

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
ACTION AGENDA SUMMARY

DEPT: COMMUNITY SERVICES AGENCY

BOARD AGENDA # \*B-5

Urgent \_\_\_\_\_ Routine X

AGENDA DATE June 5, 2001

CEO Concurs with Recommendation YES pk NO \_\_\_\_\_  
(Information Attached)

4/5 Vote Required YES \_\_\_\_\_ NO X

SUBJECT:

APPROVAL OF FISCAL YEAR 2001/2002 MULTIPURPOSE SENIOR SERVICES PROGRAM (MSSP) CONTRACT WITH THE CALIFORNIA DEPARTMENT OF AGING TO PROVIDE SUPPORTIVE SERVICES FOR FRAIL ELDERLY RESIDENTS OF OUR COUNTY.

STAFF  
RECOMMEN-  
DATIONS:

1. APPROVE AGREEMENT NUMBER MS-0102-14 WITH THE CALIFORNIA DEPARTMENT OF AGING FOR ADMINISTRATION OF THE MULTIPURPOSE SENIOR SERVICES PROGRAM (MSSP) FOR FY 2001/2002.
2. AUTHORIZE THE DIRECTOR OF COMMUNITY SERVICES AGENCY (CSA) OR HIS ASSISTANT DIRECTOR DESIGNEE TO SIGN CONTRACT NUMBER MS-0102-14 AND ANY AMENDMENTS NOT TO EXCEED THE CONTRACT AMOUNT OF \$738,208.

FISCAL  
IMPACT:

This agreement will provide the MSSP program with \$738,208 in State/Federal funds to provide services for the frail elderly residents of our County in FY 2001/2002. These funds will be supplemented by approximately \$92,644 in County General Funds. This amount has been included in the CSA proposed budget for FY 2001/2002. There are no additional County costs associated with this program contract.

BOARD ACTION AS FOLLOWS:

No. 2001-375

On motion of Supervisor Simon, Seconded by Supervisor Caruso  
and approved by the following vote,

Ayes: Supervisors: Mayfield, Blom, Simon, Caruso, and Chair Paul

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) X Approved as recommended

2) \_\_\_\_\_ Denied

3) \_\_\_\_\_ Approved as amended

Motion:

ATTEST: CHRISTINE FERRARO TALLMAN, Clerk

By: Christine Ferraro Deputy

File No.

APPROVAL OF FISCAL YEAR 2001/2002 MULTIPURPOSE SENIOR SERVICES PROGRAM CONTRACT WITH THE CALIFORNIA DEPARTMENT OF AGING TO PROVIDE SUPPORTIVE SERVICES FOR FRAIL ELDERLY RESIDENTS OF OUR COUNTY.

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**DISCUSSION:** On January 22, 1985, the Stanislaus County Board of Supervisors authorized the Community Services Agency to enter into a contract with the State of California Department of Aging, to operate a Multipurpose Senior Services Program (MSSP) site in Stanislaus County.

MSSP is a social/health case management program designed to prevent or delay institutional placement of the frail elderly and to provide for the return to the community of elderly persons already institutionalized. This is accomplished by assessments, regular contact and coordinated supervision by the Case Manager and MSSP Nurse. In addition, MSSP purchases an array of contracted services and equipment to insure client safety in their own home. Services include but are not limited to: personal care, chore services, respite care for the live-in care takers, adult day care and communication services for clients seeking assistance in emergency situations.

MSSP is also designed to provide cost-effective alternatives to long-term institutional care. Cost effectiveness is defined as the ability to provide care to the frail elderly client in his/her home at an average monthly public cost which is below 95% of the average monthly public cost of a skilled nursing or intermediate care facility. The MSSP program serves an average of two hundred (200) clients per month and provided services for two hundred and seventy (270) frail elderly clients during FY 1999-2000.

Our MSSP is about to successfully complete its sixteenth contract period which expires June 30, 2001. The State Department of Aging desires to renew the contract continuing operation through June 30, 2002.

**POLICY  
ISSUE:**

This program supports the Board of Supervisors priority of safe, healthy communities by providing additional services to frail elderly residents in order to maintain their independence and avoid institutionalized care.

**STAFFING  
IMPACT:**

None.

**STANDARD AGREEMENT**  
 STD. 213 (NEW 02/98)

AGREEMENT NUMBER	AMENDMENT NUMBER
MS-0102-14	

- This Agreement is entered into between the State Agency and the Contractor named below  
 STATE AGENCY'S NAME  
 California Department of Aging  
 CONTRACTOR'S NAME  
 Stanislaus County, Community Services Agency
- The term of this Agreement is: July 1, 2001 through June 30, 2002
- The maximum amount of this Agreement is: \$ 738,208.00
- The parties agree to comply with the terms and conditions of the following exhibits which are by this reference made a part of the Agreement:

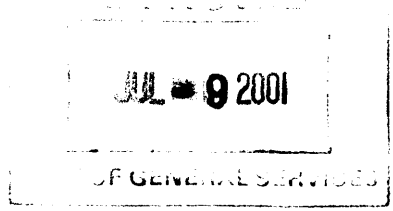
Exhibit A – Scope of Work	14	Page(s)	
Exhibit B – Budget Detail and Payment Provision	7	Page(s)	
* Exhibit C – General Terms and Conditions	GTC201		2/20/2001
	(Number)		(Dated)
Exhibit D – Special Terms and Conditions	18	Page(s)	
Exhibit E – Additional Provisions	3	Page(s)	

**APPROVED AS TO FORM**

*Carroll 5/3/01*

\*View at [www.dgs.ca.gov/contracts](http://www.dgs.ca.gov/contracts)

**IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.**

<b>CONTRACTOR</b>		<b>CALIFORNIA Department of General Services Use Only</b>
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.) Stanislaus County, Community Services Agency		  <input type="checkbox"/> Exempt per _____
BY (Authorized Signature) <i>Jeff Chatham Jr</i>	DATE SIGNED 6/14/01	
PRINTED NAME AND TITLE OF PERSON SIGNING Jeff Jue, Director		
ADDRESS 251 East Hackett Street, Modesto, California 95358		
<b>STATE OF CALIFORNIA</b>		
AGENCY NAME California Department of Aging		
BY (Authorized Signature) <i>Rachel de la Cruz</i>	DATE SIGNED 6-20-01	
PRINTED NAME AND TITLE OF PERSON SIGNING Rachel de la Cruz, Manager, Business Services and Contracts Section		
ADDRESS 1600 K Street, Sacramento, California 95814		

## SCOPE OF WORK

The primary objectives of the Multipurpose Senior Services Program (MSSP) are to:

- avoid the inappropriate placement of frail older persons in nursing facilities;
- foster independent living in their own communities for:
  - (a) those individuals who may be safely discharged from nursing facilities; or
  - (b) those persons whose frail condition has resulted in their being certified or certifiable for placement in a nursing facility.

Persons eligible for MSSP are aged 65 or older, Medi-Cal beneficiaries, and certifiable for institutionalization in a nursing facility.

The core of the MSSP approach is the case management team consisting of a social worker and a public health nurse. Once a client is determined to be eligible, the MSSP team assumes the responsibility to assure provision of appropriate services. This team remains with the client through assessment, care plan development, service coordination and service delivery. The role of the team is two-fold. First, it provides supportive information, counseling and advocacy to the client and family. Second, it provides for resource identification to help assure the timely, effective and efficient mobilization and allocation of all services, regardless of the source, to meet the client's care plan goals.

The client assessment is conducted by case management staff who then work with the client, family and others to develop a care plan covering the full range of required social and health services. Staff continue to work with the client to assure that s/he is receiving and benefiting from the services, and to determine if modification of the care plan is required.

In arranging for services, staff first explore informal support that might be available to the client through family, friends and the voluntary community. Staff then review use of existing publicly funded services. If these resources prove insufficient, the team can purchase additional services as authorized under the Waiver. The "Definition of Services Provided Under Waiver" which describes each Waived Service is attached.

A distinctive feature of MSSP is that through the case management approach, it coordinates a number of client services which are available through various funding sources. MSSP sites are located within either public or private non-profit agencies. Each site covers a specific geographic area with a statewide mix of both rural and urban communities. The annual total number of client slots for the MSSP site at Stanislaus County Community Services Agency is 2,400.

## DEFINITION OF SERVICES PROVIDED UNDER THE WAIVER

Definitions of each of the services approved by the Health Care Financing Administration of the Department of Health and Human Services under the existing 1915© Waiver are as follows. The numbers in parentheses are program code designations for the particular service.

**ADULT DAY SUPPORT CENTER (1.0):** This is a community-based program that provides nonmedical care to meet the needs of functionally-impaired adults. Services are provided according to an individual plan of care in a structured comprehensive program that will provide a variety of social, psychosocial, and related support services in a protective setting on less than a 24-hour basis. The State Department of Social Services licenses these centers as community care facilities. Eligible clients are those who:

- need but do not have a caretaker available during the day;
- are isolated and in need of social stimulation;
- need a protective setting for social interaction; and/or,
- need psychological support to prevent institutionalization.

Care in adult day support centers will be provided when specific therapeutic goals are stipulated in the client's plan of care. Adult day support center care is not meant to be merely diversional or recreational in nature.

**ADULT DAY CARE (1.1):** Will be provided to MSSP clients who are identified in their plan of care as benefiting from being in a social setting with less intense supervision and fewer professional services than offered in an adult day support center. Adult Day Care services will be provided when the client's plan of care indicates that the service is necessary to reach a therapeutic goal. Adult day care centers are community-based programs that provide nonmedical care to persons 18 years of age or older in need of personal care services, supervision or assistance essential for sustaining the activities of daily living or for the protection of the individual on less than a 24-hour basis. The State Department of Social Services (DSS) licenses these centers as community care facilities.

**HOUSING ASSISTANCE (2.2, 2.3, 2.4, 2.5 AND 2.6):** These services are necessary to ensure the health, welfare and safety of the client in their physical residence or home setting. As specified in the client's plan of care, services may include provision of physical adaptations and assistive devices, emergency assistance in situations which demand relocation and assistance to restore utility service. Housing Assistance services include:

**MINOR HOME REPAIRS AND MAINTENANCE (2.2):** Minor Home Repairs do not involve major structural changes or repairs to dwelling. Maintenance is defined as those services necessary for accessibility [e.g., ramps, grab bars, handrails], safety [electrical wiring], or security [locks]). Eligible clients are those whose health and/or safety or independence are jeopardized because of deficiencies in their place of residence. This service is limited to clients who are owners/occupiers of

their own home, or those in rental housing where the owner refuses to make needed repairs or otherwise alter the residence to adapt to special client needs. Written permission from the landlord is required before undertaking repairs or maintenance on leased premises. All services shall be provided in accordance with applicable State or local building codes.

