THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS ACTION AGENDA SUMMARY

BOARD AGENDA # *B-5
AGENDA DATE December 9, 2014
4/5 Vote Required YES NO NO
ency Medical Services Agency to Administer Local 016
ency Medical Services Agency (MVEMS) to administer Year 2015-2016.
rvices Agency or her designee to negotiate and
alley Emergency Medical Services Agency for Fiscal ch is funded through court-imposed fines and fees and substance Maintenance Fees totaling \$150,000. This
ty's General Fund. The actual amounts for the Fiscal and would be included in the Health Services Agency
ty's General Fund. The actual amounts for the Fiscal

CHRISTINE FERRARO TALLMAN, Cler

ATTEST:

File No.

Approval to Contract with Mountain Valley Emergency Medical Services Agency to Administer Local Emergency Medical Services for Fiscal Year 2015-2016 Page 2

DISCUSSION:

Under the Health and Safety Code, Division 2.5, Chapter 4, Article 1, Section 1797.200, "Each county may develop an emergency medical services program. Each county developing such a program shall designate a local EMS agency which shall be the county health department, an agency established and operated by the county, an entity with which the county contracts for the purposes of local emergency medical services administration, or a joint powers agency created for the administration of emergency medical services by agreement between counties or cities and counties pursuant to the provisions of Chapter 5 (commencing with Section 6500) of Division 7 of Title 1 of the Government Code".

Joint Powers Agreement and Administration of Local EMS services

Since the early 1980's, Stanislaus County has contracted with the Mountain Valley Emergency Medical Services (MVEMS) Agency to administer local emergency medical services responsibilities. The MVEMS Agency operates under a Joint Powers Agreement (JPA) designed to develop a regional system of emergency medical services care to collect special funding available to regional agencies. The original Joint Exercise of Powers Agreement was effective on January 21, 1981. A Stanislaus County Supervisor sits as a member of the Joint Powers Board of Directors. Another member of the Board of Supervisors serves as an Alternate Director.

Historically, there have been three major responsibilities of the MVEMS Agency which are to establish and ensure a safe, dependable and responsible pre-hospital emergency medical care system, to serve as the Medical Health Operational Area Coordinator (MHOAC), and to protect the County from exposure to liability in matters related to the provision of pre-hospital emergency medical services within the County. The MHOAC role includes the authority to obtain and coordinate services and the allocation of resources in the event of a disaster or major incident in which mutual aid is requested. On July 1, 2007, however, with approval by the Board of Supervisors on December 19, 2006, the MHOAC role transferred to the County's Public Health Officer.

In recent years, an assessment of the JPA relationship and alternatives were considered by the Board of Supervisors. County leadership worked with the MVEMS during and following that assessment. With noted improvements, the Board of Supervisors approved the continued relationship for the 2012-2013 Fiscal Year in December of 2011.

During the 2012-2013 fiscal year, MVEMS successfully developed and put into place, new ambulance provider agreements that incorporate industry standards; assured ambulance provider contractual response time compliance using CAD data and independently generated reports; and enhanced EMS system monitoring capabilities for MVEMS. On the basis of the continued improvements in the relationship, staff is again

Approval to Contract with Mountain Valley Emergency Medical Services Agency to Administer Local Emergency Medical Services for Fiscal Year 2015-2016 Page 3

recommending approval to enter the contractual relationship for the upcoming 2015-2016 Fiscal Year.

The current agreement contains a provision that necessitates Board action on the renewal of the annual contract six-months prior to its expiration. The timing has been built into the agreement language to ensure a smooth transition from one operating year to the next and to provide consistent emergency medical services locally.

There continues to be two funding sources to meet the County's per capita annual contribution for the MVEMS Agency services. They are Ambulance Maintenance Fees and the Maddy Funds (SB12-612). Note: SB191 of 2013 extended the ability to assess court fines and fees which provides this funding through January 1, 2017. For the Fiscal Year 2014-2015, the Ambulance Maintenance Fees total \$150,286, with the balance of \$81,172 paid from the Maddy Funds received by the County. While the projected expense and Stanislaus County's contribution for Fiscal Year 2015-2016 is not yet known, given historical trends, and assuming the regional funding provided by the State continues; it is anticipated to be similar to that experienced during the 2014-2015 Fiscal Year. As the contract document for Fiscal Year 2015-2016 is not yet available, a copy of the Fiscal Year 2014-2015 agreement is attached for reference.

