-4

AGENDA DATE: March 22, 2016

**SUBJECT:**

Approval for the County of Stanislaus to enter into a Memorandum of Understanding with the California Department of Social Services for the Operation of the Resource Family Approval Program

**BOARD ACTION AS FOLLOWS:**

No. 2016-142

On motion of Supervisor Chiesa, Seconded by Supervisor Withrow  
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Withrow, DeMartini, and Chairman Monteith

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1)  Approved as recommended

2)  Denied

3)  Approved as amended

4)  Other:

MOTION:

ATTEST:   
ELIZABETH A. KING, Clerk of the Board of Supervisors

File No.

**THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
AGENDA ITEM**

DEPT: Community Services Agency  
Urgent  Routine

BOARD AGENDA #: \*B-4

AGENDA DATE: March 22, 2016

CEO CONCURRENCE: 

4/5 Vote Required: Yes  No

**SUBJECT:**

Approval for the County of Stanislaus to enter into a Memorandum of Understanding with the California Department of Social Services for the Operation of the Resource Family Approval Program

**STAFF RECOMMENDATIONS:**

1. Approve the Memorandum of Understanding (MOU) between the County of Stanislaus and the California Department of Social Services (CDSS) for the operation of the Resource Family Approval Program.
2. Authorize the Chairman of the Board of Supervisors to sign the Memorandum of Understanding with the California Department of Social Services for the operation of the Resource Family Approval Program.

**DISCUSSION:**

In October, 2015, the State enacted Assembly Bill 403 on Public Social Services: Foster Care Placement. This bill established the mandatory Resource Family Approval (RFA) program. The RFA program is a new caregiver approval process to improve the way caregivers are approved and prepare them to better meet the needs of dependent children of juvenile court and probation youth. These children and youth are removed from their home and are in Foster Care due to abuse and neglect and at risk behavior. The RFA program provides a single unified approval standard, family friendly and child-centered process for licensing foster family homes, approving relatives and non-relative extended family members as Foster Care providers or legal guardians, and approving adoptive families. Foster Care caregivers upon approval by the Community Services Agency (CSA) will be called Resource Families. The new approval process will replace the existing processes by combining elements of all the processes into a single approval standard. The new process is thorough, comprehensive and will require more time for social workers to complete. The Agency is looking at organizing a unit that specializes in the Resource Family Approval process.

The Resource Family Approval Program (RFA) is a mandated program. It is authorized in all counties effective July 1, 2017. All counties must implement the program on or before July 1, 2019. However, the California Department of Social Services (CDSS) selected and authorized the following five Counties to be Cohort 1 of early implementing Counties: San Luis Obispo, Kings, Santa Barbara, Santa Clara and San Francisco. Additional Counties had the opportunity to request to be in Cohort 2 of early implementing Counties. Stanislaus County was chosen and authorized to be in Cohort 2 and will implement the RFA program on April 1, 2016. Prior to implementation, a Memorandum of Understanding (MOU) must be completed and approved by

## Approval for the County of Stanislaus to enter into a Memorandum of Understanding with the California Department of Social Services for the Operation of the Resource Family Approval Program

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the Board of Supervisors and signed by the Chairman of the Board. The signed MOU will be submitted to CDSS for signature and approval. The Resource Family Approval Comprehensive Implementation Plan was submitted to CDSS on March 1, 2016 and has been approved.

The goals of RFA are:

- Eliminate duplications of existing processes. In the current process, foster parents, relative and non-related extended families, guardians and adoptive families undergo different approval process;
- Streamline the approval process. This means that once a resource family is approved, the family shall not have to undergo an additional process to adopt or become legal guardians. For example, once the criminal background check is completed and once cleared and assessed, the approved caregiver will not have to repeat the same process if the caregiver decides to become legal guardian or to adopt;
- Require a comprehensive assessment and provide the same information, training and opportunity for support to suitable and appropriate caregivers;
- Improve the way relative or non-relative caregivers provide care and better meet the needs of vulnerable children and youth in the county child welfare system and/or probation by providing training and support; and
- Improve permanency outcomes.

The Resource Family Comprehensive Assessment and Approval Process will determine the suitability and willingness of the family to provide care to meet the needs of children and youth, including the need for protection, stability and family-like environment. The assessment and the process include the following:

- Background Checks – a comprehensive criminal records clearance.
- Home environment assessment - home and grounds must meet the standards as required by the California Code of Regulations, Title 22, Division 6 and Article 3 of Foster Family Homes.
- Psychosocial Assessment – a comprehensive picture of the family that includes family dynamics (strengths and areas that need additional training and support), applicants' characteristics and physical, mental and emotional health.
- Training – this includes required prior approval training topics such as: understanding child welfare system and CPR/First Aid.

The comprehensive assessment will be completed and will determine the result of the application. The RFA social worker will send a notice of action of approval or denial.

### **POLICY ISSUE:**

The Board of Supervisors' approval of the MOU is necessary to allow the Community Services Agency to implement the RFA Program on April 1, 2016 pursuant to Welfare and Institutions Code section 16519.5 ( Added by Stats>2007, c464 (AB 340), & 3. Amended by Stats. 2011, c.32 (AB 106), & 69, eff. June 29, 2011; Stats. 2012, c. 35 (S.B. 1013), & 136, eff. June 27, 2012). Section 16519.5 gives CDSS the authority to administer RFA through "Written Directives."

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The implementation of RFA is a key component to the success of Continuum Care Reform (CCR). The CCR draws together a series of existing and new reforms to child welfare services designed out of an understanding that children who must live apart from their biological parents do best when they are cared for in committed nurturing family homes. Increasing the capacity of home-based family care is a necessary step to ensure this. CCR refers to the spectrum of care settings for youth in foster care from the least restrictive and least service intensive to the most restrictive and most service intensive.

Assembly Bill 403 provides the statutory and policy framework for CCR. AB 403/CCR is a comprehensive reform effort to ensure that foster youth's physical, mental and emotional needs are met in permanent and supportive homes and that they have the opportunity to grow into self-sufficient, successful adults. The implementation efforts of AB 403/CCR also include the following: transformation of group home care into a Short-Term, Residential Treatment Centers (STRTC); accreditation requirements for STRTC and Foster Family Agencies (FFA) and certification by counties through their mental health plans; inclusion of Child and Family Team (CFT) to the assessment of the child and families' strengths and needs; revision of the foster care rate structure and evaluation of provider's performance.

**FISCAL IMPACT:**

<b>Cost of recommended action:</b>		\$ 203,148
<b>Source(s) of Funding:</b>		
Federal CWS Funding	\$ 142,204	
CSA Existing County Match	60,944	
<b>Funding Total:</b>	\$ 203,148	
<b>Net Cost to County General Fund</b>		\$ -

<b>Fiscal Year:</b>	2015/2016
<b>Budget Adjustment/Appropriations needed:</b>	No

**Fund Balance as of** N/A

The Community Services Agency Adult, Child and Family Services Division (ACFS) is unrolling a plan for Cohort 2 implementation of the mandated activities to be effective April 1, 2016.

Administrative Fiscal Impacts: Casework activity costs associated with the implementation of the Resource Family Approval (RFA) process fall within the Child Welfare Services program funding. CWS is a realigned program accessing 1991 Realignment that funds the county share match requirement. The Community Services Agency 2015-2016 Mid-Year budget includes sufficient appropriations and estimated revenue to support the current year program casework staff activities.

Under the implementation plan, resource families will undergo a standardized approval process and families will receive an emergency placement assistance payment using Foster Care-Emergency Assistance funding which carries a 30% county share match. Projected costs are based on an average caseload of 76, and a mid-range grant amount of \$891 for three months. Current year estimated costs total \$203,148 with a projected 30% county share of

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\$60,944. The Community Services Agency 2015-2016 Mid-Year budget includes sufficient appropriations and estimated revenue to support the current year assistance benefit.