**NONMEDICAL HOME EQUIPMENT (2.3):** Includes those assistive devices, appliances and supplies which are necessary to assure the client's health, safety and independence. This service includes the purchase or repair of nonmedical home equipment and appliances such as refrigerators, stoves, washing machines, furniture, mattresses and bedding. Eligible clients are those who require such items to preserve their health, improve functional ability and assure maximum independence thereby preventing their elevation to a higher level of care.

The MSSP utilizes all available formal and informal services prior to authorizing purchases under the waiver. However, in the absence of other resources and given the level of frailty of our clients, the purchase of nonmedical home equipment, assistive devices, appliances and supplies is justified to preserve the client's ability to live in the community and avoid more costly institutionalization.

**EMERGENCY MOVE (2.4):** Involves facilitating a smooth transition from one living situation to another. Eligible clients are those who, due to loss of residence or the need for a change in residence, require assistance with relocation. Services may be provided by moving companies or other individuals who can guarantee the safe transfer of the client's possessions. Activities may include materials and labor necessary for such moves.

**Restoration of Utility Service (2.5):** Allows for payment of utilities when the client receives a shut-off notice and there are no other resources available to meet this need. This service may be provided only once to any one client.

**Temporary Lodging (2.6):** Allows for payment of hotel or motel lodging for those clients, usually from rural areas, who must travel long distances and stay overnight for medical treatments not available in their home area. Lodging rates shall not exceed State per diem limits.

**CHORE (3.1) AND PERSONAL CARE (3.2):** Services are provided by trained individuals to elderly persons who need outside help to maintain independent living. Eligible clients are frail elderly individuals whose social, physical, and/or emotional impairments preclude total independent functioning, but who can be maintained outside of an institution with assistance. Services will be provided in the client's place of residence.

MSSP will purchase these services only after awards of existing county Title XX Social Services and Title XIX Medi-Cal resources have been fully utilized to the extent possible and a need remains which cannot be met through such funding.

Payment will not be made for these services furnished by a member of the client's family.

**CHORE (3.1):** Is for purposes of household support and applies to the performance of household tasks rather than to the care of the client. Chore activities are limited to: household cleaning, laundry (including the services of a commercial laundry or dry cleaner), shopping, food preparation, and household maintenance, as long as the client does not live in a Residential Care Facility for the Elderly (RCFE). Client instruction in performing household tasks and meal preparation may also be provided.

**PERSONAL CARE (3.2):** Provides assistance to maintain bodily hygiene, personal safety, and activities of daily living. These tasks are limited to nonmedical personal services such as feeding, bathing, oral hygiene, grooming, dressing, care of and assistance with prosthetic devices, rubbing skin to promote circulation, turning in bed and other types of repositioning, assisting the individual with walking, and moving the individual from place to place (e.g., transferring). Purchase of toiletries and other personal care supplies may be covered where there are no other resources and the purchase would create a financial hardship; client instruction in self care may also be provided; may also include assistance with preparation of meals, but does not include the cost of the meals themselves. When specified in the plan of care, this service may also include such housekeeping chores as bed making, dusting and vacuuming, which are essential to the health and welfare of the recipient. The household chores which are performed by the worker are essentially ancillary to the provision of the client-centered care. Thus, if food is spilled, it may be cleaned up, and when bed linen is soiled it may be changed, washed, and put away. However at no time would household chores become the central activity furnished by a personal care worker. When this service includes nursing tasks to be performed by a health care worker who is not licensed to perform nursing tasks, permissible duties will be limited to those allowed by the worker's employer, according to the Board of Registered Nursing policy on unlicensed assistive personnel, and as permitted by the individual's certification (if applicable).

**HEALTH CARE (3.3):** Addresses the care of health problems by appropriately licensed or certified persons when such care is not otherwise available. These services will be provided by authorized individuals when such care is prescribed or approved by a physician. Persons providing such health care may include: registered nurses, licensed vocational nurses, nutritionists, and occupational physical, and speech therapists.

MSSP health care is limited to: skilled nursing services, nutrition evaluation and counseling, physical therapy, occupational therapy, and speech therapy. In addition to the provision of care, these professional and paraprofessionals may train, demonstrate, and supervise clients in techniques which will enable them (or their caregivers) to carry out their own care whenever possible.

It should be kept in mind that the MSSP utilizes all home health agency services available under the State Medicaid Plan prior to purchasing Waived Services. However, utilization controls for the State Medicaid Program place limits on the amount and scope of benefits which can be provided by home health agencies. MSSP's clients are extremely frail and, on occasion, in need of more health-related services than can be provided under Medi-Cal. Such services are especially critical for persons recently discharged from acute hospitals or who are otherwise recovering at home from an acute illness or injury. This MSSP service supplements benefits provided by the existing Medi-Cal Program.

**PROTECTIVE SUPERVISION (3.7):** Insures provision of 24-hour supervision to persons in their own homes who are very frail or otherwise may suffer a medical emergency, to prevent immediate placement in an acute care hospital, skilled nursing facility, or other 24-hour care facility. Such supervision does not require medical skills and can be preformed by an individual trained to identify the onset of a medical crisis and able to summon aid in the event of an emergency. May also provide a visit to the client's home to assess a medical situation during a emergency; includes assisting a fallen client, assessing extent of injuries, and arranging transportation for the client to a medical facility for treatment when there is no other means for summoning aid.

Waived Service funds may not be used to purchase this service until existing county Title XX Social Services and Title XIX Medi-Cal resources have been fully utilized and an unmet need remains.

**PROFESSIONAL CARE ASSISTANCE (3.9):** Is provided to those clients who are also receiving services under the Personal Care Services program (PCSP). PCA is a comprehensive skilled service delivered by a certified nursing assistant (CAN) or a home health aide (HHA). The CNA/HHA works under either the supervision of an R.N. employed by a home health agency, or under the direction of an R.N. from MSSP. The specific tasks provided are the same as listed under Personal Care (3.2) above. However, the special needs and circumstances of Waiver clients require a provider who can make skilled observations and exercise judgement regarding the execution of specific tasks and the overall provision of care. The training and expertise of a CNA/HHA is greater and more specialized than that of a provider working under the State plan. This higher level of skill is required to meet the needs of the frail elderly clients served under the Waiver. When this service includes nursing tasks to be performed by a health care worker who is not licensed to perform nursing tasks, permissible duties will be limited to those allowed by the worker's employer, according to the Board of Registered Nursing policy or unlicensed assistive personnel, and as permitted by the individual's certification (if applicable)

**CASE MANAGEMENT:** Assists clients in gaining access to needed Waiver and other State Plan services, as well as needed medical, social, and other services, regardless of the funding source. Case managers are responsible for ongoing



monitoring of the provision of services included in the client's plan of care. Additionally, case managers initiate and oversee the process of assessment and reassessment of client level of care and the monthly review of plans of care.

**SITE-PROVIDED CASE MANAGEMENT:** The MSSP case management system vests responsibility for assessing, care planning, authorizing, locating, coordinating and monitoring a package of long-term care services for community-based clients with a local MSSP site contractor and specifically with the site case management team. The case management teams at each of the local sites are trained professionals working under the job titles of health practitioner (i.e., public health nurse [PHN] and senior services counselor (i.e., social worker); these professionals may be assisted by case aides. The teams are responsible for case management services including the assessment, care plan development, service authorization/delivery, monitoring, and follow up components of the program. Although the primary case manager will be either a senior services counselor or health practitioner, both professionals will be fully utilized in carrying out the various case management functions. Case records must document all client contact activity each month.

**PURCHASED SPECIALIST CASE MANAGEMENT (4.3):** For the vast majority of MSSP clients, case management services are provided solely by site case management staff. However, at the client's request, case management may also be arranged through a qualified outside provider under contract of provider agreement with the MSSP site. Also under this service definition, additional case-specific resources of limited duration may be purchased from social, legal and health specialists in the community in order to augment the resources and skills of site-staffed case management. Activities may include the purchase of more skilled diagnostic and consultant services by social, legal/paralegal and health professionals. Fees necessary to procure birth certificates or other legal documents required for establishment of public health benefits or assistance are also covered.

**RESPITE (5.1, 5.2):** The State's Medicaid Plan does not provide for respite care. By definition, the purpose of respite care is to relieve the client's caretaker and thereby prevent breakdown in the informal support system. Respite service will include the supervision and care of a client while the family or other individuals who normally provide full-time care take short-term relief or respite which allows them to continue as caretakers. Respite may also be needed in order to cover emergencies and extended absences of the caretaker.

As dictated by the client's circumstances, services will be provided In-Home (5.1) or Out-of-Home (5.2) thorough appropriate available resources such as board and care facilities, skilled nursing facilities, etc. Federal Financial Participation will not be claimed for the cost of room and board except when provided as part of respite care in a facility approved by the State that is not a private residence. Individuals providing services in the client's residence shall be trained and

experienced in homemaker services, personal care, or home health services, depending on the requirements in the client's plan of care.

**TRANSPORTATION (6.3, 6.4):** This service provides clients with access to waiver and other community services, activities and resources, specified by their plan of care; it includes escort, if necessary to assure the safe transport of the client. This service is in contrast to the transportation service authorized by the State Medicaid Plan which is limited to emergency medical services or clients who have documentation from their physician that they are medically unable to use public or ordinary transportation. Whenever possible, family, neighbors, friends, or community agencies which can provide this service without charge will be utilized.

Transportation services are usually provided under public paratransit or public social service programs (e.g., Title III of the Older Americans Act) and shall be obtained through these sources without the use of MSSP resources, except in situations where such services are unavailable or inadequate. Service providers may be paratransit subsystems or public mass transit; specialized transport for the elderly and handicapped; private taxicabs where no form of public mass transit or paratransit is available or accessible; or private taxicabs when they are subsidized by public programs or local government to service the elderly and handicapped (e.g., in California, some counties provide reduced fare vouchers for trips made via private taxicabs for the elderly and handicapped). Escort services will be provided by trained paraprofessionals or professionals, depending on the client's condition and care plan requirements.

**MEAL SERVICES (7.1, 7.2, and 7.3):** These services may be provided daily, but are not to constitute a full nutritional regimen (three meals a day) [42 CFR 440.180 (b)].

**CONGREGATE MEALS (7.1):** Meals served in congregate meal settings for clients who are able to leave their homes or require the social stimulation of a group environment in order to maintain a balanced diet. Congregate meals can be a preventive measure for the frail older person who has few (if any) informal supports, as well as a rehabilitative activity for people who have been physically ill or have suffered emotional stress due to losses associated with aging. This service should be available to MSSP clients through Title III of the Older Americans Act.

