

May 24, 2011

X.

AGENDA

IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY OF STANISLAUS COUNTY

1010 10TH STREET, BASEMENT LEVEL, MODESTO

MAY 24, 2011

- I. CALL TO ORDER
- II. CONSENT CALENDAR (Those items marked with an *)
 - *A. APPROVAL OF THE MINUTES OF APRIL 5, 2011
- III. CORRESPONDENCE
 - A. NONE
- IV. PUBLIC HEARINGS
 - A. NONE
- V. AGENDA ITEMS
 - A. Approval of the Labor Agreement Between the In-Home Supportive Services Public Authority of Stanislaus County and the United Domestic Workers of America Representing Stanislaus County In-Home Supportive Services Providers
- VI. PUBLIC FORUM
- VII. ADJOURNMENT

MINUTES

IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY OF STANISLAUS COUNTY APRIL 5, 2011

The In-Home Supportive Services Public Authority met in the Joint Chambers at 1010 10th Street, Basement Level, Modesto, California.

I. CALL TO ORDER

The meeting was called to order at 10:14 am

Members present: All

Members absent: None

Staff present: Jeff Lambaren

II. CONSENT CALENDAR (Those items marked with an *)

Chiesa/Withrow (5-0) 10:14 am Approved the consent calendar.

10:14 am *II-A Approved the minutes of March 22, 2011

III. CORRESPONDENCE

A. None

IV. PUBLIC HEARINGS

A. None

V. AGENDA ITEMS

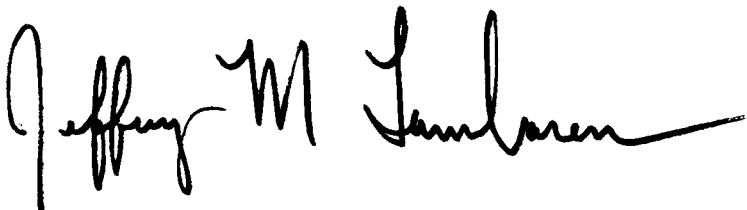
A. None

VI. PUBLIC FORUM

None

VII. ADJOURNMENT

A. Adjourned as the Stanislaus County In-Home Supportive Services Public Authority at 10:15 am



Jeffrey M. Lambaren
Executive Director

SITTING AS THE IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY OF STANISLAUS COUNTY
THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
ACTION AGENDA SUMMARY

DEPT: In-Home Supportive Services Public Authority

BOARD AGENDA # V-A

Urgent

Routine

AGENDA DATE May 24, 2011

CEO Concurs with Recommendation YES NO
(Information Attached)

4/5 Vote Required YES NO

SUBJECT:

Approval of the Labor Agreement Between the In-Home Supportive Services Public Authority of Stanislaus County and the United Domestic Workers of America Representing Stanislaus County In-Home Supportive Services Providers

STAFF RECOMMENDATIONS:

1. Approve the provisions contained within the tentative agreement reached between the In-Home Supportive Services Public Authority of Stanislaus County and the United Domestic Workers of America Representing Stanislaus County In-Home Supportive Services Providers.
2. Authorize the Chairman of the Public Authority and all parties to sign the agreement.

FISCAL IMPACT:

The In-Home Supportive Services (IHSS) is a mandated program supported by Federal and State funds along with a required County share obligation. The County obligation specific to IHSS wages and benefits, generally ranges between 17.6 and 17.97 percent; however, since October 1, 2008 both State and County costs have been partially offset by American Recovery and Reinvestment Act (ARRA) enhanced Federal Medicaid Assistance Percentage (FMAP) funds. The enhanced FMAP is estimated to save approximately \$1.9 million in local County funds in the current year. These funds are set to expire on June 30, 2011.

(Continued on Page 2)

BOARD ACTION AS FOLLOWS:

No. 2011-329

On motion of Supervisor Withdraw, Seconded by Supervisor DeMartini
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Withdraw, DeMartini, and Chairman Monteith

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) X Approved as recommended

2) _____ Denied

3) _____ Approved as amended

4) _____ Other:

MOTION:

ATTEST: Christine Ferraro
CHRISTINE FERRARO TALLMAN, Clerk

FISCAL IMPACT: (Continued)

The 2010-2011 Adopted Final Budget included appropriations of \$46.4 million to support the IHSS program at the current hourly wage of \$9.38 plus 60 cents per hour in benefits and was anticipated to fund the program through March, 2011. The budget included a required County share of \$7.2 million, of which approximately \$2.0 million was funded from the County General Fund. On May 3, 2011 the Board approved an increase in appropriations of \$9,097,439 to fully fund the IHSS program for 2010-2011 at the existing hourly wage and benefit rate. The increase includes \$8,399,063 from State and Federal funding, \$100,000 in provider premium revenue and the use of one-time departmental fund balance of \$598,736 to support the required County share of cost. The total cost of the IHSS wages and benefits program for Fiscal Year 2010-2011 is estimated to be \$55.5 million.

The Community Services Agency's 2011-2012 Proposed Budget request anticipates a total program cost of \$53.6 million to fully fund the IHSS program. Available County funding is not sufficient to fully fund the program in 2011-2012; the Department is requesting appropriations of \$41.8 million and is anticipated to fund the program through March, 2012. The budget is funded from \$34.5 million in State and Federal funding, \$5.3 million in estimated Realignment revenue and \$2.0 million from the County General Fund. The Department will return to the Board as part of the 2011-2012 mid-year review process to provide an updated analysis of program growth and projected costs.

