THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS ACTION AGENDA SUMMARY

/ISION	BOARD AGENDA #*B-2
7	AGENDA DATE December 11, 2012
NO [] (Information Attached)	4/5 Vote Required YES NO NO
al Process to Select a T	hird Party Administrator for the Workers'
oposal (RFP) process to	o select a Third Party Administrator for the
s' compensation progra	nement Services (AIMS) to provide Third Party arm at a rate of \$50,196 per month. The current h-to-month basis effective July 1, 2012.
	No. 2012-594
h. De Martini and Chairm	ded by Supervisor _Chiesa an_O'Brien
	information Attached) al Process to Select a Temperature of the process to Select a Temperature

Christini Ferraro

CHRISTINE FERRARO TALLMAN, Clerk

ATTEST:

Approval to Initiate the Request for Proposal Process to Select a Third Party Administrator for the Workers' Compensation Program

FISCAL IMPACT: (continued)

This agenda item includes a recommendation to initiate a Request for Proposal (RFP) process to seek qualified vendors for a new long-term agreement for workers' compensation TPA services. There is no direct fiscal impact associated with this item. County staff will return to the Board of Supervisors for approval of a successor TPA upon the completion of the new RFP process, at which time any potential fiscal impact to the workers' compensation program will be addressed.

The workers' compensation program is funded through contributions from departments based on each department's risk exposure and prior claims history. Total cost of the workers' compensation program in FY 2012-2013 is projected to be \$5.3 million, which includes administration, excess insurance premiums and claim payments.

DISCUSSION

The County currently contracts with Acclamation Insurance Management Services (AIMS) to provide Third Party Administrator (TPA) services in the workers' compensation program. The initial term of this contract was from January 1, 2009 through June 30, 2012. In preparation for its expiration, staff from CEO-Risk Management and General Services Agency Purchasing Division (GSA) initiated a Request for Proposal (RFP) for TPA services. This RFP was issued on February 2, 2012 and closed on March 9, 2012. A Notice of Intent to Award was issued on April 11, 2012 and on May 22, 2012 the resultant contract was presented to the Board for approval. The Board, however, denied approving the agreement and directed staff to return to the RFP process. On June 5, 2012, the Board of Supervisors approved the extension of the current contract with AIMS on a month-to-month basis at a rate of \$50,196 per month to ensure the continuity of required TPA services while a new RFP was developed.

Staff from CEO-Risk Management and GSA have developed a new RFP with revisions to the evaluation criteria and modified guidelines for submitting pricing proposals. The updated RFP evaluation criteria provides a greater emphasis on the core program responsibilities for providing claims administration services. Information will be obtained through the RFP process to identify vendors who provide a greater value to the County in the efficiency of managing workers' compensation claims through the use of technology or other innovative business processes that may demonstrate savings to the County. The following is a summary of the total scoring categories proposed for the new RFP process:

Approval to Initiate the Request for Proposal Process to Select a Third Party Administrator for the Workers' Compensation Program

EVALUATION CATEGORIES - FIVE BHASES

EVALUATION CATEGORIES – FIVE PHASES	
PHASE I FINANCIAL REPORT	MAXIMUM POINTS
Review and Evaluate Proposal Submission and Financial Report	PASS/FAIL
Notify Vendors Proceeding onto Phase II	. Browning ways conserver or management of pays or september or some year of the section of
PHASE II – EVALUATION OF QUALIFICATION PROPOSAL	MAXIMUM POINTS
A. Claims Management Services	75
B. Managed Care Services	25
Maximum Available Points – Phase II	100
Notify Proposers Proceeding to Phase III (min. score of 75 required)	a ser ententententententententen euro establishenten europe
PHASE III – EVALUATION OF PRICING PROPOSAL	MAXIMUM POINTS
Proposed cost	100
Notify Proposers Proceeding to Phase IV (top 5 highest scores)	The earth once gamenamentones is now have to be a transmission of the con-
PHASE IV – REFERENCE CHECKS & AUDIT RESULTS	MAXIMUM POINTS
Total available points	50
Notify Proposers Proceeding to Phase V (min. score of 25 required)	a continuos promitos com a conseguir com com metas especies a
PHASE V – PRESENTATION & INTERVIEW	MAXIMUM POINTS
Total available points	50
OVERALL MAXIMUM AVAILABLE POINTS:	300

Upon approval of the Board of Supervisors, this new RFP will be issued on December 11, 2012, with an anticipated effective date for a new contract on July 1, 2013. A copy of the new RFP is available from the Clerk of the Board.

Approval to Initiate the Request for Proposal Process to Select a Third Party Administrator for the Workers' Compensation Program

POLICY ISSUE:

Approval of the recommended RFP will support the County's need to enter into a long-term agreement for Workers' Compensation TPA services and will support the Board of Supervisors' priority of Efficient Delivery of Public Services.

STAFFING IMPACT:

There are no staffing impacts associated with the recommended interim agreement. Staff from CEO-Risk Management and GSA will work to complete the RFP process and implement any future changes in the workers' compensation program as necessary.

CONTACT PERSON:

Jody Hayes, Deputy Executive Officer. Telephone: 525-5714



Stanislaus County Request for Proposal

RFP #12-58 MP THIRD PARTY ADMINISTRATOR FOR WORKERS COMPENSATION

Mandatory Pre-Conference Date

December 21, 2012 @ 1:30 p.m.

Closing Date and Time Due

January 22, 2013 @ 2:30 p.m.

Proposers are required to submit an original and five (5) additional copies of their proposal response (including all required attachments) to the address below. Proposals shall clearly identify the project name, RFP number, and RFP response date on the outside of the envelope and be delivered in a sealed envelope. Failure to do so may cause the proposal to be rejected.

Deliver to:

Stanislaus County
General Service Agency/Purchasing Division
1010 10th Street Suite #5400
Modesto, CA 95354
(209) 525-6319

Any changes to this RFP are invalid unless specifically modified by Stanislaus County (County) and issued as a separate addendum document. Should there be any question as to changes to the content of this document, the County's copy shall prevail. All addenda and notices related to this solicitation will be posted by the County on PlanetBids. In the event this RFP is obtained through any means other than PlanetBids, the County will not be responsible for the completeness, accuracy or timeliness of the final RFP document.

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SECTION ONE—INTRODUCTION

1.1 Statement of Purpose

The County of Stanislaus (County) is seeking competitive proposals from qualified third party administrators (TPA) to partner with the County in providing claims administration services as required by law and in accordance with County policy for its self-insured workers' compensation program. The County seeks providers with a proactive organized system of service delivery designed to coordinate the medical and financial needs of the County's injured workers in a timely, cost-effective manner focusing on quality care and early return to work.

It is the County's intent to contract with an experienced TPA to provide claims administration and medical cost containment services for all new and existing self-funded workers' compensation claims on or about July 1, 2013. The County desires a comprehensive approach to providing claims administration and managed care services in the workers' compensation program. The County reserves the right to contract for ancillary services with alternate vendors throughout the term of the intended agreement. Qualified organizations having significant experience with self-insured California public entities, counties or cities, and demonstrated competence in the administration of self-insured workers' compensation claims programs are invited to submit proposals. The anticipated term of the contract shall be from July 1, 2013 to June 30, 2016.

The selected proposer must meet all the requirements and expectations listed, as well as all the general contractual requirements mandated by the County. Any specifications and processes defined in this Request for Proposal (RFP) reflect the current environment, but in no way limit response to this solicitation. All proposers, however, must explain thoroughly, how their offering meets the minimum service and deliverable expectations specified in the RFP. Award shall be made to the proposer whose proposal is determined in writing to (a) best meet the criteria set forth herein and (b) provide the best value to the County.

This RFP contains the instructions governing the requirements for proposals including the format in which proposal information is to be submitted and the material to be included; the requirements that must be met to be eligible for consideration; and the responsibilities of the proposer before and after implementation.

The successful proposer shall work and cooperate with the County's Disability Management Unit and selected ancillary service providers at no additional cost to the County.

Background

Stanislaus County is located in California's Central Valley and employs approximately 3,450 full time or part-time employees, each of whom are covered by the County's self-insured workers' compensation program. County employees work within 31 departments or agencies. Of the total number of employees, approximately 540 are public safety employees working in the Sheriff's Department, Probation Department, and the District Attorney's Office. Public safety personnel are governed by the salary continuation requirements of California Labor Code 4850 and other applicable sections of the California Labor Code. All full-time employees are subject to the County Employee's Retirement Law of 1937 ("1937 Act"). The County has collective bargaining agreements with various employee organizations. The estimated annual payroll for the 2012/2013 fiscal year is \$192,070,570 with employees serving a population of 530,584 county citizens. The County's estimated total payroll for the 2011/2012 fiscal year was \$208,319,064 and the actual payroll was \$208,859,235.85. Designated volunteers, court-ordered work furlough participants, and inmates may be also eligible for workers' compensation benefits. Additional information about Stanislaus County can be found on the County's web site at www.stancounty.com.

Currently the County maintains a self-insured retention (SIR) of \$500,000 per incident and is a member of the CSAC-Excess Insurance Authority (CSAC-EIA), a Joint Powers Authority (JPA) that provides excess workers' compensation coverage.

The County's current administrator is Acclamation Insurance Management Services (AIMS) and Allied Managed Care, Inc., is the current managed care provider. The County utilizes a medical provider network (MPN) which is in the name of the County. Most of the MPN is in northern California. The providers outside of the local area are primarily Kaiser providers. A complete copy of the MPN is attached hereto as Appendix F. The successful proposer will be required to assist the County in refiling a MPN containing most if not all of the existing providers. If the proposer does not currently have access to any of the existing MPN providers, the proposer shall identify these providers and advise if they will be seeking to contract with the provider prior to the contract being awarded or to identify alternate proposed physicians within their existing PPO network(s).

The County primarily uses the firms of Twohy, Darnielle & Frye and Cuneo, Black, Ward & Missler for defense and Status Investigative Group for investigations. The County will consider adding additional firms as needed.

The County has a Disability Management Program including an aggressive Return to Work program. The claims examiners and support staff work closely with the County's Disability Management Unit.

As of June 30, 2012, the County had 471 open claims, of which 169 were Future Medical, 264 Indemnity and 38 Medical-only claims.

Appendix G includes the past five years of the County's Self Insurance Plan annual reports.

1.2 Scope of Services

The County has identified the proposed Scope of Work included as Appendix B. This proposed Scope of Work will be used as the basis for negotiating the final Scope of Work for inclusion in the resultant agreement. The RFP contains the minimum list of services and deliverables the selected proposer is expected to provide the County.

1.3 Contract Duration

The County intends to enter into a contract with an effective period of three (3) years. The County reserves the right to extend this contract on a year-to-year basis; however, in no case shall the renewal extend beyond two (2) years from the expiration date of the original Agreement. An extension of the term of this contract will be affected through an amendment to the contract. If the extension of the contract necessitates additional funding beyond that which was included in the original contract, the increase in the County's maximum liability will also be affected through an amendment to the contract and shall be based upon rates provided in the original contract and proposal.

1.4 Proposal Deadline

Original proposals shall be submitted no later than the Proposal Deadline time and date detailed in the Section 2, RFP Schedule of Events. Proposals shall clearly identify the Project Name, RFP Number, and RFP response date on the outside of the envelope and be delivered in a sealed envelope. Failure to do so will cause the proposal to be rejected. It is the County's recommendation that the delivery method chosen require a receipt confirmation. Proposers shall

respond to the RFP and any exhibits, attachments, or amendments. A proposer's failure to submit a proposal as required before the deadline shall cause the proposal to be disqualified.

Proposers assume the risk of the method of dispatch chosen. The County assumes no responsibility for delays caused by any delivery service. Postmarking by the due date shall not substitute for actual proposal receipt by the County. Late proposals shall not be accepted nor shall additional time be granted to any potential proposer.

Proposals may not be delivered orally, by facsimile transmission, or by other telecommunication or electronic means unless specifically requested by Stanislaus County General Services Agency (GSA).

1.5 Nondiscrimination

No person shall be excluded from participation in, denied benefits of, discriminated against in the admission or access to, or discriminated against in treatment or employment in the County's contracted programs or activities on the grounds of disability, age, race, color, religion, sex, national origin, or any other classification protected by federal or California State Constitutional or statutory law. Additionally, no person shall be excluded from participation in, denied benefits of, or otherwise subjected to discrimination in the performance of contracts with the County or in the employment practices of the County's proposers. Accordingly, all proposers entering into contracts with the County shall, upon request, be required to show proof of such nondiscrimination and to post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

1.6 Assistance to Proposers with a Disability

Proposers with a disability may receive accommodation regarding the means of communicating this RFP and participating in this procurement process. Proposers with a disability should contact the RFP Point of Contact identified in Section 3.1 to request reasonable accommodation no later than the deadline for accommodation requests detailed in the Section 2, RFP Schedule of Events.

SECTION TWO—RFP SCHEDULE OF EVENTS

2.1 Schedule of Events

The following Schedule of Events represents the County's best estimate of the schedule that shall be followed. Unless otherwise specified, the time of day for the following events shall be prior to 5:00 p.m., Pacific Daylight Time. The County reserves the right, at its sole discretion, to adjust this schedule, as it deems necessary.

SCHEDULE OF EVENTS		
1	County Issues Request for Proposal (RFP)	12/11/2012
2	Mandatory Pre-Conference	12/20/2012
3	Question Deadline	1/7/2013
4	Assistance to Proposers with a Disability Deadline	1/7/2013
5	Submission Deadline—2:30 p.m.	1/22/2013
8	Oral Interviews (tentative)	2/18/2013-2/22/2013*
9	Mail - Notice of Intent to Award (tentative)	3/1/2013*
10	Protest Deadline (tentative)	3/8/2013*
11	Appeals Deadline (tentative)	3/22/2013*
12	Board of Supervisors Authorizes Contract (tentative)	4/16/2013*
13	Proposer Transition (tentative)	4/16/2013-6/30/2013*
14	Begin Contract Services	7/1/2013*

^{*}Denotes tentative date

2.2 Pre-Conference Requirement

MANDATORY ATTENDANCE AT PRE-CONFERENCE		
X Yes*	□No	

Proposers may participate in person or by conference call. For those planning to participate in person, please note that street parking is limited in the downtown Modesto area, so please plan accordingly. For those participating by conference call, please see Section 2.3 for conference call instructions.

^{*}This Pre-Conference is mandatory. Stanislaus County will accept proposals only from those who have attended the Pre-Conference. All other submittals shall be rejected.

2.3 Pre-Conference

A Pre-Conference for all potential proposers is scheduled at the time and date set forth below and in the preceding Section 2.1, Schedule of Events. Proposers may participate in person or by conference call (see Conference Call Instructions below).

PRE-CONFERENCE LOCATION		
Stanislaus County		
Date: 12/20/2012	Time: 1:30 p.m.	
Address: 1010 10 th Street, 5 th Floor	City: Modesto	
Conference Room #5121	Phone: (209) 567-4399	

CONFERENCE CALL INSTRUCTIONS: Please dial the following conference call number: **(209) 567-4399.** When prompted, enter the Conference Number and PIN (if applicable) which are listed below:

Conference Name:	wo#172424 – GSA
Conference Number:	94204
Moderator PIN:	n/a
User PIN:	n/a

The purpose of the Pre-Conference is to discuss the work to be performed with the prospective proposers and allow for questions concerning the RFP. Proposers are strongly encouraged to (a) read the entire RFP document prior to the scheduled Pre-Conference and (b) bring the RFP document in printed format to the scheduled Pre-Conference. The Pre-Conference serves solely to clarify the contents of the RFP and is not intended to provide technical assistance to proposers or to add information to this RFP. The purpose is to answer questions; respond to previously submitted written questions; and clarify any ambiguities. Such clarification may aid potential proposers in deciding whether to submit proposals.

The response to any question that is given orally at the Pre-Conference is to be considered tentative and nonbinding on the County. After the Pre-Conference, the official response to all questions shall be published in writing by issuing an addendum. This is to ensure accurate, consistent responses to all proposers.

SECTION THREE—GENERAL REQUIREMENTS AND INFORMATION

3.1 Proposal Inquiries

Questions, in written form, regarding this proposal should be referred to:

RFP POINT OF CONTACT		
Stanislaus County	General Services Agency/Purchasing Division	
1010 10 th St., Ste. 5400	Modesto, CA 95354-0859	
Attention: Melinda Pallotta, Purchasing Supervisor/Contract Administrator	Phone: 209-567-4958	
E-mail: PallottaM@stancounty.com	Fax: 209-525-7787	

All inquiries are to be submitted at least ten (10) working business days prior to the proposal closing date. Any responses by the County will be made in written form. Any change in requirements will be done in the form of a written addendum. The receipt of any resulting addendum must be acknowledged in accordance with the directions on the addendum. Oral explanations or instructions given before the award of the contract will not be binding.

Proposers shall direct any questions or requests for clarification in writing to the RFP Point of Contact (or designee) named above. Proposers seeking information related to this RFP, including the scope of services described herein, obtained from sources other than the RFP Point of Contact (or designee) do so at their own risk. The County cannot be responsible for the completeness, accuracy or timeliness of such information.

3.2 Proposal Format

Proposals must be submitted in the format identified in Section Five—Proposal Submittal Process. All items shall be completed and the signatures of all persons signing shall be written in longhand. GSA Purchasing may not consider proposals not submitted in the format specified.

Proposals shall clearly identify the project name, RFP number, and RFP response date on the outside of the envelope and be delivered in a sealed envelope no later than 2:30 p.m., to:

Stanislaus County GSA Purchasing Division 1010 10th Street, Suite 5400 Modesto, CA 95354-0859

3.3 Proposals Received Late

Proposals received after the time specified will be returned unopened to the respective proposer and will not be considered for evaluation. Proposals will be opened in public at 2:30 p.m. on said date at the above location.

3.4 Alternate Proposals

Alternate proposals will be considered unless otherwise stipulated.

3.5 Proposal Errors

Mistakes in a proposer's submittal must be corrected and the correction inserted; the person signing the proposal must initial the correction in ink. The County reserves the right to waive any informalities or minor irregularities in connection with proposals received.

3.6 Default or Failure to Perform

The principal protection of the County's interests in the case of default or other failure to perform shall be by means of bonds. Below are descriptions of the types of bonds that may be required:

3.6.1 Proposal Security

If required, proposal security shall take the form of a bond, a cashier check, or a certified check, representing the proposer's firm commitment to stand behind the RFP price. The proposer's bond shall be prepared and guaranteed by a California admitted corporate surety made payable to the "County of Stanislaus" or the certified check shall be issued and certified by a responsible bank or banker. As a general rule, the proposer's security is in the amount of ten percent (10%). See Page 29.

3.6.2 Performance Bonds

A performance bond may be required to secure fulfillment of all of the proposer's obligations under the contract. If required, the successful proposer shall file with the County a surety bond satisfactory to the County in the amounts noted prior to the execution of the contract or awarding of an RFP by the County. Bonds shall be duly executed by a responsible corporate surety authorized to issue such bonds in California and secured through an authorized agent with an office in California. Proposer shall pay all bond premiums, costs and incidentals. See Page 29.

3.6.3 Payment Bonds

If required to assure the proposer's full discharge of its obligations to subproposer, suppliers, and other labor used on the project, the successful proposer shall file with the County a surety bond issued by a California admitted surety in the amounts noted. See Page 29.

3.7 County Code

All provisions of the County Code are applicable to any proposal submitted or contract awarded pursuant thereto. Note: Stanislaus County enacted a Local Vendor Preference in 2008. Please see the Local Vendor Preference Notice attached hereto in Section 8.

3.8 Cash Discounts

Cash discounts offered for payment in less than twenty (20) days will not be considered as a basis of award. Cash discounts offered for payment in twenty (20) or more days will be subtracted from the total Proposal price for the purposes of the Proposal evaluation. Any cash discount offered by the successful proposer will be accepted by the County, whether or not it was considered as a basis of award. All cash discounts, if taken, shall be computed from the date of delivery or completion and acceptance of material, or from date of receipt of invoice, which ever is latest.

3.9 Award

Within thirty (30) days after the proposal opening, a contract may be awarded by the County to the proposer whose proposal is determined in writing to be the best value to the County, taking into consideration price and adherence to the specifications set forth herein. The time for awarding a contract may be extended at the sole discretion of the County, if required to evaluate proposals or for such other purposes as the County may determine.

3.10 Right of Rejection

The County reserves the right to reject all proposals, as it may deem proper in its absolute discretion.

3.11 Form Agreement/Exceptions and Alternatives

The Sample Agreement attached to this Request for Proposal ("RFP") contains terms and conditions that will become binding upon the successful proposer upon execution of the contract. This Sample Agreement is attached solely for the purpose of informing proposers of the fixed, predetermined, standard contract provisions with which the successful proposer will be required to comply.

If the proposer suggests alternatives or states exceptions to any term or condition in the Agreement, or to any provision or requirement of the RFP, such alternative or exception shall be clearly stated and identified in the submitted proposal. Any alternatives or stated exceptions proposed must satisfy all minimum qualifications specified in this RFP. The successful proposer will otherwise be expected to sign the agreement upon award of the contract. The County expressly reserves the right, in its sole discretion, to (1) reject a proposal containing any exception or alternatives as non-conforming, or (2) accept any proposal alternative or exception and to award a contract based thereon if determined to be in the best interest of the County.

3.12 Nondiscrimination

Stanislaus County does not unlawfully discriminate in violation of any federal, state or local law, rule or regulation because of race, religion, color, national origin, ancestry, physical or mental handicap, medical condition, marital status, age, political affiliation, sex or sexual orientation.

3.13 Failure to Comply

The County cannot accept any proposal that does not comply with all of the above stated requirements.

3.14 Protest and Appeal Procedures

3.14.1 General

Potential bidders, proposers, and sub-proposers wishing to protest or appeal a procurement or contracting decision by the County of Stanislaus Purchasing Division must follow the procedures provided by this section. Protests or appeals that are not submitted in accordance with these procedures will not be reviewed.

3.14.2 Definitions

1. For the purposes of this procedure: "Days" means working days of the County of Stanislaus.

- 2. "Filing Date" or "Submission Date" means the date of receipt by the Purchasing Division of the County of Stanislaus.
- 3. "Interested Party" means an actual or prospective proposer or vendor.
- 4. "Proposal" includes the term "offer" as used in the context of formal, informal, or negotiated procurements.

3.14.3 Protest Procedure

- 1. Any proposers and sub-proposers may file a written protest with the Stanislaus County Purchasing Agent not later than five (5) days after date of mailing a Notice of Intended Award or Notice of Non-Award.
- 2. The protest shall be delivered by a courier or sent by registered mail to the Purchasing Agent.
- 3. The protest filed with the Purchasing Agent shall:
 - a. Include the name, address, and business telephone number of the protestor.
 - b. Identify the project under protest by name, RFP number, and RFP date.
 - c. Contain a concise statement of the grounds for protest; provided, however, RFP processes and procedures, including evaluation criteria, shall not be proper grounds for protest. Concerns related to such issues should be raised and addressed, if at all, prior to the bid or proposal opening date to allow adjustments before evaluation of bids or proposals.
 - d. Provide all supporting documentation, if any. Documentation submitted after filing the protest will not be considered during review of the protest or during any appeal.

3.14.4 Protest Review

- Upon receipt of a written protest, the Purchasing Agent shall review all the submitted
 materials and shall create and retain a written record of the review. The Purchasing
 Agent shall respond in writing at least generally to each material issue raised in the
 protest not later than ten (10) days after receipt of the written protest.
- 2. Purchasing Agent decisions may be appealed in writing to the Stanislaus County Board of Supervisors not later than ten (10) days after date the Purchasing Agent's decision is mailed to the protesting party. Such appeal shall be delivered by a courier or sent by registered mail to the Stanislaus County Board of Supervisors, with a copy to the Purchasing Agent. The Board of Supervisors shall review and decide the appeal based on the grounds and documentation set forth in the original protest to the Purchasing Agent. The appealing party may be represented by legal counsel if desired. Each party shall bear its own costs and expenses involved in the protest and appeal process, including any subsequent litigation. The decision of the Board of Supervisors shall be final.

SECTION FOUR—TERMS AND CONDITIONS

4.1 Cost of Preparation of Proposal

The County shall not pay costs incurred in the proposal preparation, printing, or demonstration process. All such costs shall be borne by the proposer.

4.2 Rights to Pertinent Materials

All responses, inquiries, and correspondence relating to the Request For Proposal and all reports, charts, coverage maps, displays, schedules, exhibits, and other documentation produced by the proposer that are submitted as part of the proposal shall become the property of the County after the proposal submission deadline.

Proposers shall be responsible for identifying information in their responses deemed to be confidential under the California Public Records Act. To the extent that the County agrees with that designation, such information shall be held in confidence whenever possible. All other information shall be considered public after the award of the RFP.