**HOME DELIVERED MEALS (7.2):** For clients who are homebound, unable to prepare their own meals and have no caretaker at home to prepare meals for them. As with Congregate Meals, the primary provider of this service is Title III of the Older Americans Act. MSSP funds shall only be used to supplement home-delivered meals when they are unavailable or inadequate through Title III or other public or private sources.

**FOOD (7.3):** Provision of food staples is limited to purchase of food to facilitate and support a client's return home following institutionalization, and to food purchases which are medically required.

If oral nutrition supplements (ONS) are purchased, the following must be recorded in the client record:

1. The Health Practitioner has assessed the client's nutritional needs and concluded that ONS is advised.
2. The use of home prepared or brand name drinks/supplements has been explored and found not to meet the client's needs.

ONS may be purchased for a period of three months. When it is determined that it is desirable to continue beyond that time, the client's personal physician must be notified and approval obtained. This approval may be documented in the record by: a prescription; a letter sent by the site to the physician who signs consent and returns it; or by documenting a verbal order received by telephone from the physician.

When the client or family is purchasing the ONS, the case manager should advise them to notify the client's physician.

**PROTECTIVE SERVICES (8.3, 8.4, and 8.5):** These services include protection for clients who are isolated and homebound due to health conditions; who suffer from depression and other psychological problems; individuals who have been harmed, or threatened with harm (physical or mental) by other persons or by their own actions; or those whose cognitive functioning is impaired to the extent they require assistance and support in making and carrying out decisions regarding personal finances.

**SOCIAL REASSURANCE (8.3):** Includes periodic telephone contact, visiting or other social and reassurance services to verify that the individual is not in medical, psychological, or social crisis, or to offset isolation; expenses for activities and supplies required for client participation in rehabilitation programs, therapeutic classes and exercise classes are also provided. Such services shall be provided based on need, as designated in the client's plan of care. The MSSP has found that isolation and lack of social interaction can seriously impact some clients' capacity to remain independent. Lack of motivation or incentive or the lack of any meaningful relationships can contribute to diminishing functional capacity and premature institutionalization.

These services are often provided by volunteers or through Title III of the Older Americans Act; however, these services may not be available in a particular community and do, infrequently, require purchase, the waiver will be used to purchase friendly visiting only if the service is unavailable in the community or is inadequate as provided under other public or private programs.

**THERAPEUTIC COUNSELING (8.4):** Includes individual or group counseling to assist with social, psychological, or medical problems which have been identified in the assessment process and included in the client's care plan. Services shall not exceed 12 visits per quarter.

The MSSP has found that therapeutic counseling is essential for preventing some clients from being placed in a nursing facility (NF). This service may be utilized in situations where clients or their caretakers may face crises, severe anxiety, emotional exhaustion, personal loss/grief, confusion, and related problems. Counseling by licensed or certified counselors in conjunction with other services (e.g., respite, IHSS, meals) may reverse some states of confusion and greatly enhance the ability of a family to care for the client in the community, or allow the client to cope with increasing impairment or loss.

**MONEY MANAGEMENT (8.5):** This service assists the client with activities related to managing money and the effective handling of personal finances. Services may be either periodic or as full-time substitute payee. Services may be provided by organizations or individuals specializing in financial management of performing substitute payee functions.

MSSP has found that assistance with managing day-to-day household finances is often required by frail elderly. These clients may be isolated by geography or by not having a trustworthy other person to rely upon. Failure to meet personal financial obligations frequently results in eviction, disconnection of utilities, or jeopardizes eligibility for maintenance programs such as Supplemental Security Income (SSI) and Medicaid. Money management services insure a stable living environment and avoid institutionalization.

**COMMUNICATIONS SERVICES (9.1 and 9.2):** Clients who receive these services are those with special communication problems such as vision, hearing, or speech impairments and persons with physical impairments likely to result in a medical emergency. Services shall be provided by organizations such as: speech and hearing clinics; organizations serving blind individuals; hospitals; senior citizens centers; providers specializing in communications equipment for disabled or at-risk persons. Services shall be available on a routine or emergency basis as designated in the client's plan of care.

**COMMUNICATION/TRANSLATION (9.1):** The provision of translation and interpretive services for purposes of instruction, linkage with social or medical services, and conduct of business is essential to maintaining independence and carrying out the Activities of Daily Living (ADL) and Instrumental Activities of Daily Living (IADL) functions. For non-English speaking clients, this service is the link to the entire in-home and community-based service delivery system. MSSP resources shall be used to support this service only where family and community resources are unable to meet the need, and as described in the care plan.

**COMMUNICATION/DEVICE (9.2):** The rental/purchase of mechanical/electronic devices, or installation of a telephone, to assist in communication (excluding hearing aids, eye appliances, and monthly telephone charges) for clients who are at risk of institutionalization due to physical conditions likely to result in a medical emergency. Purchase of emergency response systems is limited to those clients who live alone, or who are alone for significant parts of the day, and have no regular caretaker for extended periods of time, and who would otherwise require extensive routine supervision. Items such as identification bracelets or cards used to communicate vital client information in case of emergency may also be purchased.

Telephone installation will only be authorized to enable the use of telephone-based electronic response systems where the client has no telephone, or for the isolated client who has no telephone and who resides where the telephone is the only means of communicating health needs. This service will only be authorized when the client has a medical/health condition that makes him/her vulnerable to medical emergency (e.g., congestive heart failure or emphysema).

**MULTIPURPOSE SENIOR SERVICES PROGRAM**

**CLIENT ELIGIBILITY CRITERIA**

**And**

**MEDI-CAL AID CODES**

**CLIENT ELIGIBILITY CRITERIA**

In order to be enrolled as a client, an individual must reside within the program's geographic service area designated in Exhibit C and meet all of the following criteria (1 through 4) of eligibility:

1. Sixty-five (65) years of age or older and
  - a) A patient in a nursing facility for whom community placement is determined to be an effective and viable alternative according to a screening instrument administered by the Grantee; or
  - b) A resident in the community, with a Treatment Authorization Request (TAR) form awaiting placement in a long-term care (LTC) facility; or
  - c) A patient in an acute care hospital, likely to be placed in a LTC facility according to a screening instrument administered by the Grantee; or
  - d) A resident in the community, without a TAR, determined likely to be institutionalized and for whom MSSP is a viable alternative according to a screening instrument administered by the Grantee.
2. Possess a current Medi-Cal Identification Card (appropriate aid codes are identified below) and have no share of cost requirement or, if s/he has a share of cost requirement, meets that requirement through In-Home Supportive Services (IHSS).
3. Qualify for services through the client assessment process developed by the State and administered by the Grantee.
4. Have a total public cost of care which is favorable in comparison to institutional care using standards provided by the State.

**MEDI-CAL AID CODES**

<u>AID CODE</u>	<u>PROGRAM</u>	<u>DEFINITION</u>
<b>1. CASH GRANT</b>		
10	AGED	SSI/SSP Aid to the Aged (FFP) – cash assistance Program administered by the Social Security Administration, pays a cash grant to needy persons age 65 or older.
20	BLIND	SSI/SSP Aid to the Blind (FFP) – cash assistance program administered by the Social Security Administration, pays a cash grant to needy blind persons of any age.
60	DISABLED	SSI/SSP Aid to the Disabled (FFP) – Case assistance program administered by the Social Security Administration, pays a cash grant to needy persons who meet the federal definition of disability.
<b>2. PICKLE ELIGIBLES/20 PERCENT SOCIAL SECURITY DISREGARDS</b>		
***16	AGED	Aid to the Aged-Pickle Eligibles (FFP) – Persons age 65 or older who were eligible for and receiving SSI/SSP and Title II Benefits concurrently in any month since April, 1977, and were subsequently discontinued from SSI/SSP but would be eligible to receive SSI/SSP if their Title II cost-of-living increases were disregarded. These persons are eligible for Medi-Cal benefits as public assistance recipients in accordance with the provisions of the <u>Lynch v. Rank</u> lawsuit.
***26	BLIND	Aid to the Blind-Pickle Eligibles (FFP) – Persons who meet the federal criteria for blindness and are covered by the provision of the <u>Lynch v. Rank</u> lawsuit. See aid code 16 for definition of Pickle Eligibles.
***66	DISABLED	Aid to the Disabled-Pickle Eligibles (FFP) – Persons who meet the federal definition of disability and are covered by the provision of the <u>Lynch v. Rank</u> lawsuit. See aid code 16 for definition of Pickle Eligibles.
***NOTE:		This also includes persons who were discontinued from cash grant status due to the 20 percent Social Security increase under Public Law 32-336. These persons are eligible for Medi-Cal benefits as public assistance recipients in accordance with Section 50247, title 22, CCR.

<u>AID CODE</u>	<u>PROGRAM</u>	<u>DEFINITION</u>
<b>3. IN-HOME SUPPORTIVE SERVICES</b>		
18	AGED-IHSS	Aid to the Aged-In-Home Supportive Services (FFP) – Persons age 65 or older receiving In-Home Supportive Services, but not an SSI/SSP cash grant, provided they are using their net income (if any) in excess of the cash grant maximum payment level to pay toward the In-Home Supportive Services. (Includes persons who are eligible for IHSS under Chapter 1362 of the Statutes of 1978).
28	BLIND-IHSS	Aid to the Blind-In-Home Supportive Services (FFP) – Persons who meet the federal definition of blindness and are eligible for In-Home Supportive Services. See aid code 18 for definition of eligibility for In-Home Supportive Services.
68	DISABLED-BLIND	Aid to the Disabled-In-Home Supportive Services (FFP) – Persons who meet the federal definition of disability and are eligible for In-Home Supportive Services. See aid code 18 for definition of eligibility for In-Home Supportive Services.
<b>4. MEDICALLY NEEDED, NO SHARE OF COST</b>		
14	AGED-MN	Aid to the Aged-Medically Needy (FFP) – Persons age 65 or older who do not wish or are not eligible for a cash grant but are eligible for Medi-Cal only. No share of cost required of the beneficiaries.
24	BLIND-MN	Aid to the Blind-Medically Needy (FFP) – Persons who meet the federal definition of disability and do not wish or are not eligible for a cash grant, but are eligible for Medi-Cal only. No share of cost required of the beneficiaries.
64	DISABLED-MN	Aid to the Disabled-Medically Needy (FFP) – Persons who meet the federal definition of disability and do not wish or are not eligible for a cash grant, but are eligible for Medi-Cal only. No Share of cost required of the beneficiaries.