POLICY ISSUES:

Approval of these recommendations support the Board of Supervisor's priority of A Healthy Community by ensuring continued management of the emergency medical services plan.

STAFFING IMPACT:

There is no staffing impact associated with this item.

CONTACT PERSON:

Mary Ann Lee, Managing Director, 209-558-7163.

FORMAL AGREEMENT BETWEEN MOUNTAIN-VALLEY ERGENCY MEDICAL SERVICES AGEN

EMERGENCY MEDICAL SERVICES AGENCY AND

STANISLAUS COUNTY ON

FUNCTIONS TO BE PERFORMED FOR COUNTY BY EMS AGENCY STAFF

THIS AGREEMENT is entered into by and between Stanislaus County, hereinafter referred to as County, and the Mountain-Valley Emergency Medical Services Agency, hereinafter referred to as "Agency."

WHEREAS, the Emergency Medical Services System and the Prehospital Emergency Medical Care Personnel Act (California Health and Safety Code Section 1797, et seq.) hereinafter referred to as the Act, authorizes counties to designate their local Emergency Medical Services ("EMS") Agency, and

WHEREAS, the Agency is qualified to be a "local EMS Agency" pursuant to Health and Safety Code Sections 1797.94, and

WHEREAS, the Agency plans and implements an Emergency Medical Services system on a multi-county basis as distinct from a county-to-county basis, and

WHEREAS, the County desires to contract with the Agency for the Agency to administer certain local emergency medical services, and

WHEREAS, the County agrees that planning and implementing an Emergency Medical Services system on a multi-county basis is in the best interest of emergency medical service for the County.

NOW THEREFORE, IT IS AGREED by and between the parties hereto as follows:

1. The Agency shall perform the following, all in accordance with the Health and Safety Code, Division 2.5, Chapters 4 and 7, Sections:

Secti	ion	
a.	1797.202	Medical Director Appointment
b.	1797.204	Planning, Implementing and Evaluating the EMS System
c.	1797.206	Implementation of ALS/LALS systems. Monitoring Training
		Programs
d.	1797.208	Training Program Approval
e.	1797.210	Certification of Personnel
f.	1797.212	Establish Certification Fees

g.	1797.213	Training Programs, EMT I, II, EMT-P, MICN
ĥ.	1797.214	Additional Training/Qualifications
i.	1797.218	Authorizing ALS/LALS Programs
j.	1797.220	Medical Control Policies and Procedures
k.	1797.221	Trial Studies
l.	1797.222	Draft ordinances for transfer of trauma, burn or pediatric
		patients as requested
m.	1797.224	Create exclusive operating areas
n.	1797.250	Development and Submittal of EMS Plan
0.	1797.252	Coordinate and Facilitate EMS System Development
p.	1797.254	Submit annual EMS plan
q.	1797.256	Review of EMS Grants
r.	1797.257 &	Submittal of Trauma Plan
	1797.258	
s.	1798	Medical Control
t.	1798.2	Base Hospital Policies and Procedures
u.	1798.3	Alternative Base Stations
v.	1798.100	Designation of Base Hospitals or
		Alternative Bases
w.	1798.101	Rural Base Hospitals and Receiving Facilities
X.	1798.162	Regional Trauma Systems
	thru .166	
у.	1798.170	Triage and Transfer Protocols
Z.	1798.172	Transfer Agreement Guidelines and Standards
aa.	1798.200	Certificate Review Process
bb.	1798.202	Authority to temporarily suspend EMT-P license
cc.	1798.204	Conduct proceedings for probation
		suspension, revocation or denial of a
		certificate
dd.	1798.205	Violations of Transfer Guidelines, Protocols or Agreements

- 2. The Agency shall perform all obligations under Chapter 8 of the EMS Authority regulations with respect to EMS aircraft operation in the County.
- 3. The Agency agrees to assist the Health Officer in his/her role as the Medical Health Operational Area Coordinator (MHOAC). In such, the Agency will ensure that all operational procedures associated with medical/health mutual-aid, as outlined in the California State Emergency Medical Services Authority Disaster Medical Response Plan, and the "OES Region IV Multi-Casualty Incident Plan," are carried out. The Agency shall coordinate all assigned mutual-aid disaster operations that effect the County with the MHOAC and the County Office of Emergency Services. Any

additional cost incurred by the Agency associated with carrying out this function will be negotiated by the parties and a reasonable fee to be paid to the Agency for these increased services.