The preliminary projection for Fiscal Year 2016-2017 reflects the budget has sufficient estimated revenues and appropriations to support administrative and assistance costs. Projected costs are based on the average caseload of 76, and a mid-range grant amount of \$891 for twelve months estimated costs total \$812,592 with a projected 30% county share of \$243,778. County share impacts to Fiscal Year 2016-2017 Proposed Budget fall within the 2016-2017 county share contribution level.

Foster Care Program caseloads are volatile and the Department will continue to monitor the caseload level. Statewide implementation will begin in January 2017 and any additional instruction from the state will be provided at that time. As further program implementation unfolds Community Services Agency will report through the Fiscal Year 2016-2017 budget process.

**BOARD OF SUPERVISORS' PRIORITY:**

The recommended actions support the Board of Supervisor's priorities of A Healthy Community and a Safe Community by ensuring that foster youth's physical, mental and emotional needs are met in permanent and supportive homes and that they have the opportunity to grow into self-sufficient, successful adults.

**STAFFING IMPACT:**

The Community Services Agency has identified that the implementation of the Resource Family Approval program will require additional resources to support this new mandate. In 2015, Child Welfare staff completed 173 relative assessments, licensed 24 foster homes and Adoptions staff completed 60 home studies that included psychosocial assessment. The new RFA Program requirements mandate that both relatives and foster families receive a psychosocial assessment and if the RFA Program had been enacted in 2015, Child Welfare staff would have had an additional 197 psychosocial assessments to complete. Currently all relative placements and foster homes undergo annual renewals. With the implementation of the RFA Program, the Child Welfare staff anticipates an increase in the number of relative and foster homes that counties must recruit to prevent group home placements, subsequently increasing the number of relative placement and foster home annual renewals needing to be completed by staff.

In anticipation of the increased work load, CSA requested approval to add an additional position with the Fiscal Year 2015-2016 Mid-Year Budget to support the new mandate and this position is currently under review. The requested position will provide the necessary social work activities to implement a unified, family friendly and child centered resource family approval process for relative and non-relative caretakers. Existing Community Services Agency staff is currently working on the implementation of the Memorandum of Understanding and mandated program requirements.

**CONTACT PERSON:**

Kathryn M. Harwell, Director (209) 558-2500

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**ATTACHMENT(S):**

A) Resource Family Approval Program MOU

B) Stanislaus County Resource Family Approval Comprehensive Implementation Plan

## **ATTACHMENT A**

Resource Family Approval Program MOU

**MEMORANDUM OF UNDERSTANDING**  
**RESOURCE FAMILY APPROVAL PROGRAM**  
**TERMS AND CONDITIONS**  
**BETWEEN THE CALIFORNIA DEPARTMENT OF SOCIAL SERVICES**  
**AND THE COUNTY OF STANISLAUS**

These Terms and Conditions shall be entered into by and between the California Department of Social Services ("Department") and the County of Stanislaus ("County") for operation of the Resource Family Approval program, a resource family approval process that unifies selected elements from existing processes for licensing foster family homes, approving relatives or non-relative extended family members, guardians and approving adoptive families as authorized by Welfare and Institutions Code section 16519.5. By entering into these Terms and Conditions, the Department and the County agree to the following:

**I. Administration of RFA Program**

A. The Program shall be administered in accordance with the following:

1. Welfare and Institutions Code section 16519.5.
2. The Written Directives ("Written Directives"), which shall have the same force and effect as regulations but are exempt from the rulemaking provisions of the Administrative Procedures Act, Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code, are attached hereto as Attachment 1 and incorporated by this reference.

**II. County Responsibility**

A. The County shall be responsible for the following:

1. Consult with the county probation department in developing the County's Implementation Plan.
2. Submit the Implementation Plan to the Department for approval within the timeframe established by the Department.
3. Participation in the program may be terminated by either party in accordance with Section (VI) (D). Therefore, the County shall include a proposed termination plan as a component of the Implementation Plan.
  - a) The termination plan shall:
    - i. Minimize disruption to families.
    - ii. Maximize child safety.



- iii. Ensure that resource families will operate in accordance with Welfare and Institutions Code section 309 or 362.7 or Health and Safety Code section 1502, et seq., as applicable.
        - iv. Ensure that eligibility for foster care payments will not be interrupted.
4. Train County staff and accept applications from Resource Families within the timeframes established by the Department.
  - a) Unless authorized in writing by the attendees, the collection of confidential information related to the attendees of trainings and conferences by the County shall be limited to that which is required to:
    - i. Verify attendance;
    - ii. Analyze the effectiveness of training and conference (as described in the State's IV-B Plan at [http://www.childsworld.ca.gov/res/TitleIV-B/CFSP\\_2015-2019.pdf](http://www.childsworld.ca.gov/res/TitleIV-B/CFSP_2015-2019.pdf)); and
    - iii. Provide attendees with continuing education units (in accordance with the Board of Behavioral Sciences requirements available at [http://www.bbs.ca.gov/licensees/ce\\_licensees.shtml](http://www.bbs.ca.gov/licensees/ce_licensees.shtml)).
  - b) The County shall not disclose any confidential information collected from the attendees of trainings and conferences to a third party without the prior written approval of CDSS and the attendees unless legally required to do so.
5. Approve and deny applications, including rescinding Resource Family Approvals.
6. Update Resource Family Approvals annually.
7. Comply with the Written Directives.
  - a) The County shall comply with all changes to the Written Directives upon the effective date of the changes.
8. Implement the requirements for Resource Family Approval process.
9. Use standardized documents established by the Department for home approval and assessment.
10. Monitor whether Resource Families are compliant with law.
11. Investigate complaints against Resource Family homes.
12. Comply with the Department oversight, including requests for access to records and the timely completion of corrective action as may be determined necessary by the Department.

13. Submit program information and data to the Department for a report to the Legislature on the results of the initial phase of the implementation of the program.

### **III. State Responsibilities**

- A. The Department shall be responsible for all of the following:
  1. Establish reasonable timeframes for the County to submit its Implementation Plan, train county staff, and accept applications from Resource Families.
  2. Adopt standards pertaining to the home approval and permanency assessment of a resource family.
  3. Issue the Written Directives to administer the Resource Family Approval program.
    - a) The Department shall provide the County with 30 days notice of all changes to the Written Directives prior to those changes becoming effective.
  4. Adopt and require the use of standardized documents for the approval process.
  5. Provide oversight of the County systems and operations related to the program, including County monitoring and administration of the Resource Family Approval program.
  6. Prepare and submit a report to the Legislature on the results of the initial phase of the implementation of the Resource Family Approval program.

### **IV. Term**

These Terms and Conditions shall begin on April 1, 2016, and shall remain in effect until December 31, 2016, unless terminated early by either party in accordance with Section (VI) (D) of this MOU. In no event shall the MOU continue past December 31, 2016, unless extended through the use of a written amendment and as authorized by law.

### **V. Fiscal Provisions**

Pursuant to Welfare and Institutions Code section 16519.5, the implementation of the RFA program shall be contingent upon the continued availability of federal Social Security Act Title IV-E (42 U.S.C. Sec. 670) funds for costs associated with placement of children with resource families assessed and approved under the program.

### **VI. General Provisions**

- A. Amendments: These Terms and Conditions may only be amended by the written mutual consent of both the County and Department. Amendments shall be in writing to be effective.
  1. Changes to Welfare and Institutions Code section 16519.5 or the Written Directives issued by the Department will not require these Terms and Conditions to be amended.