4.3 Public Records Act

All proposals become public information no later than after the award of the RFP, with the exception of those portions of a proposal that are identified at the time of the submittal by the proposer as "Confidential" or "Proprietary" and which are reasonably deemed by the County as not being public documents that must be disclosed under applicable sections of the California Public Records Act and other appropriate statues and regulations.

4.4 Modification of Scope of Work

The Scope of Work may be amended to meet available funding or to best meet the needs of the County. In the event that any additional services are required as identified herein, the County reserves the right to add such services by amending the contract.

4.5 Right of County to Reject Proposals

The County reserves the right to reject any and all proposals or any part of the proposals, to waive minor defects or technicalities, or to solicit new proposals on the same project or on a modified project that may include portions of the originally proposed project, as the County may deem necessary.

All proposals received after the time specified in this Notice will not be considered and will be returned unopened.

4.6 Examination of Proposal Documents

Proposers shall carefully examine the specification and satisfy themselves as to their sufficiency, and shall not at any time after submission of the proposal, dispute or complain of such Specifications and the directions explaining or interpreting them. Any questions or concerns that arise shall be submitted in writing to the contact person identified in Section 3.1 prior to the question deadline.

Should a proposer find discrepancies in, or omissions from, the specifications, or should the undersigned be in doubt as to their meaning, the undersigned shall at once notify the Stanislaus County Purchasing Division. Notification is to be in written form and must be submitted at least ten (10) days prior to the proposal closing date. Any interpretations by the County will be made in the form of a written addendum. Any change in requirements will also be done in the form of a

written addendum. The receipt of any resulting amendment must be acknowledged in accordance with the directions on the amendment. **Oral explanations or instructions given before the award of the contract will not be binding.**

4.7 Insurance Provisions

The "Insurance Provisions" contained in Section 6 of the Sample Agreement are hereby made a part of this RFP and any resultant contract. The proposer shall acknowledge in their proposal responses their ability to meet the below insurance requirements and the requirements contained in the Sample Agreement. All exceptions to the insurance requirements must be communicated in writing and included with the proposal response. The proposer awarded the Agreement shall provide the County with a Certificate of Insurance and endorsements meeting and/or containing the following:

- 1. Policy limits of insurance as required in the Sample Agreement Page 31;
- 2. Deductibles shall be declared;
- 3. NAIC# for insurers shall be provided on the certificate;
- 4. 30 day notice of cancellation:
- 5. Certificate Holder is "Stanislaus County;"
- 6. Endorsement naming "Stanislaus County, its officers, directors, agents, employees, and volunteers" as additional insured (GL and Auto);
- 7. Waiver of subrogation (Worker's Compensation Page 31 of the Sample Agreement);
- 8. Carrier admitted/licensed to issue insurance in California; and
- 9. Best's rating of no less than A-, and Financial Size Category of at least VII.

An "Insurance Checklist" is included in this RFP package on Page 23.

4.8 Sample Agreement

A Sample Agreement is attached solely for the purpose of informing the proposer of the fixed, predetermined, standard contract provisions with which they will be required to comply and, with the exception of the insurance requirements set forth therein and described in detail in section 4.7 above, do not constitute requirements of this RFP. These provisions are subject to revision by the County at any time prior to the signing of the agreement.

The submission of a proposal shall be considered an agreement to all the terms, conditions (including insurance requirements) and specifications set forth in this RFP and in the various proposal documents, unless specifically noted otherwise in the proposal.

SECTION FIVE—PROPOSAL SUBMITTAL PROCESS

5.1 Submittal Documents

Proposers shall submit the following documents as a response to this RFP:

- 1. Signed Proposal Cover Page:
- 2. Local Vendor Preference;
- 3. RFP package completed and signed;
- 4. W9 form Request for Taxpayer Identification Number and Certification;
- 5. Exceptions to the terms and conditions of this RFP;
- 6. Exception to the Sample Agreement;
- 7. Insurance Checklist;
- 8. Signed Non-Collusion Affidavit;
- 9. Bond Requirements;
- 10. Response Clarification Addendum; and
- 11. Pricing.

Proposals shall contain all of the elements set forth in Section 5.2 below and shall be submitted in three (3) separately sealed envelopes, each clearly identifying the project name, number and closing date. The envelopes shall be marked as follows:

- 1. One marked "FINANCIALS" consisting of those items set forth in section 5.3.1 below (note that only one set of company financials are required);
- 2. One marked "QUALIFICATION PROPOSAL" which shall consist of items set forth in section 5.3.2 below (note that an original and five copies are required); and
- 3. One marked "PRICING PROPOSAL" which shall include pricing/fee schedule only using the Pricing Proposal attached hereto as Appendix D and as described in section 5.3.3 below (note that an original and five copies are required).

5.2 Proposal Submittal

Proposals shall be submitted to the General Services Agency Purchasing Division at the place and time specified in this notice.

5.3 Proposal Elements

The "PROPOSAL" response shall be divided into three parts:

Part One—Financial Reports
Part Two—Qualification Proposal
Part Three—Pricing Proposal

Each part shall be proceeded by an 8 ½" by 11" tab divider, with each part clearly labeled. Proposal documents not identified above shall be included in a section labeled "Other RFP documents."

Below are the detailed elements of part of the proposal. The actual scope of work is detailed in Appendix B, page 44, which sets forth in red text additional items that are to be provided as part of the Qualification Proposal. Proposers shall address these elements as indicated:

5.3.1 Part One—Financial Reports

Proposers are required to submit only one copy of Financial Reports (using U.S. dollars) in original response only, which includes detailed information about the proposer's financial condition, which includes the following information:

- Provide audited financial statements for the three (3) most recent fiscal years for which the statements are available, and interim if available. The statements must include balance sheet, income statement, and a statement of cash flows. Statements must be complete with opinion, notes, management letters, and conform to Generally Accepted Accounting Practices (GAAP). If no audited statements are available, explain why and submit unaudited financial statements. Statement of Income and Retained Earnings, last five (5) years, prepared by an independent auditing firm.
- 2. Proof of insurance satisfactory and acceptable to the County as evidence that insurance meets the requirements set forth in Section 6, Insurance, of the Sample Agreement included in the RFP package.
- 3. List of bonding and insurance companies, including addresses, telephone numbers, and contacts.
- 4. Identify what percent of proposer's annual revenue this contract shall represent.

Please note that Proposers may not submit income tax returns in lieu of the above requested items.

5.3.2 Part Two—Qualification Proposal

Proposers are required to address each element of qualifications as identified in Appendix C.

 Describe any and all proposed exceptions, alterations or amendments to the Scope of Work or other requirements of this RFP, including the Standard Contract language (see Appendix A). The nature and scope of the firm's proposed exceptions may affect the evaluation of its submittal and the County's determination of whether it is possible to successfully negotiate a contract with such firm.

5.3.3 Part Three—Pricing Proposal

- 1. Proposers shall complete the Pricing Proposal included with this RFP as Appendix D for submission as part of the RFP response in a separate sealed document. All pricing shown on the Pricing Proposal shall be expressed in U.S. dollars, and shall be used as the basis for calculating the score in Phase III of the Evaluation Process. Proposers may submit an alternate pricing proposal separately in addition to the required Pricing Proposal. Such alternate pricing will not be considered as part of the evaluation process but may be incorporated into the final agreement.
- The proposer shall provide pricing for a period of time as described in Section I, Item 1.3; Contract Duration. Should the County and the successful proposer mutually agree to renew the Agreement, the pricing provided by the proposer in its RFP response for the subsequent years shall be utilized.
- 3. ALL cost incurred and billed to the County, including labor, materials, overhead and profit shall be included in the responses to items 1, 2, and 3 above.

5.4 Pricing Evaluation

In determining the amount proposed by each proposer, the County shall disregard the mathematical errors in addition, subtraction, multiplication and division that appear obvious on the face of the proposal. When an item price is required to be set forth in the proposal and the total for the item set forth separately does not agree with a figure which is derived by multiplying the item price times the County's estimate of the quantity of work to be performed for said item, the item price shall prevail over the sum set forth as the total for the item unless, in the sole discretion

of the County, such a procedure would be inconsistent with the policy of the proposal procedure. The total paid for each such item of work shall be based upon the item price and not the total price.

Should the proposal contain only a total price for the item and the item price is omitted, the County shall determine the item price by estimated quantities of work to be performed as items of work. If neither the item price nor the total price for the item is provided, then the proposal shall be deemed incomplete and, therefore, shall be rejected.

SECTION SIX—EVALUATION CRITERIA AND PROPOSER SELECTION

6.1 Evaluation of Proposals

This section identifies the selection process, evaluation criteria, and steps used in evaluating Proposer responses. Award shall be made to the proposer whose proposal is determined in writing to (a) best meet the criteria set forth herein and (b) provide the best value to the County. The following describes the evaluation process and associated components.

6.2 Selection Process

The County shall for the purpose of evaluating the proposals received in response to this RFP, establish an Evaluation Committee (EC) composed of representatives from the County. The County may elect to include as part of the EC qualified representatives from other agencies or entities.

Proposal documentation requirements set forth in this RFP are designed to provide guidance to the proposer concerning the type of information that shall be used by the EC. Proposers shall be prepared to respond to requests by the EC for oral presentations, facility surveys, and other items deemed necessary to assist in the detailed evaluation process. Proposers are advised that the County, at its option, may award this proposal on the basis of the initial proposals.

6.3 Evaluation Phases

It is anticipated that the following steps will be performed by the EC in evaluating proposals; however, a strict observance to the Evaluation Steps is not required. A description of each evaluation step is provided.

- Phase I Review and Evaluate Proposal Submission and Financial Report
- Phase II Evaluation of Qualification Proposal
- Phase III Evaluation of Pricing Proposal
- Phase IV Presentation and Interview
- Phase V Reference Checks and Audit Results

6.3.1 Phase I: Pass/Fail

Phase I is a pass/fail evaluation for submission completeness and financial review. Purchasing will conduct a pass/fail analysis of (a) each submitted Proposal for completeness and (b) the financial stability of each proposer. During Phase I, the Pricing Proposals will remain unopened and be retained by Purchasing. Upon completion of its analysis, Purchasing, will forward those Qualification Proposals that have passed Phase I the EC. The RFP Pricing/Fee Schedules will remain with Purchasing until the EC has completed Phase II of the evaluation process.

6.3.2 Phase II: Evaluation of Qualification Proposal

In Phase II, the EC will review and evaluate the proposals and the qualifications of the proposers and each proposer will be given a score. Each member of the EC shall rate the proposals separately. The scores of each member of the EC shall then be averaged to provide a total score for each of the proposers. Those proposers receiving a score of 75 or above of the available 100 points will qualify for the Initial Short List and will proceed to Phase III of the process.

6.3.3 Phase III: Evaluation of Pricing Proposal

In Phase III, Purchasing shall forward all Pricing Proposals to the EC for evaluation. Price shall be evaluated based upon a weighted average, with the lowest price assigned 100% of the 100 points possible. The proposers receiving the five (5) highest scoring Pricing Proposals shall proceed on to Phase IV.

6.3.4 Phase IV: Presentation and Interview

During Phase IV, reference checks will be performed, and the audit results evaluated. Those proposers receiving a score of 25 or above of the available 50 points will proceed on to Phase V of the process.

6.3.5 Phase V: Reference Checks and Audit Results

During this final phase, proposers shall be interviewed by the EC. Proposers participating in Phase V shall also be permitted to make a thirty-minute presentation to the EC. Each member of the EC shall rate the presentations and interviews separately with a score of up to 50 available points. The scores of each member of the EC shall then be averaged to provide a total score for each of the proposers.

EVALUATION CATEGORIES – FIVE PHASES		
PHASE I – FINANCIAL REPORT	MAXIMUM POINTS	
Review and Evaluate Proposal Submission and Financial Report	PASS/FAIL	
Notify Vendors Proceeding onto Phase II		
PHASE II – EVALUATION OF QUALIFICATION PROPOSAL	MAXIMUM POINTS	
A. Claims Management Services	75	
B. Managed Care Services	25	
Maximum Available Points – Phase II	100	
Notify Proposers Proceeding to Phase III (min. score of 75 required)		
PHASE III – EVALUATION OF PRICING PROPOSAL	MAXIMUM POINTS	
Proposed cost	100	
Notify Proposers Proceeding to Phase IV (top 5 highest scores)		
PHASE IV – REFERENCE CHECKS & AUDIT RESULTS	MAXIMUM POINTS	
Total available points	50	
Notify Proposers Proceeding to Phase V (min. score of 25 required)		
PHASE V – PRESENTATION & INTERVIEW	MAXIMUM POINTS	
Total available points	50	

OVERALL MAXIMUM AVAILABLE POINTS:	300
OVERALL MAXIMUM AVAILABLE POINTS:	300

6.4 Award

Award will be made to the proposer whose proposal best meets the criteria set forth herein and provides the best value to the County, with price and all other factors considered.

SECTION SEVEN—STANDARD CONTRACT INFORMATION

7.1 Contract Approval

The RFP and the proposer selection processes do not obligate the County and do not create rights, interests, or claims of entitlement in the apparent best evaluated proposer. Contract award and County obligations pursuant thereto shall commence only after the contract is signed by the proposer and the County Purchasing Agent and by all other County officials as required by County ordinances and regulations to establish a legally binding contract.

7.2 Contract Payments

Contract payments shall be made in accordance with the payment terms and conditions set forth in the final contract. No payment shall be made until the contract is fully executed and approved as required by County ordinances and regulations. Under no conditions shall the County be liable for payment of any type associated with the contract or responsible for any work done by the proposer regardless of whether work was done in good faith and upon verbal direction to proceed with the delivery of services, if such direction occurs before (a) the contract start date specified by the contract or (b) contract approval by County officials as required by applicable statutes and rules of the County of Stanislaus.

7.3 RFP and Proposal Incorporated into Final Contract

This RFP and the successful proposal shall be incorporated into the final contract.

7.4 Contract Monitoring

The successful proposer shall be responsible for the completion of all work set out in the contract. All work is subject to inspection, evaluation, and acceptance by the County. The County may employ all reasonable means to ensure that the work is progressing and being performed in compliance with the contract. At reasonable times, the County may inspect those areas of the successful proposer's place of business that are related to the performance of the contract. If the County requires such an inspection, the successful proposer shall provide reasonable access and assistance.

7.5 Contract Amendment

During the course of this contract, the County may request the successful proposer to perform additional work for which the successful proposer would be compensated. Such work shall be within the general scope of this RFP. In such instances, the County shall provide a written description of the additional work, and the successful proposer shall submit a time schedule for accomplishing the additional work and a price for the additional work based on the rates included in the successful proposer's response to this RFP. If the County and the successful proposer reach an agreement regarding the work and associated compensation, said agreement shall become effective by means of a contract amendment. Any such amendment requiring additional work must be mutually agreed upon by the parties and signed by the successful proposer and the head of the procuring County agency and must be approved by other County officials as required by County laws and regulations. The successful proposer shall not commence additional work until the County has issued a written contract amendment and secured all required approvals.

Stanislaus County Request for Proposal

Attachments:

Non-Collusion Affidavit to be Executed by Proposer and Submitted

Non-Collusion Affidavit Signature Page

Insurance Checklist

Bond Requirements

Proposal Cover Page

Local Vendor Preference Notice

Response Clarification Addendum

Proposal Checklist



NON-COLLUSION AFFIDAVIT TO BE EXECUTED BY PROPOSER AND SUBMITTED WITH RFP

(Title 23 United States Code Section 112 and Public Contract Code Section 7106)

To the County of Stanislaus, Stanislaus County Purchasing Division:

In accordance with Title 23 United States Code Section 112 and Public Contract Code 7106 the Proposer declares that the RFP is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization, or corporation; that the proposal is genuine and not collusive or sham; that the Proposer has not directly or indirectly induced or solicited any other Proposer to put in a false or sham proposal, and has not directly on indirectly colluded, conspired, connived or agreed with any Proposer or anyone else to put in a sham proposal or that anyone shall refrain from proposing; that the Proposer has not in any manner, directly or indirectly, sought by agreement, communication, or conference with anyone to fix the proposal price of the Proposer or any other Proposer, or to fix any overhead, profit, or cost element of the proposal price, or of that of any other Proposer, or to secure any advantage against the public body awarding the contract of any one interested in the proposed contract; that all statements contained in the proposal are true; and, further, that the Proposer has not, directly or indirectly, submitted his or her proposal price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, or paid, and will not pay, any fee to any corporation, partnership, company association, organization, proposal, depository, or to any member or agent thereof to effectuate a collusive or sham proposal.

DECLARATION UNDER PENALTY OF PERJURY

The undersigned Proposer declares and certifies under the penalty of perjury: that the only persons or parties interested in this RFP as principals are those named herein as Proposer, that he/she holds the position indicated below as a corporate officer or the owner or a partner in the business entity submitting this proposal; that the undersigned has examined the "General Conditions and Instructions to Proposers" and the specifications; that the undersigned is informed of all the relevant facts surrounding the preparation and submission of this RFP, that the undersigned (if awarded a contract) will execute and fully perform the contract for which the proposals are called; that the undersigned will perform all the work and/or furnish all the materials specified in the contract, in the manner and time therein prescribed, and according to the requirements as therein set forth; and that the undersigned will take in full payment therefore, the prices set forth in the pricing schedule of the contract; that the undersigned knows and represents and warrants to the County of Stanislaus that this proposal is prepared and submitted without collusion with any other person, business entity, or corporation with any interest in this proposal.

(Please sign on the following page)

NON-COLLUSION AFFIDAVIT TO BE EXECUTED BY PROPOSER AND SUBMITTED WITH RFP

I declare under penalty of perjury that the foregoing is true and correct.

RFP PROPOSERS INFORMATION			
Name of Proposer:			
Primary Contact for Proposing Agency:			
Business Address:			
City:	Zip Code:	State:	
Phone:	Fax #:		
Taxpayer ID #:	Business License #:		
E-mail:			
Type of Business: Individual doing business under own name Individual doing business using a firm name Joint Venture—attach agreement Corporation Partnership			
Date Signed:			
Print Name:			
Signature:		Initials:	
Title:			

To be signed by authorized corporate officer or partner or individual submitting the proposal.

The above Non-Collusion Affidavit is part of the RFP. Signing this RFP on the signature portion thereof shall also constitute signature of this Non-Collusion Affidavit. Proposers are cautioned that making a false certification may result in criminal prosecution.

INSURANCE CHECKLIST

CERTIFICATE OF INSURANCE CHECKLIST Name of Proposer: Workers' **General Liability** Auto Compensation NAIC # of insurers is provided on the certificate. Policy limits of insurance meet requirements in the agreement. **Employee Dishonesty** Deductibles are declared and approved or waived by County. Expiration date of policy is six months or more into the future. 30-day notice of cancellation included. Certificate Holder is "Stanislaus County." Endorsement naming "Stanislaus County" as "Additional Insured" included. Waiver of subrogation endorsement included. Carrier is admitted/licensed to issue insurance in California. Best's rating of no less than A-, and Financial Size Category of at least VII.

Resource Help:

LESLI surplus line carrier is okay if no California carrier writes the insurance. If carrier is reinsured, must be approved by County Counsel.

If not in California:

http://cdinswww.insurance.ca.gov/pls/wu_co_lines/idb_co_list\$.startup

For all "Insurers" listed on Certificate; State Fund is okay/an exception

For information on ratings:

http://www3.ambest.com/ratings/advanced.asp?bl=0&Menu=Search+Best%27s+Ratings

BOND REQUIREMENTS

Section 3, General Requirements and Information, describes the specific security/bonding requirements. If required, only the successful Proposer shall submit a performance and payment bond as described in this RFP.

BOND REQUIRED				
Proposal Security required	☐ Yes	X No	Amount 10% of the Project Price	
Performance Bond required	☐ Yes	X No	Amount 100%	
Payment Bond required	☐ Yes	X No	Amount 100%	

FOR COUNTY USE ONLY

Proposal was opened on the following date and at the prescribed place.

FOR COUNTY USE ONLY					
Cashiers or Certified Check drawn on a California Bank.	☐ Yes	□No			
Surety Bond	☐ Yes	□No			
Date:		·			
Stanislaus County General Services Agency Purchasing Division					
Signature:		Initials:			
Title:					



PROPOSAL COVER PAGE

The undersigned certifies and declares that any and all statements and information in the attached proposal are true and correct.

RFP PROPOSERS INFORMATION				
Primary Contact for Proposing Agency:				
RFP #:	RFP Closing Date:			
Business Address:				
Zip Code:	State:			
Fax #:				
Business License #:				
Phone:				
Date Signed:				
Print Name:				
	Initials:			
	RFP #: Zip Code: Fax #: Business License #:			

FOR COUNTY USE ONLY			
Proposal Number:	Date:		
Received by:			
Title:			



LOCAL VENDOR PREFERENCE NOTICE

TO: ALL PROSPECTIVE PROPOSERS SUBJECT: LOCAL VENDOR PREFERENCE

Stanislaus County (County) has established a local vendor preference (see Stanislaus County Code § 2.24.125) which defines a local vendor as any business that:

- 1. Has a fixed office or distribution point located within the county of Stanislaus for at least one year prior to the transaction for which preference is claimed (post office boxes do not qualify as a verifiable business address; and.
- 2. Holds a valid business license issued by the County or a city within the County; and
- 3. Employs at least one full-time employee whose primary residence is located in Stanislaus County; or if the vendor has no employees, at least fifty percent (50%) of vendor's business shall be owned by one or more persons whose primary residence is located in Stanislaus County.

Individual County Buyers evaluate bids, quotes and proposals considering the local vendor preference described above. The burden of proof will lie with proposers relative to verification of "local" vendor preference. Should any questions arise, please contact a buyer at (209) 525-6319. Each vendor is encouraged to quote the lowest price at which items or services listed in County proposals can be furnished.

		res	NO
1.	Do you claim local vendor preference? If so, please complete		
2.	Do you conduct business in an office with a physical location within Stanislaus County?		
	(a) If yes, provide business address:		
	(b) Date on which business was established at this address:		
3.	Does your business hold a valid business license issued by Stanislaus County or a city within Stanislaus County?		
	(a) If yes, provide license number () and nan which issued license ()		gency
4.	Do you have either:		
	(a) At least one full-time employee whose primary residence is located in Stanislaus County		
	(b) If you have no employees, is at least fifty percent (50%) of your business owned by one or more persons whose primary residence is located in Stanislaus County?		
nose	r's Name (printed):		
P	, ,		
•	r's Signature:		
•	r's Signature:		

Rev. 6/20/2011



RESPONSE CLARIFICATION ADDENDUM

RESPONSE CLARIFICATION ADDENDUM						
Addendum Number	Dated	Date Received	Initials			
Print Proposers Name:						
Proposers Signature:						
Title:						

Signed addenda/addendum to be included in the RFP response. If an addenda/addendum is issued, the Proposer shall complete the above form and return it with the RFP response.



PROPOSAL CHECKLIST

SUBMITTAL CHECKLIST				
		YES	NO	
1	Signed Proposal Cover Page.			
2	Local Vendor Preference Notice			
3	RFP package completed and signed as set forth in Section 5.1 (Note: 1 original and five (5) additional signed copies of both Qualification Proposal and Pricing Proposal are required.			
4	W9 form Request for Taxpayer Identification Number and Certification.			
5	Exceptions to the terms and conditions of this RFP.			
6	Exception to the Sample Agreement.			
7	Insurance Checklist.			
8	One separately sealed envelope marked "FINANCIALS"			
9	One separately sealed envelope marked "QUALIFICATION PROPOSAL"			
9	One separately sealed envelope marked "PRICING PROPOSAL"			
10	Signed Non-Collusion Affidavit.			
11	Bond Requirements.			
12	Response Clarification Addendum			

Please return this checklist with your Request for Proposal submittal packet.

APPENDIX A AGREEMENT FOR PROFESSIONAL SERVICES

This Agreement for Professional Services is made and entered into by and between the County of Stanislaus ("County") and ______, a _____ corporation ("Consultant"), as of July 1, 2013 (the "Agreement").