DISCUSSION:

The prior agreement between the In-Home Supportive Services (IHSS) Public Authority of Stanislaus County and the United Domestic Workers of America Representing In-Home Supportive Services Providers expired on September 30, 2010. The bargaining unit currently represents approximately 4,600 IHSS Providers in Stanislaus County.

The IHSS Public Authority has negotiated a tentative agreement for an extension of the Memorandum of Understanding (MOU) with the United Domestic Workers of America. The new tentative agreement has been ratified by the members of the bargaining unit. The agreement covers a 12-month term from October 1, 2010 through September 30, 2011. The agreement does not change existing IHSS Provider wages during the term of the 12-month agreement. The agreement does include language changes to various sections of the existing MOU in order to bring the MOU language into compliance with changes in program operations and policies.

The tentative agreement summary is attached to this agenda item and includes the following negotiated items: term and salary, health benefits, registry, CPR certification, direct deposit, Labor-Management Relations Committee, union communications, and contract language clean-up. Unless specifically stated, all negotiated agreements are effective upon approval of the IHSS Public Authority.

POLICY ISSUES:

The IHSS Public Authority should consider the effect of this labor agreement on the fiscal and policy direction and priorities of the organization.

STAFFING IMPACT:

There is no impact on staffing resulting from the terms of this agreement.

CONTACT:

Jody Hayes, Deputy Executive Officer. Telephone: (209) 525-5714

**In-Home Supportive Services Negotiations
Summary of Tentative Agreement
May 24, 2011**

Term	12-months October 1, 2010 through September 30, 2011 The parties agree to meet and confer for a successor agreement by meeting and exchanging proposals no later than July 31, 2011.
Salary	Language modified to memorialize that the Provider's hourly rate will remain the same during the term of this agreement.
Health Benefits	Current MOU language lists the specific insurance providers contracted for medical, dental and vision insurance. Insurance providers are subject to change on an annual basis through the meet and confer process with the union. MOU language was modified to eliminate specific references to insurance providers.
Registry	Modified language to clarify the administration of the Registry as it relates to operational procedures.
CPR Certification Differential	Modified language to clarify the standards and procedures for providers receiving CPR training.
Direct Deposit	Modified language to clarify the standards and procedures for providers receiving direct deposit.
Labor-Management Relations Committee	Modified language to update the frequency of meetings for the Labor-Management Relations committee.
Union Stewards-Communication	Added new language to the MOU to allow the union access to use bulletin board space in the IHSS Public Authority office.
Language Clean Up	Deleted/modified outdated language in the agreement in the following sections: Emergency Services; Security Checks; references to union affiliation with AFSCME; and updated references throughout the MOU to provide consistency in the terminology used for IHSS Providers, IHSS Consumers and IHSS Public Authority.

The complete language for all tentative agreements is located in the Memorandum of Understanding (MOU) between the In-Home Supportive Services Public Authority of Stanislaus County and the United Domestic Workers of America Representing Stanislaus County In-Home Supportive Services Providers. This document is intended to summarize the changes in the MOU agreed to in the negotiations process. The language in the MOU represents the final binding terms of the agreement between the parties.

MEMORANDUM OF UNDERSTANDING

BETWEEN

**THE IN-HOME SUPPORTIVE SERVICES PUBLIC
AUTHORITY OF STANISLAUS COUNTY**

AND

**THE IN-HOME SUPPORTIVE SERVICES
PROVIDERS**

REPRESENTED BY

THE UNITED DOMESTIC WORKERS OF AMERICA

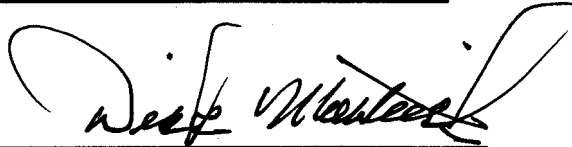
October 1, 2010 – September 30, 2011

Memorandum of Understanding
Between the IHSS Public Authority of Stanislaus County and the
In-Home Supportive Services Providers
Represented by
The United Domestic Workers of America

THIS MEMORANDUM OF UNDERSTANDING IS ENTERED INTO BETWEEN THE IHSS PUBLIC AUTHORITY OF STANISLAUS COUNTY, HEREINAFTER REFERRED TO AS THE "PUBLIC AUTHORITY" AND THE IN-HOME SUPPORTIVE SERVICES PROVIDERS, REPRESENTED BY THE UNITED DOMESTIC WORKERS OF AMERICA, HEREINAFTER REFERRED TO AS THE "UNION".

Pursuant to the Employee Relations Ordinance of the County and Section 3500 *et seq.* of the Government Code, the duly authorized representatives of the Public Authority and the Union have met and conferred in good faith concerning the issues of wages, hours, and terms and conditions of employment as herein set forth and are in agreement with the provisions of the Memorandum of Understanding.