- B. If any provision of this MOU or the application thereof is held invalid, the remainder of this MOU shall not be affected thereby.
- C. The parties agree that separate copies of this Agreement may be signed by each of the parties and this Agreement will have the same force and effect as if the original had been signed by all the parties.
- D. Termination: The Department or the County may terminate the Resource Family Approval program in the County by providing the other party with ninety (90) days written notice. The termination shall take effect ninety (90) days after a party receives written notice of termination. The termination period may be changed with the written mutual consent of the parties.
  - 1. For purposes of this section, notice from the County shall be a resolution of the County Board of Supervisors or a county ordinance or proclamation from the Board delegating its authority to a designated individual to bind the County into an agreement, delivered by registered mail to:

**California Department of Social Services  
744 P Street, MS 8-13-66  
Sacramento, CA 95814  
Attention: Kim Wrigley**

- 2. Notice from the Department shall be a letter from the Department, delivered by registered mail to the County Board of Supervisors or Board designated County authority, delivered by registered mail to:

**County of Stanislaus  
Address: P.O. Box 42, Modesto, CA 95355  
Attn: Kathryn Harwell, CSA Director**

- 3. Should Department or the County terminate the County's participation in the Resource Family Approval program, the County shall immediately implement its termination plan.
- E. Conflict of Interest:
  - 1. No person in the Resource Family Approval program shall engage in any employment, activity, or enterprise which is clearly inconsistent, incompatible, in conflict with, or inimical to:
    - a) His or her duties in the program, as a Department or County employee.
    - b) The duties, functions, or responsibilities of the program.
  - 2. The County shall ensure there are no conflicts of interest if it approves a Resource Family in which the applicant or spouse of the applicant is employed by the County's Child Welfare Services Department.

MOU#  
CDSS/County of Stanislaus

- F. Authorized Representatives: By signing below, the individual certifies that he or she is acting as the representative of the entity named below and possesses the authority to enter into this MOU on behalf of the entity.

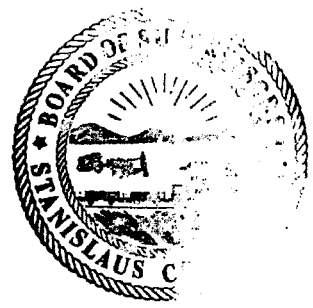
Signature page to follow

MOU # 16-MOU-00630  
CDSS/County of Stanislaus

California Department of Social Services  
*Deborah Pearce*  
Deborah Pearce  
Chief, Contracts Bureau  
Contracts and Purchasing Bureau  
4-25-16  
Date

County of Stanislaus  
By *Dick Monteith*  
Dick Monteith  
Chair, Board of Supervisors  
Date 3-22-2016

ATTEST:  
*Elizabeth King*  
Clerk of the Board



County Counsel  
Approved as to form  
By: *Carrie M. Stephens*  
Deputy, County Counsel  
Date: 3/15/16

## **ATTACHMENT B**

Stanislaus County Resource Family Approval Comprehensive Implementation Plan



Attachment B

**RESOURCE FAMILY APPROVAL (RFA)  
COMPREHENSIVE IMPLEMENTATION PLAN**

**Stanislaus County**

**April 1, 2016-Implementation Date**

**Contact Staff: Nenita Dean, Manager IV**  
**[Deanne@stancounty.com](mailto:Deanne@stancounty.com)**  
**Julian Wren, Manager III**  
**[WrenJ@stancounty.com](mailto:WrenJ@stancounty.com)**



## **INTRODUCTION**

The Resource Family Approval Comprehensive Implementation Plan (RFACIP) template has been created to assist counties with organizing and documenting their transition to the RFA process. Its intended goal is to provide a framework to assist county staff with memorializing county-specific RFA policies and procedures. It is recommended that the full range of staff participate in the RFACIP process to ensure that a systemic approach is used in developing a comprehensive method of approving care providers for the care and supervision of children, youth and non-minor dependents (NMD) in the foster care system.

Each county is required to submit to CDSS, 30 days prior to implementation, a completed RFACIP for review and approval.



# RESOURCE FAMILY APPROVAL (RFA) COMPREHENSIVE IMPLEMENTATION PLAN

## County of Stanislaus 2015/2016

### I. PROGRAM STATEMENT AND VISION

**Brief Overview:**

The Stanislaus County Community Services Agency Adult, Child and Family Services Division (ACFSD) in collaboration with our partners is committed to implementing a unified, strength-based, child oriented Resource Approval Process (RFA) for current and potential relatives, non-related extended family, and other non-related caregivers. Stanislaus County values all the caregivers that provide care to dependent children and youth and will provide support, training and resources to strengthen the care provided to these children and youth. The children/youth will be living in a least restrictive setting and will meet the goal of safety, permanency and well-being.

### II. PROGRAM GOALS, OBJECTIVES AND OUTCOMES

<b>GOAL:</b>	Successfully Implement the RFA program by April 2016
<b>Objectives</b>	
1.	Organize a RFA Steering Committee composed of Child Welfare and Probation Leadership Team and community partners that include current caregivers and youth. Articulate the RFA Steering Committee’s purpose and responsibilities and meet regularly.
2.	Organize several workgroups composed of Child Welfare Leadership Team, social workers, probation staff, CWS staff and community partners. Articulate the purpose and responsibilities of the workgroup and meet regularly.
3.	Review the CDSS written Directives to analyze the changes in the process and the required workload.
4.	Review the RFA implementation plan of Cohort 1 counties and participate in peer technical assistance.
5.	Participate in RFA cohort two counties’ Executive Meeting and group meeting via conference call.
6.	Prepare the Stanislaus County’s Implementation Plan.
7.	Send the Stanislaus County RFA plan to CDSS for review and final approval.
8.	Assess the organizational structure of the Adult, Child and Family Services Division (Child Welfare); examine current resources and supports available as well as needed resources, for a successful implementation of RFA process.

9.	Engage with staff and caregivers throughout the process to identify barriers for completion of the process and placement. Develop strategies to resolve these barriers.
10.	Develop a system or methods to evaluate the RFA implementation.
11.	Develop a data base for data information and tracking outcomes such as: numbers of RFA applicants; number of approvals/denials; compliance performance and other outcome measures.
12.	Complete a CWS handbook on the RFA process that includes new forms; new RFA Home Application packet; new Resource Family Permanency assessment forms.
13.	Provide training on RFA process to all CWS staff, caregivers, and other community partners.
14.	Apply Continuous Quality Improvement process in evaluating the county's implementation of RFA.
15.	Build a network of permanent families for children.
16.	Develop a strategy for implementation of psychosocial assessments.
17.	Request the Board of Supervisors to approve and sign the Memorandum of Understanding (MOU) with CDSS.
18.	Develop a Memorandum of Understanding (MOU) with Probation Department.

**Proposed Outcome(s)**

Resource Families will be better prepared to help children transition home or achieve self-sufficiency.

Resource Families will be able to be a resource and support for birth parents.

To achieve permanency, barriers will be removed for Relatives and Non-Relative Extended Family Members.

Increase the percentage of children placed in the least restrictive level of care (Relative/NREFM) homes if they are not able to return home. This correlates with the County's SIP goal of increasing relative/non relative placements, outcome 4B.

Children will be safe and will not experience abuse and neglect in a Resource Family Home.

Children will meet the permanency goal of family reunification, guardianship, adoption and decrease the rate of children entering foster care within 12 months of post permanency.

Children will be able to transition home more quickly as the caregivers work with the birth parents to encourage them to fully participate in their case plan. This integrates with the Quality Parenting Initiative (QPI) and correlates with the County's SIP goal of improving outcome 3-P1, Reunification within 12 months.

In addition, this outcome correlates to the Children's Family Services Review (CFSR) outcome 3-S1, Maltreatment in foster care and this will be monitored.