- 4. The MHOAC shall approve all medical/health mutual aid standard operating procedures under which the Agency shall function. In the event of a disaster, the County maintains the authority to approve the use of any County medical/health resources, all expenditures of County funds, and all mutual-aid requests for medical resources prior to their mobilization.
- 5. The Agency shall not place any such person who has a conflict of interest with County. Should a conflict of interest develop during the period of this contract, the Agency expressly agrees to remove such person from all duties involving County immediately upon written notice from County that such conflict of interest exists, as determined in good faith by County.
- 6. The overall goal of the Agency in relation to its responsibilities under the Act will be to promote the most effective program possible, with the resources available, which is compliant with the Act.
- 7. The Agency will provide staff support for Stanislaus County Emergency Medical Care Committee to prepare minutes and complete mailings.
- 8. The Agency staff shall serve as the local EMS Agency in fulfillment of the requirements of Stanislaus County Ordinance NO. C.S. 410.
- 9. The Agency will participate in the planning, implementation and evaluation of County's emergency medical disaster program.
- 10. It is recognized by the parties hereto that State EMS System guidelines are in the process of being revised. It is also recognized that the revised guidelines may increase the County requirements. It is agreed by and between the parties hereto that if that is the case, and the county wishes to contract the additional requirements with the Agency, then the parties will negotiate a reasonable fee to be paid to the Agency for these increased services.
- 11. The Agency agrees to adhere to all performance standards as outlined in Appendix 1 of this agreement.
- 12. For services rendered under this contract, the County shall contribute to the Agency two hundred thirty-one thousand four hundred fifty-eight dollars (\$231,458) for Fiscal Year 2014/15. Of this amount, one hundred fifty thousand two hundred eighty-six dollars (\$150,286) shall be collected directly from the ambulance providers via their

annual fee schedule. The remaining eighty-one thousand one hundred seventy-two dollars (\$81,172) shall be paid monthly by the County at the rate of six thousand seven hundred sixty-four dollars and thirty-four cents (\$6,764.34) per month.

- 13. In the event that County/Agency requires or requests that Stanislaus County Counsel be utilized in the development, approval and/or implementation of; policies, procedures, contracts, actions against certification or other related EMS activities, the cost of Counsel's services shall not be charged to the Agency.
- 14. The term of this Agreement shall be from July 1, 2014 through June 30, 2015.
- 15. If the County chooses to cancel this agreement, the County must give written notice to the Agency not later than January 1, 2015 in order to opt out for the next one year cycle.
- 16. The agreement may be amended at any time by the mutual written consent of the parties hereto upon approval of the State EMS Authority.
- 17. The Agency shall provide, at its own expense and maintain at all times, the following insurance with insurance companies licensed in the State of California and shall provide evidence of such insurance to the County as may be required by the Risk Manager of the County. The policies or certificates thereof shall provide that, thirty (30) days prior to cancellation or material change in the policy, notices of same shall be given to the Risk Manager of the County by certified or registered mail, return receipt requested, for all of the following stated insurance policies.
 - A. Worker's Compensation in compliance with the statutes of the State of California.
 - B. <u>General Liability</u> insurance with a minimum limit of liability per occurrence of \$1,000,000 for bodily injury and/or for property damage. This insurance shall indicate on the certificate of insurance the coverage's and indicate policy aggregate limit applying to premises and operations.
 - C. <u>Automobile Liability</u> insurance with a minimum limit of liability per occurrence of \$1,000,000 for bodily injury and/or for property damage. This insurance shall cover for bodily injury and property damage for owned automobiles.

