

DOCTORS

MEDICAL CENTER

BOARD OF SUPERVISORS

2011 NOV 28 A 10:27

November 22, 2011

Dick Monteith
Chairman, Stanislaus County Board of Supervisors
1010 10th Street, Suite 6500
Modesto, CA 95354

Reference: Doctors Behavioral Health Center
Change of Lobby and Intake hours

Dear Mr. Monteith:

Doctors Behavioral Health Center (DBHC) located at 1501 Claus Road, Modesto, CA, is the behavioral health department of Doctors Medical Center operating under DMC's Acute Care License. Over the past 4 years, DBHC has operated the admission and intake processing area with open lobby hours from 8:00 am to 10:00 pm. DBHC also has staff present inside the building 24/7 to process the admissions transferred to DBHC by law enforcement or from other hospitals following proper hand-off communication and acceptance by a physician.


As per discussion and notification at the stakeholder meeting held on Tuesday September 27, 2011, please note that effective **December 13, 2011 Doctors Behavioral Health Center will no longer process admissions transferred by hospital and law enforcement agencies between 10:00 pm and 8:00 am daily.** DBHC intake area will only be open during the hours of 8:00 am to 10:00 pm. Please note that the process of mobile evaluations at the local hospitals will remain the same.

The Stanislaus County Chief Executive Officer and the Director of Behavioral Health were notified of this change. In addition, formal written notice will be sent to Stanislaus County Board of Supervisors and area law enforcement agencies, to local hospitals, and emergency departments. A notice of hours of operation is posted in our main lobby.

Behavioral health leadership has analyzed and evaluated the impact of this change and we anticipate minimal disruption to local emergency rooms as a result of the reduced lobby hours.

If you have any questions, please contact Tony Vartan, Associate Administrator, Chief Behavioral Health Services Officer, at 209-557-6310 or Mike King, Chief Operations Officer at 209-576-3601.

Sincerely,



Mike King
Chief Operations Officer