<b>GOAL:</b>	Develop a unified approval and renewal process for the resource families providing care for child (ren) in out-of-home placement (Relative, NREFM, licensed and adoptive homes).
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**Objectives**

- |    |  |
|----|--|
| 1. | Review the CDSS Written Directives   |
| 2. | Replace existing multiple processes with a unified process that will eliminate duplication. Create a visual representation of the new process. |
| 3. | Develop and provide a comprehensive evaluation on all resource families.   |
| 4. | Have tools, forms, and resources prepared.   |
| 5. | Develop a transition plan for current caregivers into the new RFA process. Review AB 403 for guidance in the development of these strategies.  |
| 6. | Develop a system or tool to get feedback from resource families on the implementation process.   |

<b>Proposed Outcome(s)</b>	
Ensure safety, permanency and well-being of children placed in RFA homes. Stanislaus County will implement RFA process that is safe and protective, is family focused, and results in permanent families for children with the absolute minimum number of placements and moves.	
Fewer placement moves (per 1,000 days) for children and improved permanency outcomes. More stability in placement and improved caregiver satisfaction. This correlates to the County's SIP goal of improving outcome 3-P5, Placement stability. Data will evaluate progress and areas for improvements.	
<b>GOAL:</b>	Develop and provide training to Child Welfare staff and partners.
<b>Objectives</b>	
1.	Prepare staff, youth, other partners and prospective resource families for the implementation of RFA via RFA brochure and other forms of information.
2.	Create a comprehensive training for CWS staff and partners on policies, procedures, roles, responsibilities and use of new forms.
3.	Develop-on-going training and coaching for new CWS staff.
4.	Ensure that Child Welfare staff understands their roles and responsibilities under RFA.
5.	Explain how staff will collaborate and work together with RFA families.
4.	Provide opportunity to all staff to provide feedback –strengths and areas for improvement of county's implementation of RFA.
<b>Proposed Outcome(s)</b>	
All child welfare and probation staff will understand the new processes, policies, procedures and regulations of the RFA program and ensure compliance. RFA social workers and social workers from emergency response to on-going programs will understand their roles and responsibilities for the resource family approval process and determining eligibility and suitability for placement.	
<b>GOAL:</b>	<ol style="list-style-type: none"> <li>1. Resource families providing care for children in out-of-home care will receive professional training and support.</li> <li>2. Improve the County's current recruitment/retention/support process for resource families.</li> </ol>
<b>Objectives</b>	
1.	CSA and Modesto Junior College Foster Care Program will collaborate in developing a comprehensive training for all individuals interested in becoming Resource Families. These individuals will be required to complete the required classes.
2.	Provide all Resource Families access to additional knowledge, skill building and support.

3.	Provide a system of evaluation to be completed by resource families (new and current) to ensure on-going improvement of training.
4.	Eliminate barriers by providing support to achieving permanency and stability of placement for children in out of-home care. An example of support is providing financial assistance to meet some needs to meet the requirements of certification such as: fence around the pool etc.
5.	Improve collaboration between social workers and resource families by scheduling a regular get together such as the monthly "Coffee Connection".
<b>Proposed Outcome(s)</b>	
Resource Families will have the skills and information necessary to provide a safe, nurturing and permanent home for foster children, youth and Non-minor dependents.	
Decrease placement changes and improve placement stability.	
Increase the number of relatives providing care for the out-of-home children and youth.	
Increase the number of children placed in the least restrictive level of care. This is in line with the county's Self Improvement Plan (SIP) and goal of increasing relative/non relative placements- Outcome B.	
The children will be safe and will not experience abuse and neglect at Resource Family Home. The data will show no reports of abuse and neglect.	
Children will meet the goal of permanency (Family Reunification, Guardianship, and Adoption) and decrease the rate of children entering into foster care within 12 months of post permanency.	
Children will be able to transition home quicker as the caregivers work with the birth parents to encourage them to fully participate in the case plan. This is In line with county's Self Improvement Plan (SIP) and goal of No recurrence of maltreatment 3.52 and reunification within 12 months, 3.P1.	

### III. ORGANIZATIONAL STRUCTURE

Please provide a RFA-specific org chart that delineates job titles and reporting structure: *(Do not include specific names)*

Stanislaus County implementation phase is a collaborative effort between Community Services Agency Adult, Child and Family Service Division (Child Welfare), community partners such as Modesto Junior College, Family Connections and Probation Department.

The RFA Manager IV and Manager III of Adult, Child and Family Services Division (Child Welfare) oversee the implementation and evaluation of the RFA program.

The RFA program unit is comprised of the following: One social worker supervisor II, three RFA social workers, five Adoption social workers, and one administrative clerk II. The RFA Social Workers will be responsible for completing the RFA process and certification of the Resource Families.

The Emergency Response Program after hour social worker will continue to conduct all emergency relative and NREFM placement assessment. This staff will complete the pre-approval process. This social worker will transfer the other approval requirements to the Court Unit social workers (Placement Specialists) when the case goes to the Court Unit. The Court Unit social workers (Placement Specialists) will continue the process and will be responsible to complete the exemptions/exceptions if needed. This social worker will transfer the remaining approval requirements to the RFA unit for completion which will include orientation and training as well as the psychosocial risks and permanency.

The Emergency Response Unit social worker (Placement Specialist) will continue to conduct relative and NREFM placement assessment for Emergency Response social workers. This social worker will transfer the other approval requirements to the Court Unit social worker (Placement Specialist) for cases going to court. The Court Unit social worker (Placement Specialist) will continue the process for placement. This social worker will transfer the remaining approval requirements to the RFA unit for completion that will include orientation and training as well as psychosocial risks and permanency.

The Court Unit social workers (Placement Specialists) will continue to conduct all relative and NREFM placements including exemptions/exceptions when the child is open in the Court Unit and a relative or NREFM was found as possible placement. They are also responsible for emergency placements. The Court social workers (Placement Specialists) will pass the application to the RFA Unit for completion of the process that include orientation and training as well as psychosocial risks and permanency.

The Family Reunification and Permanent Placement social workers will identify possible relative or NREFM for placement. The social workers will provide the information to the RFA Unit. The RFA social workers will complete all the RFA process including exemptions/exceptions. Any emergency placements will be completed by the FR and PP social workers including exemptions/exceptions.

PROJECT MANAGEMENT (Per Written Directives 04-03(b), a county must designate a manager responsible for the day-to-day program administration as well as function as the primary point of contact.) The Child Welfare Assistant Director, Program Managers, Supervisors and Social Workers have Masters Degree in Social Work and have many years of experience in Child Welfare programs. The Social Worker III's in the RFA Unit have Bachelor's Degree and experience in Child Welfare programs.

**Title: Manager IV** – Reports to Assistant Director of Adult, Child and Family Services Division (Child Welfare).

**Role:** To ensure the RFA program operates in accordance with agency policies and procedures as well as CDSS RFA written directives and regulations.

**Responsibilities:**

1. Leads the implementation of the RFA process and Chair of the Steering committee and Oversight Committee.
2. Assists workgroups and ensures that the work group accomplishes its goals in the time allotted.
3. Participates in all decision making process.
4. Monitors the continued implementation and progress of the RFA program.
5. Participates in CDSS RFA Executive Team Meeting on policies and technical assistance for development, implementation and maintenance of the program.
6. Reviews policies and procedures and internal handbook documents for implementation.
7. Provides on-going communication regarding RFA to agency's leadership team.
8. Reviews outcomes developed by the team and analyze the effectiveness of the program and areas for improvements.
9. Reviews complaints and investigations sent by Manager III.
10. Monitors recruitment, support, and retention of resource families.
11. Collaborates with the agency's leadership team, RFA unit and stakeholders.

**Title: Manager III**

**Role:** To ensure the RFA program operates in accordance with agency policies and procedures as well as CDSS RFA written directives and regulations.

**Responsibilities:**

1. Assists the Manager IV in the successful implementation of the RFA program, approvals of policies and procedures, and monitoring the progress of the program.
2. Monitors the program's resource family approval process that includes the application process, assessment process, and psychosocial risk and permanency assessment guidelines.
3. Monitors the work of the RFA supervisor, RFA social workers and Adoption social workers.
4. Has primary oversight of the Quality Parenting Initiative (QPI) and provide guidance in modifying the QPI plan to incorporate the RFA program for enhanced recruitment and retention of quality resource families.
5. Participates in all decision making process.
6. Participates in CDSS RFA Executive Meeting.
7. Responsible in developing outcomes with RFA team and partners and achieving program outcomes.
8. Reviews complaints and investigations and confer with Manager IV on Harris Hearing if needed.
9. Approves exemptions and reviews exceptions prior to sending to the Assistant Director for approval.
10. Monitors recruitment support and retention of resource families.
11. Maintains collaborative relationships with internal and external partners.

