

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
ACTION AGENDA SUMMARY

DEPT: Behavioral Health And Recovery Services

BOARD AGENDA # *B-2

Urgent

Routine

AGENDA DATE April 1, 2014

CEO Concurs with Recommendation YES NO
(Information Attached)

4/5 Vote Required YES NO

SUBJECT:

Approval of Candidates for Recredentialing by the Stanislaus County Behavioral Health and Recovery Services - Managed Care Services

STAFF RECOMMENDATIONS:

1. Approve the attached list of panel providers for Medi-Cal who are being recredentialled by Stanislaus County Behavioral Health and Recovery Services - Managed Care Services.
2. Authorize the Chairman of the Board of Supervisors to sign the attached form.

FISCAL IMPACT:

There is no fiscal impact associated with this item.

BOARD ACTION AS FOLLOWS:

No. 2014-144

On motion of Supervisor O'Brien, Seconded by Supervisor Withrow
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Withrow, Monteith, and Chairman De Martini

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) Approved as recommended

2) Denied

3) Approved as amended

4) Other:

MOTION:

ATTEST:


CHRISTINE FERRARO TALLMAN, Clerk

File No.

DISCUSSION:

Stanislaus County Behavioral Health and Recovery Services - Managed Care Services has been delegated, by the State Department of Health Care Services, the role of credentialing and recredentialing mental health providers for the Medi-Cal provider panel. These responsibilities are stipulated in the contractual obligations outlined by the contract between Stanislaus County Behavioral Health and Recovery Services (SCBHRS) and the State Department of Health Care Services.

SCBHRS has been credentialing providers for provider panels for more than seventeen years. This process requires extensive background review and current verification of experience for each candidate. SCBHRS Credentialing Committee operates according to standards established by the National Committee for Quality Assurance (NCQA) in performing this obligation. These credentialing standards are very difficult to meet, but the use of the NCQA criteria is becoming standard practice for HMOs. NCQA requires that the delegated activities, e.g., credentialing, be reviewed and sanctioned by the governing boards of the organizations, which handle these activities. For this reason, SCBHRS is bringing the list of providers who are pending credentialing or recredentialing to the Board of Supervisors for review and approval. The Department's goal is to strive to meet the expectations established by NCQA for the candidates that are credentialed.

To execute this function, SCBHRS Managed Care Services has developed a Credentialing Committee that includes licensed Department staff. The Credentialing Committee operates according to the Quality Improvement Program document, which was approved by the Board on September 17, 1996. The Credentialing Committee reviews all applications and documents submitted by the applicants. The recommendations of the Credentialing Committee are then sent to the Managed Care Services Quality Improvement Council and then to the Senior Leadership of Behavioral Health and Recovery Services. Once approved at both of these levels, the recommendations are sent to the Board of Supervisors.

By adhering to these credentialing standards, our Department is engaging in a "best practice" in the field of managed care.

POLICY ISSUES:

Credentialing of licensed providers for mental health services is essential for several reasons. First, it is important to prevent individuals with certain criminal offenses in their backgrounds from treating vulnerable county residents. Secondly, the use of licensed providers who have been sanctioned and cannot provide Medicaid/Medicare services will result in the loss of these federal funds for the entire county. Thirdly, it is important to ensure that providers carry appropriate malpractice insurance and have no significant malpractice history in order to reduce the County's liability. These activities are in accordance with Board goals of A Safe Community and Efficient Delivery of Public Services.

Approval of Candidates for Recredentialing by the Stanislaus County Behavioral Health
and Recovery Services - Managed Care Services
Page 3

STAFFING IMPACT:

There are no staffing impacts associated with this item.

CONTACT INFORMATION: Madelyn Schlaepfer, Director

Telephone: 525-6205



**MEDI-CAL
PROVIDER PANEL**

Provider Recredentialing

APPLICANTS	CC¹	QIC²	SL³
Sylvia Victor, LMFT	1/31/14	3/6/14	3/10/14
Carol Helander, LMFT	1/31/14	3/6/14	3/10/14

APPROVED BY:



Board of Supervisors

April 1, 2014

Date

¹ CC = Approved by SCBHRS Managed Care Services Credentialing Committee

² QIC = Approved by SCBHRS Managed Care Services Quality Improvement Committee

³ SL = Approved by SCBHRS Senior Leadership Team