<u>AID CODE</u>	<u>PROGRAM</u>	<u>DEFINITION</u>
<b>5. MEDICALLY NEEDED, SHARE OF COST</b>		
17 1F	AGED-MN-SOC	Aid to the Aged-Medically Needy, Share of Cost (FFP) – See Aid Code 14 for definition of AGED-MN. Share of cost is required of the beneficiaries. These recipients are identified apart from the regular Medi-Cal SOC population by the Special Program Aid Code of 1F. This 1F special program aid code must be present for the recipient to be eligible for MSSP.
27 2F	BLIND-MN-SOC	Aid to the Blind-Medically Needy, Share of Cost (FFP) – See Aid Code 24 for definition of BLIND-MN. Share of cost is required of the beneficiaries. These recipients are identified apart from the regular Medi-Cal SOC population by the Special Program Aid Code of 2F. This 2F special program aid code must be present for the recipient to be eligible for MSSP.
67 6F	DISABLED-MN-SOC	Aid to the Disabled-Medically Needy, Share of Cost (FFP) – See Aid Code 64 for definition of Disabled-MN. Share of cost is required of the beneficiaries. These recipients are identified apart from the regular Medi-Cal SOC population by the Special Program Aid Code of 6F. This 6F special program aid code must be present for the recipient to be eligible for MSSP.
<b>6. AGED AND DISABLED FEDERAL POVERTY LEVEL (A&amp;D FPL) PROGRAM</b>		
1H	AGED	Aged persons who, due to their income levels, would normally be included in the Medi-Cal Share of Cost population (Aid Code 17). Under this new program, those recipients with a Share of Cost of \$1 to \$326 will be given full scope, no Share of Cost Medi-Cal.
6H	DISABLED	Disabled persons who, due to their income levels, would normally be included in the Medi-Cal Share of Cost population (Aid Code 17). Under this new program, those recipients with a Share of Cost of \$1 to \$326 will be given full scope, no Share of Cost Medi-Cal.

## Budget Detail and Payment Provisions - Exhibit B

### MSSP BUDGET DETAIL AND PAYMENT PROVISIONS

#### ARTICLE I. FUNDS

##### A. Expenditure of Funds

1. The Contractor shall expend all funds received hereunder in accordance with this Agreement.
2. Any reimbursement for necessary travel expenses and per diem shall not exceed rates that are set in accordance with Department of Personnel Administration rates set for comparable classes which shall be determined by DHS. This is not to be construed as limiting the Contractor from paying any differences in costs, from funds other than those provided by DHS, between the Department of Personnel Administration rates, and any rates the Contractor is obligated to pay under other contractual agreements. No travel outside the State of California shall be reimbursed unless prior written authorization is obtained from the State.
3. DHS and CDA reserve the right to refuse payment to the Contractor or later disallow costs for any expenditure, as determined by DHS or CDA not to be in compliance with this Agreement, unrelated or inappropriate to contract activities, or when inadequate supporting documentation is presented, or where prior approval was required but was either not requested or not granted.
4. The Contractor agrees that any refunds, rebates, credits, or other amounts (including any interest thereon) accruing to or received by the Contractor under this Contract shall be paid by the Contractor to DHS, to the extent that they are properly allocable to costs for which the Contractor has been reimbursed by DHS under this Contract.
5. CDA may require prior approval and may control the location, cost, dates, agenda, instructors, instructional materials, and attendees at any reimbursable training seminar workshop or conference conducted by the Contractor in relation to the program funded through this Contract, and maintain control over any reimbursable publicity, or education materials to be made available for distribution. The Contractor is required to acknowledge the support of CDA whenever publicizing the work under this Agreement in any media.

##### B. Accountability for Funds

The Contractor shall maintain accounting records for funds received under the terms and conditions of this Agreement. These records shall be separate from those for any other funds administered by the Contractor, and shall be kept in accordance with Generally Accepted Accounting Principles and Procedures.

## Budget Detail and Payment Provisions - Exhibit B

### C. Unexpended Funds

Upon termination, cancellation, or expiration of this Agreement, or dissolution of the entity, the Contractor shall return to DHS immediately upon written demand, any funds provided under this Agreement, which are not payable for goods or services delivered prior to the termination, cancellation, or expiration of this Agreement, or the dissolution of the entity.

### D. Availability of Funds

1. It is understood between the parties that this Agreement may have been written before ascertaining the availability of appropriation of funds, for the mutual benefit of both parties, in order to avoid program and fiscal delays that would occur if this Agreement were executed after that determination was made.
2. This Agreement is valid and enforceable only if sufficient funds are made available by the Budget Act of the appropriate fiscal year for the purposes of this program. In addition, this Agreement is subject to any additional restriction, limitations or conditions enacted which may affect the provisions, terms, or funding of this Agreement in any manner.
3. If the Legislature or Congress does not appropriate sufficient funds for this program, this Agreement shall be amended to reflect any reduction in funds.
4. CDA has the option to void this Agreement under the thirty (30) day cancellation clause or to amend the Agreement to reflect any reduction of funds.

### E. Interest Earned

Recipients shall maintain advances of federal funds in interest bearing accounts, unless (1), (2), or (3) apply.

- (1) The recipients receives less than \$120,000 in federal awards per year.
- (2) The best reasonably available interest bearing account would not be expected to earn interest in excess of \$250 per year on federal cash balances.
- (3) The depository would require an average or minimum balance so high that it would not be feasible within the expected federal and non-federal cash resources.

For non-profit entities interest earned on federal advances deposited in interest bearing accounts in excess of \$250 shall be remitted annually to DHS.

## ARTICLE II. BUDGET AND BUDGET REVISION

- A. The Contractor shall be reimbursed for expenses only as itemized in the approved Project Budget, Exhibit B, which is attached and hereby incorporated by reference.

## Budget Detail and Payment Provisions - Exhibit B

- B. Category amounts stipulated in the Budget are the maximum amounts that may be reimbursed by DHS under this Agreement.
- C. "Line Item Budget," includes the detail of budget line item information filed and recorded with CDA's program contact. Indirect costs shall not exceed fifteen percent (15%) of salaries plus benefits.
- D. The Contractor may request approval from CDA to transfer funds from one category to another. This request shall be in writing.
- E. Budgeting processes and conditions will be subject to instructions that will be issued to the Contractor under separate cover.

### ARTICLE III. PAYMENT

- A. To receive payment, the Contractor shall prepare and submit electronic claims through CDA's fiscal intermediary, Electronic Data Systems (EDS), as set forth in the Medi-Cal Inpatient/Outpatient Manual.
- B. Payments shall be made in accordance with the following provisions:
  - 1. Contractor shall submit claims to EDS based upon the month of service and only for actual expenses. On each claim, the Contractor shall show the amount billed for each service code.
  - 2. Failure to provide data and reports specified by this Contract will result in the delay of payment of invoices.
- C. Advance Payments

CDA, having found that an advance payment to the Contractor is essential for the effective implementation of this Contract may authorize an advance payment during the term of the Agreement pursuant to W & I Code 9408.5 for public entities & Section 11019 of the Government Code for private nonprofit entities, subject to the following conditions:

- 1. Upon approval of this Agreement, the Contractor may receive from DHS an advance payment not to exceed twenty-five percent (25%) of the total Contract amount. The Contractor shall make a request for the advance payment on Contractor's letterhead with original signature of authorized designee, stating this Agreement number. Thereafter, the Contractor shall submit monthly invoices and receive reimbursement as prescribed in Article VII. of this Agreement. Requests for advances will not be accepted past the first day of the fiscal year.
- 2. Any funds advanced, plus interest earned on same, under this Agreement shall be deducted from amounts due the Contractor. If, after settlement of Contractor's final claim, DHS determines an amount is owed DHS hereunder, DHS shall notify the Contractor and the Contractor shall refund the requested amount within ten (10) working days of the date of the State's request.
- 3. The Contractor may at any time repay all or any part of the funds advanced hereunder. Whenever either party gives thirty (30) or more

## Budget Detail and Payment Provisions - Exhibit B

days prior written notice of termination of this Agreement, the Contractor shall repay to DHS, within ten (10) working days of such notice, the unliquidated balance of the advance payment.

4. If this Agreement is suspended or terminated by CDA pursuant to Article XVI., CDA, through DHS, may without limiting any right which it may otherwise have, at its discretion and upon written notice to the Contractor, withhold further payments under this Agreement. Upon the continuance of any such events for a period of thirty (30) calendar days after such written notice to the Contractor, CDA through DHS may at its discretion and without limiting any other rights which it may have, demand immediate repayment of the unliquidated balance of the advance payment

LINE ITEM TITLES	FTE	LINE	FY 01-02 BUDGET
<b>CASE MANAGEMENT</b>			
Position Title			
SSSC MARTIN	0.360	[1]	\$22,457.00
		[2]	
SSC DELBARBA	1.000	[3]	\$49,629.00
SSC SCHAEFER	1.000	[4]	\$49,629.00
SSC SILVERIA	1.000	[5]	\$49,629.00
		[6]	\$0.00
CONTRACTED PHN GACK	1.000	[7]	\$65,218.00
CONTRACTED PHN ROBERTS	0.500	[8]	\$39,914.00
CONTRACTED PH NUTRITIONIST		[9]	\$3,000.00
		[10]	\$0.00
		[11]	\$0.00
		[12]	\$0.00
		[13]	\$0.00
		[14]	\$0.00
		[15]	\$0.00
		[16]	\$0.00
		[17]	\$0.00
		[18]	\$0.00
		[19]	\$0.00
		[20]	\$0.00
		[21]	\$0.00
		[22]	\$0.00
		[23]	\$0.00
		[24]	\$0.00
		[25]	\$0.00
<b>SUBTOTAL CASE MGMT SALARIES</b>		<b>[26]</b>	<b>\$279,476.00</b>
<b>BENEFITS</b>		<b>[27]</b>	<b>\$110,591.00</b>
<b>SALARY SAVINGS</b>		<b>[28]</b>	<b>\$0.00</b>
<b>TOTAL CASE MANAGEMENT</b>		<b>{29}</b>	<b>\$390,067.00</b>
<b>ADMINISTRATION</b>			
Site Administrator Salary MARTIN	0.240	[30]	\$14,972.00
CLERICAL SUPERVISOR	0.050	[31]	\$1,739.00
Clerical Support Salaries	0.500	[32]	\$15,164.00
Data Support Salaries	1.000	[33]	\$30,328.00
FISCAL OFFICER		[34]	
		[35]	\$0.00
<b>SUBTOTAL ADMIN SALARIES</b>		<b>[36]</b>	<b>\$62,203.00</b>
<b>ADMINISTRATION BENEFITS</b>		<b>[37]</b>	<b>\$24,881.00</b>
<b>SALARY SAVINGS</b>		<b>[38]</b>	<b>\$0.00</b>
<b>TOTAL ADMIN SAL &amp; BENEFITS</b>		<b>[39]</b>	<b>\$87,084.00</b>
Office Supplies/Equip		[40]	\$8,957.00
Library Purchases/Subscriptions		[41]	\$531.00
Equipment \$300/unit or more		[42]	\$0.00
Recruitment costs		[43]	\$0.00
Equipment Rental		[44]	\$1,567.00
Equipment Maintenance		[45]	\$816.00
Reproduction, Printing and Copy		[46]	\$320.00
Communications		[47]	\$3,250.00
Postage		[48]	\$3,607.00
Consultation/Professional Services		[49]	\$5,127.00
Insurance		[50]	\$1,561.00
Travel		[51]	\$2,376.00
Training w/out associated travel costs		[52]	\$1,767.00
Facility, Rent and Operations		[53]	\$24,316.00
Indirect Costs (IC) (IC / Base)	5.83%	[54]	\$27,832.00
Base = Salaries & Benefits ([29] & [39])	477,151.00	[55]	
Temporary Help		[56]	\$0.00
		[57]	\$82,027.00
		[58]	\$0.00
<b>SUBTTL OTHER EXP</b>		<b>[59]</b>	<b>\$0.00</b>
<b>TOTAL ADMINISTRATION</b>		<b>{60}</b>	<b>\$169,111.00</b>
<b>WAIVED SERVICES</b>		<b>{61}</b>	<b>\$179,030.00</b>
<b>SPECIAL SERVICES</b>		<b>{62}</b>	<b>\$0.00</b>
<b>GRAND TOTAL</b>		<b>{63}</b>	<b>\$738,208.00</b>