**Reporting Relationships:** Reports to Manager IV of Adult, Child and Family Services Division (Child Welfare).

## LEADERSHIP

**Title: Assistant Director Adult, Child and Family Services Division (Child Welfare )**

Role: Provides overall leadership and oversight of the program.

Responsibilities:

1. Oversees the RFA implementation process and provide guidance to Manager IV and Manager III
2. Monitors the RFA implementation and progress.
3. Reviews and approve policies and procedures developed by the RFA Steering Committee.
4. Participates in all decision-making process.
5. Provides support to staff.
6. Analyzes program outcomes and process for continuous quality improvement.
7. Reviews exceptions sent by Manager III for approval or denial.

Reporting Relationships: Reports to Community Services Agency Director.

**Title: Community Services Agency Director**

Role: Provides overall leadership to Community Services Agency. Responsible for the development of agency's strategic plan, objectives and requirements. Directs, organizes, manages, and supervises the activities, program and services of Stanislaus County Community Services Agency.

Reporting Relationships: Reports to County's CEO.



## STAFF

### **Title: RFA /Adoptions Social Worker Supervisor**

Role: Oversees day-to-day program operations, responsible for planning, assigning, and directing the work of the RFA social workers and monitors the RFA program implementation.

#### Responsibilities:

1. Provides direct oversight of the RFA staff, including ensuring that the RFA and adoption staff follows RFA written directives, policies and procedures.
2. Receives application packets from social worker and assign the application on rotation to the RFA social workers.
3. Plans, assigns, and distributes workload, sets priorities and monitor deadlines.
4. Reviews approvals and denials and consult with the RFA Manager III when needed.
5. Monitors the effectiveness of the RFA program and share information with the RFA Manager III.
6. Meet regularly with the RFA unit, discuss strengths/challenges of the RFA program and develop goals and expectations.
7. Communicates any information regarding the RFA program and lead the revision of handbook of policies and procedures and other RFA documents.
8. Provides RFA training to the RFA unit on an-going basis, as well as training refresher to other units to ensure compliance.
9. Assists the RFA Manager III in handling all resource family denial grievances.
10. Monitors the RFA satisfaction survey.
11. Performs other supervisor functions such as completing evaluations, monitoring staff performance; participate in agency committees and a member of the CWS leadership team.

Reporting Relationships: Reports to RFA Manager III.

**Title: RFA Social Workers**

**Role and Responsibilities:**

1. Review the applicants' application packet. Ensure that all documentation and paperwork needed are complete.
2. Complete the RFA application process with the applicant (Part A and B).
3. Schedule and conduct face to face interviews as part of the application process.
4. Schedule and complete a home environment assessment using RFA-03A: RFA Home Environment Checklist that include:
  - a) A health and safety assessment of the building and grounds, outdoor activity, space, and storage areas to determine compliance.
  - b) Fire clearance. Fire clearance is required when the applicant intends to provide care for a non-ambulatory child or non minor dependents and care for more than six children or non minor dependents in the home.
  - c) Capacity determination.
5. Complete Risk Assessment (RFA04).
6. Conduct background checks of an applicant and all adults in the home which include:
  - a) Completion and submission of RFA 01B: Resource Family Criminal Records Statement.
  - b) A finger-based criminal records check to obtain state and federal criminal record information pursuant to Family Code Section 8712.
  - c) Child Abuse Central index check pursuant to Health and Safety Code.
  - d) Complete a registry check using LIC 198B for any applicant or any adult living in the home who has lived in another state within five years before seeking RFA approval.
  - e) Child Welfare Services/Case management System check.
  - f) Megan's Law registered sex offender check.
  - g) DMV check on applicant and any adults in the home who may frequently transport a child or non minor dependent.
  - h) Legal Administration Action Records System (LAARS) check and Licensing Information System (LIS).
7. Complete the comprehensive packet and documentation into CWS/CMS.
8. Complete the psychosocial assessment and conduct and write the family assessment.
9. Determine approval/denial of the application and send the Notice of Action. If denied include information on the appeal process. Notify the social worker of the approval or denial. If approved add the applicant to the list of Approved Resource Family.
10. Support and provide appropriate services to the resource family to assist them in the approval process.
11. Complete exemptions/exceptions in accordance to guidelines.
12. Investigate compliance complaints and complete the process (NOTE: The RFA social workers will not investigate the application they completed and processed)
13. Process annual renewals. 14. Participate in Team Assessment process (TAP staffing).

Reporting Relationships: Report to RFA/Adoption Supervisor.

**Title: Adoption Social Workers**

Roles and Responsibilities:

1. Complete the psychosocial assessments for RFA.
2. Work with Family Reunification and Permanent Placement social workers in permanency process that includes finalization of adoption.
3. Complete adoption paperwork.

Reporting Relationships: Report to RFA/Adoption Supervisor

**Title: Emergency Response (ER) Social Workers**

Role and Responsibilities:

ER- After Hours placement and Day Time Placement- Complete the prior approval process listed below:

1. Assess the RF applicant's suitability and willingness to provide care.
2. Conduct criminal records check of all the adults-W&I Code 16504.5  
RFA -02:Resource Family Criminal Background Check
3. Conduct Child Abuse Central Index; CWS/CMS check: Megan Law; DMV.
4. Complete home inspection and grounds.  
RFA-03 (A): Resource Family Home Environment Checklist
5. Provide RFA application RFA-01 for submission within 5 days.
6. Provide RFA-01 (B) Criminal Record statement for completion within 5 days.
7. Talk about funding options
8. TAP staff case the following day/ Referral to RFA supervisor for RFA SW assignment (ER After Hour placement)
9. Transfer the case and RFA documents to the Court Unit social workers (Placement Specialists) for cases moving to the dependency court.

Reporting Relationships: Report to the ER Supervisor.

**Title: Social Workers (FR) Family Reunification (PP) Permanent Placement**

**Role and Responsibilities:**

**A. Emergency Placement**

1. Assess the Resource Family applicant for suitability and willingness to care.
2. Complete the pre-approval process (see above list under ER Social Worker) including exemptions and exceptions.
3. Send a referral to the RFA supervisor for assignment to RFA social worker.

**B. Regular Placement**

1. Assess the RFA applicant's suitability and willingness to provide care.
2. Send a referral to the RFA supervisor for assignment to RFA social worker.

Reporting Relationships: Report to Social Worker Supervisor.

**Title: Probation Officers**

**Role and Responsibilities:**

1. Assess the RFA applicant's suitability and willingness to provide care.
2. Send a referral to CSA RFA supervisor for assignment to RFA social worker.
3. Collaborate with CSA RFA social worker in the completion of the process.

The CSA Child Welfare RFA social worker will provide the probation officer updates and notification of the result of the application.

Reporting Relationships: Report to Probation Supervisor.

**Title: Information Technology Staff**

**Role and Responsibilities:**

The RFA Database Workgroup will work with the Internet Technology (IT) Staff to review the database that will accommodate the tracking and reporting requirements of the RFA program.

Reporting Relationships: Reports to Information Technology Supervisor.

## **RFA Foster Care Unit**

### **Role and Responsibilities:**

#### **A. Family Services Specialists II (Eligibility Staff)**

1. Review all the RFA paperwork received from social workers to ensure that all information are correct and complete prior to releasing payment: SOC 158A, FC2, Saws 1/ARC 1, Minute Order, Stan 42a (transmittal sheet), EA1, RFA 01A, RFA 01B, RFA 02, RFA 03A, RFA 03B, RFA 04.
2. Return incomplete paperwork to the social worker for completion and correction.
3. Mail Miller v Youakim/NREFM packet to the payee.
4. Determine if the relationship is within 5<sup>th</sup> degree relationship.
5. Determine Federal or State eligibility.
6. Process timely payments to Resource Family.
7. Complete annual review for continuous payment.

### **Reporting Relationships: Report to the Foster Care Supervisor**

#### **B. Family Services Supervisor**

1. Performs quality assurance review of the paperwork completed by the Family Services Specialists to ensure compliance.
2. Provides guidance to staff on RFA process.
3. Monitors the day to day operation of the Foster Care unit.
4. Participates in RFA Steering Committee.