FOR THE PUBLIC AUTHORITY:



Dick Monteith
Chairman, Board of Supervisors
IHSS Public Authority



Richard W. Robinson
Chief Executive Officer

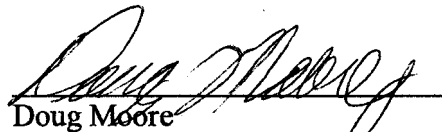


Jody Hayes
Deputy Executive Officer, CEO

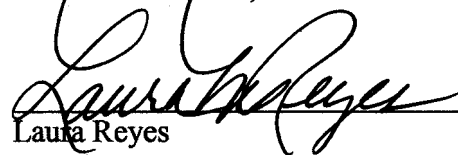


Jeffrey M. Lambaren
Executive Director, Public Authority

FOR THE UNION:



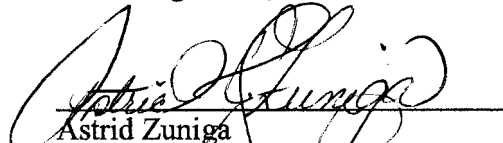
Doug Moore
Executive Director, UDWA



Laura Reyes
President, UDWA




Yvonne Olivares-Maldonado
Chief Negotiator, UDWA




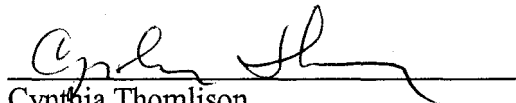
Astrid Zuniga
Bargaining Team Member

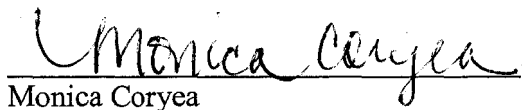
Signatures continued from Page 1

FOR THE PUBLIC AUTHORITY:


Christine Applegate
Director, Community Services Agency


Patrice Dietrich
Assistant Director, CSA

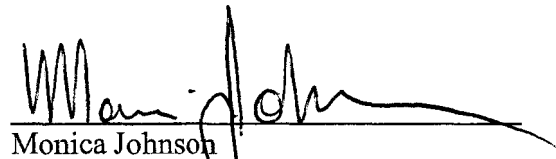

Cynthia Thomlison
Senior Management Consultant, CEO

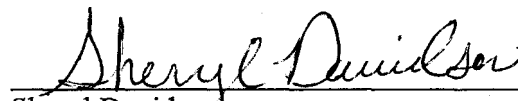

Monica Coryea
Associate Management Consultant, CEO

FOR THE UNION:


Chris Rector
Bargaining Team Member


Gary Rector
Bargaining Team Member


Monica Johnson
Bargaining Team Member


Sheryl Davidson
Bargaining Team Member

Date Signed: _____

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PREAMBLE

It is in acknowledgment of the intrinsic value of the In-Home Supportive Services (IHSS) program and its constituent parties that this Memorandum of Understanding (MOU) or agreement is entered into by the Public Authority and the IHSS Providers represented by United Domestic Workers of America (Union).

The relationship between the Public Authority, the IHSS Provider, and the *IHSS Consumer is a unique one, which begs a high level of compassion, humanity, understanding and respect. These parties and the IHSS program itself benefit our community in innumerable ways, including better service delivery, greater civic participation, and the economic stimulation that millions of federal and state matching dollars bring to our local businesses.

This MOU formalizes the unique employer-employee relationship defined in law between the Public Authority administered Individual Provider (IP) program and the Union. It is recognized by the parties that the Public Authority does not employ or manage the IHSS Provider workforce in the role of a traditional employer and that the IHSS Consumer remains the employer for the purposes of hiring, firing and directing the work of any Individual Provider providing services to them. The Union and the Public Authority commit themselves in this MOU to some goals that not only benefit Providers but are also intended to benefit Consumers of IHSS services.

The Public Authority and the Union recognize that due to the nature of the relationship between them and the role of that relationship in the IHSS Program, the implementation of various provisions of this MOU will require the assistance and cooperation of agencies that are not party to this MOU. The Public Authority and the Union agree to work together in good faith in order to secure the assistance of the appropriate entities when required by the provision of this MOU.

Furthermore, the Public Authority agrees to make every effort to ensure that the managers, case workers, and other Public Authority staff associated with the program respect IHSS Providers and understand the work diligently provided by IHSS Providers is difficult and valuable to our community. Likewise, the Union agrees to make every effort to ensure that the members of the bargaining unit respect all Public Authority staff associated with the program and understand that their work is also valuable and demanding.

**For purposes of this agreement, the terminology "IHSS Consumer" is synonymous with "IHSS Recipient" as referred to in the California Welfare and Institutions Code. The use of the term "IHSS Consumer" does not impart any additional rights/authorities other than those granted to "IHSS Recipients" by State and/or Federal law.*

1. RECOGNITION

The Public Authority recognizes the United Domestic Workers of America (UDWA), AFSCME LOCAL 3930, AFL-CIO, as the exclusive representative of the In-Home Supportive Services Individual Providers covered by this Agreement.

2. MODIFICATION

No provision or terms of this Agreement may be amended, modified, altered or waived except by written agreement between the parties hereto.

3. WAIVER

The waiver of any breach or condition of this Agreement by either party shall not constitute a precedent for any further waiver of any such breach or conditions.

4. SAVINGS & SEPARABILITY

In the event that any Article, Section or portion of this Agreement is declared invalid by a court of competent jurisdiction or is in contravention of any applicable law, the remaining provisions of this Agreement shall not be invalidated thereby and shall remain in full force and effect.

5. UNION ACCESS TO PUBLIC AUTHORITY BUILDINGS

The Public Authority agrees to admit to any of its offices the authorized representative(s) of the Union for purposes of adjusting grievances and conducting legitimate, appropriate Union business related to enforcing and monitoring this Agreement. The Union shall notify the Public Authority of the name of its authorized representatives upon ratification of this Agreement.

6. LANGUAGES

The Public Authority shall provide the capability at its administrative office to communicate with IHSS Providers as required by Title VI of the Civil Rights Act of 1964.

7. NON-DISCRIMINATION

The parties agree that the provisions of this Agreement shall be interpreted, applied, and/or enforced without favor or discrimination based upon union membership, race, ancestry, religion, color, age, national origin, political affiliation or belief, disability, medical condition, pregnancy related condition, sex, marital status or sexual orientation and in compliance with Federal and State laws.