	CASE MANAGEMENT Position Title	Last Name	FTE	MONTHLY WAGE (AS OF 6/30/01)	CHANGES TO BE IMPLEMENTED ON OR AFTER 7-1-01						TOTAL ANNUAL SALARY
					MERIT/STEP SALARY ADJUSTMENTS			COLA ADJUSTMENTS			
					PERCENT OF INCREASE	DOLLAR AMOUNT	EFFECTIVE DATE	PERCENT OF INCREASE	DOLLAR AMOUNT	EFFECTIVE DATE	
[1]	SSSC	MARTIN	0.360	\$1,801				4.00%	\$864	7/1/01	\$22,457
[2]	SSSC										
[3]	SSC	DEL BARBA	1.000	\$3,977				4.00%	\$1,909	7/1/01	\$49,629
[4]	SSC	SCHAEFER	1.000	\$3,977				4.00%	\$1,909	7/1/01	\$49,629
[5]	SSC	SILVERIA	1.000	\$3,977				4.00%	\$1,909	7/1/01	\$49,629
[6]	HP										
[7]	HP CONTRACTED	GACK	1.000	\$4,852				4.00%	\$2,329	9/1/01	\$65,218
[8]	HP CONTRACTED	ROBERTS	0.500	\$2,426				4.00%	\$1,164	9/1/01	\$39,914
[9]	HP NUTRITIONIST CONTRACT			\$3,000							\$3,000
[10]	SSA										
[11]	SSA										
[12]	SSA										
[13]											
[14]											
[15]											
[16]											
[17]											
[18]											
[19]											
[20]											
	SITE ADMIN. Position Title										
[30]	Site Administrator	MARTIN	0.240	\$1,201				4.00%	\$576	7/1/01	\$14,972
[31]	Fiscal Officer										
[32]	Clerical Support	OSUNA	0.500	\$2,148				4.00%	\$1,031	7/1/01	\$15,164
[33]	Data Support	POLLY	1.000	\$2,430				4.00%	\$1,166	7/1/01	\$30,328
[34]	Clerical Supervisor	CERVANTES	0.050	\$139				4.00%	\$67	7/1/01	\$1,739
[35]											

[42]	Equipm't \$300/unit or more	None
[53]	Facility, Rent & Opers.	\$24,316 = 1,050 SQ FT @ 1.08 = 1,134 @ 12 = \$13,608 PLUS \$10,708 FACILITY AND OPERATIONS
[56]	Temporary Help	NONE

Note: Salaries rounded

Salaries for SSSC and Site Administrator include a one time only bonus payment of \$879

**STANISLAUS COUNTY  
COMMUNITY SERVICES AGENCY**

95307	95360
95313	95361
95316	95363
95319	95367
95323	95368
95324	95380
95326	95381
95328	95382
95329	95384
95350	95386
95351	95387
95354-58	



## Special Terms and Conditions – Exhibit D

### MSSP CONTRACT TERMS AND CONDITIONS

#### ARTICLE I. DEFINITIONS AND RESOLUTIONS OF LANGUAGE CONFLICTS

- A. The term "Agreement" shall mean the coversheet (Std. 213); Exhibits A,B,C,D, and E and any subsequent amendments, unless otherwise provided in this Article.
- B. "State," means all entities of the State of California.
- C. "CDA" means the California Department of Aging.
- D. "Health Services" and "DHS" means the Department of Health Services.
- E. "Contractor" means the governmental, nonprofit, or other legal entity to which funds are given under this Agreement and which is accountable to DHS or CDA or both and/or federal government for use of these funds.
- F. "Vendor" means the entity hired by the Contractor to provide Waived Services.
- G. In the event of conflict between the provisions set forth in this Agreement as defined in A, above and any Project Application, Program memo or other correspondence, the provisions in this Agreement shall prevail.
- H. "Reimbursable item" also means "allowable cost" and "compensable item."
- I. "Manual" means the Multipurpose Senior Service Program (MSSP) Site Manual, dated July 1, 1992, and all subsequent amendments and revisions.
- J. "CFR" means Code of Federal Regulations. "CCR" means California Code of Regulations. "GC" means government Code. "W & I" means Welfare and Institutions Code. "USC" means United States Code. "PCC" means Public Contract Code.

#### ARTICLE II. ASSURANCES

- A. **Nondiscrimination**
  - 1. The Contractor shall comply with the provisions of the Title VII of the Civil Rights Act of 1964 (42 USC 2000), as amended by the Equal Opportunity Act of March 24, 1972 (Public Law 92-261).
  - 2. The Contractor shall comply with Sections 503 and 504 of the Rehabilitation Act of 1973, as amended (29 USC 794), and all requirements imposed by the applicable Health and Human Services regulations (45 CFR, Part 84).
- B. **Confidentiality**
  - 1. Identity shall include, but not be limited to, name, identifying number, symbol or other identifying characteristic assigned to the individual, such as finger or voice print or a photograph.

## Special Terms and Conditions – Exhibit D

### ARTICLE II. ASSURANCES (Continued)

2. The Contractor shall protect from unauthorized disclosure names and other identifying information concerning persons receiving services pursuant to this Agreement, except for statistical information not identifying any participant.
3. The Contractor shall not use such identifying information for any purpose other than carrying out the Contractor's obligations under this Agreement.
4. The Contractor shall not disclose, except as otherwise specifically permitted by this Agreement or authorized by the participant, any such identifying information to anyone other than CDA without prior written authorization from CDA, except when subpoenaed by a court.
5. The Contractor may allow participants to authorize the release of information to specific entities, but shall not request or encourage any participant to give a blanket authorization or sign a blank release, nor shall the Contractor accept such from any participant.

#### C. Copyrights and Rights in Data

##### 1. Copyrights

- a. If any material funded by this Agreement is subject to copyright, CDA reserves the right to copyright such material and the Contractor agrees not to copyright such material, except as set forth in lines (b) and (c).
- b. The Contractor may request permission to copyright material by writing to the Director of CDA. The Director shall consent to or give the reason for denial to the Contractor in writing within sixty (60) days of receipt of the request.
- c. If the material is copyrighted with the consent of CDA, CDA reserves a royalty-free, non-exclusive, and irrevocable license to reproduce, prepare derivative works, publish, distribute and use such materials, in whole or in part, and to authorize others to do so, provided written credit is given the author.

##### 2. Rights in Data

- a. The Contractor shall not spend or encumber funds covered by this Agreement on research or publications, or any activities, staff, products or materials, including analysis and services, supporting research and publications, unless expressly authorized by the terms of this Agreement. The Contractor shall not publish any document or materials produced or resulting from activities supported by this Agreement unless the copy of the final draft for publication has been sent to the Director of the Department at least sixty (60) days before it is to be printed and is approved by the Department.

## Special Terms and Conditions – Exhibit D

### ARTICLE II. ASSURANCES (Continued)

- b. As used in this Agreement, the term "subject data" means writings, sound recordings, pictorial reproductions, drawings, designs or graphic representations, procedural manuals, forms, diagrams, workflow charts, equipment descriptions, data files and data processing or computer programs, and works of any similar nature (whether or not copyrighted or copyrightable) which are first produced or developed under this Agreement. The term does not include financial reports, cost analyses, and similar information incidental to contract administration.
- c. Subject only to the provisions of this Article, Section C., Section D., paragraph 1, the State may use, duplicate, or disclose in any manner and for any purpose whatsoever, and have or permit others to do so, all subject data delivered under this Agreement.
- d. Materials published or transferred shall (a) state: "The materials or product were a result of a project funded by a contract from the California Department of Aging"; (b) give the name of the entity the address, and telephone number at which the supporting data is available; and (c) include a statement that the conclusions and opinions expressed may not be those of the California Department of Aging and that the publication may not be based upon or inclusive of all raw data.

#### D. Law, Policy and Procedure, Licenses, and Certificates

The Contractor agrees to administer this Contract and require any vendors to administer their vendor agreements in accordance with this Agreement, and with all applicable local, State, and federal laws including, but not limited to, wages and hours of employment, occupational safety, and to fire, safety, health, and sanitation regulations, directives, guidelines, and/or manuals related to this Contract and resolve all issues using good administrative practices and sound judgement. The Contractor shall keep in effect all licenses, permits, notices, and certificates that are required by law.

#### E. Standards of Work

The Contractor agrees that the performance of work and services pursuant to the requirements of this Agreement shall conform to accepted professional standards.

#### F. Code of Conduct

1. The Contractor shall prevent employees, consultants, or members of governing bodies from using their positions for purposes including, but not limited to, the selection of vendors, that are, or give the appearance of being, motivated by a desire for private gain for themselves or others, such as family, business, or other ties. In the event that the State determines that a conflict of interest exists, any increase in costs associated with the conflict of interest may be disallowed by CDA and such conflict may constitute grounds for termination of the Agreement.

## Special Terms and Conditions – Exhibit D

### ARTICLE II. ASSURANCES (Continued)

2. This provision shall not be construed to prohibit employment of persons with whom the Contractor's officers, agents, or employees have family, business, or other ties so long as the employment of such persons does not result in increased costs over those associated with the employment of any other equally qualified applicant, and such persons have successfully competed for employment with the other applicants on a merit basis.

#### G. Covenant Against Contingent Fees

1. The Contractor warrants that no person or selling agency has been employed or retained to solicit this Agreement. There has been no agreement to make commission payments in order to obtain this Agreement.
2. For breach or violation of this warranty, CDA shall have the right to annul this Agreement without liability or at its discretion to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

#### H. Payroll Taxes and Deductions

The Contractor shall promptly forward payroll taxes, insurances, and contributions, including State Disability Insurance, Unemployment Insurance, Old Age Survivors Disability Insurance, and federal and State Income taxes withheld, to designated governmental agencies as required by law.