Introduction

WHEREAS, the County has a need for services involving Workers' Compensation claims administration and medical management; and

WHEREAS, the Consultant is specially trained, experienced and competent to perform and has agreed to provide such services;

NOW, THEREFORE, in consideration of the mutual promises, covenants, terms and conditions hereinafter contained, the parties hereby agree as follows:

Terms and Conditions

1. Scope of Work

- 1.1. The Consultant shall furnish to the County upon execution of this Agreement or receipt of the County's written authorization to proceed, those services and work set forth in **Exhibit A**, which is attached hereto and, by this reference, made a part hereof.
- 1.2. All documents, drawings and written work product prepared or produced by the Consultant under this Agreement, including without limitation electronic data files, are the property of the Consultant; provided, however, the County shall have the right to reproduce, publish and use all such work, or any part thereof, in any manner and for any purposes whatsoever and to authorize others to do so. If any such work is copyrightable, the Consultant may copyright the same, except that, as to any work which is copyrighted by the Consultant, the County reserves a royalty-free, non-exclusive, and irrevocable license to reproduce, publish, and use such work, or any part thereof, and to authorize others to do so. The County shall defend, indemnify and hold harmless the Consultant and its officers, employees, agents, representatives, subcontractors and consultants from and against all claims, damages, losses, judgments, liabilities, expenses and other costs, arising out of or resulting from the County's reuse of the documents and drawings prepared by the Consultant under this Agreement.
- 1.3. Services and work provided by the Consultant under this Agreement will be performed in a timely manner in accordance with a schedule of work set forth in Exhibit A. If there is no schedule, the hours and times for completion of said services and work are to be set by the Consultant; provided, however, that such schedule is subject to review by and concurrence of the County.
- 1.4. The Consultant shall provide services and work under this Agreement consistent with the requirements and standards established by applicable federal, state and County laws, ordinances, regulations and resolutions. The Consultant represents and warrants that it will perform its work in accordance with generally accepted industry standards and practices for the profession or professions that are used in performance of this Agreement and that are in effect at the time of performance of this Agreement. Except for that representation and any representations made or contained in any proposal submitted by the Consultant and any reports or opinions

prepared or issued as part of the work performed by the Consultant under this Agreement, Consultant makes no other warranties, either express or implied, as part of this Agreement.

1.5. If the Consultant deems it appropriate to employ a consultant, expert or investigator in connection with the performance of the services under this Agreement, the Consultant will so advise the County and seek the County's prior approval of such employment. Any consultant, expert or investigator employed by the Consultant will be the agent of the Consultant not the County.

2. Consideration

- 2.1. The Consultant shall be compensated on either a time and materials basis or a lump sum basis, as provided in Exhibit A attached hereto.
- 2.2. Except as expressly provided in this Agreement, Consultant shall not be entitled to nor receive from County any additional consideration, compensation, salary, wages or other type of remuneration for services rendered under this Agreement, including, but not limited to, meals, lodging, transportation, drawings, renderings or mockups. Specifically, Consultant shall not be entitled by virtue of this Agreement to consideration in the form of overtime, health insurance benefits, retirement benefits, disability retirement benefits, sick leave, vacation time, paid holidays or other paid leaves of absence of any type or kind whatsoever.
- 2.3. The Consultant shall provide the County with a monthly or a quarterly statement, as services warrant, of fees earned and costs incurred for services provided during the billing period, which the County shall pay in full within 30 days of the date each invoice is approved by the County. The statement will generally describe the services performed, the applicable rate or rates, the basis for the calculation of fees, and a reasonable itemization of costs. All invoices for services provided shall be forwarded in the same manner and to the same person and address that is provided for service of notices herein.
- 2.4. County will not withhold any Federal or State income taxes or Social Security tax from any payments made by County to Consultant under the terms and conditions of this Agreement. Payment of all taxes and other assessments on such sums is the sole responsibility of Consultant. County has no responsibility or liability for payment of Consultant's taxes or assessments.

3. Term

- 3.1. The term of this Agreement shall be from July 1, 2012 through June 30, 2015 unless sooner terminated as provided below or unless some other method or time of termination is listed in Exhibit A.
- 3.2. Should either party default in the performance of this Agreement or materially breach any of its provisions, the other party, at that party's option, may terminate this Agreement by giving written notification to the other party.
- 3.3. The County may terminate this agreement upon 30 days prior written notice. Termination of this Agreement shall not affect the County's obligation to pay for all fees earned and reasonable costs necessarily incurred by the Consultant as provided in Paragraph 2 herein, subject to any applicable setoffs.
- 3.4. This Agreement shall terminate automatically on the occurrence of (a) bankruptcy or insolvency of either party, or (b) sale of Consultant's business.

4. Required Licenses, Certificates and Permits

Any licenses, certificates or permits required by the federal, state, county or municipal governments for Consultant to provide the services and work described in Exhibit A must be procured by Consultant and be valid at the time Consultant enters into this Agreement. Further, during the term of this Agreement, Consultant must maintain such licenses, certificates and permits in full force and effect. Licenses, certificates and permits may include but are not limited to driver's licenses, professional licenses or certificates and business licenses. Such licenses, certificates and permits will be procured and maintained in force by Consultant at no expense to the County.

5. Office Space, Supplies, Equipment, Etc.

Unless otherwise provided in this Agreement, Consultant shall provide such office space, supplies, equipment, vehicles, reference materials and telephone service as is necessary for Consultant to provide the services under this Agreement. The Consultant--not the County--has the sole responsibility for payment of the costs and expenses incurred by Consultant in providing and maintaining such items.

6. Insurance

- 6.1. Consultant shall take out, and maintain during the life of this Agreement, insurance policies with coverage at least as broad as follows:
 - 6.1.1. <u>General Liability</u>. Commercial general liability insurance covering bodily injury, personal injury, property damage, products and completed operations with limits of no less than One Million Dollars (\$1,000,000) per incident or occurrence. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to any act or omission by Consultant under this Agreement or the general aggregate limit shall be twice the required occurrence limit.
 - 6.1.2. <u>Professional Liability Insurance</u>. Professional errors and omissions (malpractice) liability insurance with limits of no less than One Million Dollars (\$1,000,000) aggregate. Such professional liability insurance shall be continued for a period of no less than one year following completion of the Consultant's work under this Agreement.
 - 6.1.3. <u>Automobile Liability Insurance</u>. If the Consultant or the Consultant's officers, employees, agents or representatives utilize a motor vehicle in performing any of the work or services under this Agreement, owned/non-owned automobile liability insurance providing combined single limits covering bodily injury and property damage liability with limits of no less than One Million Dollars (\$1,000,000) per incident or occurrence.
 - 6.1.4. <u>Workers' Compensation Insurance</u>. Workers' Compensation insurance as required by the California Labor Code. In signing this contract, the Consultant certifies under section 1861 of the Labor Code that the Consultant is aware of the provisions of section 3700 of the Labor Code which requires every employer to be insured against liability for workmen's compensation or to undertake self-insurance in accordance with the provisions of that code, and that the Consultant will comply with such provisions before commencing the performance of the work of this Agreement.
- 6.2. Any deductibles, self-insured retentions or named insureds must be declared in writing and approved by County. At the option of the County, either: (a) the insurer shall reduce or

eliminate such deductibles, self-insured retentions or named insureds, or (b) the Consultant shall provide a bond, cash, letter of credit, guaranty or other security satisfactory to the County guaranteeing payment of the self-insured retention or deductible and payment of any and all costs, losses, related investigations, claim administration and defense expenses. The County, in its sole discretion, may waive the requirement to reduce or eliminate deductibles or self-insured retentions, in which case, the Consultant agrees that it will be responsible for and pay any self-insured retention or deductible and will pay any and all costs, losses, related investigations, claim administration and defense expenses related to or arising out of the Consultant's defense and indemnification obligations as set forth in this Agreement.

- 6.3. The Consultant shall obtain a specific endorsement to all required insurance policies, except Workers' Compensation insurance and Professional Liability insurance, naming the County and its officers, officials and employees as additional insureds regarding: (a) liability arising from or in connection with the performance or omission to perform any term or condition of this Agreement by or on behalf of the Consultant, including the insured's general supervision of its subcontractors; (b) services, products and completed operations of the Consultant; (c) premises owned, occupied or used by the Consultant; and (d) automobiles owned, leased, hired or borrowed by the Consultant. For Workers' Compensation insurance, the insurance carrier shall agree to waive all rights of subrogation against the County its officers, officials and employees for losses arising from the performance of or the omission to perform any term or condition of this Agreement by the Consultant.
- 6.4. The Consultant's insurance coverage shall be primary insurance regarding the County and County's officers, officials and employees. Any insurance or self-insurance maintained by the County or County's officers, officials and employees shall be excess of the Consultant's insurance and shall not contribute with Consultant's insurance.
- 6.5. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to the County or its officers, officials and employees.
- 6.6. The Consultant's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.
- 6.7. Each insurance policy required by this section shall be endorsed to state that coverage shall not be suspended, voided, canceled by either party except after thirty (30) days' prior written notice has been given to County. The Consultant shall promptly notify, or cause the insurance carrier to promptly notify, the County of any change in the insurance policy or policies required under this Agreement, including, without limitation, any reduction in coverage or in limits of the required policy or policies.
- 6.8. Insurance shall be placed with California admitted insurers (licensed to do business in California) with a current rating by Best's Key Rating Guide of no less than A-:VII; provided, however, that if no California admitted insurance company provides the required insurance, it is acceptable to provide the required insurance through a United States domiciled carrier that meets the required Best's rating and that is listed on the current List of Eligible Surplus Line Insurers maintained by the California Department of Insurance.
- 6.9. Consultant shall require that all of its subcontractors are subject to the insurance and indemnity requirements stated herein, or shall include all subcontractors as additional insureds under its insurance policies.
- 6.10. At least ten (10) days prior to the date the Contractor begins performance of its obligations under this Agreement, Contractor shall furnish County with certificates of insurance, and with original endorsements, showing coverage required by this Agreement, including, without limitation, those that verify coverage for subcontractors of the Contractor. The certificates and

endorsements for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. All certificates and endorsements shall be received and, in County's sole and absolute discretion, approved by County. County reserves the right to require complete copies of all required insurance policies and endorsements, at any time.

6.11. The limits of insurance described herein shall not limit the liability of the Consultant and Consultant's officers, employees, agents, representatives or subcontractors.

7. <u>Defense and Indemnification</u>

- 7.1. To the fullest extent permitted by law, Consultant shall indemnify, hold harmless and defend the County and its agents, officers and employees from and against all claims, damages, losses, judgments, liabilities, expenses and other costs, including litigation costs and attorneys' fees, arising out of, resulting from, or in connection with the performance of this Agreement by the Consultant or Consultant's officers, employees, agents, representatives or subcontractors and resulting in or attributable to personal injury, death, or damage or destruction to tangible or intangible property, including the loss of use. Notwithstanding the foregoing, Consultant's obligation to indemnify the County and its agents, officers and employees for any judgment, decree or arbitration award shall extend only to the percentage of negligence or responsibility of the Consultant in contributing to such claim, damage, loss and expense.
- 7.2. Consultant's obligation to defend, indemnify and hold the County and its agents, officers and employees harmless under the provisions of this paragraph is not limited to or restricted by any requirement in this Agreement for Consultant to procure and maintain a policy of insurance.
- 7.3. To the fullest extent permitted by law, the County shall indemnify, hold harmless and defend the Consultant and its officers, employees, agents, representatives or subcontractors from and against all claims, damages, losses, judgments, liabilities, expenses and other costs, including litigation costs and attorney's fees, arising out of or resulting from the negligence or wrongful acts of County and its officers or employees.
- 7.4. Subject to the limitations in 42 United States Code section 9607 (e), and unless otherwise provided in a Scope of Services approved by the parties:
- (a) Consultant shall not be responsible for liability caused by the presence or release of hazardous substances or contaminants at the site, unless the release results from the negligence of Consultant or its subcontractors;
- (b) No provision of this Agreement shall be interpreted to permit or obligate Consultant to assume the status of "generator," "owner," "operator," "arranger," or "transporter" under state or federal law; and
- (c) At no time, shall title to hazardous substances, solid wastes, petroleum contaminated soils or other regulated substances pass to Consultant.

8. Status of Consultant

8.1. All acts of Consultant and its officers, employees, agents, representatives, subcontractors and all others acting on behalf of Consultant relating to the performance of this Agreement, shall be performed as independent contractors and not as agents, officers or employees of County. Consultant, by virtue of this Agreement, has no authority to bind or incur any obligation on behalf of County. Except as expressly provided in Exhibit A, Consultant has no authority or responsibility to exercise any rights or power vested in the County. No agent, officer or

employee of the County is to be considered an employee of Consultant. It is understood by both Consultant and County that this Agreement shall not be construed or considered under any circumstances to create an employer-employee relationship or a joint venture.

- 8.2. At all times during the term of this Agreement, the Consultant and its officers, employees, agents, representatives or subcontractors are, and shall represent and conduct themselves as, independent contractors and not employees of County.
- 8.3. Consultant shall determine the method, details and means of performing the work and services to be provided by Consultant under this Agreement. Consultant shall be responsible to County only for the requirements and results specified in this Agreement and, except as expressly provided in this Agreement, shall not be subjected to County's control with respect to the physical action or activities of Consultant in fulfillment of this Agreement. Consultant has control over the manner and means of performing the services under this Agreement. If necessary, Consultant has the responsibility for employing other persons or firms to assist Consultant in fulfilling the terms and obligations under this Agreement.
- 8.4. Consultant is permitted to provide services to others during the same period service is provided to County under this Agreement; provided, however, such services do not conflict directly or indirectly with the performance of the Consultant's obligations under this Agreement.
- 8.5. If in the performance of this Agreement any third persons are employed by Consultant, such persons shall be entirely and exclusively under the direction, supervision and control of Consultant. All terms of employment including hours, wages, working conditions, discipline, hiring and discharging or any other term of employment or requirements of law shall be determined by the Consultant.
- 8.6. It is understood and agreed that as an independent contractor and not an employee of County, the Consultant and the Consultant's officers, employees, agents, representatives or subcontractors do not have any entitlement as a County employee, and, except as expressly provided for in any Scope of Services made a part hereof, do not have the right to act on behalf of the County in any capacity whatsoever as an agent, or to bind the County to any obligation whatsoever.
- 8.7. It is further understood and agreed that Consultant must issue W-2 forms or other forms as required by law for income and employment tax purposes for all of Consultant's assigned personnel under the terms and conditions of this Agreement.
- 8.8. As an independent contractor, Consultant hereby indemnifies and holds County harmless from any and all claims that may be made against County based upon any contention by any third party that an employer-employee relationship exists by reason of this Agreement.

9. Records and Audit

- 9.1. Consultant shall prepare and maintain all writings, documents and records prepared or compiled in connection with the performance of this Agreement for a minimum of four (4) years from the termination or completion of this Agreement. This includes any handwriting, typewriting, printing, photostatic, photographing and every other means of recording upon any tangible thing, any form of communication or representation including letters, words, pictures, sounds or symbols or any combination thereof.
- 9.2. Any authorized representative of County shall have access to any writings as defined above for the purposes of making audit, evaluation, examination, excerpts and transcripts during the period such records are to be maintained by Consultant. Further, County has the right

at all reasonable times to audit, inspect or otherwise evaluate the work performed or being performed under this Agreement.

10. Confidentiality

The Consultant agrees to keep confidential all information obtained or learned during the course of furnishing services under this Agreement and to not disclose or reveal such information for any purpose not directly connected with the matter for which services are provided.

11. Nondiscrimination

During the performance of this Agreement, Consultant and its officers, employees, agents, representatives or subcontractors shall not unlawfully discriminate in violation of any federal, state or local law, rule or regulation against any employee, applicant for employment or person receiving services under this Agreement because of race, religion, color, national origin, ancestry, physical or mental disability, medical condition (including genetic characteristics), marital status, age, political affiliation, sex or sexual orientation. Consultant and its officers, employees, agents, representatives or subcontractors shall comply with all applicable Federal, State and local laws and regulations related to non-discrimination and equal opportunity, including without limitation the County's nondiscrimination policy; the Fair Employment and Housing Act (Government Code sections 12900 et seq.); California Labor Code sections 1101, 1102 and 1102.1; the Federal Civil Rights Act of 1964 (P.L. 88-352), as amended; and all applicable regulations promulgated in the California Code of Regulations or the Code of Federal Regulations.

12. Assignment

This is an agreement for the services of Consultant. County has relied upon the skills, knowledge, experience and training of Consultant and the Consultant's firm, associates and employees as an inducement to enter into this Agreement. Consultant shall not assign or subcontract this Agreement without the express written consent of County. Further, Consultant shall not assign any monies due or to become due under this Agreement without the prior written consent of County.

13. Waiver of Default

Waiver of any default by either party to this Agreement shall not be deemed to be waiver of any subsequent default. Waiver or breach of any provision of this Agreement shall not be deemed to be a waiver of any other or subsequent breach, and shall not be construed to be a modification of the terms of this Agreement unless this Agreement is modified as provided below.

14. Notice

Any notice, communication, amendment, addition or deletion to this Agreement, including change of address of either party during the term of this Agreement, which Consultant or County shall be required or may desire to make shall be in writing and may be personally served or, alternatively, sent by prepaid first class mail to the respective parties as follows:

To County: Stanislaus County Purchasing Agent

1010 10th Street, Suite 5400

Modesto, CA 95354

With Copy to: Stanislaus County CEO-Risk Management Division

1010 10th Street, Suite 5900

Modesto, CA 95354

To Consultant:	

15. Conflicts

Consultant agrees that it has no interest and shall not acquire any interest direct or indirect which would conflict in any manner or degree with the performance of the work and services under this Agreement.

16. Severability

If any portion of this Agreement or application thereof to any person or circumstance shall be declared invalid by a court of competent jurisdiction or if it is found in contravention of any federal, state or county statute, ordinance or regulation the remaining provisions of this Agreement or the application thereof shall not be invalidated thereby and shall remain in full force and effect to the extent that the provisions of this Agreement are severable.

17. Amendment

This Agreement may be modified, amended, changed, added to or subtracted from by the mutual consent of the parties hereto if such amendment or change is in written form and executed with the same formalities as this Agreement and attached to the original Agreement to maintain continuity.

18. <u>Entire Agreement</u>

This Agreement supersedes any and all other agreements, either oral or in writing, between any of the parties herein with respect to the subject matter hereof and contains all the agreements between the parties with respect to such matter. Each party acknowledges that no representations, inducements, promises or agreements, oral or otherwise, have been made by any party, or anyone acting on behalf of any party, which are not embodied herein, and that no other agreement, statement or promise not contained in this Agreement shall be valid or binding.

19. Advice of Attorney

Each party warrants and represents that in executing this Agreement, it has received independent legal advice from its attorneys or the opportunity to seek such advice.

20. Construction

Headings or captions to the provisions of this Agreement are solely for the convenience of the parties, are not part of this Agreement, and shall not be used to interpret or determine the validity of this Agreement. Any ambiguity in this Agreement shall not be construed against the drafter, but rather the terms and provisions hereof shall be given a reasonable interpretation as if both parties had in fact drafted this Agreement.

21. Governing Law and Venue

This Agreement shall be deemed to be made under, and shall be governed by and construed in accordance with, the laws of the State of California. Any action brought to enforce the terms or provisions of this Agreement shall have venue in the County of Stanislaus, State of California.

22. Incorporation of Performance Standards

- 22.1. All claims administration services performed by Consultant shall comply with those provisions set forth in the CSAC EIA Workers' Compensation Claims Administration Guidelines attached hereto as Exhibit A and incorporated herein as though fully set forth. Should the attached Standards be amended, during the term of the Agreement, such amendments shall be deemed to be incorporated herein.
- 22.2 Consultant shall comply with the SCOPE of work as provided in the County's Request for Proposal including a maximum case load of 150 indemnity claims.
- 22.3 Additionally, the compensation for claims administration services may be adjusted according to the Performance Based Contract Provision, attached hereto as Exhibit B and incorporated herein as though fully set forth during the term of the Agreement, such amendments shall be deemed to be incorporated herein.

IN WITNESS WHEREOF, the parties or their duly authorized representatives have executed this Agreement on the day and year first hereinabove written.

COUNTY OF STANISLAUS

BUSINESS NAME

By:	Ву:
Keith D. Boggs, Assistant Executive Officer, GSA Director/Purchasing Agent	Name: Title:
"County"	"Consultant"
APPROVED AS TO CONTENT: Chief Executive Office -Risk Management Division	
By: Jody Hayes, Deputy Executive Officer	
APPROVED AS TO FORM: John P. Doering, County Counsel	
By:, Deputy County Counsel	
V:\DATA\PUBLIC\Counsel\CONTRACT\PROF-SERV Agmt.wpd	

EXHIBIT A TO AGREEMENT FOR PROFESSIONAL SERVICES

A. SCOPE OF WORK

between the Cou	sultant shall provide services under this Agreement for Professional Services unty of Stanislaus and ("Consultant"), as set forth in the Consultant's cope of Work dated (Appendix B), attached hereto and, by this a part hereof.
B. COMPEN	ISATION
The Cons follows:	sultant shall be compensated for the services provided under this Agreement as
the proposal and reference, made reimbursed for th Consultant's Prop	onsultant will be compensated on a lump sum basis for each task as set forth in a scope of work dated, attached hereto and, by this a part hereof. In addition to the aforementioned fees, Consultant will be he following items, plus any expenses agreed by the parties as set forth in the posal attached hereto, that are reasonable, necessary and actually incurred by the nnection with the services:
(a) An	ny filing fees, permit fees, or other fees paid or advanced by the Consultant.
` '	xpenses, fees or charges for printing, reproduction or binding of documents at ctual costs.
claims administr limitation, the co	ne parties hereto acknowledge the maximum amount to be paid by the County for ration services provided shall not exceed \$, including, without ost of any subcontractors, consultants, experts or investigators retained by the rform or to assist in the performance of its work under this Agreement.

EXHIBIT B TO AGREEMENT FOR PROFESSIONAL SERVICES Performance Based Contract Provision –TPA

CSAC Excess Insurance Authority will conduct an biannual claims audit, which will be used as one of the bases for evaluating performance, in addition to providing timely, and accurate claim data as requested.

The claims audit will evaluate compliance with the CSAC EIA Workers' Compensation Claims Administration Guidelines (claim guidelines). The claims audit will measure the percentage of compliance achieved in each of six (6) selected audit categories.

If the claims audit composite score ranges between 90% or above, there would be no change to the claims administration fees. However, if the audit score is below 90%, penalties to the claims administration fees would apply. If the composite score is less than 90% the Penalty procedure outlined in the following section (Penalty Calculation) will apply.

If the performance as identified by the audit is at a level significantly below the 90% composite score noted previously, such that the County schedules an interim audit with an independent auditor, the cost of said interim audit will be Consultant's responsibility to reimburse the County upon submission of the paid invoice.

Penalty Calculation

Consultant can be assessed a penalty for each of the audit categories listed below. The penalty will be determined as follows:

- Compliance below the Performance Standard will be assessed a penalty per category as noted in the table below;
- The total penalty will not exceed \$6,000 in a year.

Audit Category	Performance Standard	Penalty
3 pt Contact	93% -95%	\$1,000 (per fiscal year)
Communication (Phone Calls/Correspondence	93% -95%	\$1,000 (per fiscal year)
Reserving	98%-100%	\$1,000 (per fiscal year)
Disability Management	93% -95%	\$1,000 (per fiscal year)
Defense of Litigated Claims	93% -95%	\$1,000 (per fiscal year)
Excess Reporting	93% -95%	\$1,000 (per fiscal year)

Auditor Controls

In conducting the biennial audit, the auditor will limit the evaluation to areas directly under Consultant's control. The audit will be limited to activity performed by Consultant since the previous audit. The sample size obtained for each audit category shall be at least forty (40) files representing all County claims, or that audit category will be disregarded. As respects the audit category of "Reserving", the auditor shall consider a file to be in compliance if reserve changes are properly considered and documented and the auditor's reserve recommendation is within 5% of the indicated reserve; however, in the event of a dispute the independent auditor's final opinion will be the determining factor.

Payment of Penalty

The penalty shall apply to claims administration fees earned during the July 1st to June 30th contract year during which the audit is completed. The penalty shall be payable in equal monthly installments over the contract year immediately following the subject audit year. (For example, if the audit is completed during the 2012/13 contract year, the penalty shall be assessed during the 2012/13 contract year fees and will be paid in monthly installments during the 2013/14 contract year.) The penalty is separate from the annual administration fee. Should this contract be cancelled, or not renewed beyond the term of this Agreement, the balance of the penalty shall be payable within thirty (30) days of the termination or non-renewal.

Claim Reports

The monthly, quarterly and annual claim reports be fully checked for quality prior to submitting to the County, and will be provided by or before the 15th of the month. Failure to provide accurate and timely reports will result in a \$100 penalty for the first report missed. Late or inaccurate reporting penalty will be capped at \$2,500 for each contract year, with the penalty being assessed at the end of that contract year. If the County is required to re-request data due to errors identified, or the reports are submitted after the indicated due date and time, the penalty provision will apply.

APPENDIX B SCOPE OF WORK

(NOTE: PROPOSERS ARE TO PROVIDE ITEMS DESCRIBED IN RED TEXT)

1. SERVICES

Services to be provided MUST include, but not be limited to:

- 1.1 Claims Administration of new and existing claims. The County's past three year claim average has been 132 new indemnity claims and 127 medical only claims per fiscal year.
- 1.2 Online real time access to all claims data including but not limited to:
- Ability to access and input information for completion of the Form 5020 into an online system (NOTE: This system must generate a hardcopy of the form as well as populate the TPA's claim system database).
- Ability to view claim payments.
- · Ability to view examiner's Plan of Action.
- Ability to view claims disposition (accepted, denied, settled).
- Ability to view list of authorized RX including date approved, dosage and applicable medical condition.
- Ability to view claims settlement type; Stipulated Award, Compromise & Release, Findings & Award, etc.
- Accurate tracking of lost time and associated payments (TTD, TPD, LC 4850).
- Ability of County to run standard and ad hoc reports (provide copies of reporting capability with RFP submission).