8. CONSUMER RIGHTS

The Union and the Public Authority recognize the right of IHSS Consumers, as established by law, to hire, supervise and terminate the work of any IHSS Provider providing services to them as well as to train such individuals in the manner in which those services are to be provided.

The Union shall not seek nor receive information from the Public Authority regarding the name, address, phone number, or any other personal information regarding Consumers. Union representatives and IHSS Providers shall maintain strict standards of confidentiality regarding Consumers and shall not disclose personal information pertaining to Consumers obtained from any source unless the disclosure is compelled by the legal process or otherwise required by law. If Consumer information is disclosed pursuant to this section, the Consumer and the Public Authority shall be notified of such release or disclosure immediately. The Consumer has the right to consent to the disclosure of information described herein but such consent may be withdrawn at any time for any reason.

Union representatives will not seek to conduct union business related to enforcement of this Agreement at the home of the Consumer without the express permission of the Consumer. In certain instances, union representatives may inadvertently visit a Consumer's home, having been given the Consumer's address as that of the Provider. Under such circumstances, the union representative may speak with the Provider after explaining the purpose of the visit and receiving permission from the Consumer. If the address visited is the residence of both the Provider and the Consumer, permission to conduct union business must be given by both the Provider and the Consumer, whenever possible and practical.

Any determination regarding the amount of service hours an IHSS Consumer shall be authorized is made by the Stanislaus County Community Services Agency in consultation with the Consumer. Consumers have the right to have an authorized representative of their choice, including the Provider or Union representation, present during any evaluation or annual assessment and for any appeal process regarding their authorized service hours.

9. CONSUMER RESPONSIBILITY NOTICE

The Public Authority and the Union acknowledge that IHSS Consumers have the legal right to hire, train, supervise and terminate the work of the IHSS Provider who provides them service. The parties also acknowledge that this legal right brings with it a Consumer responsibility to inform the IHSS Provider of changes in their allotted service hours.

The Public Authority shall include in each notice of change in service hours to IHSS Consumers a responsibility notice, which shall read:

"As a matter of respect and in an effort to enhance communications between you and your Provider(s), you, as the employer, under Section 30-764.31 of the IHSS Regulations, have a responsibility to inform your Provider(s) of any changes that will result in a change in his/her paid working hours."

A dated copy of the Consumer responsibility notice shall be kept, by the Public Authority, in the service file of the Consumer.

10. REGISTRY

One of the Public Authority's primary functions is to provide Registry services to facilitate the referral of IHSS Providers to IHSS Consumers. The Public Authority retains the exclusive right to list, refer, suspend or remove an IHSS Provider from its Registry. The Public Authority will adopt written uniform procedures regarding the operation of the Registry and shall make a copy of the most current version of these procedures available to the union and all Providers who apply to the Registry.

11. RESPITE

The Public Authority and the Union recognize that to improve retention of IHSS Providers, prevent crises, improve consistency of care to IHSS Consumers, and to promote a better, safer working environment a plan should be developed for providing respite services to Consumers so that IHSS Providers may take time off from their regular duties. The Public Authority and the Union shall work together, through the Labor-Management Relations Committee, to develop a plan to create a mechanism for respite care services. Such a plan shall include program options that include development of a paid respite benefit for bargaining unit members and utilize the Public Authority Registry and any Union Registry mechanism that may be developed. Program mechanisms for creating a respite classification of bargaining unit members shall also be explored. Other issues to be explored by the Committee shall include, but not be limited to:

1. Leveraging existing programs
2. Funding

12. GRIEVANCE PROCEDURE

From time-to-time there may be differences and misunderstandings about the interpretation and application of the terms of this Agreement. Both parties agree that these differences and/or misunderstandings should be resolved promptly and, whenever possible, through informal means of communication between Providers and the Public Authority. The Union will encourage bargaining unit members to discuss and resolve their concerns directly with appropriate Public Authority staff as the first step in addressing any work-related problem in order to prevent the need for a formal grievance. However, it is also acknowledged that occasions may arise in which informal means are inadequate to resolve work-related disputes concerning the interpretation or application of this Agreement.

Definition

A grievance is hereby defined as a claim by an IHSS Provider, a group of IHSS Providers, or the Union representing the IHSS Providers covered by this Agreement, involving an alleged violation of a provision of this Agreement by the Public Authority. Participation in the grievance procedure in any capacity shall be solely on the bargaining unit member's own time and shall not

be considered as within any IHSS Consumer's allocated service hours, or as paid time.

The Grievance procedure shall not apply to matters over which the Public Authority has no jurisdiction or Consumer rights.

Procedural Steps

All grievances shall be handled in the following manner:

Step one: The Provider and/or Union representative shall meet and present the grievance to the Public Authority designee within ten (10) working days of the alleged violation. The Public Authority designee will respond to the grievance, in writing, within ten (10) days of this meeting.

Step two: If no settlement is reached in Step one, the grievance shall be submitted to the Director of the County's Community Services Agency (Department Head) within ten (10) working days from the Step one response. The Director, within ten (10) working days, shall meet with the Provider/Union to discuss the grievance. The Director will respond to the grievance, in writing, within ten (10) working days of this meeting.

Step three: If no settlement is reached within ten (10) working days after the Step two-grievance response is received, the Provider/Union shall have the right to request an impartial mediation through the State Mediation and Conciliation Service. The mediator will meet with the parties to attempt to resolve the grievance and the parties shall share any mediation costs equally.