#### I. Facility Construction or Repair

1. When applicable for purposes of construction or repair of facilities, the Contractor shall comply with the provisions contained in the following acts and/or will include such provisions in any applicable agreements with vendors:
  - a. Copeland "Anti-Kickback" Act (18 USC 874, 40 USC 2760) (29 CFR, Part 3).
  - b. Davis-Bacon Act (40 USC 276a-7) (29 CFR, Part 5).
  - c. Contract Work Hours and Safety Standards Act (40 USC 327-330) (29 CFR, Part 5).
  - d. Executive Order 11246 of September 14, 1965, entitled "Equal Employment Opportunity" as amended by Executive Order 11375 of October 13, 1967, as supplemented in Department of Labor Regulations (41 CFR, Part 60).

**Special Terms and Conditions – Exhibit D**

ARTICLE II. ASSURANCES (Continued)

2. Payments are not permitted for construction, renovation, alteration, improvement, or repair of privately-owned property which would enhance the owners' value of such property except where permitted by law and by the Department.
3. When a Contract or vendor agreement provides funding for both construction and nonconstruction activities, the Contractor or vendor must obtain prior written approval from CDA before making any fund or budget transfers between construction and nonconstruction.

J. Contracts in Excess of \$100,000

For Contracts in excess of \$100,000, the Contractor shall comply with all applicable orders or requirements issued under the following laws:

1. Clean Air Act as amended (42 USC 1857).
2. Clean Water Act as amended (33 1368).
3. Federal Water Pollution Control Act as amended (33 USC 1251 et seq.).
4. Environmental Protection Agency Regulations (40 CFR, Part 15 and Executive Order 11738).

K. Debarment

1. The Contractor must not make any award or permit any award at any time to any party which is debarred or suspended or is otherwise excluded from or ineligible for participation in federal/ State assistance programs.
2. Contractor agrees to timely execute any and all amendments to this Agreement or certificates or other required documentation relating to their vendors debarment/suspension status.

L. Agreement Authorization

If a public entity, a JPA, or private nonprofit corporation, the Contractor shall submit to CDA an authorization by the Governing Board to execute this Contract, referencing this Contract number.

Documentation in the form of a resolution by the Governing Board is required for the original and each subsequent amendment to the Agreement. This requirement may also be met by a single resolution from the Governing Board authorizing the entity's Director to execute the original and all subsequent amendments to this Agreement.

M. Availability

The Contractor shall make staff available to CDA for training and meetings which CDA may find necessary from time to time.

## Special Terms and Conditions – Exhibit D

### ARTICLE II. ASSURANCES (Continued)

#### N. Administration

1. The Contractor shall be either a public entity, a JPA, or private nonprofit entity. If a private nonprofit corporation, the Contractor shall be in good standing with the Secretary of State of California and shall maintain that status throughout the term of the Agreement.
2. Failure to maintain good standing with the Secretary of the State of California by the Contractor shall result in suspension or termination of this Agreement with CDA until satisfactory status is restored. Failure to maintain good standing by a subcontracting corporation shall result in suspension or termination of the subcontract until satisfactory status is restored.

#### O. The Contractor by signing this Contract hereby certifies to the best of his or her knowledge and belief, that:

1. No federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
2. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress in connection with this federal contract, grant, loan or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
3. The Contractor shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. This certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

## Special Terms and Conditions – Exhibit D

### ARTICLE III. AGREEMENT

- A. All elements of this Agreement, as defined in Article 1., Section A., and as approved by the Department in making this award, are hereby incorporated by reference.
- B. A copy of this Agreement is on file and available for inspection at the California Department of Aging, 1600 K Street, Sacramento, CA 95814.

### ARTICLE IV. COMMENCEMENT OF WORK

Should the Contractor begin work in advance of receiving notice that the contract is approved, that work may be considered as having been done at the Contractor's risk as a mere volunteer and the Contractor may go unpaid.

### ARTICLE V. VENDOR AGREEMENTS

- A. The Contractor is responsible for carrying out, including the satisfaction, settlement, and resolution of all administrative, programmatic, and fiscal aspects of the program, including issues that arise out of any vendor agreements, and shall not delegate or contract these responsibilities to any other entity. This includes, but is not limited to, disputes, claims, protests of award, or other Matters of a contractual nature.
- B. Funds for this Agreement shall not be obligated in vendor agreements for services beyond the ending date of this Agreement.
- C. The Contractor shall have no authority to contract for, or on behalf of, or incur obligations on behalf of the State of California.
- D. Copies of vendor agreements, Memorandums and/or Letters of Understanding shall be on file with the Contractor and shall be made available for review at the request of CDA.
- E. The Contractor shall monitor the insurance requirements of its vendors in accordance with Article XII., Section E.
- F. The Contractor shall require all its vendors to indemnify, defend, and save harmless the Contractor, its officers, agents, and employees from any and all claims and losses accruing or resulting to any contractors, vendors, suppliers, laborers, and any other person, firm or corporation furnishing or supplying work services, materials, or supplies in connection with any activities performed for which funds from this Contract were used and from any and all claims and losses accruing or resulting to any person, firm, or corporation who may be injured or damaged by the vendor in the performance of this Contract.
- G. The Contractor shall ensure that all potential vendors of Waived Services complete a CDA-approved Vendor Application form. The vendor selection process shall be based upon equitable criteria, provide for adequate publicity, screen out potential vendors who are not qualified to provide the needed services, and provide for awards to the lowest responsible and responsive bidder(s). Prior to the effective date of each vendor Agreement for Waived Services, the Contractor shall submit to the State a completed Provider Index

## Special Terms and Conditions – Exhibit D

### ARTICLE V. VENDOR AGREEMENTS (Continued)

Input Form. Vendor Agreements for Waived shall consist of standard format language consistent with this Contract.

### ARTICLE VI. RECORDS

- A. The Contractor shall maintain complete records (which shall include, but not be limited to, accounting records, contracts, agreements, letters of agreement, insurance documentation in accordance with Article XII., Memorandums and/or Letters of Understanding and patient records) of its activities and expenditures hereunder in a form satisfactory to CDA and shall make all records pertaining to this Agreement available for inspection and audit by the State or its duly authorized agents, at any time during normal business hours. All such records must be maintained and made available by the Contractor; (a) until an audit has occurred and an audit resolution has been issued or unless otherwise authorized in writing by CDA or DHS' Audit Branch, (b) for such longer period, if any, as is required by applicable statute, by any other clause of this Agreement, or by Sections B. or C., or (c) for such longer period as CDA deems necessary.
- B. If this Agreement is completely or partially terminated, the records relating to the work terminated shall be preserved and made available for the same periods as specified in Section A above. The Contractor shall ensure that any resource directories and all client records remain the property of CDA upon termination of this Agreement and are returned to the Department.
- C. In the event of any litigation, claim, negotiation, audit exception, or other action involving the records, all records relative to such action shall be maintained and made available until every action has been cleared to the satisfaction of CDA and DHS and so stated in writing to the Contractor.
- D. Adequate source documentation of each transaction shall be maintained relative to the allowability of expenditures reimbursed by DHS under this Agreement. If the allowability of expenditures cannot be determined because records or documentation of the Contractor are nonexistent or inadequate according to Generally Accepted Accounting Principles and Procedures, the expenditures will be questioned in the audit and may be disallowed during the audit resolution process.
- E. The Contractor agrees that the awarding agency or its delegatee will have the right to review, obtain, and copy all records pertaining to the performance of this Agreement. The Contractor agrees to provide CDA or its delegatee with any relevant information requested and shall permit the awarding agency or its delegatee access to its premises, upon reasonable notice, during normal business hours for the purpose of interviewing employees and inspecting and copying such books, records, accounts, and other material that may be relevant to a matter under investigation for the purpose of determining compliance with GC 8546.7 et seq. Contractor further agrees to maintain such records for a period of three (3) years or for such a longer period as CDA deems necessary after final payment under the Agreement.
- F. After the authorized period has expired, confidential records shall be destroyed by shredding and disposed of in a manner that will maintain confidentiality.



## Special Terms and Conditions – Exhibit D

### ARTICLE VII. REPORTS

A. Contractor shall submit written reports, on a format prescribed by the State, to the State, as follows:

1. Quarterly Status Reports

a. Include an overview of significant developments during the report period, identified problems and solutions. The report narrative should be concise and informative. The two major subject areas to be addressed are:

Program Operations--Client outreach/screening, client/vendor grievances, case management, caseload (compare the active client count to the acquisition and/or maintenance levels required in this Agreement, as well as the unduplicated client totals), fair hearings, utilization reviews, and corrective follow-up.

Administration--Budget (includes the quarterly Waived and Special Services cost, monitoring report), status of accounting, personnel, MIS issues, administrative reviews, and corrective action follow-up.

b. Inventory--Reports are due twenty (20) calendar days after the end of the report quarter.

2. Ad Hoc Reports

Contractor shall submit Ad Hoc Reports as may be required from time to time by CDA. Typical subject areas may include, but are not limited to:

- (a) General site operations
- (b) Facility and equipment
- (c) Emergency care
- (d) Availability of care
- (e) Client satisfaction
- (f) MIS operations
- (g) Administrative procedures
- (h) Database
- (i) Possible noncompliance with this Agreement
- (j) Fiscal year closeout

B. The Contractor, at its discretion, may at any time prepare and submit reports and correspondence to CDA summarizing problems and concerns.

### ARTICLE VIII. PROPERTY

A. Unless otherwise provided for in this Article, property refers to all assets, capitalized or noncapitalized, used in operation of this Agreement. Property that is capitalized are referred to as property, plant, and equipment. Property includes land, buildings, improvements, machinery, vehicles, furniture, tools, and intangibles, etc. Property does not include consumable office supplies such as paper, pencils, typing ribbons, computer floppy disks, file folders, etc.

## Special Terms and Conditions – Exhibit D

### ARTICLE VIII. PROPERTY (Continued)

B. Property meeting all of the following criteria are subject to the capitalization requirements must:

1. have a normal useful life of at least 1 year;
2. have a unit acquisition cost of at least \$5000 (e.g., four identical assets which cost \$3000 each, for a \$12,000 total would not meet this capitalization requirement); and
3. be used to conduct business under this Agreement.

As used in this Agreement, the term "equipment" shall refer only to capitalized property.