If at any time any of said policies shall be unsatisfactory to the County, as to form or substance or if a company issuing such policy shall be unsatisfactory to the County, the

Agency shall promptly obtain a new policy, submit the same to the Risk Manager for approval and submit a certificate thereof as hereinabove provided. Upon failure of the Agency to furnish, deliver or maintain such insurance and certificates as above provided, this Agreement, at the election of the County, may be forthwith declared suspended, or terminated. Failure of the Agency to obtain and/or maintain any required insurance shall not relieve the Agency from any liability under this Agreement, nor shall the insurance requirements construed to conflict with or otherwise limit the obligations of the Agency concerning indemnification. The County, its officials, agents and employees shall be named as an additional insured on all insurance policies required herein. The Agency's insurance policy(ies) shall include a provision that the coverage is primary as respects the County; shall include no special limitations to coverage provided to additional insured and, shall be placed with insurer(s) with acceptable Best's rating of A:V or with approval of the Risk Manager.

18. The Agency agrees to indemnify, defend and hold harmless the County, its officers, agents and employees, from and against any and all claims, damages, losses, expenses, and reasonable attorney's fees for every cause, including but not limited to personal injury, death or property damage, arising directly or indirectly out of any act or omission of the Agency, its officers, agents or employees, in the performance of this agreement.

County agrees to indemnify, defend and hold harmless the Agency, its officers, agents and employees, from and against any and all claims, damages, losses, expenses, and reasonable attorney's fees for every cause, including but not limited to personal injury, death or property damage, arising directly or indirectly out of any act or omission of County, its officers, agents or employees, in the performance of this agreement.

- 19. Unless the context otherwise requires, the definitions contained in the Act govern the provisions of this contract.
- 20. During the performance of this contract, contractor and its subcontractors shall not unlawfully discriminate against any employee or applicant for employment because of race, religion, color, national origin, ancestry, physical handicap, medical condition, marital status, age (over 40) or sex. Contractors and subcontractors shall insure that the evaluation and treatment of their employees and applicants for employment are free of such discrimination. Contractors and subcontractors shall comply with the provisions of the Fair Employment and Housing Act (Gov. Code, Section 12900, et seq.) and the applicable regulations promulgated hereunder (Cal. Admin. Code, Title 2, Section 7285.0, et seq.). The applicable regulations of the Fair Employment and

Housing Commission implementing Government Code, Section 12990, set forth in Chapter 5 of Division 4 of Title 2 of the California Administrative Code are incorporated into this contract by reference and made a part hereof as if set forth in full. Contractor and its subcontractors shall give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other agreement

This Contractor shall include the non-discrimination and compliance provisions of this clause in all subcontracts to perform work under the contract.

IN WITNESS WHEREOF, the parties hereto cause their representatives to affix their signatures:

By Managing Director, HSA

By Managing Director, HSA

MOUNTAIN-VALLEY EMERGENCY MEDICAL SERVICES AGENCY

By July 11, 2014

Title: Chairman, Board of Directors

Approved as to form, Stanislaus County:

Mountain Depty

County Counsel

Date

Appendix 1 -

Performance Standards for MVEMSA contract Fiscal Year 2014-2015

- 1. Budget with appropriate narrative explanation to be submitted to County designated representative(s) for comment prior to the MVEMS Board for consideration and comment. Budget submittal to include both Operating Budget and Balance Sheet.
- 2. Maintenance of the System Status Committee regular meetings with field representation from Fire and Ambulance. Quarterly report to EMSC.
- 3. Provider non-compliant fines are automatically invoiced to the ambulance providers. The compliance/non-compliance reports are provided on the MVEMSA web site for public review (mvemsa.org) and submitted on the consent calendar of each quarterly EMSC meeting.
- 4. Unusual Occurrence Report form is available on MVEMSA web site for County representatives or general public to use for reporting unusual occurrences to the Agency.
- 5. Trauma report is completed annually as part of EMS Plan. The report is available on MVEMSA web site for review.
- 6. Annual Staffing and Training plan is submitted as part of Stanislaus County annual report to the EMSC for review and approval. The annual report is available on MVEMSA web site for public review.
- 7. Provide information to EMS Committee in annual report which demonstrates conformity with the EMS Plan approved by the State EMS Authority.
- 8. Actively and collaboratively participate in the County Disaster Council, as requested.
- 9. Collaborate and coordinate with the Public Health Officer and department in the effective performance of the MHOAC role, consistent with the established MHOAC responsibilities matrix.
- 10. Attendance by MVEMSA Executive Director or Deputy Director to the Stanislaus County EMS 9-1-1 Project Team meetings.