Step four: In the event the grievance is not resolved by mediation, the grievance may be submitted for Arbitration within ten (10) working days after the mediation meeting. No grievance may proceed to arbitration until there has been an attempt to resolve the matter through mediation at Step three of this procedure. If the Provider wishes to appeal the Department Head's decision to binding arbitration, the Provider may do so through the Union only. The appeal shall be made in writing to the Chief Executive Officer, specifically stating this option, within ten (10) working days after receipt of the Department Head's decision.

General Provisions for Arbitration

- A. Selection of Arbitrator - If the required steps of the grievance procedure have been exhausted and the grievance remains unresolved and is subject to arbitration, the arbitrator may be selected by mutual agreement between the Chief Executive Officer and the Union. However, should the parties fail to mutually agree on an arbitrator, they shall make a joint request of the State Conciliation Service for a list of five (5) qualified arbitrators. The arbitrator shall be selected from the list by the parties alternately striking names with the first strike determined by chance, until only one name remains, and that person shall serve as arbitrator.
- B. Arbitration Issues - The parties shall, within ten (10) working days following the submission review of the Chief Executive Officer, exchange in writing their understanding of the questions to be submitted to arbitration. Thereafter, the

parties to the arbitration shall use their best efforts to exchange a written summary of the evidence they intend to offer and to reach agreement on and reduce to writing the question or questions to be submitted to arbitration. The agreed upon question or questions, if agreement is reached, together with the exchanged summaries of the evidence and a list of witnesses to be used by each side, shall be submitted to each other and the arbitrator no later than five (5) working days prior to the arbitration hearing.

- C. Arbitration Expenses Shared - The cost of employing the arbitrator shall be borne equally by the parties to the arbitration. All other costs such as, but not limited to, attorney's fees shall be borne by the party incurring that cost. If both parties agree to the use of a court reporter, or if the arbitrator requires the use of a court reporter, the cost of the court reporter shall be shared equally. Absent mutual agreement, the side requesting use of the court reporter shall absorb the cost. The cost of the transcript, if one is prepared, shall be absorbed by the party requesting the transcript, unless both parties mutually agree to share the cost of the transcript. If the arbitrator requests that a copy of the transcript be prepared, both parties shall equally share the cost of the transcript.
- D. Duty of Arbitrator - The arbitrator shall conduct an informal hearing, and any other meetings or investigations as are appropriate in his/her judgment. The arbitrator shall not have the right to amend, modify, nullify, ignore, add to, or subtract from the provisions of the Memorandum of Understanding, Stanislaus County Code, resolution, or written departmental policy. He/she shall consider and make a decision with respect to only the specific issue(s) submitted, and shall not have authority to make a decision on any other issue not so submitted. In the event the arbitrator finds a violation of the Memorandum of Understanding, applicable State or Federal laws, Stanislaus County Code, resolution, or written departmental policy, he/she shall decide the appropriate resolution. The arbitrator shall have no authority to substitute his/her judgment for that of the County as to any matter within the County's discretion. The decision and award of the arbitrator shall be based solely upon the evidence and arguments presented to the arbitrator by the respective parties. Proposals to add to or change the Memorandum of Understanding or written agreements or addenda supplementary hereto shall not be arbitrable and no proposal to modify, amend or terminate this Memorandum of Understanding, nor any matter or subject arising out of or in connection with such proposals, may be referred to arbitration under this section.
- E. Evidence - At the hearing, both parties shall have the right to be heard and to present evidence. The following rules shall apply:
1. Oral evidence shall be taken under oath.
 2. Each party shall have the right to call and examine witnesses, introduce exhibits, and cross examine opposing witnesses on any matter relevant to the issues even though that matter was not covered in the direct

examination. If the Provider does not testify on his/her own behalf the Provider may be called and examined as if under cross-examination.

3. The Public Authority shall be allowed to have one (1) Provider who may be called upon to testify as a witness, present at the arbitration hearing at all times.

F. Binding Decision - The decision of the arbitrator shall be binding upon the Provider, the Union, and the Public Authority.

Based upon significant financial impact of the arbitrator's decision upon the Public Authority, within ten (10) working days of receipt of the arbitrator's decision, the Public Authority may request that the Union meet with the Public Authority to discuss the financial impact of the decision. The Union agrees to meet and consult with the Public Authority over the impact upon the Public Authority of the decision. Absent agreement between the parties to modify or mitigate the impact of the arbitrator's decision, the decision of the arbitrator shall be final and binding on the parties. The arbitrator may sustain, modify or rescind an appealed action.

G. Arbitrator's Decision Due - Unless the parties agree otherwise, the arbitrator shall render the decision in writing within thirty (30) days following the close of the hearing to the Chief Executive Officer. The Chief Executive Officer shall immediately provide a copy of the decision to the Provider; the Provider's duly elected representative and the Department Head. If requested by either party, the decision shall be accompanied by findings of fact and conclusions of law.

H. Non-Union Representation - In the event that a Provider chooses to represent himself/herself, or arranges for representation independent of the recognized Provider organization, arbitration as provided herein shall not be available to the Provider.

13. TERM AND SALARY

The term of this agreement shall be 12 months, commencing October 1, 2010, and ending at midnight on September 30, 2011.

Wages

The hourly rate shall remain at \$9.38 per hour.

Resumption of Negotiations

The parties agree to begin the meet and confer process for a successor agreement by meeting and exchanging proposals no later than July 31, 2011.

