## THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS ACTION AGENDA SUMMARY

DEPT: Planning & Community Dev./Public Works	BOARD AGENDA # *B-18
Urgent Routine	AGENDA DATE May 19, 2009
	O 4/5 Vote Required YES NO
SUBJECT:	
• • • • • • • • • • • • • • • • • • • •	Community Development and Public Works Operating Hours Monday through Friday 8:00 a.m. to 5:00 p.m. effective May
STAFF RECOMMENDATIONS:	
	nmunity Development and Department of Public Works n. to 5:00 p.m. to Monday through Friday 8:00 a.m. to 5:00 p.m.
FISCAL IMPACT:	
Modification of hours of operation will reduce potential extended counter and phone coverage.	al overtime charges for employees required to provided
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BOARD ACTION AS FOLLOWS:	No. 2009-337
and approved by the following vote,  Ayes: Supervisors:O'Brien, Chiesa, Grover, Mon	teith, and Chairman DeMartini
Noes: Supervisors: None Excused or Absent: Supervisors: None	
Abstaining: Supervisor: None  1) X Approved as recommended	
2) Denied	
3) Approved as amended	
4) Other: MOTION:	

ATTEST:

Approval to Revise the Departments of Planning and Community Development and Public Works Operating Hours from Monday through Friday 7:30 a.m. to 5:00 p.m. to Monday through Friday 8:00 a.m. to 5:00 p.m. effective May 26, 2009.

## DISCUSSION

The Departments of Planning and Community Development and Public Works currently maintain business hours of Monday through Friday, 7:30 a.m. to 5:00 p.m., with staff available for customer service via phone and counter. In cooperation with the City of Modesto Community and Economic Development Department, the departments request modified business hours of Monday through Friday, 8:00 a.m. to 5:00 p.m. This request will allow both County departments, currently located on the 3rd Floor of Tenth Street Place, to provide adequate customer service during normal business hours while providing greater staffing flexibility. The one-stop shop will continue to operate with Building, Planning, Public Works, Environmental Resources, and Fire Warden services available to the public during normal business hours. The modified hours would become effective May 26, 2009.

## **POLICY ISSUES**

This action will meet the Board's priorities of Effective Partnerships and Efficient Delivery of Services through the elimination of extended hours and related staff scheduling and potential overtime issues. Per existing policy, proposed changes to the hour of operations for County offices required Board approval.

## STAFFING IMPACTS

There are no staffing impacts associated with this item.