C. Noncapitalized property are those items which do not meet all three requirements in this Article, Section B above.

D. Additions, improvements, and betterments to assets meeting all of the conditions in Section B above must be capitalized. Additions typically involve physical extensions of existing units. Improvements and betterments typically do not increase the physical size of the asset. Instead, improvements and betterments enhance the condition of an asset (e.g., extend life, increase service capacity, and lower operating costs). Examples of assets that might be improved and bettered include roads, bridges, curbs and gutters, tunnels, parking lots, streets and sidewalks, drainage, and lighting systems.

E. Intangibles are property which lack physical substance but give valuable rights to the owner and can be capitalized or noncapitalized. Examples of intangible property include patents, copyrights, leases, and computer software. By contrast, hardware consists of tangible equipment (e.g., computer printer, terminal, etc.).

Costs include all amounts incurred to acquire and to ready the intangible asset for its intended use. Typical intangible property costs include the purchase price, legal fees, and other costs incurred to obtain title to the asset.

F. The Contractor shall record the following information when property is acquired:

1. Date acquired;
2. Property description (include model number);
3. Property identification number (serial number);
4. Cost or other basis of valuation;
5. Fund source; and
6. Rate of depreciation (or depreciation schedule), if applicable.

## Special Terms and Conditions – Exhibit D

### ARTICLE VIII. PROPERTY (Continued)

The Contractor shall keep track of property purchased with State funds, whether capitalized or not. The Contractor shall submit to CDA, annually with the Closeout, a current inventory of property furnished or purchased with funds awarded under the terms of this Agreement or any predecessor agreement for the same purpose. The Contractor shall use the Report of Project Property Furnished/Purchased with Agreement Funds (CDA 32) to report property.

- G. Prior to disposal of any State-owned property, the Contractor must obtain approval from CDA regardless of the acquisition value. Disposition, which includes sale, trade-in, discarding, or transfer to another agency may not occur until approval is received from CDA. The Contractor shall use the Request to Dispose of Property (CDA 248) to request disposal.

The Contractor shall immediately investigate and within five (5) days fully document the loss, destruction, or theft of such property.

- H. CDA reserves title to all State-purchased or financed property not fully consumed in the performance of this Agreement, unless otherwise required by federal law or regulations.
- I. The Contractor shall exercise due care in the use, maintenance, protection, and preservation of such property during the period of the project, and shall assume responsibility for replacement or repair of such property during the period of the project and until the Contractor has complied with all written instructions from CDA regarding the final disposition of the property.
- J. In the event of the Contractor's dissolution or upon termination of this Agreement, the Contractor shall provide a final property inventory to CDA. CDA reserves the right to require the Contractor to transfer such property to another entity, or to CDA.
- K. To exercise the above right, within 120 days after termination of the Agreement or notification of the Contractor's dissolution, CDA will issue specific written disposition instructions to the Contractor.
- L. The Contractor shall use the property for the purpose for which it was intended under the Agreement. When no longer needed for that use, the Contractor shall use it, if needed, and with written approval of CDA for other purposes in this order:
1. Another CDA program providing the same or similar service; or
  2. Another CDA-funded program; or
  3. State/federally-funded program.
- M. The Contractor may share use of the property and equipment or allow use by other programs, upon written approval of CDA. As a condition of the approval, CDA may require reimbursement under this Agreement for its use.

## Special Terms and Conditions – Exhibit D

### ARTICLE VIII. PROPERTY (Continued)

- N. The Contractor or vendor shall not use equipment or supplies acquired under this Agreement with federal and/or State monies for personal gain or to usurp the competitive advantage of a privately-owned business entity.
- O. If purchase of equipment is a reimbursable item, the equipment to be purchased will be specified in the budget.
- P. The Contractor shall include the provisions contained in this Article in all its subcontracts awarded under this Agreement.
- Q. Property, for the purpose of this Agreement, does not include any equipment or supplies acquired utilizing Waived Services funds on behalf of MSSP clients.

### ARTICLE IX. ACCESS

The Contractor shall provide access to the federal or State Contractor agency, the Controller General of the United States, or any of their duly authorized federal or State representatives to any books, documents, papers, and records of the Contractor or vendor which are directly pertinent to this specific Agreement for the purpose of making an audit, examination, excerpts, and transcriptions. The Contractor assures CDA that it will include this requirement in its vendor agreements or Contracts.

### ARTICLE X. MONITORING, ASSESSMENT, AND EVALUATION

- A. Authorized State representatives shall have the right to monitor, assess, and evaluate the Contractor's performance pursuant to this Agreement. Said monitoring, assessment, and evaluation may include, but is not limited to, audits, inspections of project premises, and inspection of food preparation sites, as appropriate, and interviews of project staff and participants.
- B. The Contractor shall cooperate with the State in the monitoring, assessment, and evaluation processes, which include making any program, and administrative staff (fiscal, etc.) available during any scheduled process.

### ARTICLE XI. AUDIT

- A. Where expenditures of federal awards, in the aggregate from all sources, exceed \$300,000 per year, Contractor will arrange for an audit to be performed in accordance with requirements of the Single Audit Act of 1984, P.L. 98-502, and the Single Audit Act Amendments of 1996, P.L. 104-156.
- B. Unless prohibited by law, the cost of audits made in accordance with provisions of Single Audit Act Amendments of 1996, are allowable charges to Federal Awards. The costs may be considered a direct cost, or an allocated indirect cost, as determined in accordance with provisions of applicable OMB cost principle circulars.
- C. Contractor may not charge to federal awards the cost of any audit under the Single Audit Act Amendments of 1996, not conducted in accordance with the Act.

## Special Terms and Conditions – Exhibit D

### ARTICLE XI. AUDIT (Continued)

- D. Contractor may not charge to federal awards the cost of auditing a non-federal entity which has federal awards expended of less than \$300,000 per year, and is thereby exempted under OMB Circular A-133, SubSection.200(d) from having an audit conducted under the Act.
- E. Copies of all audits arranged by the Contractor are to be submitted to:
  - California Department of Aging
  - Attention: Audit Branch
  - 1600 K Street
  - Sacramento, CA 95814
- F. CDA and DHS shall have access to all audit reports of Contractors and have the option to perform audits and/or additional work, as needed.
- G. All audits shall be performed in accordance with and address all issues contained in any federal OMB Compliance Supplement that applies to this program.
- H. The Contractor shall include in its contract with an independent auditor a clause permitting access by the State to the work papers of the independent auditor.
- I. Audits to be performed shall be, minimally, financial and compliance audits, and may include economy and efficiency and/or program results audits.
- J. The Contractor shall cooperate with, and participate in, any further audits which may be required by DHS.
- K. Contractor agrees that CDA, DHS, the Department of General Services, the Bureau of State Audits, or their designated representative shall, at all times, have the right to review and to copy any records and supporting documentation pertaining to the performance of this Agreement. Contractor agrees to maintain such records for possible audit for a minimum of three (3) years after final payment, unless a longer period of records retention is required. Contractor agrees to allow the auditor(s) access to such records during normal business hours and to allow interviews of any employees who might reasonably have information related to such records. Further, Contractor agrees to include a similar right of CDA and DHS to audit records an interview staff in any subcontract related to performance of this Agreement. (GC 8546.7, PCC 10115 et seq., CCR Title 2, Section 1896)

### ARTICLE XII. INSURANCE

- A. Prior to commencement of any work under this Agreement, the Contractor shall provide for the term of this Agreement, the following insurance:

**General liability** of not less than \$1,000,000 per occurrence for bodily injury and property damage combined. Higher limits may be required by CDA in cases of higher than usual risks.

## Special Terms and Conditions – Exhibit D

### ARTICLE XII. INSURANCE (Continued)

**Automobile liability** including non-owned auto liability, of not less than \$1,000,000 for volunteers and paid employees providing services supported by this Agreement.

If applicable, contractors and vendors shall comply with the Public Utilities Commission (PUC) General Order No. 115-E which requires higher levels of insurance for charter-party carriers of passengers and is based on seating capacity as follows:

\$750,000 if seating capacity is under 8  
\$1,500,000 if seating capacity is 8 - 15  
\$5,000,000 if seating capacity is over 15

unless otherwise amended by future regulation.

**Professional liability** of not less than \$1,000,000 as it appropriately relates to the services rendered. Coverage may include medical malpractice and/or errors and omissions.

- B. The insurance will be obtained from an insurance company acceptable to the Department of General Services, Office of Risk and Insurance Management, or be provided through partial or total self-insurance acceptable to the Department of General Services.
- C. Evidence of insurance shall be in a form and content acceptable to the Department of General Services, Office of Risk and Insurance Management. Insurance obtained through commercial carriers shall meet the following requirements:
  - 1. The Certificate of Insurance shall provide that the insurer will not cancel the insured's coverage without thirty (30) days prior written notice to the State, or ten (10) days written notice if the reason for cancellation is for non-payment of insurance premium.
  - 2. The Certificate of Insurance shall provide that the "Department of Aging", State of California, its officers, agents, employees, and servants are included as additional insured's, with respect to work performed for the State of California under this Agreement. Professional liability coverage is exempt from this requirement.
  - 3. CDA shall be named the certificate holder and the address must be listed on the certificate.
- D. The insurance provided herein shall be in effect at all times during the term of this Agreement. In the event the insurance coverage expires during the term of this Agreement, the Contractor agrees to provide CDA, at least thirty (30) days prior to the expiration date, a new certificate of insurance evidencing insurance coverage as provided herein for a period not less than the remaining Agreement term or for a period not less than one (1) year. In the event the Contractor fails

## Special Terms and Conditions – Exhibit D

### ARTICLE XII. INSURANCE (Continued)

to keep in effect at all times said insurance coverage, CDA may, in addition to any other remedies it may have, terminate this Agreement.

- E. The Contractor shall require its vendors under this program, other than units of local government which are similarly self-insured, to maintain adequate insurance coverage for general liability, workers' compensation liabilities, and if appropriate, auto liability including non-owned auto and professional liability, and further, the Contractor shall require all of its vendors to hold the Contractor harmless. The Contractor shall maintain certificates of insurance for all its vendors.
- F. A copy of each appropriate Certificate of Insurance referencing this Agreement Number, or letter of self-insurance, shall be submitted to CDA with this Agreement.
- G. Contractor shall be insured against liability for worker's Compensation or undertake self-insurance in accordance with the provisions of the Labor Code and Contractor affirms to comply with such provisions before commencing the performance of the work of this Agreement (Labor Code Section 3700).