Cardio-Pulmonary Resuscitation Certification Differential

A. Overview

Upon the effective date of this Agreement the Public Authority shall provide at no cost, except as described in the Fee Section, to Providers under this Agreement, CPR certification training on a quarterly basis. CPR Training will be available on a first come first serve basis with preference given to Registry Providers. The availability of CPR training is subject to a sufficient number of Providers enrolling in the training to meet the minimum number of students required by the CPR training provider. The Public Authority may conduct additional CPR training if the level of enrollment exceeds the number of training slots available on a quarterly basis.

B. Notification

The Public Authority and the Union will promote the CPR training to Providers through the use of communication materials (such as newsletters, flyers, websites, etc.). Dates and times will be provided by the Public Authority to the Union on a quarterly basis.

C. Cancellation/Rescheduling

Providers covered under this agreement, who enroll in CPR training, must contact the Public Authority two (2) business days prior to the scheduled training date in the event the Provider wishes to cancel or reschedule the training.

D. Fees

Except as provided in Section C above, Providers who are scheduled for CPR training and do not attend shall be deemed to have used their CPR differential for a period not to exceed the length of the certification's term. Providers who missed scheduled training without prior notification, as described in the Cancellation/Rescheduling section, may take CPR training but will be required to pay the cost of said training prior to enrollment. The Public Authority will take into consideration mitigating circumstances regarding a Provider's failure to timely notify the Public Authority of a Provider's intent to cancel a scheduled training. Providers will not be required to pay for missed trainings or late cancellations in cases in which the Public Authority is not required to pay for the missed training class.

14. PAYROLL/DIRECT DEPOSIT

Payroll

To promote a timely and accurate payroll system, the Public Authority and the Union will utilize the Labor Management Relations Committee to identify causes and solutions to on-going problems resulting in late, lost or inaccurate paychecks and related payroll issues. When the causes of problems are outside the direct control of the Public Authority, the Public Authority and the Union agree to work cooperatively to create solutions by bringing the problems to the attention of the responsible agencies and working with those agencies to seek and implement appropriate solutions. When the causes of problems are within the control of the Public Authority, the Public Authority will act expeditiously to solve the problem and work to prevent said problems from occurring in the future.

Direct Deposit

This option has been made available by the State Controller and this service is optional and made available at no cost to the Provider.

15. AGENCY SHOP

Purpose

Both the Public Authority and the Union recognize the responsibility of the Union to provide fair and professional representation to the Providers in the bargaining unit. The Public Authority and the Union mutually understand and agree that all affected Providers have the option to join or not join the Union.

Provider and Union Rights and Responsibilities

Implementation of Agency Shop

IHSS Providers must either become and remain members of the Union and pay Union dues, or pay an agency fee to the Union in an amount that does not exceed that which may be lawfully collected. Such dues or fees shall be deducted from the Provider's paycheck on a monthly basis starting the first day of the month following completion of sixty (60) days of employment, subject to the limitations and practices of the State Controller's payroll system. This sixty (60) days shall be shortened to thirty (30) days if practical. This provision shall become effective the first day of the month following sixty (60) days after certification.

Provider's Rights of Conscientious Objection

A Provider who is a member of a bona fide religion, body, or sect that has historically held conscientious objections to joining or financially supporting public employee organizations shall not be required to join or financially support any public employee organization as a condition of employment. The Provider must present a written declaration to the Union and the Public Authority that he/she qualifies for this exemption. The Provider shall be required, in lieu of periodic dues, initiation fees, or agency shop fees, to pay sums equal to the dues, initiation fees, or agency shop fees to a non-religious, non-labor charitable fund exempt from taxation under Section 501 (c) (3) of the Internal Revenue Code, chosen by the Provider from a list of funds designated in this article.

Designation of Nonreligious, Nonlabor Charitable Funds

Providers covered by Section 4.2, may designate one of the following non-religious, non-labor charitable funds to which his/her applicable payments will be paid:

1. The United Way of Stanislaus County
2. Disability Resources Agency for Independent Living
3. The Howard Training Center
4. Society of Handicapped Children & Adults

Sufficiency of Provider's Earnings

The IHSS Provider's earnings must be sufficient after required federal and state deductions are made to cover the amount of dues or agency shop fees, subject to the following limitations:

- A. When an IHSS Provider is in a non-pay status for a full pay period, no dues payment or agency shop fee will be withheld or due for that pay period.
- B. All required federal and state deductions or other legal deductions shall have priority over Union dues and agency shop fees.

Union Indemnification

The Union shall indemnify, defend, and hold the County, Public Authority, its agents, officers and employees harmless from and against any and all claims, demands, suits, orders, or judgments, or any other forms of liability (including defense costs and reasonable attorney fees) that arise out of or by reason of this article, or action taken or not taken by the County and/or Public Authority under this article.

16. DUES DEDUCTION

Communication Between Agencies

The Union has the exclusive privilege of dues deduction or agency fee deduction for all Providers in the bargaining unit covered by this Agreement. The Public Authority will advise, as necessary to initiate deduction, the California Department of Social Services and/or State Controller, as the payroll agent(s) for its IHSS Individual Providers, to deduct all authorized dues, fees and/or assessments as required by the Union, or as voluntarily requested by bargaining unit members. The Public Authority will assist and cooperate with the Union and the aforementioned entities to ensure the timely deduction of said dues, fees and/or assessments and the timely and accurate reporting to the Union of all such payments made pursuant to this Agreement.