Revision 08/22/2013

FORMAL AGREEMENT BETWEEN MOUNTAIN-VALLEY EMERGENCY MEDICAL SERVICES AGENCY

AND

STANISLAUS COUNTY ON

FUNCTIONS TO BE PERFORMED FOR COUNTY BY EMS AGENCY STAFF

THIS AGREEMENT is entered into by and between Stanislaus County, hereinafter referred to as County, and the Mountain-Valley Emergency Medical Services Agency, hereinafter referred to as "Agency."

WHEREAS, the Emergency Medical Services System and the Prehospital Emergency Medical Care Personnel Act (California Health and Safety Code Section 1797, et seq.) hereinafter referred to as the Act, authorizes counties to designate their local Emergency Medical Services ("EMS") Agency, and

WHEREAS, the Agency is qualified to be a "local EMS Agency" pursuant to Health and Safety Code Sections 1797.94, and

WHEREAS, the Agency plans and implements an Emergency Medical Services system on a multi-county basis as distinct from a county-to-county basis, and

WHEREAS, the County desires to contract with the Agency for the Agency to administer certain local emergency medical services, and

WHEREAS, the County agrees that planning and implementing an Emergency Medical Services system on a multi-county basis is in the best interest of emergency medical service for the County.

NOW THEREFORE, IT IS AGREED by and between the parties hereto as follows:

1. The Agency shall perform the following, all in accordance with the Health and Safety Code, Division 2.5, Chapters 4 and 7, Sections:

Secti	<u>ion</u>		
a.	1797.202	Medical Director Appointment	
b.	1797.204	Planning, Implementing and Evaluating the EMS System	
c.		1797.206 Implementation of ALS/LALS systems.	
		Monitoring Training Programs	
d.	1797.208	Training Program Approval	
e.	1797.210	Certification of Personnel	
f.	1797.212	Establish Certification Fees	

g.	1797.213	Training Programs, EMT I, II, EMT-P, MICN
h.	1797.214	Additional Training/Qualifications
i.	1797.218	Authorizing ALS/LALS Programs
j.	1797.220	Medical Control Policies and Procedures
k.	1797.221	Trial Studies
1.		1797.222 Draft ordinances for transfer of trauma, burn or
		pediatric patients as requested
m.	1797.224	Create exclusive operating areas
n.	1797.250	Development and Submittal of EMS Plan
0.	1797.252	Coordinate and Facilitate EMS System Development
p.	1797.254	Submit annual EMS plan
q.	1797.256	Review of EMS Grants
r.	1797.257 &	Submittal of Trauma Plan
	1797.258	
s.	1798	Medical Control
t.	1798.2	Base Hospital Policies and Procedures
u.		1798.3 Alternative Base Stations
v.		1798.100 Designation of Base
		Hospitals or Alternative Bases
w.	1798.101	Rural Base Hospitals and Receiving Facilities
x.	1798.162	Regional Trauma Systems
	thru .166	-
y.	1798.170	Triage and Transfer Protocols
Z.	1798.172	Transfer Agreement Guidelines and Standards
aa.	1798.200	Certificate Review Process
bb.	1798.202	Authority to temporarily suspend EMT-P license
cc.		1798.204 Conduct
		proceedings for probation
		suspension, revocation or denial of
		a certificate
dd.	1798.205	Violations of Transfer Guidelines, Protocols or Agreements

- 2. The Agency shall perform all obligations under Chapter 8 of the EMS Authority regulations with respect to EMS aircraft operation in the County.
- 3. The Agency agrees to assist the Health Officer in his/her role as the Medical Health Operational Area Coordinator (MHOAC). In such, the Agency will ensure that all operational procedures associated with medical/health mutual-aid, as outlined in the California State Emergency Medical Services Authority Disaster Medical Response Plan, and the "OES Region IV Multi-Casualty Incident Plan," are carried out. The Agency shall coordinate all assigned mutual-aid disaster operations that effect the County with the MHOAC and the County Office of Emergency Services. Any additional cost incurred by the Agency associated with carrying out this function

will be negotiated by the parties and a reasonable fee to be paid to the Agency for these increased services.