### **Reporting Relationships: Reports to Foster Care Unit Manager III.**

#### **C. Foster Care Manager III**

1. Monitors the work of the Foster Care unit and provide guidance to staff on RFA process.
2. Participates in RFA Steering committee.

### **Reporting Relationships: Reports to Manager IV.**

**V. PLAN FOR HIRING AND MAINTAINING PROGRAM STAFF QUALIFICATIONS AND SKILLS**

Requirement	How will you accomplish this requirement?
Ensure and Maintain Minimum Staff Qualifications	<ol style="list-style-type: none"> <li>1. Must have Bachelor’s Degree for SW III and Master’s Degree for SW IV/V.</li> <li>2. Requires one year experience as social worker in a social services agency.</li> </ol>
Develop and Maintain Staff Skills <i>(Describe staff training plan.)</i>	<ol style="list-style-type: none"> <li>1. Social workers will receive comprehensive training on RFA process and written directives prior to implementation.</li> <li>2. On-going training on RFA will be provided.</li> <li>3. Receive on –going coaching from supervisor.</li> <li>4. Agency leadership team and project leads will participate in RFA Executive Team.</li> <li>5. RFA supervisors and staff will participate in RFA implementation workgroups.</li> <li>6. RFA leaders and staff will consult with CDSS on implementation issues.</li> </ol>
Develop and Maintain program expertise	<ol style="list-style-type: none"> <li>1. Training needs will be continually monitored through RFA steering/oversight committee.</li> <li>2. Continue to evaluate in-house training for continuous improvement. RFA manager will take the lead in the evaluation and improvements as needs are identified and modify tools and policies as needed.</li> <li>3. RFA managers, supervisors and staff will continue to be involved with RFA discussion with CDSS to keep abreast of updates and revisions.</li> <li>4. Request technical assistant from CDSS if needed.</li> </ol>

## VI. RESOURCE FAMILY APPROVAL

### PROCESS

Please describe the approval process for Resource Families: *(Please ensure that incoming ICPC requests and out-of-county placement procedures are included in the approval process. A flow chart is acceptable.)*

Incoming ICPC: Request will be given to the ICPC coordinator and given to the RFA supervisor for assignment and will follow the Community track.

Incoming Out of County placements: If a Resource Family moves to a nonparticipating county, the new county of residence shall deem the family approved for licensing, relative or nonrelatives extended family member approval, guardianship, and adoption purposes, under the following conditions: The new home and grounds, outdoor activity areas, and storage areas meet applicable standards, unless the family is subject to a corrective action plan. (1) The new home and grounds, outdoor activity areas, and storage areas meet applicable standards, unless the family is subject to a corrective action plan. 2) There has been a criminal record clearance of all adults residing in the home and exemptions granted using the exemption criteria currently used for foster care licensing, as specified in Health and Safety Code section 1522(g).

# Resource Family Approval

## Entry Tracks:

*ER /Court placement specialist*

*Family Reunification/Permanent Placement SW*

*Foster and Adoptions*

ER After Hours Placement
Complete Emergency Placement Clearances
Home & Ground Safety Check

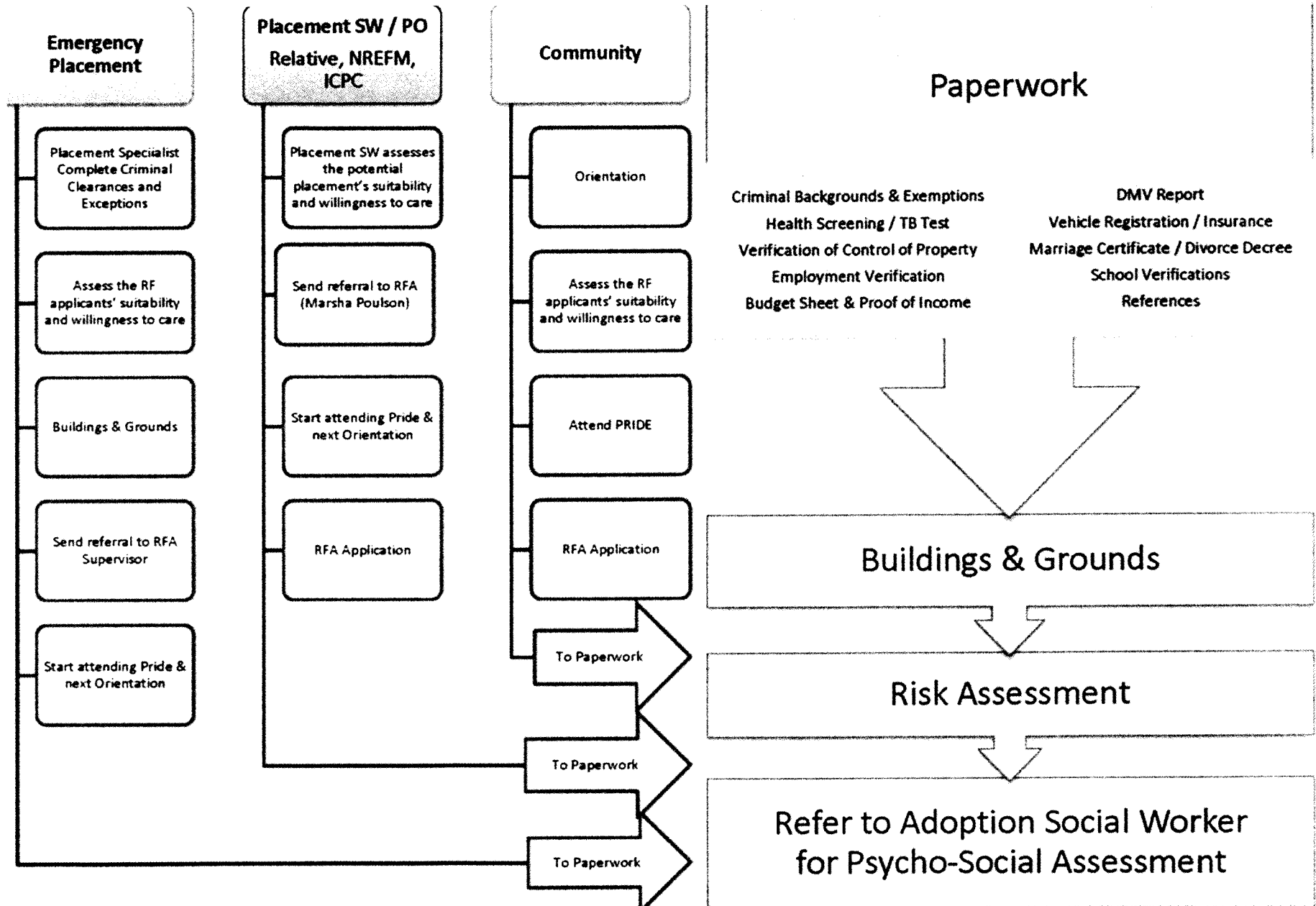
<b>A</b>	<b>Placement Prior to Approval</b>	<b>Referral by SW or PO (Relative, NREFM, ICPC)</b>	<b>Community</b>
	Assess the RF's applicant's suitability and willingness to care	Placement SW assesses the applicant's suitability and willingness to care	Attend Orientation
	RFA Application with in 5 days		
	Complete Emergency Placement Clearances & Exemptions	Send referral to RFA Supervisor	Assess the RF applicant's suitability and willingness to care
	Home & Ground Safety Check Send referral to the RFA Supervisor		
<b>Attend Orientation</b>			

<b>Attend Pride (Pre-Approval Training)</b>		
<b>Paperwork</b>		
<i>RFA Application</i>	<i>Employment Verification</i>	<i>DMV Report</i>
<i>Criminal Background &amp; Exemptions</i>	<i>Verification of Control of Property</i>	<i>Vehicle Registration &amp; Insurance</i>
<i>Health Screening / TB Test</i>	<i>References</i>	<i>School Verifications</i>
	<i>Budget Sheet &amp; Proof of Income</i>	<i>Marriage Certificate / Divorce Decree</i>
<b>Home environment Assessment</b>		
<b>Risk Assessment</b>		
<b>Refer for Psycho-Social Assessment</b>		