Exchange of Information

The Public Authority shall provide all necessary information in order to assist in the implementation of the Agreement between the Union and the Public Authority, unless such information is prohibited by law. The Public Authority shall assist in providing all necessary information to assist in dues and deduction processing for all bargaining unit members, unless such information is prohibited by law. The Public Authority may provide the information directly to the State representatives and/or to the Union to allow for an orderly processing of dues and deduction processing for Union members. The Union also agrees that in the event the Public Authority provides to the Union confidential Provider information, including but not limited to Provider's name and social security number, the Union agrees to treat the information as confidential and private and to use it only for the purposes of performing dues and deduction

processing. The Union agrees that in the event information such as social security or other information which has been provided to the Union is released by the Union and used for purposes other than the implementation of the Agreement between the Public Authority and the Union, that the Union will indemnify, defend and hold the County and Public Authority harmless for any actions that may arise for violation of privacy or use or improper use of said confidential Provider information.

Process

Union dues shall be deducted, as authorized by the Union, from all bargaining unit Providers and from all bargaining unit wages and other earned compensation, including "lump sum" and/or retroactive pay. The amount of union dues and/or fees shall be determined by the Union, subject to applicable laws and the Agency Shop provision of this Agreement.

Indemnification

The Union shall indemnify, defend and hold harmless the County, Public Authority, its agents, officers, and employees from and against any and all liability (including defense costs and reasonable attorney fees) and claims for damages of any nature whatsoever, including but not limited to Union's negligent acts or omissions, arising out of the performance of this Agreement, except liabilities and claims for damages caused by County and/or Public Authority's negligence or willful misconduct.

Dues Structure for United Domestic Workers of America, AFSCME LOCAL 3930, AFL-CIO

The Union will provide a dues structure sheet within 30 days of signing this agreement, and provide the Public Authority with an update any time there are changes to the Union Dues structure.

17. LABOR-MANAGEMENT RELATIONS COMMITTEE

The Public Authority and the Union recognize the importance of maintaining an effective working relationship that fosters good communication, information sharing, and early issue resolution in order to fulfill the mission of the IHSS program and provide quality, reliable care to all IHSS Consumers. Both parties recognize their responsibility to address any program matter that might affect this goal.

The Public Authority and the Union shall establish a Labor-Management Relations Committee. The purpose the Committee shall be to consider and take action on matters affecting the relations between the parties and recommend measures to improve Consumer care and the IHSS program. The committee shall not engage in negotiations or consider matters properly the subject of a grievance.

- A. Each party shall select their own participants for the Committee. However, either party may request the removal of a participant from the other group if that

participant becomes too disruptive to the work of the Committee.

- B. The Committee shall be composed of up to ten (10) Union representatives or their designees and up to ten (10) Public Authority representatives, or their designees, including at least one IHSS Program Manager.
- C. Responsibility for hosting and chairing the Committee will alternate between the parties on each successive meeting date. Such responsibilities and duties shall include: securing and preparing the location for the meeting, preparing the mutually agreed upon meeting agenda, providing water and other simple refreshments, and selecting one representative to chair the meeting.
- D. Minutes for each meeting shall be prepared and distributed by the party that is not hosting the meeting within thirty (30) days following each meeting.
- E. The Committee may meet as frequently as agreed to by the parties, but shall convene no less than quarterly.
- F. The Public Authority and the Union will address each recommended item within a reasonable amount of time or as agreed by the parties.
- G. Bargaining unit member Committee members serve on a voluntary basis and will receive no remuneration from the Public Authority for their participation.
- H. In order to foster an environment conducive to building an effective and productive ongoing relationship between the parties, proceedings of the Labor-Management Committee shall not be open to the public. Observers or guests may attend if agreed to by the parties in advance of the meeting. Joint reports may be given to external bodies as agreed to by the parties.

18. UNION STEWARDS

- A. The Public Authority will recognize up to one Union steward for every one hundred (100) bargaining unit members.
- B. The Public Authority will recognize up to ten (10) stewards designated as Senior Stewards.
- C. The Public Authority will recognize up to five (5) stewards designated as District Representatives.
- D. All such stewards, Senior Stewards and District Representatives, shall be selected by the Union. The Union will provide a list of IHSS Providers in these positions to the Public Authority on a quarterly basis.

Compensation

The Public Authority agrees to consider discussions in future contract negotiations to establish a plan to compensate stewards for time spent in administering this MOU. The Union understands that this agreement to consider future discussions is not a commitment to agree to any particular plan.

Communication

The Public Authority and the Union recognize the unique circumstances of the IHSS workforce and that the lack of a common workplace makes dissemination of information to the bargaining unit a challenge for both the Union and the Public Authority. Both parties will work together to explore methods to achieve effective communication with the bargaining unit about the MOU and the rights and responsibilities hereunder.

Bulletin Board

The Public Authority will provide one bulletin board for use by the Union to communicate official Union business. The Executive Director of the Public Authority reserves the right to remove any material posted in violation of this Section or deemed offensive. If the Public Authority does remove material posted by the Union, it will notify the Union in writing within 10 days.

19. HEALTH BENEFITS

Section 1. Plan Description

The Public Authority and the Union acknowledge their mutual interest in offering quality, affordable health care coverage for eligible Providers. The Public Authority shall provide medical, dental and vision benefits to eligible Providers. Each year prior to the Open Enrollment period the Public Authority and Union shall meet and confer on the available insurance carriers, plan types, options and cost.