- Ability to produce claim status reports including paid to date amounts by reserve type and outstanding reserve balances (NOTE: provide copy of status report with RFP submission).
- Ability to view examiner notes.
- Ability to view examiner's Diary Status.
- Ability to view accepted and denied body parts.
- Ability to view the litigation status, along with applicant and defense attorney contact information.
- Ability to view staff of Contractor's assigned (i.e., Nurse Case Management, Investigators, etc.).
- Ability to produce accurate OSHA reports on a monthly and annual basis.
- 1.3 Transition claims from current TPA provider, both electronic files and hard copy files. The Contractor must be able to begin claims administration on February 1, 2013 and must be able to avoid any late payments. The Contractor will identify time line for transition of all claim data, records and files.
- 1.4 Assist the County in submitting a revised Medical Provider Network. The County has an existing Medical Provider Network (Appendix F that the Contractor shall work with the County to mirror the existing providers and may make recommendations for additions or deletions to the existing network subject to the County's approval. The Contractor will be able to provide access to the current MPN providers through its existing PPO Networks. If there are any physicians on the existing network that the Contractor does not currently have access to, the Contractor will notify the County in the RFP submission. The Contractor may make recommended changes to the Network in the RFP submission.

2. CLAIM MANAGEMENT

- 2.1 Each Claims Examiner shall (a) have a minimum of three years active claims adjusting experience as a claims examiner, (b) have a Self-Insured Competency Certificate and (c) maintain a case load of 150 open indemnity claims or less at all times. The County requests to have Claims Examiners (Claims Trainee or Assistant will not suffice) assigned exclusively to the County's account *, with availability to County staff during core business hours of 8:00 am to 5:00 pm Monday through Friday. It is preferred that a 1.5-to-1 ratio be maintained between Technical Assistance and Claims Examiners. Claims Examiners and support staff shall have direct supervision from a licensed supervisor and/or manager. *Two examiners shall be full time and assigned to the County exclusively. One examiner may be part time or be shared with another client. The County currently utilizes a department assignment for examiners and will approve all examiner department assignments.
- Claim files shall be reviewed and set up within twenty-four (24) hours of receipt from the County. All new claims will be indexed through CSAC-EIA's index system upon setup and annually thereafter. Questionable claims will be delayed and promptly investigated. The County will be notified of the disposition of all new claims within forty-eight (48) hours of receipt of the claims. A completed signed medical release shall be obtained on all claim files.
- 2.3 If a doctor's first report of work injury is received without a corresponding claim, the examiner will immediately contact the County to determine if a new claim has occurred.
- 2.4 The Contractor proposer shall establish monetary reserves adequate for the expected compensation and medical benefits on each injury/claim file made up. A claims diary system to review the status of each injury/claim every twenty (20) to thirty (30) days will be adhered to by all examiners.
- 2.5 Claims with severe injuries or extended lost time require phone or personal contact with claimants shall occur within twenty-four (24) hours of receipt of claim, except in cases where employees are represented by an attorney. All other indemnity claims shall have contact with claimants within three (3) business days or less.
- 2.6 All claim files shall be available to the County, in person and on line, for inspection, review, and/or claims audit with or without prior notice to the adjusting firm. It is understood and agreed that all files will remain the property of Stanislaus County at all times.
- 2.7 All Claims Administration staff must be pre-approved by the County. The Contractor will provide the County with current resumes and past work experience history for the County's review prior to assigning staff to the County's account.
- 2.8 All claim decisions (deny/accept) require prior consultation and consideration by County's Risk Management Division.
- 2.9 The County must first approve settlement authority for claims before presented or negotiated with injured workers or their attorneys. The Contractor shall submit a written analysis of the case, including settlement options and recommendations to County's Risk Management Division at least ten (10) working days prior to settlement offers or conferences. The County must approve all settlement offers in excess of \$5,000. The County must be informed of all settlement offers below \$5,000.

3. COMPENSATION AND MEDICAL BENEFITS

- 3.1 The Contractor shall provide all compensation and medical benefits that may be due, in a timely manner in compliance with the statutory requirements of the California Labor Code and County expectations. All treatment plans should be reviewed and approved in accordance with Utilization Review criteria to determine if treatment is reasonable, necessary and appropriate based on readily accepted scientific medical evidence such as ACOEM or other nationally recognized and peer- reviewed scientific medical evidence.
- 3.2 Temporary Disability and LC 4850 benefit payments shall coincide with the County's payroll schedule.
 - 3.2.1 All required benefit and informational notices shall be sent to the injured employees in a timely manner.
 - 3.2.2 Estimates of permanent disability shall be provided to the County and defense counsel on all claims where PD benifis are anticipated or may be due.
 - 3.2.3 Medical evaluations will be arranged when needed, reasonable, and/or requested. Copies of all medical reports and legal correspondence will be provided to the County within 24 hours of receipt. Access to electronic documents may replace the need to send hard copies. Notification of new documents must be provided within 24 hours of documents being received by the claims examiner.
 - 3.2.4 Promptly pay all medical and other bills on the claims within twenty (20) days or file a timely objection.
 - 3.2.5 Reduce medical bills, other than medical legal expenses, to the Relative Value Schedule and recommended rates set by the Administrative Director, Division of Industrial Relations or based on PPO contracts that may apply.

3.3 Medical Control

- 3.3.1 Expedite obtaining signed medical release forms for all claims.
- 3.3.2 Administration of the County's existing Medical Provider Network (MPN), including monitoring medical treatment to allow changes through the MPN. Any changes to the MPN will require the County's final approval.
- 3.3.3 Monitor medical treatment for injured employees, including the review of all "Doctors First Report of Work Injury", to ensure that the treatment is related to a compensable injury or illness and complies with ACOEM and other nationally recognized and peer-reviewed scientific medical evidence guidelines.
- 3.3.4 Maintain close liaison with treating physicians to ensure that employees receive proper care, avoid over-treatment, and to assure physician compliance with Utilization Review standards.
- 3.3.5 The County has an aggressive Disability Management Program and will accommodate modified duty whenever possible. The Contractor must assist the County in facilitating injured employees in returning to work, including modified duty options and expediting evaluations to determine the physical capabilities of all injured workers.

- 3.3.6 Maintain close working relationship with County's Risk Management Division, Disability Management Unit which includes the Disability Manager, and the Disability Coordinators.
- 3.3.7 Provide medical reports in a timely manner including, but not limited to all reports of work restrictions, temporary or permanent from any and all physicians even if the report is not considered substantial evidence.

3.4 Employee Services

- 3.4.1 Provide information and guidance to the County's employees regarding workers' compensation benefits, inquiries on specific injuries and permanent disability ratings in accordance with the County's policies and the County's MPN.
- 3.4.2 Assist in resolving employee problems related to an industrial injury in nonlitigated cases.
- 3.4.3 Recommend policies and procedures to ensure that the employee's ability to work is consistent with the findings of the Workers Compensation Appeals Board.

4. REHABILITATION, JOB DISPLACEMENT, LITIGATION & SUBROGATION

4.1 Job Displacement

- 4.1.1 Comply with labor code statutes and rules & regulations applicable to rehabilitation for workers' compensation injuries.
- 4.1.2 Provide injured employees Job Displacement vouchers in a timely manner and comply with the Labor Codes statutes and rules & regulations applicable to job displacement benefits for workers' compensation injuries.
- 4.1.3 Maintain adequate reserves on all claims where rehabilitation is an issue.
- 4.1.4 Prepare and submit the Division of Industrial Relations Rehabilitation forms as required by statute.

4.2 Litigation

- 4.2.1 Selection of defense counsel shall be approved by the County prior to an assignment being made. Investigations are to be coordinated with County staff.
- 4.2.2 Litigation effort shall be controlled and closely monitored by the administrator with regular communication with the County (copies, etc.)
- 4.2.3 Medical Control of litigated claims shall stay with the Administrator and shall not pass to defense counsel unless approved by the County.
- 4.2.4 The County staff must first approve settlement authority for claims before being presented or negotiated with injured workers and or their attorney(s). The Contractor shall submit a written analysis of the case, including settlement options and recommendations to County's Risk Management Division at least ten (10) working days prior to settlement offers or conferences. The County must approve all settlement offers in excess of \$5,000. The County must be informed of all settlement offers below \$5,000.

4.2.5 Claims examiners will make an effort to settle claims without assignment to defense counsel when ever possible.

4.3 Subrogation

4.3.1 The Contractor shall identify and pursue subrogation opportunities in consultation with County's Risk Management Division.

4.4 Investigation

- 4.4.1 The use of investigators must be approved by the County prior to an assignment being made.
- 4.4.2 The Contractor shall investigate every claim using three-point contact, and recorded statements when appropriate. Recorded statements require prior approval of County's Risk Management Division.
- 4.4.3 The Contractor shall take an aggressive stance against fraud by filing FB1/FB2 forms with the State Department of Insurance whenever warranted. The Contractor shall aggressively pursue fraud cases with the District Attorney's office when appropriate.

5. REPORTS AND REPORTING CAPABILITY

NOTE: Proposers should provide sample reports available with RFP submission.

Contractor shall provide a computerized loss analysis and summary reports each month covering activity on all newly reported, opened, and newly closed claims for the period. The report will be customized, as determined by the County, for County needs within the capability of the adjusting firm and, as a minimum, provide the following for claim year:

- 5.1 Excess Insurance Carrier Claims & Reports: The Contractor shall adhere to the County's excess insurance carrier claim reporting requirements (attached).
- 5.2 Actuary Reports: The Contractor shall provide reports and other requested data to actuarial firm at the County's request.
- Weekly Reports: The Contractor shall provide at a minimum the following reports to County's Risk Management Division electronically on a weekly basis:
 - 5.3.1 Status of all open claims with employees off on a disability or newly returned to work.
 - 5.3.2 List of all employees being accommodated on modified duty including the current work restrictions.
 - 5.3.3 Appearance, hearing, trial and important date calendar.
 - 5.3.4 Claims in "delay" status or newly accepted or denied claims.
 - 5.3.5 Check register in Excel format.
 - 5.3.6 All claims open by claim type.
 - 5.3.7 Bill Review activity and associated savings.

- 5.3.8 Utilization Review referrals and decisions.
- 5.4 Monthly Reports: The Contractor shall provide at a minimum the following reports to County's Risk Management Division electronically on a monthly basis before the 10th day of each month:
 - 5.4.1 Detailed report of all open claims (regardless of date of injury), including name, claim number, location, description of claim, injury and mechanism of injury, amounts paid, reserved and incurred for medical expense and indemnity.
 - 5.4.2 All new claims opened during the month by department and location stating the claim number, injured's name, cause and type of injury, body part, amount paid during the period to date and remaining reserves for medical, compensation, and any future allocated expense. Total amount incurred for each type of payment must also be shown.
 - 5.4.3 All claims closed during the month by department and location stating the claim number, injured's name, cause and type of injury, body part, amount paid to date for medical, compensation, and any future allocated expense. Total amount incurred for each type of payment must also be shown.
 - 5.4.4 Lag report listing all claims reported in the last month, by department and dates of knowledge and reporting dates.
 - 5.4.5 Administrative reports containing number of claims, medical only, indemnity and first aid/incident; number of closed claims; number of active files assigned to each examiner; amount paid for medical, expense, and indemnity for each department, division or agency in: amount reserved for medial expense and indemnity for each agency; indemnity paid, 4850 benefits, Temporary Disability, Permanent Disability, Death Benefits, expenses paid for:, Nurse Case Management, Investigators, and attorneys; cases assigned to counsel, investigators, nurse case managers; amounts recovered in apportionment and subrogation; number of litigated cases; list of cases settled during the month, indicating the amount of the settlement and method of settlement (stipulations, C&R, dismissal, etc); penalties paid, including whether attributable to TPA or County; savings related to modified duty accommodations and ad hoc reports upon request.
 - 5.4.6. Report claims accurately and timely including tracking for all claimants meeting mandatory Medicare reporting requirements per Medicare Secondary Payer and related statutes and provide associated data to the County.
 - 5.4.7. Prepare and provide County's Risk Management Division with OSHA 300 report at the department and division levels to meet Cal-OSHA standards.
 - 5.4.8. Prepare charts and graphs on a quarterly basis for statistical analysis of countywide claim frequency and severity as well as similar charts and graphs for the top five departments.
 - 5.4.9 Provider summaries to include individual claims, number of visits, visit intervals and amounts paid.
 - 5.4.10 Monthly check reconciliation reports.
 - 5.4.11 Bill Review activity and associated savings.

- 5.4.12 Utilization Review referrals and decisions.
- Quarterly Reports: The Contractor shall provide at a minimum the following reports to County's Risk Management Division electronically on a quarterly basis before the 10th day of the month ending the quarter:
 - 5.5.1 Charts, graphs and supporting documents (include number of claims, paid to date and future reserves valued as of the end of the quarter) for Claims Filed by Year of Injury for past six (6) years (number of indemnity, medical only and first aid claims); Occupation most frequent, Cause of Loss Most Frequent, Paid Loss Days by Department, Modified Duty Savings by Department, Job Experience (number of years employed 1-5, 6-10, etc). Valuation for all charts and graphs that include prior years data are all valued as of the same date as the end of the quarter.
- 5.6 Annual Reports: The Contractor shall provide at a minimum the following reports to County's Risk Management Division on an annual basis by September 1st of each year;
 - 5.6.1. Annual Self-Insured Report as required by the State of California.
 - 5.6.2 Vendor report in spreadsheet format, listing amounts paid to each vendor.
 - 5.6.3 1099 reports for each vendor.
 - 5.6.4 OSHA 300 A report by department and division.
 - 5.6.5 An annual report as of June 30th each fiscal year with loss trend analysis including charts, graphs and supporting reports.
 - 5.6.6 Charts, graphs and supporting reports to assist Departments in the development of Departmental Action Plans.
 - 5.6.7 Amounts paid for fiscal year valued as of year-end by Reserve Type. Amounts paid for prior five (5) fiscal years valued as of current year-end date by reserve type of year of injury.
 - 5.6.8 Amounts paid during the fiscal year for all dates of injury valued as year-end by Department/Division/Unit.

6. OTHER SERVICES

- 6.1 At the sole discretion of the County, examiners attendance at Workers' Compensation Appeals Board Hearings, rehabilitation conferences, conferences with legal counsel (defense counsel), meeting with County staff, departments and employee groups shall be required.
- 6.2 Claims Management services shall include:
 - 6.2.1 Special claims review of open claim files at the request of the County.

- 6.2.2 Regular quarterly review of all indemnity claims with reserves in excess of \$50,000 and/or of problem & complex claims as deemed appropriate by the County.
- 6.2.3 Ensure that all required payments are made timely and that medical bills are paid within twenty (20) days or objection timely filed.
- 6.2.4 Indexing of all new claims and periodic reindexing of existing claims.
- 6.2.5 Quarterly department file reviews will be coordinated and attended by claims administration staff.
- 6.2.6 Semi-annual defense attorney file reviews will be coordinated and attended by claims administration staff.
- 6.3 Forms: Forms necessary for the County's processing and benefits or claims information are to be provided at the expense of the adjusting firm to include pre-printed DWC-1 forms, state mandated posting notices, workers' compensation facts brochures, MPN website, MPN brochures and MPN employee notification letters as necessary.
- 6.4 Managed Care: Managed Care services include medical bill review, utilization review, and nurse case management. The County may award these services separately from the awarded Third Party Administrator, or may award a single contract for all services to one (1) firm, which ever is determined to be in the County's best interest. The firms awarded Managed Care and Claims Administration shall cooperate fully with each other.
- 6.5 Bill Review Services: The Contractor shall perform bill review, which may include pharmacy review, and provide reports for such reviews to the TPA and the County. The selected Bill Review vendor will provide weekly and monthly reports.
- Utilization Review Services: The Contractor shall be responsible for evaluating situations that may require and/or benefit from referral to the approved UR vendor. It is expected that the experienced examiner will make most first line UR decisions and defer to formal UR assessment when an appropriate medical expertise is needed or when required by the State. The Contractor shall employ utilization standards and guidelines to review treatment requests and outline all review fees to include physician reviews and any automatic per file referral fees. The Contractor's medical director shall be Board certified as required by law. The Contractor shall provide monthly reports.
- 6.7 Nurse Case Management: The use of Nurse Case Managers shall be pre approved by the County. The assigned nurse case manager shall be a licensed RN and must have direct experience working with medical providers in Stanislaus County.
- Medical Provider Network (MPN): The County has an established MPN in place and wishes to continue to utilize the existing MPN. The Contractor will be expected to either administer the current MPN while working to improve it or to develop, establish and attain State approval of a new custom MPN that meets all the needs of the County. There must be a specific contact designated who will act as the representative responsible for administering the Medical Provider Network. The administrator will provide any necessary notice to the State, medical providers, claimants and/or their representatives. The County will have final approval of the physicians to be included in the MPN.

7. FINANCIAL ACCOUNTING

- 7.1 A trust fund shall be maintained for the purpose of paying benefits that may be due on the claims. The amount that will be maintained in the trust fund shall be determined by the parties and confirmed by written document or letter.
 - 7.1.1 Payments from the trust fund will be those sums that should reasonably be paid on benefits mandated and/or required by the California Labor Code on those injuries where such benefits may be due.
- 7.2 TPA will reconcile bank statement monthly and will submit copies to the County's Risk Management Division for final verification.
- 7.3 The adjusting firm shall provide monthly check/vouchers register of all transactions made for the period. It shall list the checks/vouchers in numerical order, claim number, amount, payee, recoveries of all types and any other information considered necessary.
- 7.4 At the sole discretion of the County, there may be an annual/yearly financial audit of the trust account to ensure the integrity of the account. This account may also be subject to a Grand Jury audit at any time.
- 7.5 Request for special deposits and all requests for payments in excess of \$5,000 must be requested prior to check being disbursed and reimbursement at month end for a trust transfer balance.
- 7.6 The Contractor shall employ measures to mitigate penalties and overpayments and ensure that the County does not incur expenses due to no fault of the County. Penalties that are incurred due to no-fault of the County shall be reimbursed to the County within thirty (30) days of payment of penalty. Overpayments that occur due to no fault of the County shall be reimbursed to the County within thirty (30) days of overpayment. Penalties and overpayments will be documented by monthly reports provided to the County by the Contractor.
- 7.7. The Contractor's employees designated as signors on the County's trust account must be pre approved. Prior to obtaining signing authority, the Contractor shall conduct a background investigation including but not limited to an individual credit check.

8. RECORDS, FILES, TRANSCRIPTS, TAPES, ETC.

All records, files, transcripts, computer tapes and any other materials on workers' compensation adjusting activities developed on the County of Stanislaus workers' compensation claims are the property of the County and must be relinquished in good order and condition upon termination of the contract with the adjusting firm without an additional cost.

9. DATA CONVERSION

All open and closed claims must be converted from current claims system to claims administrator's claims system. Conversion must be completed within two months of award.

10. IMPLEMENTATION TIME LINE

The Contractor must provide an implementation time line to illustrate how claims transition, data conversion, etc. will take place.

11. SUPPLEMENTAL SCOPE OF SERVICES

11.1 Audits

- 11.1.1 In the event of the State audit by OBAE (Office of Benefits Assistance and Enforcement), the Administrator selected shall be responsible for all associated legal costs, including those of the County.
- 11.1.2 The Administrator is required to cooperate with an independent outside auditor selected by the County. The County reserves the right to audit the administrator at any time and as frequently as the County may deem necessary.

11.2. Penalty assessments and payments

- The parties hereto acknowledged that they are familiar with the various penalties that the California Workers Compensation Reform Act of 1989 (and subsequent laws) can impose on both employers and claim administrators. Penalties arising from a failure of the County to provide timely notice of claims or such other employer obligations shall be and remain the sole responsibility of the County and the County hereby agrees to indemnify, defend and hold the Administrator harmless from all claims arising from the imposition of such penalties. Administrative penalties arising solely from the failure of Administrator to comply in a timely and proper manner with its duties as a claims administrator shall be and remain the sole responsibility of the Administrator and the Administrator hereby agrees to indemnify, defend and hold the County harmless from all claims arising from the imposition of such administrative penalties.
- More specifically, the parties acknowledge that the California Workers' Compensation Reform Act of 1989 requires first payment of Temporary Disability Indemnity within fourteen (14) days of the County's knowledge of the injury and generally imposes an automatic penalty of 10% of the amount delayed for late indemnity payments, which shall be payable directly to the injured employee without application. Furthermore, the parties agree that unless the Administrator is provided with notice of the claim within ten (10) days of the County's knowledge date of the injury, the above referenced automatic penalty of 10% shall be and remain the sole responsibility of the County. The Administrator will agree, however, to make good faith effort with due diligence to issue the first Temporary disability indemnity payment within the fourteen (14) day requirement, even in the event that the notice of claim is not received by the Administrator within ten (10) days of the County's knowledge of injury.
- 11.3 Meetings with the County: The County requires the Contractor to schedule, organize and conduct meetings with County representatives at least twelve (12) times per year. County representatives may include large departments' top management and/or outside defense counsel. The purpose of the meetings will be to review current cases; review the functioning of the workers' compensation program; develop coordinated plans for handling claims; coordinate plans for returning employees to work; and develop and implement appropriate rehabilitation plans. From time to time, the County may request Contractor to address specific issues as may arise during the course of the contract about which County desires additional information.
- 11.4 Cost Savings: Contractor shall maximize cost savings by efficient and timely provision of benefits to injured workers', utilization review, medical provider networks, recovery of

subrogation rights, co-defendant contributions, advantageous negotiated settlements, and early return to work as appropriate.

11.5. Training County Personnel: Contractor shall assist in the training of County staff as required. Design forms, procedures and techniques to improve the claim process. Contractor shall instruct County personnel as directed by the County's Risk Management Division about automated systems and reports. Contractor shall update County staff on current changes in workers' compensation law and case decisions.

11.6 Procedure Manual

Contractor shall assist in preparing and maintaining standards and procedure manual in compliance with state law and County needs with particular attention to a coordination of benefits between the Labor Code and the Government Code.

11.7 Accreditation of Administrator

Contractor shall maintain appropriate accreditation and/or license with five (5) years experience as a provider of workers' compensation services in the State of California (NOTE: include a copy of the license with the RFP submission). Contractor must notify County immediately if accreditation is lost. The Contractor must have provided claims administration for public sector clients.

- 11.8 Toll Free Telephone Number: The County requests Contractor maintain a toll-free number for access to contractor's office by injured workers and other interested parties. The Contractor shall bear the cost of the toll-free telephone service.
- 11.9 Claims Examiner Education: All of Contractor's claims examiners assigned to provide service to the County of Stanislaus account will have a solid working knowledge of the Labor Code, including reforms as provided in SB 227, SB 228, SB 899, and any other workers compensation reform currently or hereafter in effect.
- 11.10 Claims Staff: Contractor shall conduct background checks on all personnel assigned to work on the County's account.

12. SYNOPSIS OF MAJOR SERVICES

The following is a synopsis of the major services requested of the proposer awarded the Claims Management Agreement:

12.1. Initial Services:

- 12.1.1 Preparation of the basic claims management agreement.
- 12.1.2 Written Utilization Review procedure to be filed with the State.
- 12.1.3 Development of the claims payment procedure (subject to County approval).
- 12.1.4 Design and printing of employer reports, medical referrals, notice to injured employees and any other forms necessary or required.
- 12.1.5 Establish banking arrangements and/or claims replenishment/reimbursement procedures.
- 12.1.6 Assume claims management of open files for prior policy years.
- 12.1.7 Establish all database-coding requirements.