<b>C</b>	<b>Psycho-Social Assessment</b> <i>Adoptions SW or Partner Agency</i>
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<b>Permanency Assessment (Parts A, B, &amp; C)</b>			
<b>Sent to RFA Supervisor for Review</b>			
<b>Completion</b>	<b>Approval</b>	<b>Denial</b>	
	Child Specific (Relative & NREFM)	Non-Child Specific (All RFs open to providing care for any child)	↓
	<i>Notify SW of Approval</i>	<i>File goes to RFA SW</i>	↓
	<i>File goes to RFA SW</i>	<i>Listed on "Foster Care Vacancy List" sent to SWs weekly.</i>	<i>Notice of Action Sent with information on Appeal Process</i>





## VII. NON-COUNTY STAFF/AGENCY PROGRAM INVOLVEMENT

Please describe how county will utilize partner agencies, if applicable: (Please include detailed information regarding how you will communicate with your partner agencies if they are assisting in the approval process? How will the impact on the family of having more than one worker be minimized?)

### **PROBATION:**

- A Release of Information will be obtained from the placement home allowing Probation to release information to the Adult, Child & Family Services (ACFSD -Child Welfare)) and the Cooperative Agencies.
- Probation will refer possible resource families for probation youth to Child Welfare RFA unit. MOU will be developed between Probation and Adult, Child and Family Services Division (ACFSD-Child Welfare).
- The RFA database will allow Probation to view only data pertaining to Probation cases. Probation will not have access to Child Welfare non-probation cases.
- Probation staff will be trained in and will follow Confidentiality Guides as outlined in ACFSD (Child Welfare) policies and procedures. This includes, but is not limited to, use of encryption when e-mailing confidential information to DSS or Cooperative Agencies.

### **COOPERATIVE AGENCIES:**

#### **Family Connections Adoption Agency**

- Cooperative Agencies will be trained in and will follow Confidentiality Guides as outlined in ACFSD (Child Welfare) policies and procedures. This includes, but is not limited to, use of encryption when e-mailing confidential information to DSS or Probation. Cooperative Agencies will not have access to the Child Welfare RFA database.
- Under no circumstance will Cooperative Agencies share information regarding RFA applicants or RFA homes with anyone other than the assigned Child Welfare Social Worker or Social Worker Supervisor.
- Stanislaus County Community Services Agency has current MOU with Family Connections Adoption Agency.
- The Family Connections Adoption Agency will provide assistance in completing the psychosocial assessments.

### VIII. PROPOSED RESOURCE FAMILY ASSESSMENT TOOLS

<b>Assessment Tools (e.g., SAFE)</b>	
Tool	Description
RFA Database Reports/Monthly RFA data report	Existing database reports and data gathering processes will be produced to identify the number of RFA applicants, the number of approvals/decline/denials, compliance performance (e.g. 90 days from application to approval), the number of relative placements versus placements with non relatives, and the average length of time to approve and permanency outcomes (legal guardianship, reunification, adoption).
Resource Family Satisfaction Survey	The use of this tool will provide information regarding the Resource Families' experience with the RFA program. CDSS is developing a consistent tool for counties.
Comprehensive Permanency Assessment	Comprehensive Permanency Assessment Tool will be completed by RFA social worker (Part A and B) and Adoption social worker or Cooperative Agency if referred to (Family Connections adoption social worker) will complete Part C.
QPI Partnership Plan	This plan is used as a tool to provide a framework to discuss collaboration and recruitment strategies, support and retention.
Minutes of monthly RFA Steering/Oversight Committee meeting	This committee will continue to meet monthly through the implementation for at least a year from the date of implementation to ensure smooth transition to the new process, identify strengths and barriers. After a year, the frequency of the meeting will be reevaluated.

### IX. TRAINING PLAN FOR RESOURCE

Please describe the plan for training Resource Families: *(i.e. curriculum, number of sessions/hours)*

1. Provide an eight session pre-service training.
  2. Conduct four pre-service trainings from April 2016-June 2016.
  3. Conduct eleven pre-service training starting the 2016—2017 fiscal year.
  4. Provide CPRR and First Aid training once a month.
  5. Increase the numbers of pre-service trainers.
  6. Offer a mandatory three hour follow up training for newly certified families after their first placement.
  7. Increase mandatory annual training hours to 10 hours per year.
- Pre-service training will use The National Child Traumatic Stress Network’s Caring for Children Who Have Experienced Trauma: A Workshop for Resource Parents curriculum along with components from the PRIDE curriculum.
  - Topics covered in the pre-service training include:
    - Orientation and Overview of the child welfare system
    - Personal Rights of foster youth.
    - Roles and responsibilities of the resource family
    - Child development, the effects of child abuse and neglect on development, and developmental delays
    - Trauma and trauma informed care
    - Positive discipline
    - Health issues of foster children and including administration of psychotropic medications
    - Educational issues for foster children
    - Working as a team member: the importance of working cooperatively with the agency, service providers, and birth parents
    - Shared parenting
    - The importance of maintaining birth parent relationships for foster children
    - Cultural competency and sensitivity, including how to provide safe, positive care for lesbian, gay, bisexual, and transgender foster youth
    - Options for permanency
  - By the end of the pre-service training resource families will demonstrate competencies in:
    - Understanding the child welfare system.
    - Understanding the personal rights of foster youth and respecting their rights and cultural identity.
    - Understanding the roles and responsibilities of resource family and working with a team.
    - Trauma Informed Care;
    - Protecting and nurturing children;
    - Meeting developmental needs and addressing developmental delays;
    - Supporting family reunification and relationships between children and their families;
    - Connecting children to safe, nurturing relationships intended to last a lifetime;

## **X. TRIBAL PARTICIPATION**

Please describe the plan for tribal outreach and participation:

Stanislaus County has no local tribes. In situations where the county is placing a child with tribal family, the county will comply with ICWA regulations.

## **XI. QUALITY PARENTING INITIATIVE (QPI)**

Please describe how county will integrate QPI with RFA process, if applicable.

QPI is a statewide initiative on recruiting and retaining high quality caregivers. RFA is a unified approval process for all prospective caregivers for children in out-of-home care. RFA is a unified, family, and child centered approval process. QPI is a unified, family friendly, and child centered collaboration between caregivers and child welfare staff and birth parents. RFA ensures quality caregivers are approved and QPI's goal is to recruit high quality caregivers, retain and support them. Integrating QPI goals with RFA will strengthen the RFA program

RFA pre-service training includes an introduction of QPI.

The pre-service component for resource families will support the goal of quality parenting and will solidify quality as expectation for resource families.

Resource families will provide quality parenting and Child Welfare staff will support them in this goal. Quality parenting requires a loving commitment to the child and child's safety and well-being. It demonstrates appropriate supervision, positive methods of discipline, encouragement of the child's strengths, respect for the child's individuality and likes and dislikes, providing opportunities to develop the child's interest and skills, awareness of the impact of trauma on behavior, equal participation of the child in family's life, involvement of the child with the community and commitment to enable the child to lead a normal life.

The resource families will have access to all training needed to improve their skills as caregivers to children who have experience trauma due to neglect, abuse or separation from home, to meet their special needs and to work collaboratively with child welfare agencies, the courts, schools and other community and governmental agencies.

The unified process will ensure that children will be placed only with resource families who are appropriate and willing to accept the responsibility of providing care to a child and respecting the child's culture, religion and ethnicity, sexual orientation and other physical and psychological needs. The QPI strategies for recruitment, support and retention will be incorporated into the county's RFA program. The goals of both programs will be link and integrated and will be part of on-going discussion at the RFA Steering Committee and QPI committee. These two committees will be merged.