- 4. The MHOAC shall approve all medical/health mutual aid standard operating procedures under which the Agency shall function. In the event of a disaster, the County maintains the authority to approve the use of any County medical/health resources, all expenditures of County funds, and all mutual-aid requests for medical resources prior to their mobilization.
- 5. The Agency shall not place any such person who has a conflict of interest with County. Should a conflict of interest develop during the period of this contract, the Agency expressly agrees to remove such person from all duties involving County immediately upon written notice from County that such conflict of interest exists, as determined in good faith by County.
- 6. The overall goal of the Agency in relation to its responsibilities under the Act will be to promote the most effective program possible, with the resources available, which is compliant with the Act.
- 7. The Agency will provide staff support for Stanislaus County Emergency Medical Care Committee to prepare minutes and complete mailings.
- 8. The Agency staff shall serve as the local EMS Agency in fulfillment of the requirements of Stanislaus County Ordinance NO. C.S. 410.
- 9. The Agency will participate in the planning, implementation and evaluation of County's emergency medical disaster program.
- 10. It is recognized by the parties hereto that State EMS System guidelines are in the process of being revised. It is also recognized that the revised guidelines may increase the County requirements. It is agreed by and between the parties hereto that if that is the case, and the county wishes to contract the additional requirements with the Agency, then the parties will negotiate a reasonable fee to be paid to the Agency for these increased services.
- 11. The Agency agrees to adhere to all performance standards as outlined in Appendix 1 of this agreement.
- 12. For services rendered under this contract, the County shall contribute to the Agency two hundred thirty-four thousand two hundred eleven dollars (\$234,211) for Fiscal Year 2015/16. Of this amount, one hundred fifty thousand two hundred eighty-six dollars (\$150,286) shall be collected directly from the ambulance providers via their annual fee schedule. The remaining eighty-three thousand nine hundred twenty-five dollars (\$83,925) shall be paid monthly by the County at the rate of six thousand

nine hundred ninety-three dollars and seventy-five cents (\$6,993.75) per month.

- 13. In the event that County/Agency requires or requests that Stanislaus County Counsel be utilized in the development, approval and/or implementation of; policies, procedures, contracts, actions against certification or other related EMS activities, the cost of Counsel's services shall not be charged to the Agency.
- 14. The term of this Agreement shall be from <u>July 1, 2015</u> through <u>June 30, 2016</u>.
- 15. If the County chooses to cancel this agreement, the County must give written notice to the Agency not later than January 1, 2016 in order to opt out for the next one year cycle.
- 16. The agreement may be amended at any time by the mutual written consent of the parties hereto upon approval of the State EMS Authority.
- 17. The Agency shall provide, at its own expense and maintain at all times, the following insurance with insurance companies licensed in the State of California and shall provide evidence of such insurance to the County as may be required by the Risk Manager of the County. The policies or certificates thereof shall provide that, thirty (30) days prior to cancellation or material change in the policy, notices of same shall be given to the Risk Manager of the County by certified or registered mail, return receipt requested, for all of the following stated insurance policies.
 - A. <u>Worker's Compensation</u> in compliance with the statutes of the State of California.
 - B. General Liability insurance with a minimum limit of liability per occurrence of \$1,000,000 for bodily injury and/or for property damage. This insurance shall indicate on the certificate of insurance the coverage's and indicate policy aggregate limit applying to premises and operations.
 - C. <u>Automobile Liability</u> insurance with a minimum limit of liability per occurrence of \$1,000,000 for bodily injury and/or for property damage. This insurance shall cover for bodily injury and property damage for owned automobiles.

If at any time any of said policies shall be unsatisfactory to the County, as to form or substance or if a company issuing such policy shall be unsatisfactory to the County, the Agency shall promptly obtain a new policy, submit the same to the Risk

Manager for approval and submit a certificate thereof as hereinabove provided. Upon failure of the Agency to furnish, deliver or maintain such insurance and certificates as above provided, this Agreement, at the election of the County, may be forthwith declared suspended, or terminated. Failure of the Agency to obtain and/or maintain any required insurance shall not relieve the Agency from any liability under this Agreement, nor shall the insurance requirements construed to conflict with or otherwise limit the obligations of the Agency concerning indemnification. The County, its officials, agents and employees shall be named as an additional insured on all insurance policies required herein. The Agency's insurance policy(ies) shall include a provision that the coverage is primary as respects the County; shall include no special limitations to coverage provided to additional insured and, shall be placed with insurer(s) with acceptable Best's rating of A:V or with approval of the Risk Manager.