12.2 Ongoing Services:

- 12.2.1 Issue payments of temporary disability synchronized with the County bi-weekly payroll period.
- 12.2.2 Issue 4850 payments with vouchers synchronized with the County bi-weekly payroll period.
- 12.2.3 Review and process all industrial cases in accordance with the requirements of the Department of Industrial Relations and the Workers' Compensation Appeals Board.
- 12.2.4 Maintain a physical claim record or file on each reported industrial injury.
- 12.2.5 Maintain, administer and monitor use of County's Medical Provider Network.
- 12.2.6 Assure medical treatment is in accordance with agreed upon Utilization Review policy and procedure and is based on readily accepted scientific medicine.
- 12.2.7 Bill Review reducing fees to RVS or PPO contracts as appropriate.
- 12.2.8 Maintain on a case-by-case basis current estimates of future claims cost.
- 12.2.9 Prepare all necessary reports to the various state agencies (annual report to self- insurance plans, OSHA and others as required by law).
- 12.2.10 Coordination of claims activities required due to legal, investigation or subrogation concerns.
- 12.2.11 Advise the County on each subrogation/excess insurance reimbursable/recovery case and provide recommendations. Recovery checks on excess cases to be sent to County for deposit at the end of each guarter.
- 12.2.12 Provide monthly, quarterly, and annual loss reports as needed and or as deemed appropriate by the County's Risk Management Division.
- 12.2.13 Assist the County's Risk Management Division in returning injured employees to work as soon as medically possible.
- 12.2.14 Work with County's Disability Management Unit on all problematic claims including, but not limited to:
 - 12.2.14.1 Modified Duty Assignments beyond 30 (thirty) days. Evaluate every thirty (30) days for signs of improvement.
 - 12.2.14.2 Total Temporary Disability in excess of 30 (thirty) days. Evaluate every thirty (30) days, develop and monitor action plans.
 - 12.2.14.3 All claims where hospitalization is necessary.
- 12.3 The CSAC-Excess Insurance Authority Addendum "A" (attached) Worker's Compensation Claims Administration Guidelines are to be used in addition to the requirements set forth in this Request for Proposal.

APPENDIX C

QUALIFICATION PROPOSAL GUIDELINE

NOTE: PROPOSERS SHALL RESTATE EACH QUESTION BEFORE STATING ANSWER. THIS DOCUMENT IS AVAILABLE ELECTRONICALLY FROM GSA UPON REQUEST.

For ease of review and analysis, proposers are encouraged to provide responses to each item in a binder, organized by tabs and labeled in accordance with the sections below.

A. SCOPE OF WORK

Please review each required component of the proposed Scope of Work (Appendix B) and verify that your proposal includes the ability and intent to comply with all of the requirements and performance standards of the Scope of Work. If you are unable to deliver all of the requirements or performance standards of the Scope of Work, please identify and comment on each item.

B. GENERAL

- 1. Provide a complete corporate profile of proposer outlining proposer's background, philosophy and experience and other pertinent information about proposer's ability to perform the work.
- 2. Evidence of proposer's authority to conduct business within the state of California.
- 3. Number of years in business as a TPA.
- 4. A description of proposer's procedures for employee security and background checks.
- 5. Submit a detailed implementation plan, including the expected timeline for each of the following:
 - a) Staff recruitment and training.
 - b) Data conversion of the County's existing electronic claim files.
 - c) Transfer of existing hard copy files from current TPA.
 - d) Distribution of all required notifications (vendors, claimants, WCAB, etc.).
 - e) Providing printed forms.
 - f) Training and coordination of IT systems and operational procedures with County staff.

C. STAFFING

- 1. Provide an organizational chart depicting the firm's proposed staff, and include contacts for customer service and senior management.
- 2. List the number of full-time employees and the number of part-time employees performing each of the services outlined in the scope as of the date of submission of proposer's response to this Request for Proposal.
- 3. Provide a brief summary of the qualifications and experience of each staff member including length of service with the firm and a resume for each, including copies of Self Insurance Plan (SIP) certificates for adjuster(s) on the team.
- 4. Indicate whether your nursing managers are licensed RNs.
- 5. Describe any experience the assigned nurse case manager has in working with medical providers in Stanislaus County, or other public agencies.
- 6. Indicate whether the firm's medical director is Board certified and state the length of time the director has been with the firm.

7. Identify the services that would be completed by the firm's staff and those that would be provided by sub-contractors, if any. Identify any sub-contractors the firm anticipates utilizing to supplement its staff. With respect to proposed sub-contractors, include a general overview of the firm and brief resumes of key sub-contractor personnel.

D. CLAIMS MANAGEMENT SYSTEM

- Describe the firm's current Claims Management Information System (CMIS), including the ability to modify and/or customize the system in order to meet the County's needs to maintain loss data suitable to respond to multiple information requirements.
- 2. How long has your firm used the current CMIS and list what plans, if any, you have to modify, upgrade or replace your current system.
- 3. Describe your claim diary system and supervisory oversight.
- 4. Describe all efforts to maintain data integrity and security and how online access is achieved. Please include any IT security certifications you may have.
- 5. Describe how the system performs OSHA reporting.
- 6. Describe whether the system has an online notes capability, including how notes are stored, ordered and accessed.
- 7. If data is ever purged, explain the type of data, the frequency and reasoning.
- 8. If your system supports a paperless work environment, explain the workflow in detail including how the documents are stored and accessed by the examiner and client.
- 9. To what degree have you migrated to a paperless work environment and how long have you operated this way? Are you planning any future progression towards additional paperless work flow?
- 10. Do you still maintain hard copy claim files? If so, describe the purpose and/or criteria for maintaining any hard copy claim files.
- 11. Describe the ad hoc reporting capabilities of your CMIS, including the ease of generating reports and a list of data that can be accessed via customized reporting.
- 12. Are you able to pro-rate system data across pay periods? For example if the County needed to see data from January 1st to March 31st and temporary disability checks may have been issued with a beginning date of December 24th through January 5th, do you have a report that will be able to include the pro-rated amount and days paid from January 1st to January 5th?
- 13. Are you able to track modified duty days and associated savings?
- 14. Are you able to provide OSHA logs on a monthly and year-end basis at the department and division level?
- 15. Provide examples of standard and custom reports provided by your CMIS.

E. CLAIMS ADMINISTRATION SERVICES

 Describe the firm's claims administration policies and practices that ensure superior customer service to County employees while maintaining economic and administrative control over claims costs.

- a) Identify the firm's criteria for designating a claim as a first aid, medical only or indemnity case
- b) Describe the criteria for re-indexing existing claims.
- c) Describe the firm's policies and practices in establishing and maintaining reserves for indemnity, medical care, expenses and future medical benefits.
- d) Describe the firm's policies and procedures to ensure timely review and appropriate payment of benefits and bills.
- e) Describe how the firm plans to provide bills to the County's chosen Bill Review provider within seven (7) days, and allow for electronic transfer of bill review results and charges to claim files.
- f) Describe how the firm will assist and facilitate Return-to-Work activity at the earliest possible opportunity.
- g) Describe how the firm communicates temporary and permanent work restrictions in a timely manner.
- 2. Describe the firm's policies and practices to control the referral and assignment of outside services providers, such as investigators, nurse case managers or attorneys.
- 3. Describe the measures used in the firm's payment review system which mitigate penalties.
- 4. Describe the procedure that will be used to request authority from County's Risk Management for settlement options and recommendations.
- 5. Describe the firm's investigation process for indemnity claims.
- 6. Describe any experience the firm has had with CSAC-EIA's Workers' Compensation Claims Management standards, and confirm the firm's willingness to apply those guidelines to the management of the County's claims.
- 7. Please explain your philosophy with respect to claims that you would place on delay and investigate. How will the County be involved in this process?
- 8. One of the County's requirements is that temporary disability payments coincide with the County's pay schedule. How will your company accomplish this without incurring a penalty for late TD payments while at the same time avoid having to pay TD in advance reducing the potential for an overpayment?
- 9. How do you typically issue LC 4850 payments?
- 10. Please describe how your firm communicates work restrictions to clients.
- 11. Do examiners wait for a file to come up on diary to update their notes? Will the County have full access to read notes? If not full access, what type of access is proposed?
- 12. Do claims examiners make appearances at the WCAB? If so, are such appearances with or without legal representation?
- 13. Do you propose the use of hearing representatives? If so, are they employed by you or outsourced? If you employ hearing representatives and there is a separate fee, please be sure to include this in your pricing submission.
- 14. What is your practice for reimbursing the County for any penalties due to TPA error?
- 15. Please explain your process for Medicare reporting. If you use a vendor, please identify the vendor and state whether they charge a fee or require an exclusive use for calculating Medicare set asides, etc.

- 16. Have you submitted MPN applications in the past? Have you been successful? Are there any problems you anticipate assisting the County in re-filing?
- 17. Please comment on the most recent State Audit(s) and how your firm performed. If there were any negative findings please advise any systems or other curative measures, you have put in place to prevent similar findings in the future.

F. MANAGED CARE SERVICES

- 1. Describe the firm's bill review services, features of your system, and ability to customize the delivery of the firm's services.
- 2. Indicate whether the firm's bill review program is capable of performing pharmacy review.
- 3. Identify bill review reports that will be provided to the TPA and the County.
- 4. Describe any unique capabilities or methods the firm can employ to provide superior service and help the County reduce costs for bill review services.
- 5. Identify your firm's utilization review (UR) standards and guidelines that are used to review treatment requests.
- 6. Identify expected UR turn-around times.
- 7. Describe any unique capabilities or approaches the firm has for reviewing medical treatment requests.
- 8. Describe any methods the firm can employ to help the County reduce utilization review costs.
- 9. Describe your firm's philosophy regarding nurse case management.
- 10. Describe the firm's experience with providing field case management in California, especially in the Stanislaus County area.
- 11. Indicate what office location the firm's nurses would be working from.
- 12. Please explain your philosophy with respect to nurse case managers; do you promote telephonic nurse case management? If so, do you recommend this for all claims? What is the return on investment for this approach?
- 13. Do you have access to bilingual nurses when needed?
- 14. What is your philosophy for field nurse case management?
- 15. Please explain your Utilization Review protocol and what you believe to be the best solution for Stanislaus County.
- 16. Do you utilize a pharmacy management company? If so, is this in-house or an external vendor? Can you or your outside vendor provide peer-to-peer review when necessary?

G. FUTURE CONSIDERATION:

- 1. Are you familiar with 24-hour integration? Do you have any clients who are currently working with a 24-hour model? Do you have any interest in pursuing this in the future?
- 2. Do you have any clients who have approved carve-outs? Do you have an interest in pursuing this in the future?

H. REFERENCES AND AUDITS

- 1. List of all public and private organizations your firm currently contracts with in California to provide TPA services. The County will select organizations from this list to contact for reference checks. Once the reference check list has been determined by the County, you will be asked to supplement your responses to provide the specific name and contact information for the organization being contacted for a reference.references of firms for whom services have been provided by proposer. List names, addresses, telephone numbers and contact persons.
- 2. List of contracts that have not been renewed or terminated in the past five (5) years. List names, addresses, telephone numbers and contact persons.
- 3. Provide a history of State audit results for the past five (5) years including an explanation for any penalties that may have been assessed.
- 4. Provide a history of CSAC-EIA audit results for the past five (5) years, if applicable, including an explanation of any negative findings.
- 5. Describe the firm's practices and procedures to protect the County from workers' compensation abuse and fraud.
- 6. Has your firm ever had any fraud changes or allegations filed against your company, or its employees? If so, please explain the charges and any changes you have implemented to prevent such an occurrence from occurring again.

APPENDIX D PRICING PROPOSAL

Proposers must submit pricing using this form, which shall be used as the basis for Phase III of the Evaluation Process. Proposers may submit an alternate pricing proposal separately in addition to this required Pricing Proposal. Such alternate pricing will not be considered as part of the evaluation process but may be incorporated into the final agreement.

The Pricing Proposal format is intended to identify ALL potential fees/costs that may be incurred during the term of the agreement. Additional space has been provided for "Other Charges" to document any potential costs not already identified within the pricing categories provided within the form.

For purposes of developing your claims administration pricing proposal, you should assume 2.5 full-time Claims Examiners and a minimum of 1.5 technical support staff. The County may modify the final staffing profile of the program prior to final contract award, however all proposers must submit their pricing proposal with the same base staff for Claims Examiners and support staff.

It is up to each individual Proposer to add all other applicable costs into the proposed Claims Administration Flat Fee (management, overhead, supplies, printing, etc.). Your administrative charges must include all other projected costs/fees not already identified on an individual basis within your Pricing Proposal. The County will not pay for any services during the term of any future agreement that are not identified on your pricing proposal submitted during the RFP process, unless otherwise agreed to by the County during the term of the agreement.

For each item, please include the specific dollar or percentage "Rate" (dollar or percentage amount) as well as the "Frequency" of the charge (annual, monthly, weekly, per claim, per bill, etc.). If no fee is contemplated for a specific category, please respond with "No Charge."

Category	Rate	Frequency
Claims Administration		
Claims Administration Annual "Flat" Fee Year One	\$	Annual
Claims Administration Annual "Flat" Fee Year Two	\$	Annual
Claims Administration Annual "Flat" Fee Year Three	\$	Annual
Other Administrative Costs		
Data Conversion	\$	
Access to Database/Misc IT Charges	\$	
Bank Reconciliation	\$	
Subrogation	\$	
Indexing (may be done at no charge through CSAC-EIA)	\$	
Claim file storage including closed inventory	\$	
Claim file storage including closed inventory	\$	
Medicare Reporting	\$	
Ad hoc report programming per hour	\$	
Medical Provider Network Administration	\$	

PRICING PROPOSAL – CONTINUED

Category	Rate	Frequency
Bill Review		
Fee per Bill to reduce to fee schedule	\$	Per Bill
% of Savings for PPO Savings below fee schedule	%	
% of Savings for Hospital Inpatient	%	
% of Savings for Hospital Outpatient	%	
% of savings Negotiated Bill Review	%	
Utilization Review		
Nurse Review - per hour	\$	Hourly
Doctor Review - per hour	\$	Hourly
Peer Review - per hour	\$	Hourly
Pre-Certification (hospital or surgery) - fee per case	\$	Per Case
Concurrent Review - fee per case	\$	Per Case
Nurse Case Management		
Telephonic Case Management - per hour	\$	Hourly
Field Case Management - per hour	\$	Hourly
Travel and wait time - per hour	\$	Hourly
Mileage charges for travel	\$	
Catastrophic Case Management	\$	
Other Charges		

APPENDIX E

Stanislaus County Performance Based Contract Provision - TPA

CSAC Excess Insurance Authority will conduct a biennial claims audit, which will be used as one of the bases for evaluating performance, in addition to providing timely, and accurate claim data as requested.

The claims audit will evaluate compliance with the CSAC EIA Workers' Compensation Claims Administration Guidelines (claim guidelines). The claims audit will measure the percentage of compliance achieved in each of seven (7) selected audit categories.

If the claims audit composite score is below 90%, penalties to the claims administration fees would apply as outlined below.

If the performance as identified by the audit is at a level significantly below the 90% composite score noted previously, such that the County schedules an interim audit with an independent auditor, the cost of said interim audit will be the responsibility of TPA to reimburse the County upon submission of the paid invoice.

Penalty Calculation

TPA can be assessed a penalty of up to \$7,000 or \$1,000 for each of the audit categories listed below where the composite rating for a category is 90%:

Audit Category

- Medicare Reporting
- Three Point Contact
- Indexina
- Disability Management
- Reserving
- Reimbursement & Recovery
- Excess Reporting

Auditor Controls

In conducting the annual audit, the auditor will limit the evaluation to areas directly under TPA's control. The audit will be limited to activity performed by TPA since the previous audit. The sample size obtained for each audit category shall be at least forty (40) files representing all County claims, or that audit category will be disregarded. As respects the audit category of "Reserving", the auditor shall consider a file to be in compliance if reserve changes are properly considered and documented and the auditor's reserve recommendation is within 5% of the indicated reserve. However, in the event of a dispute the independent auditor's final opinion will be the determining factor.

Payment of Penalty

The penalty shall apply to claims administration fees earned during the July 1st to June 30th contract year during which the audit is completed. The penalty shall be payable in equal monthly installments over the contract year immediately following the subject audit year. (For example, if the audit is completed during the 2012/13 contract year, the penalty shall be assessed during the 2013/14 contract year.) The penalty is separate from the annual administration fee. Should this contract be cancelled, or not renewed beyond the term of this Agreement, the balance of the penalty shall be payable within thirty (30) days of the termination or non-renewal.

Claim Reports

The monthly, quarterly and annual claim reports are to be fully checked for quality prior to submitting to the County, and will be provided by or before the 15th of the month. Failure to provide accurate and timely reports will result in a \$100 penalty for the first report missed. Late or inaccurate reporting penalty will be capped at \$2,500 for each contract year, with the penalty being assessed at the end of that contract year. If the County is required to re-request data due to errors identified, or the reports are submitted after the indicated due date and time, the penalty provision will apply.

APPENDIX F

SELF INSURANCE PLAN ANNUAL REPORTS (LAST 5 YEARS)

NOTE: Complete both sides of this page for ALL annual reports

State of California Department of Industrial Relations Self Insurance Plans
2265 Watt Avenue, Suite 1

Sacramento, CA 95825
Web site http://sip.dir.ca.gov
E-mail: sip@dir.ca.gov



PUBLIC SELF INSURER'S ANNUAL REP	UKI	aki alah isat mayasa dan mayasa			
I, GENERAL-To be completed by the employer					
1, CERTIFICATE NUMBER: A-7025-15-088 Revoked	2. PERIOD OF REP	ORT: Interim/Amended Rep	port for the Period of:		
(Esta) Estate		From Date (mm/dd/yy)	To Date (mm/dd/yy)		
3. NAME OF MASTER CERTIFICATE HOLDER	. Na successivity and description	- Japanga Masaka - Franco	AT TAVID NUMBER		
NAME County of Stanislaus ADDRESS 1010 10th St, Ste 5900	기가 전 회사 학교회에 있다. 이 10 시간 이 사람 중요하다.	A. A. M. Bright FEDER.	ALTAX ID. NUMBER		
CITY Modesto	STATE CA	Pedrio de discolor S	조선(19) 		
ZIP+4 95354					
4. TYPE OF PUBLIC AGENCY:					
CITY/COUNTY POLICE/FIRE SCHOOL HOSPITAL	E E TRAN				
 During the period of this report, has there been any affiliate. JPA's or its member agencies? 	y of the following wi	th respect to the master certifi	cate holder, subsidiary,		
A merger or unification?	· Yes	No			
Changes in name or identify Any addition to Self Insurance Program?	Yes X	No No			
If yes, explain:					
6. TOTALEMPLOYMENT AND WAGES INSURER:	PAID IN FISCA	LYEAR 2007-2008 FO	RTHIS SELF		
(a) NUMBER OF EMPLOYEES 51395 (Number of individual employees listed on for	DE-6 for year ending	June 30, 2008)			
(b) TOTAL WAGES AND SALARIES PAID \$ 24 (As reported on EDD Form DE-6 Line M for a					
7. TO WHOM DO YOU WANT CORRESPONDENCE AI	DDRESSED?				
TITLE DEO FIRST NAME David					
COMPANY NAME: County of Stanislaus					
ADDRESS: 1010 10th Street, Suite 5900					
CITY: Modesto STATE:	CA ZIP+4: 9:	5354			
PHONE: (209) 525-5714 FAX:	(209) 525-5779				
E-MAILADDRESS: DOLNRO@MAIL.CO.STA	NISLAUS CALUS				
8. CERTIFICATION BY AGENCY OFFICIAL: I declare under the penalty of perjury that I have exabelieve it is true, correct and complete.	mined this Self Insur	er's Annual Report and to the	best of my knowledge and		
SIGNATURE (Original Only):	DATE: 08	05/08			
TYPED NAME: DAVIGIL DOIEGE			Fiscal Year		
AGENCYNAME: County of Stanislaus					
STREET ADDRESS: 1010 10th Street Suite 59					
	CA ZIP+4: 95	354 T. S. J.			
PHONE: (209) 525-5714 FAX: (2	09) 525-5779:				

5. (Continued)

9. List the full legal names of each separate affiliate member whose liabilities are being reported under this annual report, the certificate number of each such member.

Full Legal Name Affiliate Certificate No.



NOTE 1: Add additional page(s) to list additional members, is necessary.

NOTE 2: If more than one claims administrator is used, then liabilities must be reported separately for each claims adjusting location using a Liabilities by Reporting Location page.



RECEIVED

JUL 2 2 2008

NOTE: Claims Administrator
Complete this page for ALL reports

STANISLAUS COUNTY RISK MANAGEMENTI



IL LIABILITIES BY REPORTING LOCATION

Reporting Location Nos.: A-7025-15-088 Name of Master Certificate Holder: County Of Stanislaus Type of Report:							
Or	iginal F	Report (Due October	l each year)	Amended Report	for the Period of:	Interim Repor	t .
A. CASES	AND BI	ENEFITS (to neares	t dollar) F	rom Date (mm/dd/yy)	To Date (mm/dd/	у у)	
		Incurred		Paid to	Date	Future I	iability
	Number	\$ Indemnity	\$ Medical	\$ Indemnity	\$ Medical	\$ Indemnity	\$ Medical
1. Cases open as of 6/30/2008 reported prior to FY 2003-04	209	11,260,990	20,874,211	8,864,043	11.973.727	2,396,947	8,900,464
2. Open & Cle aFY2003	osed Case						upakan manan kenang menengan
04Total cases Reported	445	1,671,494	1,614,242	1,415,129	1,1116,535	256,365	497.707
FY 2003-04 Cases open	30	912,216	999,395	655,851	883 103		
b. FY 2004-05 Total Cases Reported	485	1,495,820	2,287,749	986,324	1,182,025		
IY2004-05 CasesOpen	85	1 27/3 77/8	1,972,086	764.277	866,362	509,496	1/105,724
c. FY 2005-06 Total Cases	404	1,484,433	1,976,666	935,239	939,617		
Reported PY 2005-06	66	1,343,755	1,738,434	JAN THE RESERVE THE PROPERTY OF THE PROPERTY O	strumentum pakentum programma kita man	//////549 <u>,</u> 194	1,037,049
d. FY 2006-07 Total Cases	359	873,470	1/281,605	794,561	701/385		
Reported FY 2006-07		Constitution of the contract o	District of the second	419,766	504 610	453,404	776,995
e.FY 2007-08	67	838,560	1,094,928	385,156	317,933		
Total Cases Reported	301	564,266	1,006,586	127,970	238,383	406,296	768;203
FY 2007-08 Cases Open	129	521 699	917,711	115,403	149,508		
						\$ Indemnity	\$ Medical
					SUBTOTAL	4,571,702	13,086,142 7,844
3. ESTIM	IATED I	FUTURE LIABILIT	TY (Indemnity plus I	/Iedical)	TOTAL	\$ Indemnity	\$ Medical
4. Total l	Benefits	paid during FY 20	07-08 <i>(</i> including al	l case expenditures):	1,249,216	1,981,794
		•	` .	•	•	1/59	
5. Number of MEDICAL-ONLY cases reported in FY 2007-08:					142		
7. TOTA	7. TOTAL of 5 and 6 (also entered in 2e above):					301	
	8. TOTAL number of open indemnity cases (all years):				498		
9. Numb	er of Fa	atality cases reporte	ed in FY 2007-08	•••••			
	10. (a) Number of FY 2007-08 claims for which the employer or administrator was notified of representation by an attorney or legal representative in FY 2007-08:						
• •		of non-FY 2007-08 of f representation by				10	

Fiscal Year 07/08

NOTE: Complete both sides of this page for ALL annual reports

State of California Department of Industrial Relations Self Insurance Plans 2265 Watt Avenue, Suite 1 Sucramento, CA 95825 Web site http://sip.dir.ca.gov

E-muil: sip@dir.ca.gov



PUBLIC SELF INSURER'S ANNUAL REPORT

I. GENERAL-TO b	e completed by the employer		
1. CERTIFICATE NUMBER: A-7025-05-146 Active Revoked	2. PERIOD OF REPORT: Full Year	Interim/Amended Rep	oort for the Period of: 06/30/09 To Date (mm/dd/yy)
3. NAME OF MASTER CERTIFICATE HOLDER NAME County of Stanislaus ADDRESS 1010 10th St, Ste 5900 CITY Modesto ZIP+4 95354	STATE CA		ALTAXID, NUMBER
4. TYPE OF PUBLIC AGENCY: CITY/COUNTY SCHOOL HOSPITAL	E TRANSIT OTHER		
5. During the period of this report, has there been any affiliate, JPA's or its member agencies? A merger or unification? Changes in name or identify Any addition to Self Insurance Program? If yes, explain:	Yes . No	ct to the master certifi	cate holder, subsidiary,
INSURER: (a) NUMBER OF EMPLOYEES 4,634 (Number of individual employees listed on for (b) TOTAL WAGES AND SALARIES PAID \$243 (As reported on EDD Form DE-6 Line M for all	807 642 91), 2009)	
7. TO WHOM DO YOU WANT CORRESPONDENCE AD TITLE DEO FIRST NAME David COMPANY NAME: County of Stanislaus ADDRESS: 1010 10th Street, Suite 5900 CITY: Modesto STATE: PHONE: (209) 525-5714 FAX: (E-MAILADDRESS: david-dojenar@stancounty	MI E 1 CA ZIP+4: 95354 209) 525-5779		>
8. CERTIFICATION BY AGENCY OFFICIAL: I declare under the penalty of perjury that I have exampled believe it is true, correct and complete. SIGNATURE (Original Only): TYPED NAME: David L. Dolemar AGENCY NAME: County of Stanislaus	DATE: 08/03/09		best of my knowledge and Fiscal Year
STREET ADDRESS: 1010 10th Street, Suite 590 CITY: Modesto STATE: PHONE: (209) 525-5714 FAX: (2)		A RAY G	לטוסי

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-14	$($ \bigcirc \bigcirc $)$ $)$ $)$ $)$ $)$ $)$ $)$ $)$ $)$ $)$	w,

9. List the full legal names of each separate affiliate member whose liabilities are being reported under this annual report, the certificate number of each such member.