Section 2. Monthly Funding Mechanism

Contributions towards health insurance shall be calculated by multiplying the total number of Individual Provider Paid Hours per month by the maximum allowable health benefit contribution rate per hour designated in Welfare and Institutions Code 12301 et seq. (currently \$0.60 per hour). Each month the Union, after transmission by the Public Authority of a list of insured Providers, shall forward to the Public Authority a check and a report of Providers indicating which Providers have had premium deductions and which have not. The premium deductions shall be used solely for the purpose of purchasing insurance of eligible Providers. The Public Authority shall forward the full amount of the insurance premiums to the appropriate health care carrier each month of this Agreement. The Providers' \$20 monthly premium co-pay is an integral part of the monthly funding mechanism as it relates to the total health insurance eligibility cap. The Providers' health insurance monthly premium co-pay increases the number of eligible providers for health insurance under this Agreement.

Section 3. Enrollment

The number of Providers who are eligible for health insurance shall be determined by multiplying the total number of Individual Provider Paid Hours per month by the maximum allowable health benefit contribution rate designated in Welfare and Institutions Code 12301 et seq. (currently \$0.60 per hour) divided by the net premium cost of the health benefit package. (Net premium cost is determined by subtracting the eligible providers monthly twenty (\$20) premium co-pay actually collected, from the per provider per month premium cost of the health benefit package.) Eligible Providers are taken on a first-come, first-serve basis.

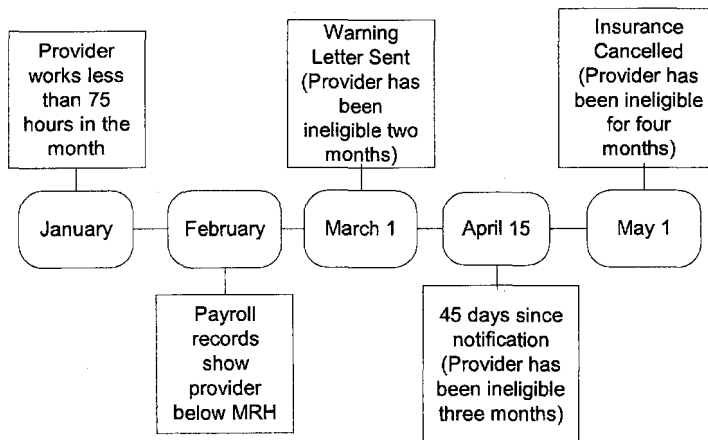
In the event the total enrollment cap is not reached, and there is no waiting list, the Union and the Public Authority shall meet to determine whether the required number of authorized hours for benefits eligibility be set at a lower Required Minimum Hours (RMH).

Section 4. Eligibility Requirements

In order to be eligible for health benefits the Provider must work the Required Minimum Hours (RMH). The RMH, as reported in the Case Management Information and Payrolling System (CMIPS) is seventy-five (75) or more hours per month. The initial eligibility requirement is that the Providers must work seventy-five (75) hours or more for three consecutive months. To maintain eligibility for health insurance Providers must continue to work seventy-five (75) hours or more per month. A month is defined as a calendar month.

Section 5. Removal from Benefits

A Provider receiving health insurance, whose hours drop below the Required Minimum Hours (RMH) seventy-five (75) hours per month in the Case Management Information and Payrolling System (CMIPS), will receive a Warning Letter Notification. The Warning Letter states the Provider has forty-five (45) days to increase the hours worked to the RMH level. If the Provider increases the hours to the RMH level then no further action is taken that month. If the Provider does not increase their hours, then termination of health benefits will proceed according to the chart below. The Provider may be terminated at the end of the month (see chart). Providers who are terminated from health benefits will be offered COBRA coverage. Payment for COBRA coverage is the responsibility of the Provider.



Section 6. Waiting List

In the event the total enrollment cap has been reached and additional eligible Providers (as described in Section 4) have requested health benefits, a waiting list shall be established. All eligible Providers will be entered on a waiting list on the day they request benefits. Providers who were eligible when they were placed on the Waiting List but are no longer working the RMH (as described in Section 4) will retain their place on the Waiting List for up to two (2) months. After two (2) months if the Provider is still not working the RMH per month they will be removed from the Waiting List. The next eligible Provider will be offered health insurance. Providers who are removed from the Waiting List may reapply to be on the Waiting List once they meet the initial eligibility requirements; however, they will be placed at the end of the Waiting List.

Section 7. Open Enrollment Period

Open enrollment will occur once each year based upon the health insurance policy renewal date. The open enrollment period will last for thirty (30) days; however can be extended for an additional thirty (30) days if there has been a change of insurance carriers.

Section 8. Future Additional Funding

In the event that the State of California and/or the Federal government makes additional funding available for the payment of health benefit premiums, the Union and the Public Authority shall meet and confer on the impact of the funding change on the above referenced health benefits outlined in Section 1 of this Article.

20. WAGE AND BENEFIT CONTINGENCY

If, during the term of this Agreement either State or Federal participation levels are reduced, State realignment funding is reduced, the State caps their funding participation in a Provider wage lower than wages paid under this agreement, or, either the State or Federal sharing formula is modified in any manner that would result in an increased cost to the Public Authority to maintain the wage and/or benefit level described in this Agreement, the affected benefit and/or wages, will be reduced by an amount necessary to keep the total cost to the Public Authority the same as such supported by the new Federal and/or State share or funding participation cap.

The Public Authority shall provide to the Union a written description of any adjustments to be made pursuant to this section at least thirty (30) days prior to the effective date of such adjustments. Upon receipt of a written request from the Union to do so, the Public Authority will meet and confer regarding the impact of the above-described loss of funding or funding participation wage cap. In no case will the Public Authority be required to increase its contribution towards the affected benefit and/or wages, as applicable.