18. The Agency agrees to indemnify, defend and hold harmless the County, its officers, agents and employees, from and against any and all claims, damages, losses, expenses, and reasonable attorney's fees for every cause, including but not limited to personal injury, death or property damage, arising directly or indirectly out of any act or omission of the Agency, its officers, agents or employees, in the performance of this agreement.

County agrees to indemnify, defend and hold harmless the Agency, its officers, agents and employees, from and against any and all claims, damages, losses, expenses, and reasonable attorney's fees for every cause, including but not limited to personal injury, death or property damage, arising directly or indirectly out of any act or omission of County, its officers, agents or employees, in the performance of this agreement.

- 19. Unless the context otherwise requires, the definitions contained in the Act govern the provisions of this contract.
- 20. During the performance of this contract, contractor and its subcontractors shall not unlawfully discriminate against any employee or applicant for employment because of race, religion, color, national origin, ancestry, physical handicap, medical condition, marital status, age (over 40) or sex. Contractors and subcontractors shall insure that the evaluation and treatment of their employees and applicants for employment are free of such discrimination. Contractors and subcontractors shall comply with the provisions of the Fair Employment and Housing Act (Gov. Code, Section 12900, et seq.) and the applicable regulations promulgated hereunder (Cal. Admin. Code, Title 2,

Section 7285.0, et seq.). The applicable regulations of the Fair Employment and Housing Commission implementing Government Code, Section 12990, set forth in Chapter 5 of Division 4 of Title 2 of the California Administrative Code are incorporated into this contract by reference and made a part hereof as if set forth in full. Contractor and its subcontractors shall give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other agreement

This Contractor shall include the non-discrimination and compliance provisions of this clause in all subcontracts to perform work under the contract.

IN WITNESS WHEREOF, the parties hereto cause their representatives to affix their signatures:

By Managing Director, HSA

MOUNTAIN-VALLEY EMERGENCY MEDICAL SERVICES AGENCY

By Louis Doulans

Title: Chairman, Board of Directors

Date

Approved as to form, Stanislaus County:

JOHN P. DOERING, County Counsel

By: Man Hartly

County Counsel

Date

6/26/15

Appendix 1 -

Performance Standards for MVEMSA contract Fiscal Year 2015-2016

- 1. Budget with appropriate narrative explanation to be submitted to County designated representative(s) for comment prior to the MVEMS Board for consideration and comment. Budget submittal to include both Operating Budget and Balance Sheet.
- 2. Maintenance of the System Status Committee regular meetings with field representation from Fire and Ambulance. Quarterly report to EMSC.
- 3. Provider non-compliant fines are automatically invoiced to the ambulance providers. The compliance/non-compliance reports are provided on the MVEMSA web site for public review (mvemsa.org) and submitted on the consent calendar of each quarterly EMSC meeting. The Agency will monitor non-compliance and address issues with Ambulance contractors to improve compliance. The Agency will implement a Board of Supervisors approved System Enhancement Fund Priority Usage policy.
- 4. Unusual Occurrence Report form is available on MVEMSA web site for County representatives or general public to use for reporting unusual occurrences to the Agency. The Agency will work with respective stakeholders as part of a Quality/Performance Management process to address system improvement.
- 5. Trauma report is completed annually as part of EMS Plan. The report is available on MVEMSA web site for review.
- 6. Annual Staffing and Training plan is submitted as part of Stanislaus County annual report to the EMSC for review and approval. The annual report is available on MVEMSA web site for public review.
- 7. Provide information to EMS Committee in annual report which demonstrates conformity with the EMS Plan approved by the State EMS Authority.
- 8. Actively and collaboratively participate in the County Disaster Council, as requested.
- 9. Collaborate and coordinate with the Public Health Officer and department in the effective performance of the MHOAC role, consistent with the established MHOAC responsibilities matrix.
- 10. Attendance by MVEMSA Executive Director and Deputy Director to the Stanislaus County EMS 9-1-1 Project Team meetings. Actively participate in a leadership role on the CAD to CAD virtual integration project of Emergency Medical Dispatch with SR-911, and if applicable, other PSAPs.