Full Legal Name

Affiliate Certificate No.

Stanislaus Councile of Governments (StanCOG)	7025-001
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NOTE 1: Add additional page(s) to list additional members, is necessary.

NOTE 2: If more than one claims administrator is used, then liabilities must be reported separately for each claims adjusting location using a Liabilities by Reporting Location page.





Reporting Location Nos.: A-7025-05-146							
Name of Master Certificate Holder: County Of Stanislaus				<i>(41)</i>			
Type of Report:				Valoria <u>C</u> u	e 18 dayayya		
∑ O₁	iginal R	eport (Due October	l each year)	Amended Report fo	or the Period of:	Interim Report	ARREST CONTRACTOR CONTRACTOR
				07/01/08	06/30/09		
A. CASES	AND BE	ENEFITS (to nearest	dollar) F	rom Date (mm/dd/yy)	To Date (mm/dd/y	/y)	
		Incurred I	iability	Paid to	Date	Future L	iability
	Number	\$ Indemnity	\$ Medical	\$ Indemnity	\$ Medical	\$ Indemnity	\$ Medical
1. Cases open as of 6/30/2009 reported prior to FY 2004-05	223	10,749,366	22,455,356	8,323,607	12,982,419	2,425,759	9,472,937
2. Open & Cl	osed Cases	š:					
TotalCases Reported	430	1,890,949	5,739,374	1,004,095	1,362,027	886,854	4,377,347
FY 2004-05 Cases open	25	1,582,965	5,322,931	696,111	945,584	300,001	1,077,017
b, FY 2005-06 Total Cases Repeated	401	1,245,078	1,551,687	825,836	873,604	440.040	679.000
FY 2005-06 Cases Open	46	992,994	1,214,419	573,752	536,336	419,242	678,083
c. FY 2006-07 Total Cases Reported	359	769,313	1,167,709	528,183	538,221		
FY 2006-07 Cases Open	45	642,622	898,274	401,492	268,786	241,130	629,488
d, FY 2007-08 Total Cases Reported	301	672,879	1,055,067	262,085	395,027		
FY 2007-08 Cases Open	55	648,273	891,472	237,479	231,432	410,794	660,040
e.FY 2008-09 Total Cases	284	635,502	1,189,573	135,017	264,250		
Reported FY 2008-09	135	628,399	1,128,064	127,914	202,741	500,485	925,323
Cases Open			11.20,001	127,011		\$ Indemnity	\$ Medical
					GI TOTTOTT : I	4,884,264	16,743,218
					SUBTOTAL	21,62	
3. ESTIV	1ATED I	FUTURE LIABILIT	Y (Indemnity plus M	Tedical)	TOTAL	\$ Indemnity	\$ Medical
4. Total l	Danafite	paid during FY 200	18.00 (including all	l casa arnondituras)		906,762	1,522,977
		EDICAL-ONLY case		-		142 💍	
6. Numb	er of IN	DEMNITY cases re	ported in FY 2008-	-09:	,	142	
7. TOTA	Lof5a	and 6 (also entered i	in 2e above):			284	
		per of open indemni				487	
9. Numb	er of Fa	tality cases reported	l in FY 2008-09			0	
10. (a) Number of FY 2008-09 claims for which the employer or administrator was notified of representation by an attorney or legal representative in FY 2008-09:				5			
10. (b) Number of non-FY 2008-09 claims for which the employer or administrator was notified of representation by an attorney or legal representative in FY 2008-09:				8			

II. LIABILITIES BY REPORTING LOCATION



NOTE: Complete both sides of this page for ALL annual reports

AGENCY NAME: County of Stanislaus

PHONE: (209) 525-5714

CITY: Modesto

STREET ADDRESS: 1010 10th Street Suite 5900

STATE: CA

State of California Department of Industrial Relations Self Insurance Plans 2265 Watt Avenue, Suite 1 Sucramento, CA 95825

Web site http://sip.dir.ca.gov



-mail: sip@dir.ca.gov			
PUBLIC SELF INSURER'S ANNUAL RE		7	
	e completed by the e		
A-7025-05-146	2. PERIOD OF REP Full Year	Interim/Amended Report	for the Period of:
Active Revoked		07/01/09 From Date (mm/dd/yy)	06/30/10 To Date (mm/dd/yy
3. NAME OF MASTER CERTIFICATE HOLDER			
NAME County of Stanislaus ADDRESS 1010 10th St, Ste 5900 CITY Modesto ZIP+4 95354	STATE CA	FEDERAL	TAX ID. NUMBER
4. TYPE OF PUBLIC AGENCY: CITY/COUNTY SCHOOL POLICE/FI HOSPITAL			
5. During the period of this report, has there been any of ffiliate, JPA's or its member agencies?	f the following with res	pect to the master certificate hold	er, subsidiary,
A merger or unification? Changes in name or identify Any addition to Self Insurance Program? If yes, explain:	Yes X Yes X Yes X	No No No	
6. TOTAL EMPLOYMENT AND WAGE INSURER:	S PAID IN FISCA	AL YEAR 2009-2010 FO	R THIS SELF
(a) NUMBER OF EMPLOYEES 4,608 (Number of individual employees listed on for	DE-6 for year ending Ju	ine 30, 2010)	
(b) TOTAL WAGES AND SALARIES PAID \$ 2 (As reported on EDD Form DE-6 Line M for al			
7. TO WHOM DO YOU WANT CORRESPONDENCE	ADDRESSED?		
TITLE DEO FIRST NAME JODY	M.	LAST Hayes	and the second of the second o
COMPANY NAME: County of Stanislaus			
ADDRESS: 1010 10th Street Suite 5900		o estellar persona Secondes de la compa	•
CITY: Modesto: STATE:	CA ZIP+4: 95	354	
PHONE: (209) 525-5714 FAX:	(209) 525-5779		
E-MAIL ADDRESS: jody.hayes@stancounty.o	cóm		
8. CERTIFICATION BY AGENCY OFFICIAL: I declare under the penalty of perjury that I have examilieve it is true, correct and complete.	ined this Self Insurer's	Annual Report and to the best of a	ny knowledge and be
SIGNATURE (Original Only):	DATE: 09/0	9/10 · · · · · · · · · · · · · · · · · · ·	erret et erret 1845 fort paper i 1950 for erret beter er
TYPED NAME: Jody Haves		Fi	iscal Year

ANNUAL REPORT IS DUE OCTOBER 1, 2010

FAX: (209) 525-5779

5. (Continu	ied)
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Full Legal Name	Affiliate Certificate No.
Stanislaus Council of Governments (StanCOG)	7025-001
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一种的主要的主要的一种特别的特殊的一种特别的主要的一种的主要的主要的主要的主要的主要的一种	
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	Harry Commencer

NOTE 1: Add additional page(s) to list additional members, is necessary.

NOTE 2: If more than one claims administrator is used, then liabilities must be reported separately for each claims adjusting location using a Liabilities by Reporting Location page.



^{9.} List the full legal names of each separate affiliate member whose liabilities are being reported under this annual report, the certificate number of each such member.



			II. LIABILITIES	BY REPORTING	G LOCATION		
		Nos.: A-7025-05					
Name of Ma Type of Rep		rtificate Holder: Co	unty Of Stanisla	aus			
Or	iginal Re	eport (Due October 1	each year)	Amended Report f	or the Period of:	Interim Repor	1
				07/01/09	06/30/10		
A. CASES	AND B	ENEFITS (to near	est dollar) F	rom Date (mm/dd/yy)	To Date (mm/dd/)	/y)	
		Incurred L	Liability	Paid to	Date	Future L	iability
	Number	\$ Indemnity	\$ Medical	\$ Indemnity	\$ Medical	\$ Indemnity	\$ Medical
1.Cases open as of 6/30/2010 reported prior to FY 2005-06	223	10,704,119	25,486,375	8,293,966	14,312,698	2,410,153	11,173,677
2. Open & Clo a,FY 2005-06	sed Cases:					31:547 Pac 200 Pa	
Total cases Reported	401	1,182,043	1,573,703	897,827	1,011,375	204 246	560,300
FY 2005-06 Cases open	36	835,201	1,148,506	550,985	586,178	284,216	562,328
b. FY 2006-07 Total Cases Reported	356	783,780	1,103,088	579,414	592,019		
FY 2006-07 Cases Open	37	602,910	784,092	398,544	273,023	204,366	511,069
c. FY 2007-08 Total Cases	301	508,060	826,183	347,353	467,361		
Reported FY 2007-08				7.		160,707	358,822
d.FY 2008-09	 	472,040	630,327	311,333	271,505		
Total Cases Reported FY 2008-09	286	806,070	1,289,718	425,583	486,666	380,487	803,052
Cases Oper		751,950	1,113,885	371,463	310,833		
e.FY 2009-10 Total Cases Reported	287	447,574	986,394	130,328	263,932	317,246	722,462
FY 2009-10 Cases Oper	149	439,356	918,089	122,110	195,627		722,402
				<u> </u>		\$ Indemnity	\$ Medical
					SUBTOTAL	3,757,175	14,131,410
3. ESTI	MATED	FUTURE LIABIL	ITY (Indemnity pl	us Medical)	TOTAL	17,88	8,585
				,		\$ Indemnity	\$ Medical
4. Total Benefits paid during FY 2009-10 (including all case expenditures):				818,158	2,023,875		
5. Numb	er of M	EDICAL-ONLY cas	ses reported in FY	2009-10:		145	
6. Number of INDEMNITY cases reported in FY 2009-10:				142			
7. TOTAL of 5 and 6 (also entered in 2e above):				287			
8. TOTA	AL num	ber of open indemn	nity cases (all year	s):		476	
9. Numb	er of Fa	itality cases reporte	d in FY 2009-10			0	
		of FY 2009-10 claims frepresentation by a				1 ફ	
• •		of non-FY 2009-10 c f representation by		• •		, 8 ,	



State of California Department of Industrial Relations Self Insurance Plans 2265 Watt Avenue, Suite 1 Sacramento, CA 95825 Web site http://sip.dir.ca.gov

E-mall: sip@dir.ca.gov PUBLIC SELF INSURER'S ANNUAL REPORT I. GENERAL-To be completed by the employer 1. CERTIFICATE NUMBER: 2. PERIOD OF REPORT: Interim/Amended Report for the Period of: A-7025-05-146 Full Year Revoked Active From Date (mm/dd/yy) To Date (mm/dd/yy) 3. NAME OF MASTER CERTIFICATE HOLDER FEDERAL TAX ID. NUMBER NAME County of Stanislaus ADDRESS 1010 10th St, Ste 5900 STATE CA ZIP+4 95354-0847 4. TYPE OF PUBLIC AGENCY: CITY/COUNTY POLICE/FIRE TRANSIT SCHOOL HOSPITAL OTHER 5. During the period of this report, has there been any of the following with respect to the master certificate holder, subsidiary, affiliate, JPA's or its member agencies? A merger or unification? Changes in name or identify Any addition to Self Insurance Program? If yes, explain: TOTAL EMPLOYMENT AND WAGES PAID IN FISCAL YEAR 2010-2011 FOR THIS SELF INSURER: (a) NUMBER OF EMPLOYEES 4,362 (Number of individual employees listed on for DE-6 for year ending June 30, 2011) (b) TOTAL WAGES AND SALARIES PAID \$ 222,053,566 (As reported on EDD Form DE-6 Line M for all four quarters) 7. TO WHOM DO YOU WANT CORRESPONDENCE ADDRESSED? FIRST NAME JODY MIL LAST Hayes TITLE DEO COMPANY NAME: County of Stanislaus ADDRESS: 1010 10th Street Suite 5900 CITY: Modesto STATE: CA ZIP+4: 95354 PHONE: (209) 525-5714 FAX: (209) 525-5779 E-MAIL ADDRESS: jody.hayes@stancounty.com 8. CERTIFICATION BY AGENCY OFFICIAL: I declare under the penalty of perjury that I have examined this Self Insurer's Annual Report and to the best of my knowledge and believe it is true, correct and complete. SIGNATURE (Original Only DATE: 09/12/11 Fiscal Year TYPED NAME: Jody Hayes AGENCY NAME: County of Stanislaus

ANNUAL REPORT IS DUE OCTOBER 1, 2011

FAX: (209) 525-5779

PHONE: (209) 525-5714

STREET ADDRESS: 1010 10th Street Suite 5900

CITY: Modesto STATE: CA ZIP+4: 95354

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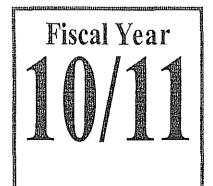
9. List the full legal names of each separate affiliate member whose liabilities are being reported under this annual report, the certificate number of each such member.

Stanislaus Council of Governments (StanCOG)

7025-001

NOTE 1: Add additional page(s) to list additional members, is necessary.

NOTE 2: If more than one claims administrator is used, then liabilities must be reported separately for each claims adjusting location using a Liabilities by Reporting Location page.



Complete this page for ALL reports



II. LIABILITIES BY REPORTING LOCATION Reporting Location Nos.: A-7025-05-146 Name of Master Certificate Holder: County Of Stanislaus Type of Report: Original Report (Due October 1 each year) Amended Report for the Period of: Interim Report 07/01/10 From Date (mm/dd/yy) To Date (mm/dd/yy) A. CASES AND BENEFITS (to nearest dollar) Incurred Liability Paid to Date Future Liability Number \$ Medical \$ Medical \$ Indemnity \$ Indemnity \$ Medical \$ Indemnity 1.Cases open as of 6/30/2011 216 11,634,183 27,373,298 9,267,880 14,821,788 2,366,303 12,551,510 reported prior to FY 2006-07 2. Open & Closed Cases: a.FY 2006-07 Total cases 356 866,634 1,156,551 684,354 636,687 182,280 519,864 FY 2006-07 Cases open 34 544,696 792,654 362,416 272,790 FY 2007-08 301 618,008 812,539 450,231 498,141 Reported 167,777 314,398 FY 2007-08 519,248 Cases Open 27 569,065 351,471 254,667 c. FY 2008-09 Total Cases 286 1,063,156 1,494,488 678,042 701,388 Reported 385,114 793,100 FY 2008-09 Cases Oper 41 961,329 1,291,627 576,215 498,527 d. FY 2009-10 Total Cases 290 809,364 1,363,284 379,894 517,866 tenorted 429,470 845,418 FY 2009-10 Cases Open 63 763,365 1,229,042 333,895 383,624 e.FY 2010-11 Total Cases 206 410,552 1.068.071 175,249 219,159 orted 235,303 848,912 FY 2010-11 Cases Oper 103 401,794 1,005,578 166,491 156,666 \$ Indemnity \$ Medical 15,873,202 3,766,247 **SUBTOTAL** 19,639,449 3. ESTIMATED FUTURE LIABILITY (Indemnity plus Medical) TOTAL \$ Indomnity \$ Medical 872,020 1,589,652 5. Number of MEDICAL-ONLY cases reported in FY 2010-11: 95 111 206 8. TOTAL number of open indemnity cases (all years): 446 0 10. (a) Number of FY 2010-11 claims for which the employer or administrator was 13 notified of representation by an attorney or legal representative in FY 2010-11: 10. (b) Number of non-FY 2010-11 claims for which the employer or administrator was 8 notified of representation by an attorney or legal representative in FY 2010-11:..



State of California Department of Industrial Relations Self Insurance Plans 2265 Watt Avenue, Suite 1 Sacramento, CA 95825 Web site http://sip.dir.cn.gov E-mail: sip@dir.ca.gov



PUBLIC SELF INSURER'S ANNUAL REPORT

ODDIC DELL A TOCKER O TELL TOLLE		
I. GENERAL-To 1	be completed by the employer	····
1. CERTIFICATE NUMBER:	2. PERIOD OF REPORT:	
A-7025-05-146	Full Year Interim/Amended	Report for the Period of:
Active Revoked	From Date (mm/dd/yy)	To Date (mm/dd/yy)
3. NAME OF MASTER CERTIFICATE HOLDER		
NAME County of Stanislaus ADDRESS 1010 10th St, Ste 5900 CITY Modesto ZIP +4 95354-0847	FED	ERAL TAX ID. NUMBER
4. TYPE OF PUBLIC AGENCY: CITY/COUNTY SCHOOL POLICE/F HOSPITAL		·
5. During the period of this report, has there been any o	of the following with respect to the master certifica	tte holder, subsidiary,
ffiliate, JPA's or its member agencies?		
A merger or unification? Changes in name or identify	Yes No	
Any addition to Self Insurance Program?	Yes No	
If yes, explain:		
(Number of individual employees listed on for (b) TOTAL WAGES AND SALARIES PAID \$ (As reported on EDD Form DE-6 Line M for a	222,053,566	
7. TO WHOM DO YOU WANT CORRESPONDENCE	ADDRESSED?	
TITLE DEO FIRST NAME JODY	MIL LAST Hayes	Property and
COMPANY NAME: County of Stanislaus		
ADDRESS: 1010 10th Street Suite 5900		
CITY: Modesto STATE	3: CA ZIP+4: 95354	
	(209) 525-5779	
E-MAIL ADDRESS: jody.hayes@stancounty	tenandara interesta e transfere e con esta e como estable defende de 18 de empreso.	
8. CERTIFICATION BY AGENCY OFFICIAL: I declare under the penalty of perjury that I have examine the it is true, correct and complete. SIGNATURE (Original Only)	nined this Self Insurer's Annual Report and to the	best of my knowledge and be
		Piggal Vigga
TYPED NAME: Jody Hayes		Fiscal Year
AGENCY NAME: County of Stanislaus		10/11
STREET ADDRESS: 1010 10th Street Suite 5	900	
CITY: Modesto STATE	e: CA zip+4: 95354	AUIAA
PHONE: (209) 525-5714 FAX:	(209) 525-5779	

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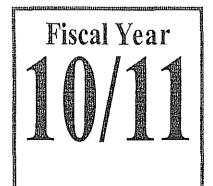
9. List the full legal names of each separate affiliate member whose liabilities are being reported under this annual report, the certificate number of each such member.

Stanislaus Council of Governments (StanCOG)

7025-001

NOTE 1: Add additional page(s) to list additional members, is necessary.

NOTE 2: If more than one claims administrator is used, then liabilities must be reported separately for each claims adjusting location using a Liabilities by Reporting Location page.



Complete this page for ALL reports



II. LIABILITIES BY REPORTING LOCATION Reporting Location Nos.: A-7025-05-146 Name of Master Certificate Holder: County Of Stanislaus Type of Report: Original Report (Due October 1 each year) Amended Report for the Period of: Interim Report 07/01/10 From Date (mm/dd/yy) To Date (mm/dd/yy) A. CASES AND BENEFITS (to nearest dollar) Incurred Liability Paid to Date Future Liability Number \$ Medical \$ Medical \$ Indemnity \$ Indemnity \$ Medical \$ Indemnity 1.Cases open as of 6/30/2011 216 11,634,183 27,373,298 9,267,880 14,821,788 2,366,303 12,551,510 reported prior to FY 2006-07 2. Open & Closed Cases: a.FY 2006-07 Total cases 356 866,634 1,156,551 684,354 636,687 182,280 519,864 FY 2006-07 Cases open 34 544,696 792,654 362,416 272,790 FY 2007-08 301 618,008 812,539 450,231 498,141 Reported 167,777 314,398 FY 2007-08 519,248 Cases Open 27 569,065 351,471 254,667 c. FY 2008-09 Total Cases 286 1,063,156 1,494,488 678,042 701,388 Reported 385,114 793,100 FY 2008-09 Cases Oper 41 961,329 1,291,627 576,215 498,527 d. FY 2009-10 Total Cases 290 809,364 1,363,284 379,894 517,866 tenorted 429,470 845,418 FY 2009-10 Cases Open 63 763,365 1,229,042 333,895 383,624 e.FY 2010-11 Total Cases 206 410,552 1.068.071 175,249 219,159 orted 235,303 848,912 FY 2010-11 Cases Oper 103 401,794 1,005,578 166,491 156,666 \$ Indemnity \$ Medical 15,873,202 3,766,247 **SUBTOTAL** 19,639,449 3. ESTIMATED FUTURE LIABILITY (Indemnity plus Medical) TOTAL \$ Indomnity \$ Medical 872,020 1,589,652 5. Number of MEDICAL-ONLY cases reported in FY 2010-11: 95 111 206 8. TOTAL number of open indemnity cases (all years): 446 0 10. (a) Number of FY 2010-11 claims for which the employer or administrator was 13 notified of representation by an attorney or legal representative in FY 2010-11: 10. (b) Number of non-FY 2010-11 claims for which the employer or administrator was 8 notified of representation by an attorney or legal representative in FY 2010-11:..



NOTE: Complete both sides of this page for ALL annual reports

State of California
Department of Industrial Relations
Self Insurance Plans
2265 Watt Avenue, Suite 1
Sacramento, CA 95825
Web site http://sip.dir.ca.gov
E-mail: sip@dir.ca.gov



PUBLIC SELFINSURER'S ANNUAL REPORT

I. GENERAL-To be	completed by the employer	
1.CERTIFICATE NUMBER: A-7025-05-146 Active Revoked	2. PERIOD OF REPORT: Full Year Interim/A From Date (Amended Report for the Period of: mm/dd/yy) To Date (mm/dd/yy)
3. NAME OF MASTER CERTIFICATE HOLDER NAME County of Stanislaus ADDRESS 1010 10th St, Ste 5900 CITY Modesto ZIP+4 95354	STATE CA	FEDERALTAX ID. NUMBER
4. TYPE OF PUBLIC AGENCY: CITY/COUNTY SCHOOL HOSPITAL	TRANSIT OTHER	
5. During the period of this report, has there been any affiliate, JPA's or its member agencies? A merger or unification? Changes in name or identify Any addition to Self Insurance Program? If yes, explain:	Yes No Yes No Yes No Yes No	master certificate holder, subsidiary,
6. TOTAL EMPLOYMENT AND WAGES I INSURER: (a) NUMBER OF EMPLOYEES 4 329 (Number of individual employees listed on for (b) TOTAL WAGES AND SALARIES PAID \$ 21 (As reported on EDD Form DE-6 or other similar	E-6 for year ending June 30, 2012)	-2012 FOR THIS SELF
	MI L LAST Ha CA ZIP+4: 95354 09) 525-5779	
8. CERTIFICATION BY AGENCY OFFICIAL: I declare under the penalty of perjury that I have example to the structure of the struc		rt and to the best of my knowledge and
TYPED NAME: Jody Hayes AGENCY NAME: County of Stanislaus: STREET ADDRESS: 1010 10th Street Suite:590 CITY: Modesto STATE: PHONE: (209) 525-5714 FAX: (20	The state of the s	Fiscal Year 11/12

(Continued)	

9. List the full legal names of each separate affiliate member whose liabilities are being reported under this annual report, the certificate number of each such member.

Full Legal Name	Affiliate Certificate No.
StanCOG	7025-01
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NOTE 1: Add additional page(s) to list additional members, is necessary.

NOTE 2: If more than one claims administrator is used, then liabilities must be reported separately for each claims adjusting location using a Liabilities by Reporting Location page.



Complete this page for ALL reports



II. LIABILITIES BY REPORTING LOCATION Reporting Location Nos.: A-7025-05-146 Name of Master Certificate Holder: County Of Stanislaus Type of Report: Original Report (Due October 1 each year) Amended Report for the Period of: Interim Report 07/01/11 06/30/12 From Date (mm/dd/yy) To Date (mm/dd/yy) A. CASES AND BENEFITS (to nearest dollar) Incurred Liability Future Liability Paid to Date Numbe \$ Indemnity \$ Medical \$ Indemnity \$ Medical \$ Indemnity \$ Medical 1.Cases open as al 6/30/2012 10,698,704 208 28,081,374 9,087,551 14,650,914 1,611,153 13,430,460 reported prior to FY 2007-08 2. Open & Closed Cases: p.FY 2007-08 875,787 492,109 521,863 301 560,165 Reported 68,056 353,924 FY 2007-08 393,983 580.033 325,927 226,109 16 b. FY 2008-09 Total Cases 291 1,293,536 1,501,058 947,721 809,726 Reported 345,815 691,332 FY 2008-09 Cases Open 25 968,662 1,103,571 622,847 412,239 c, FY 2009-10 Total Cases 297 1,003,618 1,594,327 732,347 736,054 271,271 858,273 FY 2009-10 54 883,313 1,415,622 612,042 557,349 Cases Open d. FY 2010-11 Total Cases 209 601,233 1,317,381 397,573 427,089 203,660 890,292 FY 2010-11 56 527,679 1,188,537 324,019 298,245 Cases Open e.FY 2011-12 223 1,033,772 1,036,011 173,536 Total Cases 239,299 orted. 860,236 796,712 FY 2011-12 Cases Open 108 1,016,076 970,948 155,840 174,236 \$ Indemnity \$ Medical 3,360,191 17,020,993 SUBTOTAL 20,381,184 3. ESTIMATED FUTURE LIABILITY (Indemnity plus Medical) TOTAL \$ Indemnity \$ Medical 1,769,183 1,473,766 4. Total Benefits paid during FY 2011-12 (including all case expenditures): . . . 5. Number of MEDICAL-ONLY cases reported in FY 2011-12: 78 6. Number of INDEMNITY cases reported in FY 2011-12: 145 7. TOTAL of 5 and 6 (also entered in 2e above): 223 8. TOTAL number of open indemnity cases (all years): 432 1 10. (a) Number of FY 2011-12 claims for which the employer or administrator was 2 notified of representation by an attorney or legal representative in FY 2011-12: 10. (b) Number of non-FY 2011-12 claims for which the employer or administrator was notified of representation by an attorney or legal representative in FY 2011-12: .