**XII. MONITORING OF RESOURCE FAMILIES**

Process	Responsible Staff	Procedures
Periodic Evaluations and Onsite Visits	RFA social workers	Annual update will take place for reassessment and to ensure continued compliance using the Resource family Annual Update (RFA4). All internal forms will be updated to reflect the RFA requirements and language. The update shall include annual home visit, verification of background clearance, interviews of all individuals living in the home and documentation of why an individual in the home was not available, determining if training is current and up-to-date. The Resource Family will receive a copy of the update.
Case management, support of resource families	Child Welfare social workers in Court, Family Reunification (FR) and Permanent Placement (PP)	Case carrying Child Welfare social workers will continue to do case management to ensure the safety of the child and provide support to the resource families.
Corrective Action Plans (Describe how plans will be developed and monitored)	RFA Social workers	When deficiencies are found, the RFA social workers will engage and guide the RFA families in developing a corrective action plan (CAP). The development of the CAP is a team effort between the RFA SW and the Resource Family. The CAP will describe how the deficiency will be corrected and the timeline for completion. The RFA social workers are responsible for monitoring the plan.
Resource Family mentor	Contract staff	If funding permits, this mentor will provide support and coaching. Providing support is a strategy to retain quality resource e families and will reduce placement changes for children, thus providing placement stability.

**XIII. INVESTIGATION OF COMPLAINTS AND INCIDENTS INVOLVING RESOURCE FAMILIES**

Process	Responsible Staff	Procedures
Investigating Complaints	ER SW, , RFA SW and RFA Supervisor	Upon receipt of the complaint, the RFA supervisor will log in the complaint in the tracking log and will assign to a RFA SW (the RFA SW who initially approved the family will not be assigned to do the investigation). In situations where the complaints and incidents involve abuse and neglect, the ER social worker will do the investigation accompanied by the case carrying social worker.
Investigating Incidents	RFA SW	Resource Families are responsible for reporting incidents to Stanislaus County. All incidents will be documented in the tracking log and investigated if appropriate.

Corrective Action Plan (CAP)	RFA SW, RFA Supervisor	When deficiencies are noted, the RFA SW will assist the Resource Families in developing and submitting a CAP. The CAP will describe the deficiency, how it will be corrected, and the timeline of the correction of the deficiency. The RFA Supervisor will review the plan. The RFA SW will monitor the plan and ensure that corrections are done timely. If the deficiency is severe that could result to rescinding the home's certification, the RFA SW will consult with the RFA Supervisor and RFA Manager to determine the final action. The County will inform the resource family in writing of the action taken and appeal rights. The County must ensure the safety of the child (ren) placed in the home and placement moves must be done in accordance to the County's business practice.
Fair Hearing	RFA Manager	If the complaint investigation results in a substantiated finding, the Resource Family will receive information on how to file a Fair Hearing request. After the Fair Hearing, notices will be sent to the Resource Family and the RFA unit to be filed in the Resource Family's case file.
Notifications	RFA Manager	The RFA Manger will take the lead in ensuring that appropriate notifications are sent within 72 hours as well as updates regarding the status and disposition of serious complaints, serious incidents, or any incidents involving the Resource Families that fall within the definition of Penal Code section 11165.5

#### XIV. DUE PROCESS FOR DENIAL OR RESCISSION OF APPROVALS AND OTHER ADVERSE ACTIONS

Process	Responsible Staff	Procedures
Negative action taken on an RFA application and client wishes to pursue due process.	RFA SW, RFA Supervisor, RFA Manager	All denials will be reviewed by the RFA supervisor with consultation with RFA Manager before sending the notice of denials. Resource Families will be provided information regarding requesting a hearing. If an application is denied. The information will be provided in writing (the notice of action will include appeal rights).
Process for Resource Family Placement Denials	RFA SW, RFA Supervisor, RFA Manager	Upon initial inquiry regarding RFA, potential Resource Families will be provided information regarding requesting an administrative hearing. If a placement is denied or removal of a child from the home, this information will be provided again by the RFA social worker. A hearing will be scheduled as per Section 16519.5 of the WIC Code and 31 Regulations 31-020.
Process to Rescind Approval	RFA SW, RFA Supervisor, RFA Manager	All RFA denials will be reviewed by the RFA Supervisor in consultation with RFA manager. The County will inform the resource family in writing and provide appeal rights information. The County will ensure the safety of the child (ren) placed in the home and if the children are to be moved, these moves must be in accordance to current county business practice.
Process for other adverse actions	RFA SW, RFA Supervisor	During the initial application process, procedures on how to resolve grievances and how to request a hearing will be provided to all RFA Families.

**XV. TIMELINE FOR IMPLEMENTATION**

2015						
TASK/STEP	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
Organize the RFA Steering Committee implementation	X					
Steering/Implementation Committee Meeting	X	X	X	X	X	X
Organize several workgroups/on-going meeting	X	X	X	X	X	X
Gather baseline data						X
Review of CDSS Directives and revision of process		X	X	X	X	X
Handbook development on new process						X
Complete draft of the RFA plan for CDSS feedback				X		
Revise Plan incorporating feedback from CDSS, staff, partners and steering committee					X	X
Finalize the RFA organizational structure						X
Participate in CDSS RFA Executive Team						X
Participate in CDSS/Counties RFA Implementation group		X	X	X	X	X



2016						
TASK/STEP	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
**Steering Committee Meeting	X	X	X	X	X	X
Participate in CDSS RFA Executive Team Meeting	X	X	X	X	X	X
Participate in CDSS/Counties RFA Implementation	X	X	X	X	X	X
Handbook development on RFA process	X	X	X	X		
Gather baseline data	X					
Communication on RFA to current approved homes and other partners including youth	X	X	X			
County's RFA Comprehensive Plan sent for review to CWS leadership team and Steering Committee to finalize.	X					
Finalize the County's Comprehensive Plan		X				

Submit the County's RFA Plan and MOU between CDSS and Stanislaus County to the Board of Supervisors					X	
Complete all the training materials		X				
All staff Training on RFA			X			
Submit the County's RFA Comprehensive Plan and MOU to CDSS			X			
Implementation of RFA				X		
Review of implementation**					X	X
RFA Database finalized.						X

**\*\*Steering Committee will meet monthly from date of implementation to a year (4/30/17). The frequency will be evaluated after one year of implementation. A method of review will be developed and review of implementation will be on-going for a year and will be reevaluated.**

**XVI. TRANSITION PLAN (Please discuss coordination strategy/transition strategy from licensing to RFA)**

Requirement	How will you accomplish this requirement?
Minimize disruption to families	<p>Stanislaus County will:</p> <ol style="list-style-type: none"> <li>1. Continue to operate a RFA, Adoption and FFH programs.</li> <li>2. Continue to train and maintain staff who can handle licensing, complaints and investigation.</li> <li>3. Maintain social workers who have experience in processing relative and non relative approvals including the exemption and exception process.</li> </ol>
Maximize child safety	<p>Stanislaus County will:</p> <ol style="list-style-type: none"> <li>1. Maintain social workers who are experienced in assessing relatives and non relatives for suitability and willingness to provide care.</li> <li>2. Maintain adoption social workers to do psychosocial assessment until all the RFA social workers are trained to do this task.</li> <li>3. Maintain current practice of investigating complaints and reports of child abuse and neglect occurring at Resource Family Homes.</li> <li>4. Ensure that investigations are done timely and assess the child's safety. If the child needs to be moved, ensure the placement move is in accordance to county's business practice.</li> </ol>
Ensure that Resource Families will operate in accordance with Welfare and Institutions Code section 16519.5, W&I section 309, 362.7 and Health and Safety Code.	<p>Stanislaus County will continue to maintain and train social workers on expectations regarding the approval process for relatives and non relative, licensing and adoption.</p>
Ensure that eligibility for foster care payments will not be interrupted	<p>Stanislaus County will:</p> <ol style="list-style-type: none"> <li>1. Ensure that there is no disruption in foster care payments.</li> <li>2. Ensure that social workers and eligibility staff are communicating and collaborating.</li> <li>3. The RFA Manager and Foster Care Manager will collaborate in ensuring there is no disruption in payments.</li> </ol>