### ARTICLE XIII. SUSPENSION OR TERMINATION

- A. CDA may suspend or terminate the Contractor or project operations hereunder and any unearned funds shall be returned to or retained by the State, in the event of: (1) a violation of the law or failure to comply with any condition of this Agreement; (2) inadequate program performance; (3) failure to comply with reporting requirements; (4) evidence that the Contractor is in such an unsatisfactory financial condition as determined by the Department, as to endanger performance of this Agreement which includes the loss of other funding sources; (5) delinquency in payment of taxes or the costs of performance of this Agreement in the ordinary course of business; (6) appointment of a trustee, receiver, or liquidator for all or a substantial part of the Contractor's property, or institution of bankruptcy, reorganization, arrangement of liquidation proceedings by or against the Contractor; (7) service of any writ of attachment, levy of execution, or commencement of garnishment proceedings against the Contractor's assets or income; (8) the commission of an act of bankruptcy; (9) finding of debarment or suspension; or (10) that the Contractor's organizational structure has materially changed.
- C. Such suspension or termination shall be effective immediately in the case of threat to health or safety of the public or, in all other cases, upon thirty (30) days written notice to the Contractor of the action being taken, the reason for such action and any conditions of the suspension or termination. Said notice shall also inform the Contractor of its right to appeal such decision to CDA and of the procedure for doing so.
- D. The program(s) shall be automatically terminated when its operations have been suspended for more than three (3) consecutive months in any budget year, unless a longer period is granted in writing by the CDA.

## Special Terms and Conditions – Exhibit D

### ARTICLE XIII. SUSPENSION OR TERMINATION (Continued)

- E. In the event of suspension or termination, the Department will present written notice to the Contractor of any conditions, such as care of clients, return of unspent funds, and disposition of property, which must be met prior to termination.
- F. The CDA may determine that a Contractor may be considered "high risk" as described in 45 CFR, Part 92.12 for local governments and 45 CFR, Part 74.14 for non-profit organizations. If such a determination is made, the Contractor may be subject to special conditions or restrictions.

### ARTICLE XIV. REMEDIES

The Contractor agrees that any remedy provided in this Agreement is in addition to and not in derogation of any other legal or equitable remedy available to the Department as a result of breach of this Agreement by the Contractor, whether such breach occurs before or after completion of the project.

### ARTICLE XV. DISSOLUTION OF ENTITY

The Contractor shall notify CDA immediately of any intention to discontinue existence of the entity or to bring an action for dissolution.

### ARTICLE XVI. REVISIONS, WAIVERS, OR MODIFICATIONS

- A. Should either party during the term of this Agreement desire a revision, waiver, or modification in this Agreement, such revision, waiver or modification shall be proposed in writing to the other party. The other party shall accept in writing within thirty (30) days of receipt of request or it shall be considered rejected, except those revisions, waivers, or modifications put into effect under Section C, below. Once accepted, such revisions, waivers, or modifications shall require an Agreement amendment through the Department's amendment process to provide for the change mutually agreed to by the parties. The revision, waiver, or modification is not effective until the appropriate CDA processes have been completed.
- B. CDA reserves the right to revise, waive, or modify the Agreement to reflect any restrictions, limitations, or conditions enacted by Congress or the Legislature.

### ARTICLE XVII. NOTICING

- A. Any notice to be given hereunder by either party to the other may be effected by personal delivery in writing or by registered or certified mail, overnight mail, postage prepaid, return receipt requested, or overnight mail, provided Contractor retains receipt, and shall be communicated as of actual receipt.
- B. Notices mailed to the State shall be addressed to the California Department of Aging, Medi-Cal Services Branch, 1600 K Street, Sacramento, California, 95814.

Notices mailed to the Contractor shall be to the address indicated on the coversheet of this Agreement.



## Special Terms and Conditions – Exhibit D

### ARTICLE XVII. NOTICING (Continued)

- C. Either party may change its address by written notice to the other party in accordance with this Article.

### ARTICLE XVIII. APPEAL PROCESS

In the event of a Agreement dispute or grievance regarding the terms and conditions of this Agreement both parties shall abide by the following procedures:

- A. The Contractor should first discuss the problem informally with the designated CDA Program Analyst. If the problem is not resolved, the Contractor must, within fifteen (15) working days of the failed attempt to resolve the dispute with the CDA Program Analyst, submit a written complaint together with any evidence to the Division Deputy Director. The complaint must include the disputed issues, the legal authority/basis for each issue which supports the Contractor's position and the remedy sought. The Deputy Director shall, within fifteen (15) working days after receipt of the Contractor's written complaint, make a determination on the dispute and issue a written decision and reasons therefor. All written communication shall be pursuant to Article XVII of this Agreement. Should the Contractor disagree with the decision of the Division Deputy Director, the Contractor may appeal the decision to the Chief Deputy Director of the California Department of Aging.
- B. The Contractor's appeal must be submitted within ten (10) working days from the date of the decision of the Division Deputy Director; be in writing; state the reasons why the decision is unacceptable; and include the original complaint, the decision that is the subject of appeal, and all supporting documents. Within twenty (20) working days from the date of the Contractor's appeal, the Chief Deputy Director or designee shall meet with the Contractor for review of the issues raised on appeal and issue a final written decision.
- C. The Contractor may appeal the final decision of the Chief Deputy Director in accordance with the procedures set forth in Division 25.1 (commencing with Section 38050) of the Health and Safety Code and the regulations adopted thereunder. (Title 1, Subchapter 2.5 commencing with Section 251, or Subchapter 3 commencing with Section 300, whichever is applicable, of the California Code of Regulations.)
- D. The Contractor shall continue with the responsibilities under this Agreement during any dispute.

Costs of the Contractor or vendor for administrative/court review are not reimbursable.

### ARTICLE XIX. DEPARTMENT CONTACT

- A. The name of CDA's contact to request revisions, waivers, or modifications affecting this Agreement, will be provided by CDA to the Contractor upon full execution of this Agreement.

**Special Terms and Conditions – Exhibit D**

**ARTICLE XIX. DEPARTMENT CONTACT (Continued)**

- B. The Contractor shall present the name of its contact for this Agreement to CDA. The Contractor shall immediately notify CDA, in writing, of any change of its contact or address.

**Additional Provisions - Exhibit E**

**MSSP ADDITIONAL PROVISIONS**

**ARTICLE I. ASSURANCES SPECIFIC TO THE PROGRAM**

A. The Contractor shall perform the services included in the Scope of Work, Exhibit A, which includes subparts "Definition of Services Provided Under Waiver" and which is attached and hereby incorporated by reference.

B. The Contractor shall make staff available to CDA for training and meetings which CDA may find necessary from time to time.

C. Services

1. Contractor shall arrange for the following minimum array of Waived Services by vendors to clients:

- (a) Adult Day Support Center (ADSC) and Adult Day Care (ADC)
- (b) Housing Assistance
- (c) In-Home Supportive Services (IHSS) Supplementation
- (d) Case Management
- (e) Respite Care
- (f) Transportation
- (g) Meal Services
- (h) Protective Services
- (i) Special Communications

2. The Contractor shall have vendor agreements or referred provider arrangements necessary to provide this minimum array of Waived Services in effect at all times during the delivery of services to clients under this Agreement.

D. Case Files

Contractor shall maintain an up-to-date, centralized, secured case file record for each client, consisting, at a minimum of the following, using forms prescribed by CDA:

- 1. Application Form
- 2. Release of Information Form
- 3. Client Information Form
- 4. Certification/Recertification Form

## Additional Provisions - Exhibit E

5. Initial health assessment and psychosocial assessment and most recent reassessment.
  6. Initial and most recent care plan which identifies the client's care problems and needs, functional limitations, services identification for service delivery and the outcomes of delivered services.
  7. Client progress notes and other client-related information (e.g., correspondence, medical/psychological/social records).
  8. Denial or discontinuance letters
  9. Termination Forms
  10. Fair hearing documentation
  11. Institutionalization Form
- E. The Contractor shall cooperate with CDA to maintain and operate a Management Information System (MIS). Maintenance and operation may include, but are not necessarily limited to, providing at Contractor's site:
1. Office space with proper security and climate control for on-site computer hardware (terminals, processors, modems, and printers, for example).
  2. Staff for timely, accurate, and complete MIS data input, including:
    - (a) Name, client, MediCal Aid Code, County Code, Medicare and social security number, birth date, level of care, and gender;
    - (b) Tracking for purchased and referred services and costs;
    - (c) Enrollment and termination dates; and
    - (d) Provider index
  3. Accommodation of State-required changes in MIS procedures which may be necessary from time to time.
  4. Report generation as required by the State.
  5. Client enrollment and termination data must be received by CDA by the fifteenth (15<sup>th</sup>) calendar day of every month for the preceding month's activity.
  6. Referred services data must be completely (100%) verified within ninety (90) calendar days. After ninety (90) calendar days have passed, the verified service month data must be received by CDA by the fifteenth (15<sup>th</sup>) calendar day of the following month (one hundred five [105] days from the end of the month of services).
  7. Purchased (waived) services data will be submitted to DHS, Medi-Cal Fiscal Intermediary Electronic Data Systems (EDS), as stated in the Medi-Cal Inpatient/Outpatient Manual, timelines and guidelines.

## Additional Provisions - Exhibit E

### F. Caseloads

1. For reporting and administrative purposes the MSSP sites caseloads are counted in two ways. They are:
    - a. "Active client count" represents clients served during the month. For monthly reporting purposes, this will be the number of clients as of the first of the month plus the number enrolled during the month.
    - b. The "unduplicated client count" is defined as the total number of clients for the fiscal year at the close of business on the last day. A client is only counted once, even if the client terminates and re-enrolls during the fiscal year.
  2. Contractor shall be deemed in breach of this Agreement if the caseload is less than 95 percent or more than 105 percent of the specified annual total "active client count" included in the scope of work.
- G. The Contractor shall be responsible for case management including client applications, eligibility determinations, assessments, care plans, case recording and documentation, and follow-up. The Contractor shall provide or arrange for the continuous availability and accessibility of those services identified in each client's care plan.
- H. A client ceases to be a "client" and the Contractor is relieved of all obligations to provide and arrange for services under this Agreement when the client has been given ten (10) days prior notice, where appropriate, and the client has exhausted his/her appeal rights. Exhibit F, entitled "CLIENT ELIGIBILITY CRITERIA," consisting of three pages, identifies individual prerequisites for acceptance into the program, is attached hereto and is incorporated by reference.
- I. The Contractor shall pay allowable claims from authorized vendors of waived services rendered to clients in conformance with an authorized care plan.
- J. The Contractor shall administer a vendor appeal and adjudication process as prescribed by the State. Said process shall assure fair consideration and disposition of vendor claims against Contractor. Said process vests final authority to decide claims with the State.
11. The Contractor shall operate a Multipurpose Senior Services Program at a location and in a manner approved by the State, insuring that client inquiries and requests for service(s) receive prompt response.
12. "Service Area," consisting of one page, defining the region to be served under this Agreement, is attached hereto as Exhibit C and is incorporated by reference.

The Contractor shall abide by the MSSP Site Manual, training manuals, and other guidance issued by the CDA Medi-Cal Services Branch, including any subsequent changes to State and federal law. The Contractor shall include in its vendor agreements the same requirement for all vendors.