APPENDIX G

Stanislaus County MEDICAL PROVIDER NETWORK

Access Professional Therapy Associates, Inc. 3117 McHenry Ave Ste C Modesto CA 95350 Facility - PT Access Professional Therapy Associates, Inc. 875 East Canal Dr Ste 3 Turlock CA 95380 Facility - PT

Anberry Health Care 3125 Conant Ave Modesto CA 95350 Facility - PT

Athletic & Industrial Rehabilitation 2116 East Orangeburg Ave Ste B Modesto CA 95355 Facility - PT

California Occupational Physicians 2112 Mchenry Ave Modesto CA 95350 Facility - Occ Med Ceres Chiropractic Center 2507 E Hatch Rd Suite B Ceres CA 95353 Facility - Chiro

Ceres Physical Therapy & Rehabilitation 1924 Memorial Dr Ceres CA 95307 Facility - PT

Doctors Medical Center, Modesto 1441 Florida Ave Modesto CA 95350 Facility - Hospital Dwight A Peace Physical Therapy 134 Regis St Ste A Turlock CA 95382 Facility - PT

Emanuel Diagnostic Center 2121 Colorado Ave Turlock CA 95382 Facility - Diagnostics Emanuel Medical Center 825 Delbon Ave Turlock CA 95382 Facility - Hospital Golden Bear Physical Therapy 4318 Spyres Way Modesto CA 95356 Facility - PT

Kaiser On-the-Job 3000 Las Positas Rd Livermore CA 94551 Facility Kaiser On-the-Job 39400 Paseo Padre Parkway Mission Bldg Fremont CA 94538 Facility - Occ Med

Kaiser On-the-Job 3701 Broadway Ste 501 Oakland CA 94611 Facility - Occ Med

Kaiser On-the-Job 7601 Stoneridge Dr South Bldg, 1st Flr Pleasanton CA 94588 Facility - Occ Med

Kaiser On-the-Job 3555 Whipple Rd Bldg A Union City CA 94587 Facility - Occ Med Kaiser On-the-Job 4501 Sand Creek Rd 3rd Flr Sand Creek Bldg Antioch CA 94531 Facility - Occ Med

Kaiser On-the-Job 901 Nevin Ave Bldg B, 1st Flr Richmond CA 94801 Facility - Occ Med Kaiser On-the-Job 1425 S Main St Walnut Creek CA 94596 Facility - Occ Med Kaiser On-the-Job 320 Lennon Ln Lassen Bldg, 2nd Flr Walnut Creek CA 94598 Facility - Occ Med

Kaiser On-the-Job 7300 N Fresno St Oak 1 Bldg Fresno CA 93720 Facility - Occ Med Kaiser On-the-Job 3285 Claremont Way 2nd Flr Napa CA 94558 Facility - Occ Med

Kaiser On-the-Job 1600 Eureka Rd Bldg C, 1st Flr Roseville CA 95661 Facility - Occ Med

Kaiser On-the-Job 2155 Iron Point Rd 2nd Flr Folsom CA 95630 Facility - Occ Med Kaiser On-the-Job 2016 Morse Ave Sacramento CA 95825 Facility - Occ Med Kaiser On-the-Job 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Facility - Occ Med

Kaiser On-the-Job 601 Van Ness Ave Opera Plaza, Mezzanine Level, Ste 2008 San Francisco CA 94102 Facility - Occ Med

Kaiser On-the-Job 1779 W. Yosemite Ave Ste 202 Manteca CA 95337 Facility - Occ Med Kaiser On-the-Job 7373 West Ln 1st Flr Stockton CA 95210 Facility - Occ Med

Kaiser On-the-Job 1400 Veterans Blvd 1st Flr Redwood City CA 94063 Facility - Occ Med Kaiser On-the-Job 801 Traeger Ave 2nd Flr San Bruno CA 94066 Facility - Occ Med

Kaiser On-the-Job 99 Montecillo Rd MOB 1 San Rafael CA 94903 Facility - Occ Med

Kaiser On-the-Job 700 E Calaveras Blvd Milpitas CA 95035 Facility - Occ Med Kaiser On-the-Job 275 Hospital Parkway 5th Flr San Jose CA 95119 Facility - Occ Med Kaiser On-the-Job 1 Quality Dr 1st Flr Vacaville CA 95688 Facility - Occ Med

Kaiser On-the-Job 975 Sereno Dr Hall H Vallejo CA 94589 Facility - Occ Med Kaiser On-the-Job 3900 Lakeville Hwy MOB 2 Petaluma CA 94954 Facility - Occ Med Kaiser On-the-Job 3975 Old Redwood Hwy MOB 5, Ste 152 Santa Rosa CA 95403 Facility - Occ Med

Kaiser On-the-Job 4601 Dale Rd 4th Flr Modesto CA 95356 Facility - Occ Med Kaiser Permanente Emergency Care Facility 39400 Paseo Padre Parkway Fremont CA 94538 Facility - Emergency Kaiser Permanente Emergency Care Facility 27400 Hesperian Blvd Hayward CA 94545 Facility - Emergency

Kaiser Permanente Emergency Care Facility 280 W MacArthur Blvd Oakland CA 94611 Facility - Emergency Kaiser Permanente Emergency Care Facility 4501 Sand Creek Rd Hospital Bldg. Antioch CA 94531 Facility - Emergency Kaiser Permanente Emergency Care Facility 901 Nevin Ave Richmond CA 94801 Facility - Emergency

Kaiser Permanente Emergency Care Facility 1425 S Main St Walnut Creek CA 94596 Facility - Emergency Kaiser Permanente Emergency Care Facility 7300 N Fresno St Fresno CA 93720 Facility - Emergency Kaiser Permanente Emergency Care Facility 1600 Eureka Rd 2nd Fl Roseville CA 95661 Facility - Emergency

Kaiser Permanente Emergency Care Facility 2025 Morse Ave Sacramento CA 95825 Facility - Emergency Kaiser Permanente Emergency Care Facility 6600 Bruceville Rd Bldg 3 Sacramento CA 95823 Facility - Emergency Kaiser Permanente Emergency Care Facility 2425 Geary Blvd San Francisco CA 94115 Facility - Emergency

Kaiser Permanente Emergency Care Facility 1777 W Yosemite Ave Manteca CA 95337 Facility - Emergency Kaiser Permanente Emergency Care Facility 1150 Veterans Blvd Redwood City CA 94063 Facility - Emergency Kaiser Permanente Emergency Care Facility 1200 El Camino Real South San Francisco CA 94080 Facility - Emergency

Kaiser Permanente Emergency Care Facility 99 Montecillo Rd San Rafael CA 94903 Facility - Emergency Kaiser Permanente Emergency Care Facility 250 Hospital Parkway San Jose CA 95119 Facility - Emergency Kaiser Permanente Emergency Care Facility 700 Lawrence Expressway Dept 100 Santa Clara CA 95051 Facility - Emergency

Kaiser Permanente Emergency Care Facility 975 Sereno Dr Vallejo CA 94589 Facility - Emergency Kaiser Permanente Emergency Care Facility 401 Bicentennial Way Santa Rosa CA 95403 Facility - Emergency Kaiser Permanente Emergency Care Facility 4609 Dale Rd Modesto CA 95356 Facility - Emergency

Kaiser Permanente Urgent Care Facility 39400 Paseo Padre Parkway Niles East Bldg, 1B Fremont CA 94538 Facility - Urgent Care Kaiser Permanente Urgent Care Facility 27400 Hesperian Blvd Minor Injury Clinic Hayward CA 94545 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 7601 Stoneridge Dr Pleasanton CA 94588 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 4501 Sand Creek Rd Minor Injury Clinic Antioch CA 94531 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 901 Nevin Ave Bldg B, 2nd Flr Richmond CA 94801 Facility - Urgent Care Kaiser Permanente Urgent Care Facility 1425 S Main St Minor Injury Clinic Walnut Creek CA 94596 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 2238 Geary Blvd 3rd Fl, Injury Center San Francisco CA 94115 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 1777 W Yosemite Ave Manteca CA 95337 Facility - Urgent Care Kaiser Permanente Urgent Care Facility 7373 West Ln 1st Fl Stockton CA 95210 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 700 E Calaveras Blvd Milpitas CA 95035 Facility - Urgent Care Kaiser Permanente Urgent Care Facility 1 Quality Dr. 1st Flr Vacaville CA 95688 Facility - Urgent Care Kaiser Permanente Urgent Care Facility 975 Sereno Dr 1st Flr, Hall A Vallejo CA 94589 Facility - Urgent Care

Kaiser Permanente Urgent Care Facility 4601 Dale Rd Modesto CA 95356 Facility - Urgent Care Kaiser Permanete Dale Rd 3800 Dale Rd Modesto CA 95356 Facility - Clinics Kaiser Permanete Manteca 1777 W Yosemite Ave Manteca CA 95337 Facility - Clinics

Memorial Medical Center, Modesto 1800 Coffee Rd Modesto CA 95355 Facility - Hospital Memorial Medical Center, Modesto 1700 Coffee Rd Modesto CA 95355 Facility - Urgent Care Modesto Imaging Center 157 E Collidge Ave Modesto CA 95350 Facility - Radiology

Modesto Radiology 1524 McHenry Ave Ste 100 Modesto CA 95350 Facility - Radiology

Morris Physical Therapy Associates 1317 Oakdale Rd Ste 410 Modesto CA 95355 Facility - PT NovaCare Outpatient Rehab/Modesto 1316 Coffee Rd Modesto CA 95355 Facility - PT

Oak Valley District Hospital 350 S Oak Ave Oakdale CA 95361 Facility - Hospital Oak Valley Occupational Medicine 350 S Oak Ave Oakdale CA 95361 Facility - Occ Med Prompt Care Occupational Medicine, Memorial 1700 Coffee Rd Modesto CA 95355 Facility - Occ Med

Shens Accupuncture 1100 Carver Road Modesto CA 95355 Facility - Acupuncture Stanislaus County Health Service Agency 830 Scenic Dr Modesto CA 95350 Facility - PT

Stanislaus Surgery Center 1421 Oakdale Rd. Modesto CA 95355 Facility - Surgery Center

Star Center 609 East Orangeburg Ave Ste 101 Modesto CA 95350 Facility - PT Tower Physical Therapy, Inc 440 East Canal Dr Turlock CA 95380 Facility - PT Turlock Physical Therapy 2141 Colorado Ave Turlock CA 95382 Facility - PT

US Healthworks 1340 Mitchelle Rd Modesto CA 95354 Facility - Occ Med US Healthworks Medical Group-Modesto 1524 McHenry Ave Suite 500 Modesto CA 95350 Facility - Occ Med

Work Wellness 1801 Colorado Ave. Ste 130 Turlock CA 95382 Occupational Medicine

Aachi, Venkat 710 Lawerence Expressway Santa Clara CA 95051 PM&R Abatecola, Robert 4125 Bangs Ave Modesto CA 95356 Occupational Medicine

Abbott, Abraham 1777 W Yosemite Ave Manteca CA 95337 Emergency Medicine

Abboud, Paul-Andre 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine Abdullah, Rabiatu 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Abene, Anthony 250 Hospital Parkway San Jose CA 95119 Orthopedic Surgery

Aborn, Lyn 1150 Veterans Blvd Redwood City CA 94063 Emergency Medicine Abramson, Scott 27400 Hesperian Blvd Hayward CA 94545 Neurology Absood, Safwat 500 Coffee Rd Ste B Modesto CA 95355 Gastroenterology

Agah, Ravin 975 Sereno Dr Vallejo CA 94589 Internal Medicine Agbunag, Rodolfo 1409 Brigsmore Ave Modesto CA 95355 General Vascular Surgery

Ahmadi, Masha 250 Hospital Parkway San Jose CA 95119 Emergency Medicine

Ahmed, Syed 1409 Brigsmore Ave Modesto CA 95355 Cardiology Ajaelo, Ikem 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Akins, Paul 2025 Morse Ave Sacramento CA 95825 Neurology

Alsofrom, Dennis 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology Alsofrom, Dennis 1401 Spanos Ct Ste 103 Modesto CA 95355 Radiology Ambrose, MaryAlice 710 Lawrence Expressway Santa Clara CA 95051 Neurology

Amirsheybani, Hamid 1130 Coffee Rd Ste 5B Modesto CA 95355 Plastic Surgery Andersen, Lyle 3500 Coffee Rd Ste 3 Modesto CA 95355 Physical Therapy Andersen Physical Therapy, 3500 Coffee Rd Ste 3 Modesto CA 95355 Physical Therapy

Anderson, Eric 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Anderson, Kaj 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine Anderson, D. Gordon 1130 Coffee Rd Ste 5B Modesto CA 95355 Plastic Surgery

Anderson, Robert 117 Claradell Ave Modesto CA 95350 Radiology Anderson, Robert 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology Anderson Jr, William 1801 Colorado Ave Ste 130 Turlock CA 95382 Otolaryngology

Andrews, Marc 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Andrews, Kent 801 Traeger Ave San Bruno CA 94066 Psychology Anicetti, John 975 Sereno Dr Vallejo CA 94589 Emergency Medicine

Aoki, Christopher 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Internal Medicine Aquino, Madelaine 1140 Norman Dr Ste 38 Manteca CA 95336 Physical Med & Rehab Acupuncture

Aquino, Madelaine 1521 North Carpenter Rd Ste D1 Modesto CA 95351 Physical Med & Rehab Acupuncture

Arakelian, Ronald 920 Delbon Ave Turlock CA 95382 Internal Medicine Arredondo, Shelley 601 Van Ness Ave Mezzanine Level, Ste 2008 San Francisco CA 94102 Occupational Medicine

Arrogante, Revelyn 1830 W March Land Suite C Stockton CA 95207 Physical Med & Rehab

Arrogante, Revelyn 1521 N Carpenter Rd Suite D1 Modesto CA 95351 Physical Med & Rehab Arroyo, Gilbert 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Artz, Jonathan 99 Montecillo Rd San Rafael CA 94903 Neurology

Atienza, Cesar 710 Lawrence Expressway 1st Flr, Dept 148 Santa Clara CA 95051 Orthopedic Surgery

Atienza, Jason 4601 Dale Rd 4th Flr Modesto CA 95356 Occupational Medicine Auen, Edward 1431 McHenry Ave Ste 100 Modesto CA 95350 Anesthesiology

Auen, Edward 1431 McHenry Ave Ste 100 Modesto CA 95350 Internal Medicine Auen, Edward 1431 McHenry Ave Ste 100 Modesto CA 95350 Pain Management Aujla, Nirmal 1051 East Tuolumne Rd Ste 107 Turlock CA 95382 Nephrology

Avilla, Rodney 2101 Geer Rd Ste 303 Turlock CA 95382 Family/General Practice Avon, Steven 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery

Ayala, Jose 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Azad, Manouch 1700 Coffee Rd Modesto CA 95355 Radiology Azadi, Fereydoun 1401 Spanos Ct Ste 201 Modesto CA 95355 General Surgery

Backer, Howard 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

Baddour, Edward 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine Baginski, Joanna 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Urgent Care Baisac, Josephine 1729 North Olive Ave Ste 9 Turlock CA 95382 Nephrology

Baisac, Josephine 1315 10th St Ste 200 Modesto CA 95354 Nephrology Baker, Lewis 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

Baker Jr., Sam 1401 Spanos Ct Ste 230 Modesto CA 95355 Cardiology

Balaban, Jason 250 Hospital Parkway San Jose CA 95119 Urgent Care Balbas, Angelita 901 Nevin Ave Bldg B, 3rd Flr Richmond CA 94801 PM&R Balbas, Edward 3975 Old Redwood Hwy MOB 5, Ste 152 Santa Rosa CA 95403 PM&R

Baldini, David 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Ballance, Lee 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Ballard, Dustin 99 Montecillo Rd San Rafael CA 94903 Emergency Medicine

Ballard, Chad 3125 Conant Ave Modesto CA 95350 Physical Therapy Ballinger, Howard 5900 State Farm Dr Rohnert Park CA 94928 Occupational Medicine Baluyot, Eunice 1510 Florida Ave Ste B Modesto CA 95350 Family/General Practice

Banerjee, Amit 2025 Morse Ave Sacramento CA 95825 Neurosurgery Barnett, James 1524 McHenry Ave Ste 340 Modesto CA 95350 Anesthesiology Barnett, James 1524 McHenry Ave Ste 340 Modesto CA 95350 Pain Management

Barron, Danica 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Barron, Danica 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine Barry, Maged 1401 Spanos Ct Ste 201 Modesto CA 95355 General Surgery

Bartels, Lynne 1200 El Camino Real South San Francisco CA 94080 Podiatry Bartels, Hilary 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

Basit, Fauzia 275 Hospital Parkway 5th Flr San Jose CA 95119 Occupational Medicine

Baskin, Brian 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Bateman, Jason 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Bayer, Edward 7601 Stoneridge Dr Pleasanton CA 94588 Urgent Care

Bayless, Scott 112 East Fairmont Ave Ste B Modesto CA 95354 Psychology Benson, John 2025 Morse Ave Sacramento CA 95825 Podiatry Berman, David 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Bernard, Rick 275 Hospital Parkway 5th Flr San Jose CA 95119 Acupuncture Berniker, Kenneth 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Berrien, Stephen B 830 Scenic Dr Modesto CA 95350 Orthopedics/Ortho Surgery

Berrien, Stephen B 1524 McHenry Ave Suite 300 Modesto CA 95350 Orthopedics/Ortho Surgery Bethune, David 1901 N California St Stockton CA 95204 Orthopedics Bhandari, Ritesh 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Bhatti, Naveenpal 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine Bhimani, Meenesh 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine Bhopale, Sunil 1150 Veterans Blvd Redwood City CA 94063 Emergency Medicine

Bialy, Frederick 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Bibi, Salahuddin 1325 Melrose Ave Ste C Modesto CA 95350 Infectious Diseases

Binning, Timothy 280 W MacArthur Blvd Oakland CA 94611 Podiatry

Birdsong, William 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

Bissell, John 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Neurology Black, Amy 6600 Bruceville Rd Bldg 3, 2nd Fl Sacramento CA 95823 Orthopedic Surgery

Blay, Terry 250 Hospital Parkway San Jose CA 95119 Emergency Medicine Blohm, Richard 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine

Bobrik, Linda 4125 Bangs Ave Modesto CA 95356 Occupational Medicine

Bobroff, Eugene 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery Bodle, Ethan 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Bodnick, Jennifer 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Boltwood, Chester 1540 Florida Ave Ste 100 Modesto CA 95350 Cardiology Booker, Timberly 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine Borbon, Josefina 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine

Borhani, Reza 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine Bottke, Craig 1901 N California St Stockton CA 95204 Orthopedics Boulris, Craig 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery

Bovill, David 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Orthopedic Surgery Bowerman, Gregory 1700 Coffee Rd Modesto CA 95355 Emergency Medicine

Boyce, Dennis 117 Claradell Ave Modesto CA 95350 Radiology

Boyce, Dennis 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology Boyle, James 1400 Veterans Blvd 1st Flr Redwood City CA 94063 Occupational Medicine Braaton, Paul 1335 Coffee Rd Ste 100 Modesto CA 95355 Orthopedics/Ortho Surg

Braaton, Paul 1335 Coffee Rd Ste 100 Modesto CA 95355 Orthopedics/Ortho Surg Braaton, Paul 1400 Florida Ave Ste. 106 Modesto CA 95350 Orthopedics/Ortho Surg

Bradbury, David 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Bradley, David 1150 Veterans Blvd Redwood City CA 94063 Orthopedic Surgery

Brennan, Anne 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Brody, Wendy 200 Muir Rd Hacienda Bldg, 1st Flr Martinez CA 94553 Occupational Medicine

Brown, George 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Brown, Samuel 1 Quality Dr 1st Flr Vacaville CA 95688 Occupational Medicine

Bruens, Patricia 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

Bryant, Jason 700 Lawrence Expressway Dept 100 Santa Clara CA 95051 Emergency Medicine Bryant, Doug 3500 Coffee Rd Ste 3 Modesto CA 95355 Physical Therapy Buchanan, Jon 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine

Buckerfield, Charles 7373 West Ln Stockton CA 95210 Orthopedic Surgery Budd, Michael 1401 Spanos Ct # 207 Modesto CA 95355 Plastic Budson, David 975 Sereno Dr Vallejo CA 94590 Internal Medicine

Buell, Timothy 1600 Eureka Rd Roseville CA 95661 Podiatry Bugola, Michael 2016 Morse Ave Sacramento CA 95825 Occupational Medicine Bui, Vinh 39400 Paseo Padre Parkway Fremont CA 94538 Orthopedic Surgery

Bui, Karl 600 Coffee Rd Modesto CA 95355 Podiatry Bulloch, George 1150 Veterans Blvd Redwood City CA 94063 Emergency Medicine Bultman, Laura 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Bunyaviroch, Arnold 1400 Veterans Blvd 1st Flr Redwood City CA 94063 Occupational Medicine Burg, Joan 700 Lawrence Expressway Dept 100 Santa Clara CA 95051 Emergency Medicine

Burger, Robert 1600 Eureka Rd Bldg C, 1st Flr Roseville CA 95661 Orthopedic Surgery

Burgess, James 7601 Stoneridge Dr Pleasanton CA 94588 Urgent Care Burns, Michael 7300 N Fresno St Fresno CA 93720 Podiatry Bursell, Benjamin 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Busch, Benjamin 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Butcher, Michael 1800 Coffee Rd Ste 30 Modesto CA 95355 Physical Therapy Bybee, David 1524 McHenry Ave Ste 135 Modesto CA 95350 Neurosurgery

Cadnapaphorncha, Liza 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

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Caldwell, Claire 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Cale, Sheik 7300 N Fresno St Fresno CA 93720 Emergency Medicine Calip, Roy 1041 Oakdale Rd # B Modesto CA 95355 Chiropractic

Campbell, Scott 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine Canfield, Leif 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine Canfield, Christopher 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

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Carlisle, Elliot 275 Hospital Parkway 5th Flr San Jose CA 95119 Orthopedic Surgery

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Carson, Desmond 901 Nevin Ave Richmond CA 94801 Emergency Medicine Carter, Cynthia 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Podiatry Casanave, Alden
710 Lawrence Expressway Dept
148, 1st Flr
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Orthopedic Surgery

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Casey Jr, John 609 East Orangeburg Ave Ste 201 Modesto CA 95350 Orthopedics/Ortho Surg

Cash, Robert M 1501 Oakdale Rd Suite 301 Modesto CA 95355 Orthopedics/Ortho Surgery Caton, Robert 1421 Oakdale Rd Ste B Modesto CA 95355 Orthopedics/Ortho Surg Catron, Thomas 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

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Centeno, Joseph 99 Montecillo Rd San Rafael CA 94903 Orthopedic Surgery

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Chan, Jackie 809 Sylvan Ave Suite 400 Modesto CA 95350 Acupuncture

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Chaves, Jaime 2238 Geary Blvd 7th Flr NW San Francisco CA 94115 Acupuncture Chee, Kerlen 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine Chen, Lin-Lin 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine

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Cheng, Kevin 977 Sereno Dr Vallejo CA 94591 Pain Management Chester, Jerome 10050 N Wolfe Rd Ste SW1-190 Cupertino CA 95014 Occupational Medicine Chettipally, Uli 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine

Chew, Gordon 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Chhatre, Devendra 3000 Las Positas Rd Livermore CA 94551 Occupational Medicine Chhatre, Devendra 7601 Stoneridge Dr South Bldg Pleasanton CA 94588 Occupational Medicine

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Chow, Marcus 250 Hospital Parkway San Jose CA 95119 Urgent Care Christopher, Kathy 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Christopher, Kathy 803 Coffee Rd Ste 11 Modesto CA 95355 Family/General Practice

Chun, Trissy 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Cimino, William 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery Cintado, Jaime 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine

Clair, Ramnik 1782 W Hammer Ln Stockton CA 95209 Physical Med & Rehab Clair, Ramnik 3663 Arch Rd Ste 400 Stockton CA 95215 Physical Med & Rehab Clair, Ramnik 1524 McHenry Ave Ste 500 Modesto CA 95350 Physical Med & Rehab

Clair, Ramnik 1524 McHenry Ave Ste 500 Modesto CA 95350 Physical Med & Rehab Clark, Oanh 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

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Cooke, Elke 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Cortese, Kasey 27400 Hesperian Blvd Hayward CA 94545 Orthopedic Medicine Costouros, John 275 Hospital Parkway 5th Flr San Jose CA 95119 Orthopedic Surgery

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Daly, Nicholas 39400 Paseo Padre Parkway Fremont CA 94538 Podiatry

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Denham, Anna 99 Montecillo Rd San Rafael CA 94903 Emergency Medicine Desrochers, Elizabeth 225 E Granger Ave Ste 1 Modesto CA 95350 Physical Therapy

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Do, Chanh 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine Dodd, Lori 937 Coffee Rd Ste 3 Modesto CA 95355 Physical Therapy Dolson, Ellen 2238 Geary Blvd 3rd Fl, Injury Center San Francisco CA 94115 Urgent Care

Doostan, David 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine Douglas, Troy 4125 Bangs Ave Modesto CA 95356 Podiatry Drabinsky, Allan 1700 Coffee Rd Modesto CA 95355 Occupational Medicine

Duchynski, Robert 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

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Edwards, Dyke 7601 Stoneridge Dr Pleasanton CA 94588 Urgent Care Efron, Allen 1150 Veterans Blvd Redwood City CA 94063 Neurosurgery

Egelston, William 4125 Bangs Ave Modesto CA 95356 Occupational Medicine

Egelston, William 4125 Bangs Ave Modesto CA 95356 Podiatry Eggers, Garrett 1150 Veterans Blvd Redwood City CA 94063 Emergency Medicine Eiband, Jason 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine

Eibschutz, Ofer 601 Van Ness Ave Mezzanine Level, Ste 2008 San Francisco CA 94102 Occupational Medicine

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Emond, Stephen 700 Lawrence Expressway Dept 100 Santa Clara CA 95051 Emergency Medicine Endo, Clifford 600 Coffee Rd Modesto CA 95355 Podiatry Endsley, L. Stephen 1540 Florida Ave Ste 100 Modesto CA 95350 Cardiology

Engel, Gordon 2425 Geary Blvd San Francisco CA 94115 Orthopedic Surgery Enriquez, Erwin 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Epperson, Randall 1601 I Street Ste 440 Modesto CA Psychology

Erickson, Robert 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Erickson, Donn 975 Sereno Dr Vallejo CA 94589 Urgent Care Ernsting, Kevin 250 Hospital Parkway San Jose CA 95119 Emergency Medicine

Ervin, Lee 2020 Standiford Ave Ste E1 Modesto CA 95350 Psychology Esmail, Shahinoor 700 Lawrence Expressway Dept 100 Santa Clara CA 95051 Emergency Medicine Evans, Jeffrey 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

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Ewing, Eberle 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

Fagan, James 280 W MacArthur Blvd Oakland CA 94611 Podiatry Falconer, Robert 250 Hospital Parkway San Jose CA 95119 Podiatry Fan, Robert 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

Faraji, E Isaacs 1729 North Olive Ave Ste 11 Turlock CA 95382 Gastroenterology Fassero, Donn 1409 Brigsmore Ave Modesto CA 95355 Orthopedics Fassero, Donn 600 Coffee Rd Modesto CA 95355 Orthopedics/Ortho Surg

Fechter, Brian 1011 Sylvan Ave Ste C Modesto CA 95350 Ophthal Fee, Christopher 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Feigon, Kim 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine

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Fichtenkort, John 600 Coffee Rd Modesto CA 95355 Urgent Care Field, Dan 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Fitzgerald, Susan 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

Flad, Ward 901 Nevin Ave Richmond CA 94801 Emergency Medicine Fong, Christina 1200 El Camino Real Hospital Bldg, 1st Flr South San Francisco CA 94080 Emergency Medicine

Fong, Richard 99 Montecillo Rd San Rafael CA 94903 Orthopedic Surgery

Forakis, Paul 1316 Coffee Road Ste A2 Modesto CA 95355 Chiropractic Ford, Lawrence 280 W MacArthur Blvd Oakland CA 94611 Podiatry

Forsythe, Kevin 1901 N California St Stockton CA 95204 Orthopedics

Fortenko, Anatoliy 200 Muir Rd Martinez CA 94553 PM&R Fortune, John 250 Hospital Parkway San Jose CA 95119 Orthopedic Surgery Foster, Geoffrey 1425 S Main St Walnut Creek CA 94596 Podiatry

Fowler, Christopher 1200 El Camino Real South San Francisco CA 94080 Urgent Care Fox, Loretta 10050 N Wolfe Rd Ste SW1-190 Cupertino CA 95014 Psychology

Francis, Aren 600 Coffee Rd Modesto CA 95355 Otolaryngology

Frank, Rochelle 1600 Eureka Rd Roseville CA 95661 Neurology Fredenburg, Milton 2025 Morse Ave Sacramento CA 95825 Podiatry

Freeman, Wayne 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

Freeman, Douglas 3421 Tully Rd Ste G2 Modesto CA 95350 Anesthesiology Fretz, Marlane 3000 Las Positas Rd Livermore CA 94551 Occupational Medicine Fretz, Marlane 4501 Sand Creek Rd 3rd Flr Sand Creek Bldg Antioch CA 94531 Occupational Medicine

Fretz, Marlane 1425 S Main St Walnut Creek CA 94596 Occupational Medicine

Fretz, Marlane 320 Lennon Ln Lassen Bldg, 2nd Flr Walnut Creek CA 94598 Occupational Medicine Freye, Christopher 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

Fried, Robert 3900 Lakeville Hwy MOB 2 Petaluma CA 94954 Occupational Medicine Fries, Gerald 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine Fross, Robin 27400 Hesperian Blvd Hayward CA 94545 Neurology

Fuchs, Edward 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Urgent Care Fujii, Ken 401 Bicentennial Way Santa Rosa CA 95403 Orthopedic Surgery Fuller, David 2209 Coffe Rd Ste I Modesto CA 95355 Family/General Practice

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Gaggero, Geoffrey 1600 Eureka Rd Roseville CA 95661 Podiatry Gaines, Ronald 99 Montecillo Rd San Rafael CA 94903 PM&R Galbraith, Robert 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

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Gerst, Jerald 3000 Las Positas Rd Livermore CA 94551 Occupational Medicine

Gibson, Douglas 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Gil, Lisa 1114 6th St Modesto CA 95354 Family/General Practice Gill, Kanwaljit 3701 Broadway Ste 501 Oakland CA 94611 Orthopedic Surgery

Gill, Kanwaljit 901 Nevin Ave Richmond CA 94801 Orthopedic Surgery Gill, Kanwal 1777 W Yosemite Ave Manteca CA 95337 Emergency Medicine Gilles, Gregg 2025 Morse Ave Sacramento CA 95825 Podiatry

Gincauskas, Aurelia 3000 Las Positas Rd Livermore CA 94551 Occupational Medicine Gincauskas, Aurelia 7601 Stoneridge Dr South Bldg Pleasanton CA 94588 Occupational Medicine

Gincauskas, Aurelia 200 Muir Rd Hacienda Bldg, 1st Flr Martinez CA 94553 Occupational Medicine

Gincauskas, Aurelia 1425 S Main St Walnut Creek CA 94596 Occupational Medicine Gincauskas, Aurelia 320 Lennon Ln Lassen Bldg, 2nd Flr Walnut Creek CA 94598 Occupational Medicine Gjedsted, Alan 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine

Go, Eleuterio 1809 Central Ave Ste C Ceres CA 95307 Psychiatry Gogna, Rita 1401 Spanos Ct Ste 206 Modesto CA 95355 Internal Medicine Goh, Robert 7300 N Fresno St Fresno CA 93720 Emergency Medicine

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Goldman, Jay 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

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Goodwin, Hillary 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Govind, Vijendra 7373 West Ln Stockton CA 95210 Occupational Medicine Govind, Vijendra 3800 Dale Rd Modesto CA 95356 Occupational Medicine

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Grossman, George 977 Sereno Dr Vallejo CA 94591 Internal Medicine Grover, Devina 275 Hospital Parkway 5th Flr San Jose CA 95119 Occupational Medicine Guppy, Kern 2025 Morse Ave Sacramento CA 95825 Neurosurgery

Gutowski, Tomasz 1409 Brigsmore Ave Modesto CA 95355 Cardiology Guyon, Scott 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine Gyory, Craig 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery

Haak, Richard 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology Haak, Richard 101 Park Ave Modesto CA 95354 Radiology Haase, Carolyn 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Haight, Holly 2025 Morse Ave Sacramento CA 95825 Orthopedic Surgery Hall, John 601 Van Ness Ave Mezzanine Level, Ste 2008 San Francisco CA 94102 Occupational Medicine

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Hanson, Cheryl 1425 S Main St Walnut Creek CA 94596 Podiatry Hansrote, Sun 4125 Bangs Ave Modesto CA 95356 Occupational Medicine

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Hawley, Christopher 777 East Hawkeye Ave Ste 3 Turlock CA 95380 Family/General Practice

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Heckman, Stephen 320 Lennon Ln Walnut Creek CA 94598 Psychology Heit, Gary 1150 Veterans Blvd Redwood City CA 94063 Neurosurgery

Hellman, Irving 2016 Morse Ave Sacramento CA 95825 Psychology Henman, James 706 13th St Modesto CA 95354 Psychology Heringer, Sarah 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Hern, Herbert 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

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Hickox, Donna 275 Hospital Parkway 5th Flr San Jose CA 95119 Occupational Medicine Higgins Jr, Joseph 101 Park Ave Modesto CA 95354 Radiology Hileman, Robert 1199 Delbon Ave Ste 4 Turlock CA 95382 Physical Therapy

Hillman, Lorena 975 Sereno Dr Vallejo CA 94589 Urgent Care Hinman, Adrian 39400 Paseo Padre Parkway Fremont CA 94538 Orthopedic Surgery Ho, Delphine 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

Ho, Jason 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery Ho, Phuong 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Hoehn, Theodore 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Hofer, Mark 2025 Morse Ave Sacramento CA 95825 Orthopedic Surgery Hoffman, Janaleigh 39400 Paseo Padre Parkway Fremont CA 94538 Orthopedic Surgery

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Holmes, William 1335 Coffee Rd Ste 100 Modesto CA 95355 Orthopedics/Ortho Surg Hong, Jeffrey 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

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Hsu, Lawrence 1200 El Camino Real South San Francisco CA 94080 Emergency Medicine Hsu, Charles 3421 Tully Rd Ste K Modesto CA 95350 Anesthesiology Hszieh, Raina 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Hu, Pearl 27400 Hesperian Blvd Hayward CA 94545 Orthopedic Surgery Huckaby, William 600 Coffee Rd Modesto CA 95355 Psychology Huerta, Krista 901 Nevin Ave Richmond CA 94801 Emergency Medicine

Huffaker, Harold 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Hui, Steven 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Hultin, Cathy 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine

Hundal, Nirbhai 711 East Hawkeye Ave Ste 3 Turlock CA 95380 Internal Medicine Hung, Lisa 250 Hospital Parkway San Jose CA 95119 Emergency Medicine

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Huynh, Linh 875 East Canal Dr Ste 10 Turlock CA 95380 Podiatry Im, Taeho 1700 Coffee Rd Modesto CA 95355 Pain Management

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Iyengar, Phaniraj 1600 Eureka Rd Roseville CA 95661 Neurology Iyengar, Phaniraj 2025 Morse Ave Sacramento CA 95825 Neurology Jabola, R. Marvin 600 Coffee Rd Modesto CA 95355 Radiology

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Jaksa, Christopher 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Jakubowski, Alan 1521 North Carpenter Rd Ste D-1 Modesto CA 95351 Physical Med & Rehab James, Ron 2025 Morse Ave Sacramento CA 95825 Orthopedic Surgery

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Jaramill, Andrew 1777 W Yosemite Ave Manteca CA 95337 Emergency Medicine Javerbaum, Jeffrey 1150 Veterans Blvd Redwood City CA 94063 Neurology

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Jenkins, Philip 320 Lennon Ln Lassen Bldg, 2nd Flr Walnut Creek CA 94598 Occupational Medicine Jensen, Suzanne 1150 Veterans Blvd Redwood City CA 94063 Emergency Medicine

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Johnson, Thomas 250 Hospital Parkway San Jose CA 95119 Urgent Care Johnson, Thomas 1069 East Hawkeye Ave Ste A Turlock CA 95380 Family/General Practice Jones, Patricia 3000 Las Positas Rd Livermore CA 94551 Occupational Medicine

Jones, Patricia 7601 Stoneridge Dr South Bldg Pleasanton CA 94588 Occupational Medicine Jones, Patricia 4501 Sand Creek Rd 3rd Flr Sand Creek Bldg Antioch CA 94531 Occupational Medicine

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Kaiser On-the-Job, 200 Muir Rd Hacienda Bldg, 1st Flr Martinez CA 94553 Facility Kaiser On-the-Job, 10050 N Wolfe Rd Ste SW1-190 Cupertino CA 95014 Facility Kaiser On-the-Job, 5900 State Farm Dr Rohnert Park CA 94928 Facility

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Lawlor, Curtis 7373 West Ln Stockton CA 95210 Podiatry Lazzareschi, Gerry 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine

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Le, Anthony 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Le, Vinh 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Le, Tung 710 Lawrence Expressway Dept 148, 1st Flr Santa Clara CA 95051 Orthopedic Surgery

Le, Tung 710 Lawrence Expressway Dept 148, 1st Flr Santa Clara CA 95051 Orthopedic Surgery

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Liu, Stephen 101 Park Ave Modesto CA 95354 Radiology Liu, Stephen 1522 Coffee Rd Ste 201 Modesto CA 95355 Radiology Liu, Stephen 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology

Llaguno, Aloysius 2025 Morse Ave Sacramento CA 95825 Neurosurgery Loeffler, Rodney 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine Loew, Peter 117 Claradell Ave Modesto CA 95350 Radiology

Loew, Peter 1401 Spanos Ct Ste 103 Modesto CA 95355 Radiology Loew, Peter 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology

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Lynn, Matthew 1401 Spanos Ct Ste 103 Modesto CA 95355 Radiology

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McGee, Donald 7300 N Fresno St Fresno CA 93720 Emergency Medicine McGlorie, Claude 7300 N Fresno St Fresno CA 93720 Emergency Medicine McGregor, Todd 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

McInturff, Jeffrey 2025 Morse Ave Sacramento CA 95825 Emergency Medicine McKinsey, Jerry 1409 Brigsmore Ave Modesto CA 95355 Cardiology Meadoff, Thomas 99 Montecillo Rd San Rafael CA 94903 Emergency Medicine

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Merrill, Douglas 2016 Morse Ave Sacramento CA 95825 Occupational Medicine

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Mitre, John 2238 Geary Blvd 3rd Fl, Injury Center San Francisco CA 94115 Urgent Care Mixon Jr, Gradie 3421 Tully Rd Ste K Modesto CA 95350 Anesthesiology Moayeri, Nicole 1150 Veterans Blvd Redwood City CA 94063 Neurosurgery

Mochizuki, Chris 1400 Veterans Blvd 1st Flr Redwood City CA 94063 Orthopedic Surgery Moharrami, Mohammed 1200 El Camino Real South San Francisco CA 94080 Podiatry Mok, Maisie 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

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Mooney, Robert 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Moore, Jude 901 Nevin Ave Richmond CA 94801 Emergency Medicine

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Norquist, Donna 3900 Lakeville Hwy MOB 2 Petaluma CA 94954 Occupational Medicine Norris, Robert 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine

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Occhipinti, Anthony 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Odell, Kevin 4125 Bangs Ave Modesto CA 95356 Occupational Medicine

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Offerman, Steven 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine

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Pai, Vivek 975 Sereno Dr Vallejo CA 94589 Neurology Pali, Michael 250 Hospital Parkway San Jose CA 95119 Emergency Medicine Palladino, Steven 3925 Old Redwood Highway Stein Campus, MOB 4 Santa Rosa CA 95403 Podiatry

Palma, George 1600 Eureka Rd Roseville CA 95661 Neurology Palmer, Keith 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine

Palomino, Michael 975 Sereno Dr Vallejo CA 94589 Occupational Medicine

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Park, David 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Parrott, Phil 201 East Orangeburg Ave Ste E Modesto CA 95350 Physical Therapy Parsons, Ronald 250 Hospital Parkway San Jose CA 95119 Podiatry

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Pazouki, Narges 1044 Geer Rd Turlock CA 95380 Neurology Peace, Dwight 134 Regis St Ste A Turlock CA 95382 Physical Therapy Pearson, James 975 Sereno Dr Vallejo CA 94589 Emergency Medicine

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Pessl, Aaron 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

Petruska, David 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine Petty, Raymond 2025 Morse Ave Sacramento CA 95825 Podiatry Petty, Steve 250 Hospital Parkway San Jose CA 95119 Urgent Care

Pham, Thao 275 Hospital Parkway 5th Flr San Jose CA 95119 Occupational Medicine Pham, Tri 101 Park Ave Modesto CA 95354 Internal Medicine Pham, Tri 1130 Coffee Rd Ste 2A Modesto CA 95355 Internal Medicine

Phuriphan, Thomas 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery Pi, Randy 250 Hospital Parkway San Jose CA 95119 Emergency Medicine Pia, John 7300 N Fresno St Fresno CA 93720 Emergency Medicine

Piggee, Patricia 7300 N Fresno St Fresno CA 93720 Emergency Medicine Pilkington, David 410 East Yosemite Ave Ste C Merced CA 95340 Derm

Pine, Daniel 975 Sereno Dr Vallejo CA 94589 Emergency Medicine

Pingitore, David 1015 12th St Modesto CA 95354 Psychology Pinsky, Lisa 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

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Polevoi, Steven 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine Polite, Daniel 700 E Calaveras Blvd Milpitas CA 95035 Occupational Medicine

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Pote, William 600 Coffee Rd Modesto CA 95355 Endocrinology Pramanik, Rajiv 1425 S Main St Walnut Creek CA 94596 Urgent Care Prescott, Alex 99 Montecillo Rd San Rafael CA 94903 Orthopedic Surgery

Pricco, Martin 600 Coffee Rd Modesto CA 95355 Occupational Medicine Prince, Susanne 39400 Paseo Padre Parkway Fremont CA 94538 Emergency Medicine

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Purnell, Michael 1400 Florida Ave. Ste 106 Modesto CA 95350 Orthopedics/Ortho Surg Quan, Lawrence 39400 Paseo Padre Parkway Mission Bldg Fremont CA 94538 Occupational Medicine

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Reed, Marty 2025 Morse Ave Sacramento CA 95825 Orthopedic Surgery

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Reutter, Thomas 2425 Geary Blvd San Francisco CA 94115 PM&R Reyes, Vivian 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine Rhodeman Jr, Thomas 101 Park Ave Modesto CA 95354 Radiology

Rhodeman Jr, Thomas 1524 McHenry Ave Ste 100 Modesto CA 95350 Radiology

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Robertson, Craig 2016 Morse Ave Sacramento CA 95825 Occupational Medicine

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Rodriguez, Bruce 27400 Hesperian Blvd Hayward CA 94545 Orthopedic Surgery

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Romeo, Michael 1801 Colorado Ave. Ste 130 Turlock CA 95382 Occupational Medicine Romeo, Samuel 1801 Colorado Ave. Ste 130 Turlock CA 95382 Occupational Medicine Romeo, Joseph 1801 Colorado Ave Ste 130 Turlock CA 95382 Otolaryngology

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Rossner, Rebecca 975 Sereno Dr Vallejo CA 94589 Emergency Medicine Roth, Kathleen 280 W MacArthur Blvd Oakland CA 94611 Emergency Medicine

Roth, David 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

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Rubio, Stephanie 7300 N Fresno St Fresno CA 93720 Emergency Medicine

Rude, Christina 250 Hospital Parkway San Jose CA 95119 Podiatry Ruiz, Frank 1150 Veterans Blvd Redwood City CA 94063 Emergency Medicine

Ruosi, Giacomo 600 Coffee Rd Modesto CA 95355 Urgent Care Rush, Shannon 1425 S Main St Walnut Creek CA 94596 Podiatry Russell, Thomas 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Russell, Lindsay 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Podiatry Rutgers, William 1235 McHenry Ave. Ste A Modesto CA 95355 Family/General Practice Rutherford, Katharine 1600 Eureka Rd 2nd Flr Roseville CA 95661 Urgent Care

Rybiy, Sergiy 3555 Whipple Rd Union City CA 94587 PM&R Rygg, Dana 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Emergency Medicine Sackett, Liliana 10050 N Wolfe Rd Ste SW1-190 Cupertino CA 95014 Occupational Medicine

Sae, Albert 401 Bicentennial Way Santa Rosa CA 95403 Emergency Medicine Safanda, John 99 Montecillo Rd San Rafael CA 94903 Orthopedic Surgery Sahrakar, Kamran 2025 Morse Ave Sacramento CA 95825 Neurosurgery

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Schuberth, John 2425 Geary Blvd San Francisco CA 94115 Podiatry Schumb, David 1425 S Main St Walnut Creek CA 94596 Emergency Medicine Schwartz, Henry 6600 Bruceville Rd Bldg 3, 2nd Flr Sacramento CA 95823 Urgent Care

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Sidhu, Jaspal 7601 Stoneridge Dr South Bldg Pleasanton CA 94588 Occupational Medicine Sidhu, Jaspal 4501 Sand Creek Rd 3rd Flr Sand Creek Bldg Antioch CA 94531 Occupational Medicine

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Silverthorn, James 2025 Morse Ave Sacramento CA 95825 Neurosurgery Simin, Randal 1600 Eureka Rd Roseville CA 95661 Podiatry Simon, James 320 Lennon Ln Lassen Bldg, 2nd Flr Walnut Creek CA 94598 Occupational Medicine

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Smith, Todd 600 Coffee Rd Modesto CA 95355 Orthopedics/Ortho Surg Smith Forster, Jill 27400 Hesperian Blvd Hayward CA 94545 Orthopedic Surgery

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Spanjers, Arnold 3555 Whipple Rd Bldg A Union City CA 94587 Occupational Medicine Spisak, Steven 275 Hospital Parkway 5th Flr San Jose CA 95119 Orthopedic Surgery Staahl, Theodore 1329 Spanos Ct Ste A1 Modesto CA 95355 Plastic Surgery

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Tabar, Poroshat 99 Montecillo Rd San Rafael CA 94903 Emergency Medicine Tafuri, Scott 39400 Paseo Padre Parkway Fremont CA 94538 Podiatry

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Teng, Jennifer 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine Thanassi, Mark 700 Lawrence Expressway Dept 100 Santa Clara CA 95051 Emergency Medicine Thierer, Douglas 801 Traeger Ave 2nd Flr San Bruno CA 94066 Occupational Medicine

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Tomkiewicz, William 2425 Geary Blvd San Francisco CA 94115 Emergency Medicine Torrest, Michael 1425 S Main St Walnut Creek CA 94596 Urgent Care Townsend, Dale 27400 Hesperian Blvd Hayward CA 94545 Orthopedic Surgery

Tran, Chuong 250 Hospital Parkway San Jose CA 95119 Emergency Medicine Treinen, Carol 1400 Veterans Blvd 1st Flr Redwood City CA 94063 Occupational Medicine

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Uytingco, Rufino 1145 Geer Rd Ste A Turlock CA 95380 Family/General Practice

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Weingarten, Robert 1425 S Main St Walnut Creek CA 94596 Emergency Medicine

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Wheelock, Vicki 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

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Wippermann, Brian 2025 Morse Ave Sacramento CA 95825 Emergency Medicine Wippermann, Brian 2025 Morse Ave Sacramento CA 95825 Emergency Medicine

Wistow, Brian 600 Coffee Rd Modesto CA 95355 Radiology

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Woll, John 1425 S Main St Walnut Creek CA 94596 Orthopedic Surgery Wolterbeek, Michael 609 East Orangeburg Ave Ste 201 Modesto CA 95350 Podiatry

Wong, Andrew 27400 Hesperian Blvd Hayward CA 94545 Emergency Medicine

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Yates, Alan 600 Coffee Rd Modesto CA 95355 Otolaryngology Yates, Charles 1600 Sunrise Ave Ste 16 Modesto CA 95350 Otolaryngology Yee, Helen 3975 Old Redwood Hwy MOB 5, Ste 152 Santa Rosa CA 95403 PM&R

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